# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

| -  |                           |   |  | EODM 1                               | <u>^</u>                         |                      |                           |               |                                 | _           |               |                |
|--|---------------------------|---|--|--------------------------------------|----------------------------------|----------------------|---------------------------|---------------|---------------------------------|-------------|---------------|----------------|
| -  |                           |   | -                                      | FORM 1                               | 0-Q                              |                      |                           |               |                                 | _           |               |                |
| (Mark One)   | CDODE BUD                 | CHANTERO C  | ECTION 12                              | OD 45(1) 4                           | >= ==== 0                        | ECUDI                | ELEG EXCUL                | VOE 40        | TE OF 102                       |             |               |                |
| ☑ QUARTERLY RI   |                           |   | ECTION 13                              | OR 15(d) (                           | OF THE S                         | ECURI                | TIES EXCHAI               | NGE AC        | T OF 1934                       | ł           |               |                |
| For the quarterly perion   | od ended Jun              | ie 30, 2022   |  | (                                    | )R                               |                      |                           |               |                                 |             |               |                |
| ☐ TRANSITION R   | EPORT PUF                 | RSUANT TO S   | SECTION 13                             |                                      |                                  | SECURI               | TIES EXCHA                | NGE AC        | CT OF 193                       | 4           |               |                |
| For the transition peri-   |                           |   |  | ( )                                  |                                  |                      |                           |               |                                 |             |               |                |
| <b>,</b>   |                           |   |  |                                      |                                  |                      |                           |               | _                               |             |               |                |
|  |                           |   |  | UNIT                                 | ED 🖠                             | <b>.</b>             |                           |               |                                 |             |               |                |
|  | Commission<br>File Number | Exa<br>Princip  | ct Name of Regist<br>al Executive Offi | trant as Specified<br>ce Address and | l in its Charte<br>Felephone Nur | r,<br>nber           | State of<br>Incorporation |               | .S. Employer<br>ntification No. |             |               |                |
|  | 001-06033                 | United Airlines H<br>233 South Wacker<br>(872) 825-4  | Drive,                                 | Chicago,                             | Illinois                         | 60606                | Delaware                  | -             | 36-2675207                      | _           |               |                |
|  | 001-10323                 | United Airlines, I<br>233 South Wacker<br>(872) 825-4 | Drive,                                 | Chicago,                             | Illinois                         | 60606                | Delaware                  | Ţ.            | 74-2099724                      |             |               |                |
| Res  | gistrant                  | Secu  | rities regist                          | ered pursua                          | nt to Sect                       | ion 12(b) Trading Sy |                           | Name of E     | each Exchange                   | on Whic     | h Regis       | tered          |
| United Airlines Holdings, Inc.   |                           |   | Common Stock, \$0                      | 0.01 par value                       |                                  | UAL                  |                           | Tl            | ne Nasdaq Stock                 | Market      | LLC           |                |
| United Airlines Holdings, Inc.<br>United Airlines, Inc.  |                           | I   | Preferred Stock Pu<br>Non              | -                                    |                                  | None<br>None         |                           | Tl            | ne Nasdaq Stock<br>None         |             | LLC           |                |
| Indicate by check mark wheth<br>such shorter period that the re-<br>United Airlines Holdings, Inc. | -                         |   | ports), and (2) ha                     | as been subject                      |                                  | requireme            | -                         |               | 4 during the p Yes              | receding    | g 12 mo<br>No | onths (or for  |
| Indicate by check mark wheth during the preceding 12 month   |                           |   |  |                                      |                                  |                      | mitted pursuant to F      | Rule 405 of   | Regulation S                    | -T (§232    | 2.405 of      | f this Chapter |
| United Airlines Holdings, Inc.   | `                         | Yes   | _                                      | -                                    | United Airlines                  |                      |                           |               | Yes                             | $\boxtimes$ | No            |                |
| Indicate by check mark wheth   | -                         | -   |  |                                      |                                  |                      |                           |               |                                 | owth co     | mpany.        | See the        |
| definitions of "large accelerate<br>United Airlines Holdings, Inc.                                 |                           |   | Accelerated file                       |                                      | erging grown<br>-accelerated fil |                      | Smaller reporting co      |               |                                 | ging grow   | th comp       | any 🗆          |
| United Airlines, Inc.  | Large acc                 | elerated filer  | Accelerated fil                        | ler 🗆 Nor                            | -accelerated fil                 | er 🗵                 | Smaller reporting co      | ompany        | ☐ Emerg                         | ging grow   | th comp       | oany 🗆         |
| If an emerging growth compartstandards provided pursuant to  |                           |   |  | ted not to use th                    | e extended tr                    | ansition pe          | riod for complying        | with any n    | ew or revised                   | financia    | ıl accou      | nting          |
| United Airlines Holdings, Inc.<br>United Airlines, Inc.  |                           |   |  |                                      |                                  |                      |                           |               |                                 |             |               |                |
| Indicate by check mark wheth   | er the registrant i       | is a shell company                                    | (as defined in R                       | ule 12b-2 of the                     | e Exchange A                     | ct).                 |                           |               |                                 |             |               |                |
| United Airlines Holdings, Inc.<br>United Airlines, Inc.  |                           | Yes<br>Yes  | □ No ⊠ □ No ⊠                          |                                      |                                  |                      |                           |               |                                 |             |               |                |
| The number of shares outstand  | ding of each of th        | ne issuer's classes o                                 | of common stock                        | as of July 14,                       | 2022 is show                     | n below:             |                           |               |                                 |             |               |                |
| United Airlines Holdings, Inc.<br>United Airlines, Inc.  |                           |   |  | 98 shares of com<br>90 shares of com |                                  |                      | (100% owned by Uni        | ited Airlines | Holdings, Inc.)                 |             |               |                |
|  |                           |   | OMISSIO                                | ON OF CER                            | TAIN INFO                        | ORMATIO              | ON                        |               |                                 |             |               |                |
| This combined Quarterly F  | Report on Form            | 10-Q is separate                                      | ely filed by Un                        | ited Airlines                        | Holdings, Ir                     | nc. and Un           | ited Airlines, Inc        | . United A    | Airlines, Inc.                  | meets       | the cor       | nditions set   |

This combined Quarterly Report on Form 10-Q is separately filed by United Airlines Holdings, Inc. and United Airlines, Inc. United Airlines, Inc. meets the conditions set forth in General Instruction H(1)(a) and (b) of Form 10-Q and is therefore filing this form with the reduced disclosure format allowed under that General Instruction.

### United Airlines Holdings, Inc. United Airlines, Inc.

### Quarterly Report on Form 10-Q For the Quarterly Period Ended June 30, 2022

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### PART I. FINANCIAL INFORMATION

### ITEM 1. FINANCIAL STATEMENTS.

# UNITED AIRLINES HOLDINGS, INC. STATEMENTS OF CONSOLIDATED OPERATIONS (UNAUDITED) (In millions, except per share amounts)

|  | Three Months Ended June 30, |    |        |    | Six Months Ended June 30, |    |         |  |
|--|-----------------------------|----|--------|----|---------------------------|----|---------|--|
|  | 2022                        |    | 2021   |    | 2022                      |    | 2021    |  |
| Operating revenue:                                 |                             |    |        |    |                           |    |         |  |
| Passenger revenue                                  | \$<br>10,829                | \$ | 4,366  | \$ | 17,177                    | \$ | 6,682   |  |
| Cargo  | 574                         |    | 606    |    | 1,201                     |    | 1,103   |  |
| Other operating revenue                            | <br>709                     |    | 499    |    | 1,300                     |    | 907     |  |
| Total operating revenue                            | <br>12,112                  |    | 5,471  |    | 19,678                    |    | 8,692   |  |
| Operating expense:                                 |                             |    |        |    |                           |    |         |  |
| Salaries and related costs                         | 2,836                       |    | 2,276  |    | 5,623                     |    | 4,500   |  |
| Aircraft fuel                                      | 3,811                       |    | 1,232  |    | 6,041                     |    | 2,083   |  |
| Landing fees and other rent                        | 668                         |    | 564    |    | 1,280                     |    | 1,083   |  |
| Depreciation and amortization                      | 611                         |    | 620    |    | 1,222                     |    | 1,243   |  |
| Regional capacity purchase                         | 567                         |    | 547    |    | 1,132                     |    | 1,026   |  |
| Aircraft maintenance materials and outside repairs | 527                         |    | 302    |    | 934                       |    | 571     |  |
| Distribution expenses                              | 393                         |    | 139    |    | 619                       |    | 224     |  |
| Aircraft rent                                      | 67                          |    | 52     |    | 128                       |    | 107     |  |
| Special charges (credits)                          | 112                         |    | (948)  |    | 104                       |    | (2,325) |  |
| Other operating expenses                           | <br>1,642                   |    | 957    |    | 3,093                     |    | 1,831   |  |
| Total operating expense                            | 11,234                      |    | 5,741  |    | 20,176                    |    | 10,343  |  |
| Operating income (loss)                            | <br>878                     |    | (270)  |    | (498)                     |    | (1,651) |  |
|  |                             |    |        |    |                           |    |         |  |
| Nonoperating income (expense):                     |                             |    |        |    |                           |    |         |  |
| Interest expense                                   | (420)                       |    | (426)  |    | (844)                     |    | (779)   |  |
| Interest capitalized                               | 22                          |    | 22     |    | 46                        |    | 39      |  |
| Interest income                                    | 33                          |    | 12     |    | 38                        |    | 19      |  |
| Unrealized gains (losses) on investments, net      | (40)                        |    | 147    |    | (40)                      |    | 125     |  |
| Miscellaneous, net                                 | (14)                        |    | (49)   |    | 5                         |    | (68)    |  |
| Total nonoperating expense, net                    | <br>(419)                   |    | (294)  |    | (795)                     |    | (664)   |  |
| Income (loss) before income tax expense (benefit)  | <br>459                     |    | (564)  |    | (1,293)                   | _  | (2,315) |  |
| Income tax expense (benefit)                       | 130                         |    | (130)  |    | (245)                     |    | (524)   |  |
| Net income (loss)                                  | \$<br>329                   | \$ | (434)  | \$ | (1,048)                   | \$ | (1,791) |  |
| Earnings (loss) per share, basic                   | \$<br>1.01                  | \$ | (1.34) | \$ | (3.22)                    | \$ | (5.60)  |  |
| Earnings (loss) per share, diluted                 | \$<br>1.00                  | \$ | (1.34) | \$ | (3.22)                    | \$ | (5.60)  |  |

# UNITED AIRLINES HOLDINGS, INC. STATEMENTS OF CONSOLIDATED COMPREHENSIVE INCOME (LOSS) (UNAUDITED) (In millions)

|   | Three Months Ended June 30, |      |    |       | Six Months Ended June 30, |         |    |         |  |
|---|-----------------------------|------|----|-------|---------------------------|---------|----|---------|--|
|   | 2022                        |      |    | 2021  |                           | 2022    |    | 2021    |  |
| Net income (loss)                                   | \$                          | 329  | \$ | (434) | \$                        | (1,048) | \$ | (1,791) |  |
|   |                             |      |    |       |                           |         |    |         |  |
| Other comprehensive income (loss), net of tax:      |                             |      |    |       |                           |         |    |         |  |
| Employee benefit plans                              |                             | 4    |    | 12    |                           | 9       |    | 26      |  |
| Investments and other                               |                             | (11) |    | _     |                           | (11)    |    | (1)     |  |
| Total other comprehensive income (loss), net of tax |                             | (7)  |    | 12    |                           | (2)     |    | 25      |  |
|   |                             |      |    |       |                           |         |    |         |  |
| Total comprehensive income (loss), net              | \$                          | 322  | \$ | (422) | \$                        | (1,050) | \$ | (1,766) |  |

# UNITED AIRLINES HOLDINGS, INC. CONSOLIDATED BALANCE SHEETS (UNAUDITED) (In millions, except shares)

|   | June 30, 2022 | December 31, 2021 |          |  |
|---|---------------|-------------------|----------|--|
| ASSETS  |               |                   |          |  |
| Current assets:   |               |                   |          |  |
| Cash and cash equivalents   | \$<br>16,885  | \$                | 18,283   |  |
| Short-term investments  | 3,190         |                   | 123      |  |
| Restricted cash   | 43            |                   | 37       |  |
| Receivables, less allowance for credit losses (2022 — \$31; 2021 — \$28)                          | 2,217         |                   | 1,663    |  |
| Aircraft fuel, spare parts and supplies, less obsolescence allowance (2022 — \$578; 2021 — \$546) | 1,153         |                   | 983      |  |
| Prepaid expenses and other  | 883           |                   | 745      |  |
| Total current assets  | 24,371        |                   | 21,834   |  |
| Operating property and equipment:   |               |                   | ·        |  |
| Flight equipment  | 40,044        |                   | 39,584   |  |
| Other property and equipment  | 9,019         |                   | 8,764    |  |
| Purchase deposits for flight equipment  | 2,338         |                   | 2,215    |  |
| Total operating property and equipment  | 51,401        |                   | 50,563   |  |
| Less — Accumulated depreciation and amortization  | (19,548)      |                   | (18,489) |  |
| Total operating property and equipment, net   | 31,853        |                   | 32,074   |  |
|   |               |                   |          |  |
| Operating lease right-of-use assets   | 4,440         |                   | 4,645    |  |
|   |               |                   |          |  |
| Other assets:   |               |                   |          |  |
| Goodwill  | 4,527         |                   | 4,527    |  |
| Intangibles, less accumulated amortization (2022 — \$1,451; 2021 — \$1,544)                       | 2,782         |                   | 2,803    |  |
| Restricted cash   | 204           |                   | 213      |  |
| Deferred income taxes   | 907           |                   | 659      |  |
| Investments in affiliates and other, less allowance for credit losses (2022 — \$623; 2021 —       |               |                   |          |  |
| \$622)  | <br>1,297     |                   | 1,420    |  |
| Total other assets  | <br>9,717     |                   | 9,622    |  |
| Total assets  | \$<br>70,381  | \$                | 68,175   |  |

(continued on next page)

# UNITED AIRLINES HOLDINGS, INC. CONSOLIDATED BALANCE SHEETS (UNAUDITED) (In millions, except shares)

|   | June 30, 2022 | December 31, 2021 |  |  |
|---|---------------|-------------------|--|--|
| LIABILITIES AND STOCKHOLDERS' EQUITY  |               |                   |  |  |
| Current liabilities:  |               |                   |  |  |
| Accounts payable  | \$ 3,755      | \$ 2,562          |  |  |
| Accrued salaries and benefits   | 1,943         | 2,121             |  |  |
| Advance ticket sales  | 9,931         | 6,354             |  |  |
| Frequent flyer deferred revenue   | 2,590         | 2,239             |  |  |
| Current maturities of long-term debt  | 3,012         | 3,002             |  |  |
| Current maturities of other financial liabilities   | 914           | 834               |  |  |
| Current maturities of operating leases  | 543           | 556               |  |  |
| Current maturities of finance leases  | 78            | 76                |  |  |
| Other   | 678           | 560               |  |  |
| Total current liabilities   | 23,444        | 18,304            |  |  |
|   |               |                   |  |  |
| Long-term debt  | 29,175        | 30,361            |  |  |
| Long-term obligations under operating leases  | 4,997         | 5,152             |  |  |
| Long-term obligations under finance leases  | 205           | 219               |  |  |
|   |               |                   |  |  |
| Other liabilities and deferred credits:   |               |                   |  |  |
| Frequent flyer deferred revenue   | 3,905         | 4,043             |  |  |
| Pension liability   | 1,934         | 1,920             |  |  |
| Postretirement benefit liability  | 964           | 1,000             |  |  |
| Other financial liabilities   | 496           | 863               |  |  |
| Other   | 1,297         | 1,284             |  |  |
| Total other liabilities and deferred credits  | 8,596         | 9,110             |  |  |
| Commitments and contingencies   |               |                   |  |  |
| Stockholders' equity:   |               |                   |  |  |
| Preferred stock   | _             | _                 |  |  |
| Common stock at par, \$0.01 par value; authorized 1,000,000,000 shares; outstanding 326,744,101 |               |                   |  |  |
| and 323,810,825 shares at June 30, 2022 and December 31, 2021, respectively                     | 4             | 4                 |  |  |
| Additional capital invested   | 8,970         | 9,156             |  |  |
| Stock held in treasury, at cost   | (3,551)       | (3,814)           |  |  |
| Retained earnings (accumulated deficit)   | (515)         | 625               |  |  |
| Accumulated other comprehensive loss  | (944)         | (942)             |  |  |
| Total stockholders' equity  | 3,964         | 5,029             |  |  |
| Total liabilities and stockholders' equity  | \$ 70,381     | \$ 68,175         |  |  |

# UNITED AIRLINES HOLDINGS, INC. CONDENSED STATEMENTS OF CONSOLIDATED CASH FLOWS (UNAUDITED) (In millions)

|   |                          | Six Months Ended June 30, |    |         |  |
|---|--------------------------|---------------------------|----|---------|--|
|   |                          | 2022                      |    | 2021    |  |
| Cash Flows from Operating Activities:   |                          |                           |    |         |  |
| Net cash provided by operating activities   | \$                       | 4,167                     | \$ | 3,122   |  |
|   |                          |                           |    |         |  |
| Cash Flows from Investing Activities:   |                          |                           |    |         |  |
| Capital expenditures, net of flight equipment purchase deposit returns  |                          | (952)                     |    | (1,305) |  |
| Purchases of short-term and other investments   |                          | (3,302)                   |    | _       |  |
| Proceeds from sale of short-term and other investments  |                          | 215                       |    | 184     |  |
| Proceeds from sale of property and equipment  |                          | 138                       |    | 13      |  |
| Other, net  |                          | (13)                      |    | (2)     |  |
| Net cash used in investing activities   |                          | (3,914)                   |    | (1,110) |  |
|   |                          |                           |    |         |  |
| Cash Flows from Financing Activities:   |                          |                           |    |         |  |
| Proceeds from issuance of debt, net of discounts and fees   |                          | 212                       |    | 11,116  |  |
| Proceeds from equity issuance   |                          | _                         |    | 532     |  |
| Payments of long-term debt, finance leases and other financing liabilities  |                          | (1,795)                   |    | (4,072) |  |
| Other, net  |                          | (71)                      |    | (22)    |  |
| Net cash provided by (used in) financing activities   |                          | (1,654)                   |    | 7,554   |  |
| Net increase (decrease) in cash, cash equivalents and restricted cash   |                          | (1,401)                   |    | 9,566   |  |
| Cash, cash equivalents and restricted cash at beginning of the period   |                          | 18,533                    |    | 11,742  |  |
| Cash, cash equivalents and restricted cash at end of the period (a)   | \$                       | 17,132                    | \$ | 21,308  |  |
| Investing and Financing Activities Not Affecting Cash:  |                          |                           |    |         |  |
| Property and equipment acquired through the issuance of debt, finance leases and other  | \$                       | _                         | \$ | 761     |  |
| Lease modifications and lease conversions   | •                        | 82                        | •  | 59      |  |
| Right-of-use assets acquired through operating leases   |                          | 84                        |    | 214     |  |
| Equity investment interest received in exchange for aircraft  |                          | 42                        |    | _       |  |
| Notes receivable and warrants received for entering into agreements   |                          | 2                         |    | 139     |  |
|   |                          |                           |    |         |  |
| (a) The following table provides a reconciliation of cash, cash equivalents and restricted cash to amounts reported within the con- | nsolidated balance sheet | i:                        |    |         |  |
| Current assets:   |                          |                           |    |         |  |
| Cash and cash equivalents   | \$                       | 16,885                    | \$ | 20,838  |  |
| Restricted cash — Current   |                          | 43                        |    | 254     |  |
| Restricted cash — Non-Current   |                          | 204                       |    | 216     |  |
| Total cash, cash equivalents and restricted cash  | \$                       | 17,132                    | \$ | 21,308  |  |

# UNITED AIRLINES HOLDINGS, INC. STATEMENTS OF CONSOLIDATED STOCKHOLDERS' EQUITY (UNAUDITED) (In millions)

|   | Common<br>Stock |    | Additional |    | Retained<br>Earnings |    |                   | Accumulated<br>Other |                       |    |                                |    |         |
|---|-----------------|----|------------|----|----------------------|----|-------------------|----------------------|-----------------------|----|--------------------------------|----|---------|
|   | Shares          | An | nount      |    | Capital<br>Invested  | 1  | Treasury<br>Stock |                      | (Accumulated Deficit) |    | Comprehensive<br>Income (Loss) |    | Total   |
| Balance at March 31, 2022   | 326.7           | \$ | 4          | \$ | 8,953                | \$ | (3,552)           | \$                   | (844)                 | \$ | (937)                          | \$ | 3,624   |
| Net income  |                 |    | _          |    | _                    |    | _                 |                      | 329                   |    | _                              |    | 329     |
| Other comprehensive loss  | _               |    | _          |    | _                    |    | _                 |                      | _                     |    | (7)                            |    | (7)     |
| Stock-settled share-based compensation                              | _               |    | _          |    | 17                   |    | _                 |                      | _                     |    | _                              |    | 17      |
| Stock issued for share-based awards, net of shares withheld for tax | _               |    | _          |    | _                    |    | 1                 |                      | _                     |    | _                              |    | 1       |
| Balance at June 30, 2022  | 326.7           | \$ | 4          | \$ | 8,970                | \$ | (3,551)           | \$                   | (515)                 | \$ | (944)                          | \$ | 3,964   |
|   |                 |    |            | Ξ  |                      | =  |                   | _                    |                       | =  |                                | =  |         |
| Balance at December 31, 2021  | 323.8           | \$ | 4          | \$ | 9,156                | \$ | (3,814)           | \$                   | 625                   | \$ | (942)                          | \$ | 5,029   |
| Net loss  |                 |    |            |    |                      |    | _                 |                      | (1,048)               |    | _                              |    | (1,048) |
| Other comprehensive loss  | _               |    | _          |    | _                    |    | _                 |                      | _                     |    | (2)                            |    | (2)     |
| Stock-settled share-based compensation                              | _               |    | _          |    | 55                   |    | _                 |                      | _                     |    | _                              |    | 55      |
| Stock issued for share-based awards, net of shares withheld for tax | 2.9             |    | _          |    | (241)                |    | 263               |                      | (92)                  |    | _                              |    | (70)    |
| Balance at June 30, 2022  | 326.7           | \$ | 4          | \$ | 8,970                | \$ | (3,551)           | \$                   | (515)                 | \$ | (944)                          | \$ | 3,964   |
| ,   |                 |    |            | _  |                      | _  |                   | _                    |                       | _  |                                | _  |         |
| Balance at March 31, 2021   | 323.6           | \$ | 4          | \$ | 8,923                | \$ | (3,834)           | \$                   | 1,239                 | \$ | (1,126)                        | \$ | 5,206   |
| Net loss  |                 |    |            |    |                      |    |                   |                      | (434)                 |    |                                |    | (434)   |
| Other comprehensive income  | _               |    | _          |    | _                    |    | _                 |                      | _                     |    | 12                             |    | 12      |
| Stock-settled share-based compensation                              | _               |    | _          |    | 68                   |    | _                 |                      | _                     |    | _                              |    | 68      |
| Warrants issued   | _               |    | _          |    | 52                   |    | _                 |                      | _                     |    | _                              |    | 52      |
| Stock issued for share-based awards, net of                         |                 |    |            |    |                      |    |                   |                      |                       |    |                                |    |         |
| shares withheld for tax   |                 |    |            |    | (1)                  |    | 2                 |                      | (1)                   |    |                                |    |         |
| Balance at June 30, 2021  | 323.6           | \$ | 4          | \$ | 9,042                | \$ | (3,832)           | \$                   | 804                   | \$ | (1,114)                        | \$ | 4,904   |
|   |                 |    |            | _  |                      |    |                   |                      |                       |    |                                |    |         |
| Balance at December 31, 2020  | 311.8           | \$ | 4          | \$ | 8,366                | \$ | (3,897)           | \$                   | 2,626                 | \$ | (1,139)                        | \$ | 5,960   |
| Net loss  | _               |    | _          |    | _                    |    | _                 |                      | (1,791)               |    | _                              |    | (1,791) |
| Other comprehensive income  | _               |    | _          |    | _                    |    | _                 |                      | _                     |    | 25                             |    | 25      |
| Stock-settled share-based compensation                              | _               |    | _          |    | 100                  |    | _                 |                      | _                     |    | _                              |    | 100     |
| Issuance of common stock  | 11.0            |    | _          |    | 532                  |    | _                 |                      | _                     |    | _                              |    | 532     |
| Warrants issued   | _               |    | _          |    | 99                   |    | _                 |                      | _                     |    | _                              |    | 99      |
| Stock issued for share-based awards, net of shares withheld for tax | 0.8             |    |            |    | (55)                 |    | 65                |                      | (31)                  |    | _                              |    | (21)    |
| Balance at June 30, 2021  | 323.6           | \$ | 4          | \$ | 9,042                | \$ | (3,832)           | \$                   | 804                   | \$ | (1,114)                        | \$ | 4,904   |

# UNITED AIRLINES, INC. STATEMENTS OF CONSOLIDATED OPERATIONS (UNAUDITED) (In millions)

|  | Three Months Ended June 30, |    |       | Six Months Ended June 30, |    |         |  |
|--|-----------------------------|----|-------|---------------------------|----|---------|--|
|  | <br>2022                    |    | 2021  | 2022                      |    | 2021    |  |
| Operating revenue:                                 | <br>                        |    | _     | <br>                      |    |         |  |
| Passenger revenue                                  | \$<br>10,829                | \$ | 4,366 | \$<br>17,177              | \$ | 6,682   |  |
| Cargo  | 574                         |    | 606   | 1,201                     |    | 1,103   |  |
| Other operating revenue                            | <br>709                     |    | 499   | 1,300                     |    | 907     |  |
| Total operating revenue                            | <br>12,112                  |    | 5,471 | <br>19,678                |    | 8,692   |  |
| Operating expense:                                 |                             |    |       |                           |    |         |  |
| Salaries and related costs                         | 2,836                       |    | 2,276 | 5,623                     |    | 4,500   |  |
| Aircraft fuel                                      | 3,811                       |    | 1,232 | 6,041                     |    | 2,083   |  |
| Landing fees and other rent                        | 668                         |    | 564   | 1,280                     |    | 1,083   |  |
| Depreciation and amortization                      | 611                         |    | 620   | 1,222                     |    | 1,243   |  |
| Regional capacity purchase                         | 567                         |    | 547   | 1,132                     |    | 1,026   |  |
| Aircraft maintenance materials and outside repairs | 527                         |    | 302   | 934                       |    | 571     |  |
| Distribution expenses                              | 393                         |    | 139   | 619                       |    | 224     |  |
| Aircraft rent                                      | 67                          |    | 52    | 128                       |    | 107     |  |
| Special charges (credits)                          | 112                         |    | (948) | 104                       |    | (2,325) |  |
| Other operating expenses                           | <br>1,642                   |    | 956   | 3,092                     |    | 1,830   |  |
| Total operating expense                            | <br>11,234                  |    | 5,740 | 20,175                    |    | 10,342  |  |
| Operating income (loss)                            | 878                         |    | (269) | (497)                     |    | (1,650) |  |
| Nonoperating income (expense):                     |                             |    |       |                           |    |         |  |
| Interest expense                                   | (420)                       |    | (426) | (844)                     |    | (779)   |  |
| Interest capitalized                               | 22                          |    | 22    | 46                        |    | 39      |  |
| Interest income                                    | 33                          |    | 12    | 38                        |    | 19      |  |
| Unrealized gains (losses) on investments, net      | (40)                        |    | 147   | (40)                      |    | 125     |  |
| Miscellaneous, net                                 | (14)                        |    | (50)  | 5                         |    | (69)    |  |
| Total nonoperating expense, net                    | (419)                       |    | (295) | (795)                     |    | (665)   |  |
| Income (loss) before income tax expense (benefit)  | <br>459                     |    | (564) | (1,292)                   |    | (2,315) |  |
| Income tax expense (benefit)                       | 129                         |    | (130) | (245)                     |    | (524)   |  |
| Net income (loss)                                  | \$<br>330                   | \$ | (434) | \$<br>(1,047)             | \$ | (1,791) |  |

# UNITED AIRLINES, INC. STATEMENTS OF CONSOLIDATED COMPREHENSIVE INCOME (LOSS) (UNAUDITED) (In millions)

|   | Three Months Ended June 30, |      |      |       | Six Months Ended June 30, |         |    |         |  |
|---|-----------------------------|------|------|-------|---------------------------|---------|----|---------|--|
|   | 2022                        |      | 2021 |       | 2022                      |         |    | 2021    |  |
| Net income (loss)                                   | \$                          | 330  | \$   | (434) | \$                        | (1,047) | \$ | (1,791) |  |
|   |                             |      |      |       |                           |         |    |         |  |
| Other comprehensive income (loss), net of tax:      |                             |      |      |       |                           |         |    |         |  |
| Employee benefit plans                              |                             | 4    |      | 12    |                           | 9       |    | 26      |  |
| Investments and other                               |                             | (11) |      | _     |                           | (11)    |    | (1)     |  |
| Total other comprehensive income (loss), net of tax |                             | (7)  |      | 12    |                           | (2)     |    | 25      |  |
|   |                             |      |      |       |                           |         |    |         |  |
| Total comprehensive income (loss), net              | \$                          | 323  | \$   | (422) | \$                        | (1,049) | \$ | (1,766) |  |

# UNITED AIRLINES, INC. CONSOLIDATED BALANCE SHEETS (UNAUDITED) (In millions, except shares)

|  | June 30, 2022 | December 31, 2021 |          |  |
|--|---------------|-------------------|----------|--|
| ASSETS   | <br>          |                   |          |  |
| Current assets:  |               |                   |          |  |
| Cash and cash equivalents  | \$<br>16,885  | \$                | 18,283   |  |
| Short-term investments   | 3,190         |                   | 123      |  |
| Restricted cash  | 43            |                   | 37       |  |
| Receivables, less allowance for credit losses (2022 — \$31; 2021 — \$28)                           | 2,217         |                   | 1,663    |  |
| Aircraft fuel, spare parts and supplies, less obsolescence allowance (2022 — \$578; 2021 — \$546)  | 1,153         |                   | 983      |  |
| Prepaid expenses and other   | 883           |                   | 745      |  |
| Total current assets   | <br>24,371    |                   | 21,834   |  |
| Operating property and equipment:  |               |                   |          |  |
| Flight equipment   | 40,044        |                   | 39,584   |  |
| Other property and equipment   | 9,019         |                   | 8,764    |  |
| Purchase deposits for flight equipment   | 2,338         |                   | 2,215    |  |
| Total operating property and equipment   | <br>51,401    |                   | 50,563   |  |
| Less — Accumulated depreciation and amortization   | (19,548)      |                   | (18,489) |  |
| Total operating property and equipment, net  | <br>31,853    |                   | 32,074   |  |
|  |               |                   |          |  |
| Operating lease right-of-use assets  | 4,440         |                   | 4,645    |  |
|  |               |                   |          |  |
| Other assets:  |               |                   |          |  |
| Goodwill   | 4,527         |                   | 4,527    |  |
| Intangibles, less accumulated amortization (2022 — \$1,451; 2021 — \$1,544)                        | 2,782         |                   | 2,803    |  |
| Restricted cash  | 204           |                   | 213      |  |
| Deferred income taxes  | 878           |                   | 631      |  |
| Investments in affiliates and other, less allowance for credit losses (2022 — \$623; 2021 — \$622) | 1,297         |                   | 1,420    |  |
| Total other assets   | 9,688         |                   | 9,594    |  |
| Total assets   | \$<br>70,352  | \$                | 68,147   |  |

(continued on next page)

# UNITED AIRLINES, INC. CONSOLIDATED BALANCE SHEETS (UNAUDITED) (In millions, except shares)

| Current liabilities   Current maturities of long-term debt   Current maturities of long-term debt   Current maturities of other financial liabilities   Current maturities of other financial liabilities   Current maturities of operating leases   Current maturities of operating leases   Current maturities of finance leases   Current maturities of finance leases   Current maturities of operating leases   Current maturities of operating leases   Current maturities of perating leases   Current maturities of perating leases   Current liabilities   Current liabilities |   | Ju | ine 30, 2022 | December 31, 2021 |        |  |
|---|---|----|--------------|-------------------|--------|--|
| Accounts payable         \$ 3,755         \$ 2,562           Accrued salaries and benefits         1,943         2,121           Advance ticket sales         9,931         6,354           Frequent flyer deferred revenue         2,590         2,239           Current maturities of long-term debt         3,012         3,002           Current maturities of operating leases         543         556           Current maturities of operating leases         78         76           Other         680         563           Total current liabilities         23,446         18,307           Long-term debt         29,175         30,361           Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits           Frequent flyer deferred revenue         3,905         4,043           Pension liability         964         1,000           Other financial liabilities         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         8,596         9,110           Committentes and contingencies  | LIABILITIES AND STOCKHOLDER'S EQUITY  |    |              |                   |        |  |
| Accrued salaries and benefits         1,943         2,121           Advance ticket sales         9,931         6,354           Frequent flyer deferred revenue         2,590         2,239           Current maturities of long-term debt         3,012         3,002           Current maturities of other financial liabilities         914         834           Current maturities of other financial liabilities         78         76           Current maturities of finance leases         78         76           Other         680         563           Total current liabilities         29,175         30,361           Long-term debt         29,175         30,361           Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:         ***         ***           Frequent flyer deferred revenue         3,905         4,043           Pension liability         964         1,000           Other financial liabilities         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         3,596         9,110           Commitments and  |   |    |              |                   |        |  |
| Advance ticket sales       9,931       6,354         Frequent flyer deferred revenue       2,590       2,239         Current maturities of long-term debt       3,012       3,002         Current maturities of other financial liabilities       914       834         Current maturities of operating leases       543       556         Current maturities of finance leases       78       76         Other       680       563         Total current liabilities       23,446       18,307         Long-term debt       29,175       30,361         Long-term obligations under operating leases       4,997       5,152         Long-term obligations under finance leases       205       219         Other liabilities and deferred credits:       ***       ***         Frequent flyer deferred revenue       3,905       4,043         Pension liability       1,934       1,920         Postretirement benefit liabilities       496       863         Other       1,297       1,284         Total other liabilities and deferred credits       8,596       9,110         Commitments and contingencies       8,596       9,110         Commitments and contingencies       8       5,596       9,110  | * *   | \$ |              | \$                | 2,562  |  |
| Frequent flyer deferred revenue         2,590         2,239           Current maturities of long-term debt         3,012         3,002           Current maturities of operating leases         543         556           Current maturities of operating leases         78         76           Other         680         563           Total current liabilities         23,446         18,307           Long-term debt         29,175         30,361           Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:         205         219           Other liabilities and deferred credits:         Frequent flyer deferred revenue         3,905         4,043           Pension liability         964         1,000           Other financial liabilities         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         8,596         9,110           Commitments and contingencies         8,596         9,110           Commitments and contingencies         5,910         -           Stockholder's equity:         -         -  |   |    |              |                   | ,      |  |
| Current maturities of long-term debt         3,012         3,002           Current maturities of other financial liabilities         914         834           Current maturities of operating leases         543         556           Current maturities of finance leases         78         76           Other         680         563           Total current liabilities         23,446         18,307           Long-term debt         29,175         30,361           Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:         Frequent flyer deferred revenue         3,905         4,043           Pension liability         1,934         1,920           Postretirement benefit liabilities         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         8,596         9,110           Commitments and contingencies         8,596         9,110           Commontiments and contingencies         8,596         9,110           Commont stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000         5,122         -           Shares at   |   |    |              |                   |        |  |
| Current maturities of other financial liabilities         914         834           Current maturities of operating leases         543         556           Current maturities of finance leases         78         76           Other         680         563           Total current liabilities         23,446         18,307           Long-term debt         29,175         30,361           Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:         8,905         4,043           Pension liability         1,934         1,920           Postretirement benefit liabilities         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         8,596         9,110           Commitments and contingencies         8,596         9,110           Commitments and contingencies         8,596         9,110           Commitments and contingencies         8,596         9,110           Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000         8,596         9,110           Common stock at par, \$0.01 par value; authorized 1,000 shares; i   |   |    | 2,590        |                   | 2,239  |  |
| Current maturities of operating leases         543         556           Current maturities of finance leases         78         76           Other         680         563           Total current liabilities         23,446         18,307           Long-term debt         29,175         30,361           Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:         Value         Value           Frequent flyer deferred revenue         3,905         4,043         1,920           Pension liability         1,934         1,920         1,936         1,000         0,000  |   |    | 3,012        |                   | 3,002  |  |
| Current maturities of finance leases         78         76           Other         680         563           Total current liabilities         23,446         18,307           Long-term debt         29,175         30,361           Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:         Prequent flyer deferred revenue         3,905         4,043           Pension liability         1,934         1,920           Postretirement benefit liabilities         964         1,000           Other financial liabilities and deferred credits         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         8,596         9,110           Commitments and contingencies         8,596         9,110           Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000         373         317           Retained earnings         1,930         2,977           Additional capital invested         373         317           Retained earnings         1,930         2,977           Accumulated other comprehensive loss <th< td=""><td>Current maturities of other financial liabilities</td><td></td><td>914</td><td></td><td>834</td></th<>  | Current maturities of other financial liabilities   |    | 914          |                   | 834    |  |
| Other         680         563           Total current liabilities         23,446         18,307           Long-term debt         29,175         30,361           Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:         ****         ****           Frequent flyer deferred revenue         3,905         4,043           Pension liability         1,934         1,920           Other financial liabilities         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         8,596         9,110           Commitments and contingencies         ***         ***           Stockholder's equity:         ***         ***         ***           Commitments and contingencies         ***         ***         ***           Stockholder's equity:         ***         ***         ***           Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000         ***         ***         ***           shares at both June 30, 2022 and December 31, 2021         ***         ***         ***         *** <tr< td=""><td>Current maturities of operating leases</td><td></td><td>543</td><td></td><td>556</td></tr<>  | Current maturities of operating leases  |    | 543          |                   | 556    |  |
| Total current liabilities   23,446   18,307   | Current maturities of finance leases  |    | 78           |                   | 76     |  |
| Long-term debt   29,175   30,361     Long-term obligations under operating leases   4,997   5,152     Long-term obligations under finance leases   205   219     Other liabilities and deferred credits:  | Other   |    | 680          |                   | 563    |  |
| Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:         ****         ****           Frequent flyer deferred revenue         3,905         4,043           Pension liability         1,934         1,920           Postretirement benefit liability         964         1,000           Other financial liabilities         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         8,596         9,110           Commitments and contingencies         ***         -**           Stockholder's equity:         ***         -**           Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000<br>shares at both June 30, 2022 and December 31, 2021         ***         -**           Additional capital invested         373         317           Retained earnings         1,930         2,977           Accumulated other comprehensive loss         (944)         (942)           Payable to parent         2,574         2,646   | Total current liabilities   |    | 23,446       |                   | 18,307 |  |
| Long-term obligations under operating leases         4,997         5,152           Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:         ****         ****           Frequent flyer deferred revenue         3,905         4,043           Pension liability         1,934         1,920           Postretirement benefit liability         964         1,000           Other financial liabilities         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         8,596         9,110           Commitments and contingencies         ***         -**           Stockholder's equity:         ***         -**           Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000<br>shares at both June 30, 2022 and December 31, 2021         ***         -**           Additional capital invested         373         317           Retained earnings         1,930         2,977           Accumulated other comprehensive loss         (944)         (942)           Payable to parent         2,574         2,646   |   |    |              |                   |        |  |
| Long-term obligations under finance leases         205         219           Other liabilities and deferred credits:  | Long-term debt  |    | 29,175       |                   | 30,361 |  |
| Other liabilities and deferred credits:         Frequent flyer deferred revenue       3,905       4,043         Pension liability       1,934       1,920         Postretirement benefit liability       964       1,000         Other financial liabilities       496       863         Other       1,297       1,284         Total other liabilities and deferred credits       8,596       9,110         Commitments and contingencies       5         Stockholder's equity:       Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021       —       —         Additional capital invested       373       317         Retained earnings       1,930       2,977         Accumulated other comprehensive loss       (944)       (942)         Payable to parent       2,574       2,646  | Long-term obligations under operating leases  |    | 4,997        |                   | 5,152  |  |
| Frequent flyer deferred revenue       3,905       4,043         Pension liability       1,934       1,920         Postretirement benefit liability       964       1,000         Other financial liabilities       496       863         Other       1,297       1,284         Total other liabilities and deferred credits       8,596       9,110         Commitments and contingencies       5tockholder's equity:       -       -         Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021       -       -         Additional capital invested       373       317         Retained earnings       1,930       2,977         Accumulated other comprehensive loss       (944)       (942)         Payable to parent       2,574       2,646  | Long-term obligations under finance leases  |    | 205          |                   | 219    |  |
| Frequent flyer deferred revenue       3,905       4,043         Pension liability       1,934       1,920         Postretirement benefit liability       964       1,000         Other financial liabilities       496       863         Other       1,297       1,284         Total other liabilities and deferred credits       8,596       9,110         Commitments and contingencies       5tockholder's equity:       -       -         Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021       -       -         Additional capital invested       373       317         Retained earnings       1,930       2,977         Accumulated other comprehensive loss       (944)       (942)         Payable to parent       2,574       2,646  |   |    |              |                   |        |  |
| Pension liability       1,934       1,920         Postretirement benefit liability       964       1,000         Other financial liabilities       496       863         Other       1,297       1,284         Total other liabilities and deferred credits       8,596       9,110         Commitments and contingencies       5tockholder's equity:       Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021       —       —         Additional capital invested       373       317         Retained earnings       1,930       2,977         Accumulated other comprehensive loss       (944)       (942)         Payable to parent       2,574       2,646  | Other liabilities and deferred credits:   |    |              |                   |        |  |
| Postretirement benefit liability         964         1,000           Other financial liabilities         496         863           Other         1,297         1,284           Total other liabilities and deferred credits         8,596         9,110           Commitments and contingencies           Stockholder's equity:           Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021         —         —           Additional capital invested         373         317           Retained earnings         1,930         2,977           Accumulated other comprehensive loss         (944)         (942)           Payable to parent         2,574         2,646  | Frequent flyer deferred revenue   |    | 3,905        |                   | 4,043  |  |
| Other financial liabilities       496       863         Other       1,297       1,284         Total other liabilities and deferred credits       8,596       9,110         Commitments and contingencies       Stockholder's equity:         Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021       —       —         Additional capital invested       373       317         Retained earnings       1,930       2,977         Accumulated other comprehensive loss       (944)       (942)         Payable to parent       2,574       2,646   | Pension liability   |    | 1,934        |                   | 1,920  |  |
| Other1,2971,284Total other liabilities and deferred credits8,5969,110Commitments and contingenciesStockholder's equity:Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021——Additional capital invested373317Retained earnings1,9302,977Accumulated other comprehensive loss(944)(942)Payable to parent2,5742,646   | Postretirement benefit liability  |    | 964          |                   | 1,000  |  |
| Total other liabilities and deferred credits  Commitments and contingencies  Stockholder's equity:  Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021  Additional capital invested  Retained earnings  Accumulated other comprehensive loss  Payable to parent  Total other liabilities and deferred credits  8,596  9,110  - —  - —  - —  Additional capital:  1,000 shares; issued and outstanding 1,000  shares at both June 30, 2022 and December 31, 2021  - —  Additional capital invested  373  317  Retained earnings  1,930  2,977  Accumulated other comprehensive loss  (944)  (942)  Payable to parent  | Other financial liabilities   |    | 496          |                   | 863    |  |
| Commitments and contingencies  Stockholder's equity:  Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021  Additional capital invested  Retained earnings  1,930 2,977 Accumulated other comprehensive loss (944) (942) Payable to parent  2,574  2,646   | Other   |    | 1,297        |                   | 1,284  |  |
| Stockholder's equity:  Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021  Additional capital invested  Retained earnings  1,930 2,977 Accumulated other comprehensive loss (944) (942) Payable to parent  2,574 2,646   | Total other liabilities and deferred credits  |    | 8,596        |                   | 9,110  |  |
| Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000<br>shares at both June 30, 2022 and December 31, 2021———Additional capital invested373317Retained earnings1,9302,977Accumulated other comprehensive loss(944)(942)Payable to parent2,5742,646  | Commitments and contingencies   |    |              |                   |        |  |
| shares at both June 30, 2022 and December 31, 2021       —       —         Additional capital invested       373       317         Retained earnings       1,930       2,977         Accumulated other comprehensive loss       (944)       (942)         Payable to parent       2,574       2,646   | Stockholder's equity:   |    |              |                   |        |  |
| Retained earnings       1,930       2,977         Accumulated other comprehensive loss       (944)       (942)         Payable to parent       2,574       2,646  | Common stock at par, \$0.01 par value; authorized 1,000 shares; issued and outstanding 1,000 shares at both June 30, 2022 and December 31, 2021 |    | _            |                   | _      |  |
| Accumulated other comprehensive loss (944) (942) Payable to parent 2,574 2,646  | Additional capital invested   |    | 373          |                   | 317    |  |
| Accumulated other comprehensive loss (944) (942) Payable to parent 2,574 2,646  | Retained earnings   |    | 1,930        |                   | 2,977  |  |
|   | Accumulated other comprehensive loss  |    | (944)        |                   |        |  |
|   | •   |    |              |                   | ` ′    |  |
|   |   |    | 3,933        |                   | 4,998  |  |
| Total liabilities and stockholder's equity \$ 70,352 \$ 68,147  | * ·   | \$ |              | \$                |        |  |

# UNITED AIRLINES, INC. CONDENSED STATEMENTS OF CONSOLIDATED CASH FLOWS (UNAUDITED) (In millions)

|  |                       | Six Months Ended |    |         |
|--|-----------------------|------------------|----|---------|
|  |                       | 2022             |    | 2021    |
| Cash Flows from Operating Activities:  |                       |                  |    |         |
| Net cash provided by operating activities  | \$                    | 4,096            | \$ | 3,101   |
|  |                       |                  |    |         |
| Cash Flows from Investing Activities:  |                       |                  |    |         |
| Capital expenditures, net of flight equipment purchase deposit returns   |                       | (952)            |    | (1,305) |
| Purchases of short-term and other investments  |                       | (3,302)          |    | _       |
| Proceeds from sale of short-term and other investments   |                       | 215              |    | 184     |
| Proceeds from sale of property and equipment   |                       | 138              |    | 13      |
| Other, net   |                       | (13)             |    | (2)     |
| Net cash used in investing activities  |                       | (3,914)          |    | (1,110) |
|  |                       |                  |    |         |
| Cash Flows from Financing Activities:  |                       |                  |    |         |
| Proceeds from issuance of debt, net of discounts and fees  |                       | 212              |    | 11,116  |
| Proceeds from issuance of parent company stock   |                       | _                |    | 532     |
| Payments of long-term debt, finance leases and other financing liabilities   |                       | (1,795)          |    | (4,072) |
| Other, net   |                       | _                |    | (1)     |
| Net cash provided by (used in) financing activities  |                       | (1,583)          | _  | 7,575   |
| Net increase (decrease) in cash, cash equivalents and restricted cash  |                       | (1,401)          |    | 9,566   |
| Cash, cash equivalents and restricted cash at beginning of the period  |                       | 18,533           |    | 11,742  |
| Cash, cash equivalents and restricted cash at end of the period (a)  | \$                    | 17,132           | \$ | 21,308  |
|  |                       |                  |    |         |
| Investing and Financing Activities Not Affecting Cash:   |                       |                  |    |         |
| Property and equipment acquired through the issuance of debt, finance leases and other   | \$                    | _                | \$ | 761     |
| Lease modifications and lease conversions  |                       | 82               |    | 59      |
| Right-of-use assets acquired through operating leases  |                       | 84               |    | 214     |
| Equity investment interest received in exchange for aircraft   |                       | 42               |    | _       |
| Notes receivable and warrants received for entering into agreements  |                       | 2                |    | 139     |
| e c  |                       |                  |    |         |
| (a) The following table provides a reconciliation of cash, cash equivalents and restricted cash to amounts reported within the conso | olidated balance shee | t:               |    |         |
| Current assets:  |                       |                  |    |         |
| Cash and cash equivalents  | \$                    | 16,885           | \$ | 20,838  |
| Restricted cash — Current  |                       | 43               |    | 254     |
| Restricted cash — Non-Current  |                       | 204              |    | 216     |
| Total cash, cash equivalents and restricted cash   | \$                    | 17,132           | \$ | 21,308  |
|  | <u> </u>              |                  |    | , .     |

# UNITED AIRLINES, INC. STATEMENTS OF CONSOLIDATED STOCKHOLDER'S EQUITY (UNAUDITED) (In millions)

|  | Additional<br>ital Invested |    | Retained<br>Earnings | O  | Accumulated<br>Other Comprehensive<br>Income (Loss) | Pa | yable to Parent |    | Total   |
|--|-----------------------------|----|----------------------|----|---|----|-----------------|----|---------|
| Balance at March 31, 2022              | \$<br>355                   | \$ | 1,600                | \$ | (937)   | \$ | 2,575           | \$ | 3,593   |
| Net income                             | _                           |    | 330                  |    | _   |    | _               |    | 330     |
| Other comprehensive loss               | _                           |    | _                    |    | (7)   |    | _               |    | (7)     |
| Stock-settled share-based compensation | 18                          |    | _                    |    | _   |    | _               |    | 18      |
| Other                                  |                             |    |                      |    | <u> </u>  |    | (1)             |    | (1)     |
| Balance at June 30, 2022               | \$<br>373                   | \$ | 1,930                | \$ | (944)   | \$ | 2,574           | \$ | 3,933   |
|  |                             |    |                      | _  |   |    |                 |    |         |
| Balance at December 31, 2021           | \$<br>317                   | \$ | 2,977                | \$ | (942)   | \$ | 2,646           | \$ | 4,998   |
| Net loss                               |                             |    | (1,047)              |    | _   |    |                 |    | (1,047) |
| Other comprehensive loss               | _                           |    | _                    |    | (2)   |    | _               |    | (2)     |
| Stock-settled share-based compensation | 56                          |    | _                    |    | _   |    | _               |    | 56      |
| Other                                  |                             |    |                      |    |   |    | (72)            |    | (72)    |
| Balance at June 30, 2022               | \$<br>373                   | \$ | 1,930                | \$ | (944)   | \$ | 2,574           | \$ | 3,933   |
|  |                             | _  | -                    | _  |   | _  |                 | _  | -       |
| Balance at March 31, 2021              | \$<br>117                   | \$ | 3,582                | \$ | (1,126)   | \$ | 2,602           | \$ | 5,175   |
| Net loss                               |                             |    | (434)                |    | _   |    |                 |    | (434)   |
| Other comprehensive income             | _                           |    | _                    |    | 12  |    | _               |    | 12      |
| Stock-settled share-based compensation | 68                          |    | _                    |    | _   |    | _               |    | 68      |
| Other                                  | _                           |    | _                    |    | _   |    | 51              |    | 51      |
| Balance at June 30, 2021               | \$<br>185                   | \$ | 3,148                | \$ | (1,114)   | \$ | 2,653           | \$ | 4,872   |
|  |                             |    |                      | _  |   |    |                 |    |         |
| Balance at December 31, 2020           | \$<br>85                    | \$ | 4,939                | \$ | (1,139)   | \$ | 2,043           | \$ | 5,928   |
| Net loss                               | _                           |    | (1,791)              |    | _   |    | _               |    | (1,791) |
| Other comprehensive income             | _                           |    |                      |    | 25  |    | _               |    | 25      |
| Stock-settled share-based compensation | 100                         |    | _                    |    | _   |    | _               |    | 100     |
| Impact of UAL common stock issuance    |                             |    | _                    |    | _   |    | 532             |    | 532     |
| Other                                  | _                           |    | _                    |    |   |    | 78              |    | 78      |
| Balance at June 30, 2021               | \$<br>185                   | \$ | 3,148                | \$ | (1,114)   | \$ | 2,653           | \$ | 4,872   |

## UNITED AIRLINES HOLDINGS, INC. AND UNITED AIRLINES, INC. COMBINED NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)

United Airlines Holdings, Inc. (together with its consolidated subsidiaries, "UAL" or the "Company") is a holding company, and its principal, wholly-owned subsidiary is United Airlines, Inc. (together with its consolidated subsidiaries, "United"). This Quarterly Report on Form 10-Q is a combined report of UAL and United, including their respective consolidated financial statements. As UAL consolidates United for financial statement purposes, disclosures that relate to activities of United also apply to UAL, unless otherwise noted. United's operating revenues and operating expenses comprise nearly 100% of UAL's revenues and operating expenses. In addition, United comprises approximately the entire balance of UAL's assets, liabilities and operating cash flows. When appropriate, UAL and United are named specifically for their individual contractual obligations and related disclosures, and any significant differences between the operations and results of UAL and United are separately disclosed and explained. We sometimes use the words "we," "our," "us," and the "Company" in this report for disclosures that relate to all of UAL and United.

The UAL and United unaudited condensed consolidated financial statements shown here have been prepared as required by the U.S. Securities and Exchange Commission (the "SEC"). Some information and footnote disclosures normally included in financial statements that comply with accounting principles generally accepted in the United States ("GAAP") have been condensed or omitted as permitted by the SEC. The financial statements include all adjustments, including normal recurring adjustments and other adjustments, which are considered necessary for a fair presentation of the Company's financial position and results of operations for interim periods presented. The UAL and United financial statements should be read together with the information included in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2021 (the "2021 Form 10-K"). The Company's quarterly financial data is subject to seasonal fluctuations. Historically its second and third quarter financial results have reflected higher travel demand, and were better than its first and fourth quarter financial results.

#### NOTE 1 — REVENUE

**Revenue by Geography.** The table below presents the Company's operating revenue by principal geographic region (as defined by the U.S. Department of Transportation) (in millions):

|                            | 7  | Three Months | Ended . |       | ne 30, |        |    |       |
|----------------------------|----|--------------|---------|-------|--------|--------|----|-------|
|                            | ·  | 2022         |         | 2021  |        | 2022   |    | 2021  |
| Domestic (U.S. and Canada) | \$ | 7,819        | \$      | 3,767 | \$     | 12,905 | \$ | 5,878 |
| Atlantic                   |    | 2,481        |         | 585   |        | 3,570  |    | 995   |
| Latin America              |    | 1,195        |         | 727   |        | 2,104  |    | 1,119 |
| Pacific                    |    | 617          |         | 392   |        | 1,099  |    | 700   |
| Total                      | \$ | 12,112       | \$      | 5,471 | \$     | 19,678 | \$ | 8,692 |

Advance Ticket Sales. All tickets sold at any given point in time have travel dates through the next 12 months. The Company defers amounts related to future travel in its Advance ticket sales liability account. The Company's Advance ticket sales liability also includes credits issued to customers on electronic travel certificates ("ETCs") and future flight credits ("FFCs"), primarily for ticket cancellations, which can be applied towards a purchase of a new ticket. ETCs are valid up to one year from the date of issuance; however, all ETCs issued on or before December 31, 2022 have been extended to December 31, 2023. FFCs are valid for 12 months from the original ticket date; however, all FFCs issued on or before December 31, 2022 have been extended to December 31, 2023. The Company is unable to estimate the amount of the ETCs and FFCs that will be used within the next 12 months and has classified the entire amount of the Advance ticket sales liability in current liabilities even though some of the ETCs and FFCs could be used after the next 12 months.

The Company estimates the value of Advance tickets sales that will expire unused ("breakage") and recognizes revenue at the scheduled flight date. To determine breakage, the Company uses its historical experience with expired tickets and other facts, such as recent aging trends, program changes and modifications that could affect the ultimate expiration patterns of tickets. Given the uncertainty of travel demand caused by the novel coronavirus ("COVID-19") pandemic, changes in our estimates of ETCs and FFCs that may expire unused could have a significant impact on revenue. Changes in estimates of breakage are recognized prospectively in proportion to the remaining usage of the related tickets.

In the three and six months ended June 30, 2022, the Company recognized approximately \$4.2 billion and \$2.6 billion, respectively, of passenger revenue for tickets that were included in Advance ticket sales at the beginning of those periods. In the three and six months ended June 30, 2021, the Company recognized approximately \$1.5 billion and \$1.4 billion, respectively, of passenger revenue for tickets that were included in Advance ticket sales at the beginning of those periods.

Ancillary Fees. The Company charges fees, separately from ticket sales, for certain ancillary services that are directly related to passengers' travel, such as baggage fees, premium seats, inflight amenities and other ticket-related fees. These ancillary fees are part of the travel performance obligation and, as such, are recognized as passenger revenue when the travel occurs. The Company recorded \$0.9 billion and \$1.5 billion of ancillary fees within passenger revenue in the three and six months ended June 30, 2022, respectively. The Company recorded \$0.5 billion and \$0.8 billion of ancillary fees within passenger revenue in the three and six months ended June 30, 2021, respectively.

Frequent Flyer Accounting. The table below presents a roll forward of Frequent flyer deferred revenue (in millions):

|   |      | Three Months | Ended | June 30, | Six Months Ended June 30, |       |    |       |  |  |
|---|------|--------------|-------|----------|---------------------------|-------|----|-------|--|--|
|   | 2022 |              |       | 2021     | · ·                       | 2022  |    | 2021  |  |  |
| Total Frequent flyer deferred revenue - beginning balance | \$   | 6,417        | \$    | 6,109    | \$                        | 6,282 | \$ | 5,975 |  |  |
| Total miles awarded                                       |      | 666          |       | 360      |                           | 1,143 |    | 632   |  |  |
| Travel miles redeemed                                     |      | (566)        |       | (267)    |                           | (888) |    | (390) |  |  |
| Non-travel miles redeemed                                 |      | (22)         |       | (17)     |                           | (42)  |    | (32)  |  |  |
| Total Frequent flyer deferred revenue - ending balance    | \$   | 6,495        | \$    | 6,185    | \$                        | 6,495 | \$ | 6,185 |  |  |

In the three and six months ended June 30, 2022, the Company recognized, in Other operating revenue, \$0.6 billion and \$1.1 billion, respectively, related to the marketing, advertising, non-travel miles redeemed (net of related costs) and other travel-related benefits of the mileage revenue associated with our various partner agreements including, but not limited to, our JPMorgan Chase Bank, N.A. co-brand agreement. The Company recognized \$0.4 billion and \$0.8 billion, respectively, in the three and six months ended June 30, 2021, related to those agreements. The portion related to the MileagePlus miles awarded of the total amounts received from our various partner agreements is deferred and presented in the table above as an increase to the frequent flyer liability. We determine the current portion of our frequent flyer liability based on expected redemptions in the next 12 months.

#### NOTE 2 — EARNINGS (LOSS) PER SHARE

The computations of UAL's basic and diluted earnings (loss) per share are set forth below (in millions, except per share amounts):

|  | Three Months | Ended Jun | ie 30, | Six Months Ended June 30, |         |    |         |  |  |  |
|--|--------------|-----------|--------|---------------------------|---------|----|---------|--|--|--|
|  | 2022         |           | 2021   |                           | 2022    |    | 2021    |  |  |  |
| Earnings (loss) available to common stockholders | \$<br>329    | \$        | (434)  | \$                        | (1,048) | \$ | (1,791) |  |  |  |
| Basic weighted-average shares outstanding        | 326.7        |           | 323.6  |                           | 325.9   |    | 320.1   |  |  |  |
| Dilutive effect of employee stock awards         | 1.7          |           | _      |                           | _       |    | _       |  |  |  |
| Dilutive effect of stock warrants                | 1.9          |           | _      |                           | _       |    | _       |  |  |  |
| Diluted weighted-average shares outstanding      | 330.3        |           | 323.6  |                           | 325.9   |    | 320.1   |  |  |  |
|  | <br>         |           |        |                           |         |    |         |  |  |  |
| Earnings (loss) per share, basic                 | \$<br>1.01   | \$        | (1.34) | \$                        | (3.22)  | \$ | (5.60)  |  |  |  |
| Earnings (loss) per share, diluted               | \$<br>1.00   | \$        | (1.34) | \$                        | (3.22)  | \$ | (5.60)  |  |  |  |
|  |              |           |        |                           |         |    |         |  |  |  |
| Potentially dilutive securities (a)              |              |           |        |                           |         |    |         |  |  |  |
| Stock warrants                                   | 1.5          |           | _      |                           | 1.5     |    | 0.3     |  |  |  |
| Employee stock awards                            | 0.7          |           | 0.7    |                           | 0.7     |    | 0.7     |  |  |  |

<sup>(</sup>a) Weighted-average potentially dilutive securities outstanding excluded from the computation of diluted earnings per share because the securities would have had an antidilutive effect.

### NOTE 3 — ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS)

The table below presents the components of the Company's accumulated other comprehensive income (loss), net of tax ("AOCI") (in millions):

|                                  | Postre | and Other<br>tirement<br>bilities | Inve | estments and<br>Other | Def | ferred Taxes (a) | Total         |
|----------------------------------|--------|-----------------------------------|------|-----------------------|-----|------------------|---------------|
| Balance at March 31, 2022        | \$     | (839)                             | \$   |                       | \$  | (98)             | \$<br>(937)   |
| Changes in value                 |        | 6                                 |      | (14)                  |     | 2                | (6)           |
| Amounts reclassified to earnings |        | (1) (b)                           |      | <u> </u>              |     | <u> </u>         | (1)           |
| Balance at June 30, 2022         | \$     | (834)                             | \$   | (14)                  | \$  | (96)             | \$<br>(944)   |
|                                  |        |                                   |      |                       |     |                  |               |
| Balance at December 31, 2021     | \$     | (847)                             | \$   | _                     | \$  | (95)             | \$<br>(942)   |
| Changes in value                 |        | 14                                |      | (14)                  |     | (1)              | (1)           |
| Amounts reclassified to earnings |        | (1) (b)                           |      | _                     |     | _                | (1)           |
| Balance at June 30, 2022         | \$     | (834)                             | \$   | (14)                  | \$  | (96)             | \$<br>(944)   |
|                                  | ·      |                                   | -    |                       |     |                  |               |
| Balance at March 31, 2021        | \$     | (1,084)                           | \$   | 1                     | \$  | (43)             | \$<br>(1,126) |
| Changes in value                 |        | 11                                |      | _                     |     | (2)              | 9             |
| Amounts reclassified to earnings |        | 5 (b)                             |      | <u> </u>              |     | (2)              | 3             |
| Balance at June 30, 2021         | \$     | (1,068)                           | \$   | 1                     | \$  | (47)             | \$<br>(1,114) |
|                                  |        |                                   |      |                       |     |                  |               |
| Balance at December 31, 2020     | \$     | (1,102)                           | \$   | 2                     | \$  | (39)             | \$<br>(1,139) |
| Changes in value                 |        | 24                                |      | (1)                   |     | (5)              | 18            |
| Amounts reclassified to earnings |        | 10 (b)                            |      |                       |     | (3)              | 7             |
| Balance at June 30, 2021         | \$     | (1,068)                           | \$   | 1                     | \$  | (47)             | \$<br>(1,114) |

<sup>(</sup>a) Relates primarily to pension and other postretirement benefit liabilities and includes approximately \$285 million of deferred income tax expense that will not be recognized in net income until these obligations are fully extinguished. We consider all income sources, including other comprehensive income, in determining the amount of tax benefit allocated to results from operations.

### NOTE 4 — INCOME TAXES

The Company's effective tax rates for the three and six months ended June 30, 2022 were 28.3% and 18.9%, respectively. The effective tax rates for the three and six months ended June 30, 2021 were 23.0% and 22.6%, respectively. The effective tax rate represents a blend of federal, state and foreign taxes and includes the impact of certain nondeductible items. We have historically calculated the provision for income taxes during interim reporting periods by applying an estimate of the annual effective tax rate for the full fiscal year to income or loss for the reporting period. We have used a discrete effective tax rate method to calculate taxes for the three and six months ended June 30, 2022. We believe that, at this time, the use of the discrete method for the three and six months ended June 30, 2022 is more appropriate than the estimated annual effective tax rate method as the estimated annual effective tax rate method is not reliable due to a high degree of uncertainty in estimating annual pretax earnings.

<sup>(</sup>b) This AOCI component is included in the computation of net periodic pension and other postretirement costs (see Note 5 of this report for additional information).

### NOTE 5 — EMPLOYEE BENEFIT PLANS

**Defined Benefit Pension and Other Postretirement Benefit Plans.** The Company's net periodic benefit cost includes the following components for the three months ended June 30 (in millions):

|  | 1  | Pension | nefits | (    | Other Post<br>Ben |      |      | Affected Line Item in the Statements of Consolidated Operations |                            |
|--|----|---------|--------|------|-------------------|------|------|---|----------------------------|
|  | 2  | 2022    |        | 2021 | 2022              |      | 2021 |   |                            |
| Service cost                             | \$ | 51      | \$     | 60   | \$                | 2    | \$   | 3   | Salaries and related costs |
| Interest cost                            |    | 47      |        | 46   |                   | 8    |      | 7   | Miscellaneous, net         |
| Expected return on plan assets           |    | (76)    |        | (71) |                   | (1)  |      | (1)   | Miscellaneous, net         |
| Amortization of unrecognized (gain) loss |    | 31      |        | 42   |                   | (4)  |      | (7)   | Miscellaneous, net         |
| Amortization of prior service credit     |    | _       |        | _    |                   | (28) |      | (31)  | Miscellaneous, net         |
| Other                                    |    | _       |        | 1    |                   | _    |      | _   | Miscellaneous, net         |
| Total                                    | \$ | 53      | \$     | 78   | \$                | (23) | \$   | (29)  |                            |

The Company's net periodic benefit cost includes the following components for the six months ended June 30 (in millions):

|  | Pension   | nefits | _     | Other Post<br>Ben |      |      | Affected Line Item in the Statements of Consolidated Operations |                            |
|--|-----------|--------|-------|-------------------|------|------|---|----------------------------|
|  | 2022      |        | 2021  | 2022              |      | 2021 |   |                            |
| Service cost                             | \$<br>102 | \$     | 120   | \$                | 4    | \$   | 5   | Salaries and related costs |
| Interest cost                            | 94        |        | 92    |                   | 15   |      | 13  | Miscellaneous, net         |
| Expected return on plan assets           | (154)     |        | (142) |                   | (1)  |      | (1)   | Miscellaneous, net         |
| Amortization of unrecognized (gain) loss | 61        |        | 85    |                   | (7)  |      | (14)  | Miscellaneous, net         |
| Amortization of prior service credit     | _         |        | _     |                   | (56) |      | (62)  | Miscellaneous, net         |
| Special termination benefits             | _         |        | _     |                   | _    |      | 46  | Miscellaneous, net         |
| Other                                    | 1         |        | 1     |                   | _    |      | _   | Miscellaneous, net         |
| Total                                    | \$<br>104 | \$     | 156   | \$                | (45) | \$   | (13)  |                            |

During the first quarter of 2021, the Company offered special separation benefits in the form of additional subsidies for retiree medical costs for certain U.S.-based front-line employees. The subsidies are in the form of a one-time contribution to a notional Retiree Health Account of \$125,000 for full-time employees and \$75,000 for part-time employees. As a result, the Company recorded \$46 million for those additional benefits.

#### NOTE 6 — FINANCIAL INSTRUMENTS AND FAIR VALUE MEASUREMENTS

The table below presents disclosures about the financial assets and liabilities measured at fair value on a recurring basis in UAL's financial statements (in millions):

|                                  | <br>June 30, 2022     |    |         |       |      |     | <b>December 31, 2021</b> |        |       |         |    |    |    |   |
|----------------------------------|-----------------------|----|---------|-------|------|-----|--------------------------|--------|-------|---------|----|----|----|---|
|                                  | Total Level 1 Level 2 |    | Level 3 | Total |      | ]   | Level 1                  | Le     | vel 2 | Level 3 |    |    |    |   |
| Cash and cash equivalents        | \$<br>16,885          | \$ | 16,885  | \$ _  | - \$ | S — | \$                       | 18,283 | \$    | 18,283  | \$ | _  | \$ | _ |
| Restricted cash - current        | 43                    |    | 43      | _     | -    | _   |                          | 37     |       | 37      |    | _  |    | _ |
| Restricted cash - non-current    | 204                   |    | 204     | _     | -    | _   |                          | 213    |       | 213     |    | _  |    | _ |
| Short-term investments:          |                       |    |         |       |      |     |                          |        |       |         |    |    |    |   |
| Corporate debt                   | 43                    |    | _       | 43    | 5    | _   |                          | 95     |       | _       |    | 95 |    |   |
| Asset-backed securities          | 163                   |    | _       | 163   | ;    | _   |                          | 26     |       | _       |    | 26 |    | _ |
| U.S. government and agency notes | 2,984                 |    | _       | 2,984 |      | _   |                          | 2      |       | _       |    | 2  |    |   |
| Long-term investments:           |                       |    |         |       |      |     |                          |        |       |         |    |    |    |   |
| Equity securities                | 142                   |    | 142     | _     | -    | _   |                          | 229    |       | 229     |    | _  |    | _ |
|                                  |                       |    |         |       |      |     |                          |        |       |         |    |    |    |   |

Investments presented in the table above have the same fair value as their carrying value.

Restricted cash - current — Primarily includes amounts to be used for the payment of fees, principal and interest on senior secured notes and a secured term loan facility (the "MileagePlus Financing") secured by substantially all of the assets of Mileage Plus Holdings, LLC, a direct wholly-owned subsidiary of United.

**Restricted cash - non-current** — Primarily includes collateral associated with the MileagePlus Financing, collateral for letters of credit and collateral associated with facility leases and other insurance-related obligations.

**Short-term investments** — The short-term investments shown in the table above are classified as available-for-sale and have remaining maturities of approximately one year or less.

**Equity securities** — Represents equity and equity-linked securities (such as vested warrants) that make up United's investments in Azul Linhas Aéreas Brasileiras S.A., Clear Secure, Inc. and Archer Aviation Inc.

**Other fair value information.** The table below presents the carrying values and estimated fair values of financial instruments not presented in the tables above (in millions). Carrying amounts include any related discounts, premiums and issuance costs:

|                |                   | June 30, 2022 |    |        |           |                               | December 31, 2021 |    |        |    |        |    |       |           |    |         |
|----------------|-------------------|---------------|----|--------|-----------|-------------------------------|-------------------|----|--------|----|--------|----|-------|-----------|----|---------|
|                | arrying<br>Amount | Fair Value    |    |        |           | Carrying<br>Amount Fair Value |                   |    |        |    |        |    |       |           |    |         |
|                |                   | Total         | L  | evel 1 | Level 2   | ]                             | Level 3           |    |        |    | Total  | Le | vel 1 | Level 2   | I  | Level 3 |
| Long-term debt | \$<br>32,187      | \$<br>30,020  | \$ |        | \$ 25,089 | \$                            | 4,931             | \$ | 33,363 | \$ | 34,550 | \$ |       | \$ 29,088 | \$ | 5,462   |

Fair value of the financial instruments included in the tables above was determined as follows:

| Description   | Fair Value Methodology  |
|---|---|
| Cash and cash equivalents and Restricted cash (current and non-current) | The carrying amounts of these assets approximate fair value.  |
| Short-term investments and Equity securities                            | Fair value is based on (a) the trading prices of the investment or similar instruments, (b) an income approach, which uses valuation techniques to convert future amounts into a single present amount based on current market expectations about those future amounts when observable trading prices are not available, or (c) broker quotes obtained by third-party valuation services. |
| Long-term debt  | Fair values were based on either market prices or the discounted amount of future cash flows using our current incremental rate of borrowing for similar liabilities or assets.   |

**Investments in Regional Carriers.** As of June 30, 2022, United holds investments in two regional carriers that fly for the Company as United Express under its capacity purchase agreements. The combined carrying value of the investments was approximately \$178 million as of June 30, 2022. United accounts for each investment using the equity method. During the second quarter of 2022, United divested its investment in ManaAir, LLC, the parent company of ExpressJet Airlines LLC.

Other Investments. United holds equity investments in a number of companies with emerging technologies and sustainable solutions. United also has equity investments in Avianca Group International Limited, a multinational airline holding company, and JetSuiteX, Inc., an independent air carrier doing business as JSX. None of these investments have readily determinable fair values. We account for these investments at cost less impairment, adjusted for observable price changes in orderly transactions for an identical or similar investment of the same issuer. As of June 30, 2022, the carrying value of these investments was \$331 million.

#### NOTE 7 — COMMITMENTS AND CONTINGENCIES

*Commitments.* As of June 30, 2022, United had firm commitments and options to purchase aircraft from The Boeing Company ("Boeing") and Airbus S.A.S. ("Airbus") as presented in the table below:

|                |                                   | Scheduled Aircraft Deliveries |      |            |  |  |  |  |  |  |
|----------------|-----------------------------------|-------------------------------|------|------------|--|--|--|--|--|--|
| Aircraft Type  | Number of Firm<br>Commitments (a) | Last Six Months of 2022       | 2023 | After 2023 |  |  |  |  |  |  |
| Airbus A321XLR | 50                                |                               |      | 50         |  |  |  |  |  |  |
| Airbus A321neo | 70                                | _                             | 12   | 58         |  |  |  |  |  |  |
| Airbus A350    | 45                                | _                             | _    | 45         |  |  |  |  |  |  |
| Boeing 737 MAX | 364                               | 50                            | 109  | 205        |  |  |  |  |  |  |
| Boeing 787     | 8                                 | 8                             | _    | _          |  |  |  |  |  |  |

(a) United also has options and purchase rights for additional aircraft.

The aircraft listed in the table above are scheduled for delivery through 2030. The amount and timing of the Company's future capital commitments could change to the extent that: (i) the Company and the aircraft manufacturers, with whom the Company has existing orders for new aircraft, agree to modify the contracts governing those orders; (ii) rights are exercised pursuant to the relevant agreements to modify the timing of deliveries; or (iii) the aircraft manufacturers are unable to deliver in accordance with the terms of those orders. Furthermore, Boeing notified United that seven Boeing 737 MAX aircraft and three Boeing 787 aircraft scheduled for delivery in 2022, as shown in the table above, are now expected to deliver in 2023.

In the first half of 2022, United gave notice of its intent to exercise options to purchase, in 2023, eight Boeing 737 MAX aircraft that are currently leased under sale and leaseback arrangements.

The table below summarizes United's commitments as of June 30, 2022, which include aircraft and related spare engines, aircraft improvements and non-aircraft capital commitments (in billions):

| Last six months of 2022 | \$<br>4.8  |
|-------------------------|------------|
| 2023                    | 7.8        |
| 2024                    | 5.4        |
| 2025                    | 4.4        |
| 2026                    | 3.4        |
| After 2026              | <br>8.8    |
|                         | \$<br>34.6 |

Legal Contingencies. The Company has certain contingencies resulting from litigation and claims incident to the ordinary course of business. As of June 30, 2022, management believes, after considering a number of factors, including (but not limited to) the information currently available, the views of legal counsel, the nature of the contingencies to which the Company is subject and prior experience, that its defenses and assertions in pending legal proceedings have merit and the ultimate disposition of any pending matter will not materially affect the Company's financial position, results of operations or cash flows. The Company records liabilities for legal claims when it is probable that a loss will be incurred and the amount is reasonably estimable. These amounts are recorded based on the Company's assessments of the likelihood of their eventual disposition.

During the three months ended June 30, 2022, the Company recorded charges of \$94 million as a result of a number of recent decisions, including one involving another carrier, that appear to impact the Company's ability to successfully assert, in certain cases, that federal law preempts state and local laws that conflict with union contracts and/or federal requirements.

*Guarantees.* As of June 30, 2022, United is the guarantor of approximately \$2.0 billion in aggregate principal amount of tax-exempt special facilities revenue bonds and interest thereon. These bonds, issued by various airport municipalities, are payable

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solely from rentals paid under long-term agreements with the respective governing bodies. The leasing arrangements associated with these obligations are accounted for as operating leases recognized on the Company's consolidated balance sheet with the associated expense recorded on a straight-line basis over the expected lease term. All of these bonds are due between 2023 and 2041.

As of June 30, 2022, United is the guarantor of \$99 million of aircraft mortgage debt issued by one of United's regional carriers. The aircraft mortgage debt is subject to similar increased cost provisions as described below for the Company's debt, and the Company would potentially be responsible for those costs under the guarantees.

Increased Cost Provisions. In United's financing transactions that include loans in which United is the borrower, United typically agrees to reimburse lenders for any reduced returns with respect to the loans due to any change in capital requirements and, in the case of loans with respect to which the interest rate is based on the London Interbank Offered Rate (LIBOR), for certain other increased costs that the lenders incur in carrying these loans as a result of any change in law, subject, in most cases, to obligations of the lenders to take certain limited steps to mitigate the requirement for, or the amount of, such increased costs. At June 30, 2022, the Company had \$13.1 billion of floating rate debt with remaining terms of up to approximately 10 years that are subject to these increased cost provisions. In several financing transactions involving loans or leases from non-U.S. entities, with remaining terms of up to approximately 10 years and an aggregate balance of \$9.9 billion, the Company bears the risk of any change in tax laws that would subject loan or lease payments thereunder to non-U.S. entities to withholding taxes, subject to customary exclusions.

Credit Card Processing Agreements. The Company has agreements with financial institutions that process customer credit card transactions for the sale of air travel and other services. Under certain of the Company's credit card processing agreements, the financial institutions in certain circumstances have the right to require that the Company maintain a reserve equal to a portion of advance ticket sales that has been processed by that financial institution, but for which the Company has not yet provided the air transportation. Such financial institutions may require additional cash or other collateral reserves to be established or additional withholding of payments related to receivables collected if the Company does not maintain certain minimum levels of unrestricted cash, cash equivalents and short-term investments (collectively, "Unrestricted Liquidity"). The Company's level of Unrestricted Liquidity as of June 30, 2022 is substantially in excess of these minimum levels.

*Labor.* As of June 30, 2022, the Company had approximately 91,200 employees, of whom approximately 85% were represented by various U.S. labor organizations. This total includes employees who elected to voluntarily separate from the Company pursuant to voluntary leave programs and voluntary separation programs offered in 2020 and 2021 but who were still on pre-separation leave of absence with pay and benefits as of June 30, 2022.

#### NOTE 8 — DEBT

As of June 30, 2022, we had \$1.75 billion undrawn and available under our revolving credit facility.

Our debt agreements contain customary terms and conditions as well as various affirmative, negative and financial covenants that, among other things, restrict the ability of the Company and its subsidiaries to incur additional indebtedness and pay dividends or repurchase stock. As of June 30, 2022, UAL and United were in compliance with their respective debt covenants.

The table below presents the Company's contractual principal payments (not including \$447 million of unamortized debt discount, premiums and debt issuance costs) at June 30, 2022 under then-outstanding long-term debt agreements (in millions):

| Last six months of 2022 | \$<br>1,519  |
|-------------------------|--------------|
| 2023                    | 2,929        |
| 2024                    | 3,908        |
| 2025                    | 3,375        |
| 2026                    | 5,148        |
| After 2026              | 15,755       |
|                         | \$<br>32,634 |

In the second quarter of 2022, United borrowed \$220 million aggregate principal amount from a financial institution to finance the purchase of aircraft. The notes evidencing these borrowings, which are secured by the related aircraft, mature in 2034 and have interest rates of 4%.

#### NOTE 9 — SPECIAL CHARGES (CREDITS)

For the three and six months ended June 30, operating and nonoperating special charges (credits) and unrealized (gains) losses on investments in the statements of consolidated operations consisted of the following (in millions):

|  | Three Mon<br>Jun | nths E<br>e 30, | nded    |    | Six Mont<br>Jun | ded |         |  |      |  |      |
|--|------------------|-----------------|---------|----|-----------------|-----|---------|--|------|--|------|
|  | 2022 2021        |                 | 2021    |    | 2021            |     | 2021    |  | 2022 |  | 2021 |
| CARES Act grant  | \$<br>           | \$              | (1,079) | \$ |                 | \$  | (2,889) |  |      |  |      |
| Severance and benefit costs  | _                |                 | 11      |    | _               |     | 428     |  |      |  |      |
| Impairment of assets   | _                |                 | 59      |    | _               |     | 59      |  |      |  |      |
| (Gains) losses on sale of assets and other special charges   | 112              |                 | 61      |    | 104             |     | 77      |  |      |  |      |
| Total operating special charges (credits)  | <br>112          |                 | (948)   |    | 104             |     | (2,325) |  |      |  |      |
| Nonoperating unrealized (gains) losses on investments, net   | 40               |                 | (147)   |    | 40              |     | (125)   |  |      |  |      |
| Nonoperating debt extinguishment and modification fees   | _                |                 | 62      |    | 7               |     | 62      |  |      |  |      |
| Nonoperating special termination benefits  | _                |                 | _       |    | _               |     | 46      |  |      |  |      |
| Total nonoperating special charges and unrealized (gains) losses on investments, net   | 40               |                 | (85)    |    | 47              |     | (17)    |  |      |  |      |
| Total operating and nonoperating special charges (credits) and unrealized (gains) losses on investments, net                 | <br>152          |                 | (1,033) |    | 151             |     | (2,342) |  |      |  |      |
| Income tax (benefit) expense, net of valuation allowance   | (10)             |                 | 203     |    | (10)            |     | 494     |  |      |  |      |
| Total operating and nonoperating special charges (credits) and unrealized (gains) losses on investments, net of income taxes | \$<br>142        | \$              | (830)   | \$ | 141             | \$  | (1,848) |  |      |  |      |

#### 2022

(Gains) losses on sale of assets and other special charges. During the three and six months ended June 30, 2022, the Company recorded \$112 million and \$104 million, respectively, of net charges primarily comprised of \$94 million for various legal matters. See Note 7 of this report for a discussion of the legal matters.

Nonoperating unrealized (gains) losses on investments, net. During the three and six months ended June 30, 2022, the Company recorded losses of \$40 million.

*Nonoperating debt extinguishment and modifications fees.* During the six months ended June 30, 2022, the Company recorded \$7 million of charges primarily related to the early redemption of \$400 million of its outstanding principal amount of the 4.25% senior notes due 2022.

### <u>2021</u>

CARES Act grant. During the six months ended June 30, 2021, the Company received approximately \$5.8 billion in funding pursuant to two Payroll Support Program Extension Agreements (collectively, the "PSP2 and PSP3 Agreements") under the Coronavirus Aid, Relief, and Economic Security Act (the "CARES Act"), which included approximately \$1.7 billion aggregate principal amount of unsecured promissory notes. The Company recorded \$1.1 billion and \$2.9 billion as grant income in Special charges (credits) during the three and six months ended June 30, 2021, respectively. The Company also recorded \$52 million and \$99 million for warrants to purchase shares of UAL common stock issued to the U.S. Treasury Department as part of the PSP2 and PSP3 Agreements, within stockholders' equity, as an offset to the grant income in the three and six months ended June 30, 2021, respectively.

Severance and benefit costs. During the three and six months ended June 30, 2021, the Company recorded charges of \$11 million and \$428 million, respectively, related to pay continuation and benefits-related costs provided to employees who chose to voluntarily separate from the Company. The Company offered, based on employee group, age and completed years of service, pay continuation, health care coverage, and travel benefits. Approximately 4,500 employees elected to voluntarily separate from the Company.

Impairment of assets. During the three and six months ended June 30, 2021, the Company recorded \$59 million of impairments primarily related to 64 Embraer EMB 145LR aircraft and related engines that United retired from its regional aircraft fleet. The decision to retire these aircraft was triggered by the United Next aircraft order.

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(Gains) losses on sale of assets and other special charges. During the three and six months ended June 30, 2021, the Company recorded charges of \$61 million and \$77 million, respectively, primarily related to incentives for certain of its front-line employees to receive a COVID-19 vaccination and the termination of the lease associated with three floors of its headquarters at the Willis Tower in Chicago in the first quarter of 2021.

Nonoperating unrealized (gains) losses on investments, net. During the three and six months ended June 30, 2021, the Company recorded \$147 million and \$125 million of gains, respectively.

Nonoperating debt extinguishment and modification fees. During the three and six months ended June 30, 2021, the Company recorded \$62 million of charges for fees and discounts related to the issuance of a new term loan and revolving credit facility and the prepayment of a CARES Act loan and a 2017 term loan and revolving credit facility.

Nonoperating special termination benefits. During the six months ended June 30, 2021, as part of the first quarter 2021 voluntary leave programs, the Company recorded \$46 million of special termination benefits in the form of additional subsidies for retiree medical costs for certain U.S.-based front-line employees. The subsidies were in the form of a one-time contribution into a notional Retiree Health Account of \$125,000 for full-time employees and \$75,000 for part-time employees.

#### ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

This Management's Discussion and Analysis of Financial Condition and Results of Operations is provided as a supplement to and should be read in conjunction with the consolidated financial statements and related notes included elsewhere in this Quarterly Report on Form 10-Q to enhance the understanding of our results of operations, financial condition and cash flows.

#### **EXECUTIVE SUMMARY**

#### **Overview**

United Airlines Holdings, Inc. (together with its consolidated subsidiaries, "UAL" or the "Company") is a holding company, and its principal, whollyowned subsidiary is United Airlines, Inc. (together with its consolidated subsidiaries, "United"). The Company's shared purpose is "Connecting People. Uniting the World." The Company has the most comprehensive route network among North American carriers, including U.S. mainland hubs in Chicago, Denver, Houston, Los Angeles, New York/Newark, San Francisco and Washington, D.C.

This Quarterly Report on Form 10-Q is a combined report of UAL and United, including their respective consolidated financial statements. As UAL consolidates United for financial statement purposes, disclosures that relate to activities of United also apply to UAL, unless otherwise noted. United's operating revenues and operating expenses comprise nearly 100% of UAL's revenues and operating expenses. In addition, United comprises approximately the entire balance of UAL's assets, liabilities and operating cash flows. When appropriate, UAL and United are named specifically for their individual contractual obligations and related disclosures, and any significant differences between the operations and results of UAL and United are separately disclosed and explained. We sometimes use the words "we," "our," "us," and the "Company" in this report for disclosures that relate to all of UAL and United.

The Company transports people and cargo through its mainline operations, which utilize jet aircraft with at least 126 seats, and regional operations, which utilize smaller aircraft that are operated under contract by United Express carriers. The Company serves virtually every major market around the world, either directly or through participation in Star Alliance<sup>®</sup>, the world's largest airline alliance.

Given the more significant impact of the COVID-19 pandemic on our business and operating results in 2020 and 2021, we believe that a comparison of our second quarter 2022 results to second quarter of 2019 results for certain key metrics in this financial overview discussion is more reflective of the impact of the pandemic.

Our current expectations described below are forward-looking statements and our actual results and timing may vary materially based on various factors that include, but are not limited to, those discussed below under "Economic and Market Factors" and "Forward-Looking Information" and in Part I, Item 1A. Risk Factors, in our Annual Report on Form 10-K for the fiscal year ended December 31, 2021 (the "2021 Form 10-K"). The Company discusses certain non-GAAP forward-looking projections and is unable to predict certain items contained in the corresponding GAAP measures without unreasonable efforts; refer to "Supplemental Information" below for further details. The results presented in this report are not necessarily indicative of future operating results.

#### **Economic and Market Factors**

The airline industry is highly competitive, marked by significant competition with respect to routes, fares, schedules (both timing and frequency), services, products, customer service and frequent flyer programs. We, like other companies in our industry, have been subject to these and other industry-specific competitive dynamics. In addition, our operations, supply chain, partners and suppliers have been subject to various global macroeconomic factors. We expect to continue to remain vulnerable to a number of industry-specific and global macroeconomic factors that may cause our actual results of operations to differ from our historical results of operations or current expectations. The factors and trends that we currently believe are or will be most impactful to our results of operations and financial condition include the following: the adverse impacts of the ongoing COVID-19 global pandemic; the execution risks associated with our United Next plan; the impact on the Company of significant operational challenges by third parties on which we rely; inflationary pressures; potential labor and supply chain shortages affecting us and our partners; volatile fuel prices; aircraft delivery delays; the closure of our flying airspace and termination of other operations due to regional conflicts, including the continuation of the suspension of our overflying in Russia airspace as well as third-party general sales agent services in Russia as a result of the Russia-Ukraine military conflict and/or an escalation of the broader economic consequences of the conflict beyond their current scope; and changes in general economic conditions in the markets in which the Company operates, including an economic downturn leading to a decrease in demand for air travel or fluctuations in foreign currency exchange rates that may impact international travel demand. We continue to monitor the potential favorable or unfavorable impacts of these and other factors on our business, operations.

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financial condition and future results of operations, which are dependent on future developments, including as a result of those factors discussed in Item 1A. Risk Factors in the 2021 Form 10-K. Our future results of operations may be subject to volatility and our growth plans may be delayed, particularly in the short term, due to the impact of the above factors and trends. For instance, we have delayed a portion of our previously planned capacity increases for full year 2022 and 2023 in response to several factors and trends noted above and may need to implement further modifications. However, we believe that the long-term outlook for the Company remains positive due to the expected continued return of travel demand. We believe that this expected long-term increase in demand will offset increased costs and that the expected operational challenges can be managed in a manner that will allow us to support increased demand.

Impact of the COVID-19 Pandemic. The COVID-19 pandemic, together with the measures implemented or recommended by governmental authorities and private organizations in response to the pandemic, has had an adverse impact that has been material to the Company's business, operating results, financial condition and liquidity. The Company has seen increasing demand for travel both domestically and in countries where entry is permitted; however, as the situation surrounding the COVID-19 pandemic remains fluid, with intermittent periods of decelerated demand that have coincided with surges in the number of COVID-19 cases, it remains difficult to reasonably assess or predict the full extent of the ongoing impact of the COVID-19 pandemic on the Company's longer-term operational and financial performance, which will depend on a number of future developments, many of which are outside the Company's control, such as the ultimate duration of and factors impacting the long-term recovery from the pandemic (including the efficacy and speed of vaccination programs in curbing the spread of the virus in different markets, the efficacy and availability of various treatment options, the introduction and spread of new variants of the virus that may be resistant to currently approved vaccines or treatment options, and the continuation of existing or implementation of new government travel restrictions and testing requirements), customer behavior changes and fluctuations in demand for air travel, among others. The COVID-19 pandemic and the measures taken in response may continue to impact many aspects of our business, operating results, financial condition and liquidity in a number of ways, including labor shortages (including reductions in available skilled labor and related impacts to the Company's flight schedules and reputation), facility closures and related costs, disruptions to the Company's and its business partners' operations, reduced travel demand and consumer spending, increased fuel and other operating costs, supply chain

We operated at approximately 85% of our second quarter 2019 capacity during the second quarter of 2022. At the beginning of the COVID-19 pandemic, we suspended portions of our international operations, but we resumed service to several international destinations as travel restrictions were eased and demand for travel increased. The Company is taking steps to be prepared for recovery as demand for travel continues to generally increase, which include investing in innovative technology, focusing on process improvements and implementing the United Next transformative strategy.

We have also taken steps to strengthen our financial position during this period of market uncertainty, which has resulted in an increase of our overall debt levels. As of June 30, 2022, unrestricted cash, cash equivalents and short-term investments totaled \$20.1 billion, an increase of approximately \$14.6 billion from June 30, 2019. We had approximately \$39.4 billion of debt, finance lease, operating lease and sale-leaseback obligations as of June 30, 2022 (including \$4.5 billion that will become due in the next 12 months), up from approximately \$20.2 billion as of June 30, 2019.

The Company's recovery from the COVID-19 pandemic has not followed a linear path, and due to the significant uncertainty that remains, its future operating performance, particularly in the short-term, may be subject to volatility. Risks and uncertainties related to the COVID-19 pandemic are further described in Part I, Item 1A. Risk Factors— "The COVID-19 pandemic has materially and adversely impacted our business, operating results, financial condition and liquidity. The full extent of the impact will depend on future developments and how quickly we can return to more normal operations, among other things. If the impacts from the COVID-19 pandemic extend beyond our assumed timelines, our actual results may vary significantly from our expectations" of the 2021 Form 10-K.

Strategic Operating Plan Execution. In the second quarter of 2021, United announced its United Next plan, which we believe will have a transformational effect on the customer experience and earnings power of the business. We continued executing our United Next plan during the second quarter of 2022. We believe United Next will allow us to differentiate our network and segment our products with a greater premium offering, while also maintaining fare competitiveness with low-cost carriers.

### Second Quarter 2022 Overview

*Capacity*. Relative to the second quarter of 2019, the Company operated approximately 85% of its capacity for the second quarter of 2022 compared to approximately 54% of its capacity in the second quarter of 2021.

*Operating revenue.* For the second quarter of 2022, operating revenue increased by \$0.7 billion, or 6.2%, versus the second quarter of 2019 and increased by \$6.6 billion, or 121.4%, versus the second quarter of 2021 due to the ongoing recovery from the COVID-19 pandemic.

*Operating expense.* For the second quarter of 2022, operating expense increased by \$1.3 billion, or 13.1%, versus the second quarter of 2019 and by \$5.5 billion, or 95.7%, versus the second quarter of 2021 mostly due to a \$2.6 billion increase in fuel costs, a \$1.1 billion in Coronavirus Aid, Relief, and Economic Security Act (the "CARES Act") grant in the prior year period that did not repeat and other increased operating costs from flight activity. We expect fuel costs to remain elevated or increase further throughout 2022.

#### Third Quarter 2022 Outlook

Capacity. The Company expects its scheduled capacity to be down approximately 11% in the third quarter of 2022 as compared to the same period in 2019.

Total operating revenue and total revenue per available seat mile ("TRASM"). The Company expects total operating revenue to increase approximately 11% and TRASM to increase approximately 24% to 26% in the third quarter of 2022 as compared to the same period in 2019.

Adjusted cost per available seat mile ("CASM-ex"). The Company expects CASM-ex (a non-GAAP financial measure defined as cost or operating expense per available seat mile ("CASM") excluding fuel, profit sharing, third-party business expense and special charges (credits)) to increase approximately 16% to 17% in the third quarter of 2022 as compared to the same period in 2019.

Adjusted operating margin. The Company expects adjusted operating margin (a non-GAAP financial measure defined as operating margin excluding special charges (credits)) of approximately 10% for the third quarter of 2022.

### RESULTS OF OPERATIONS

The following discussion provides an analysis of our results of operations and reasons for material changes therein for the three months ended June 30, 2022, as compared to the corresponding period in 2021.

#### Second Quarter 2022 Compared to Second Quarter 2021

The Company recorded net income of \$329 million for the second quarter of 2022 as compared to a net loss of \$434 million for the second quarter of 2021. The Company considers a key measure of its performance to be operating income, which was \$878 million for the second quarter of 2022 as compared to an operating loss of \$270 million for the second quarter of 2021. Significant components of the Company's operating results for the three months ended June 30 are as follows (in millions, except percentage changes):

|                              | 2022 |        |    | 2021  | (  | Increase<br>(Decrease) | % Change |  |
|------------------------------|------|--------|----|-------|----|------------------------|----------|--|
| Operating revenue            | \$   | 12,112 | \$ | 5,471 | \$ | 6,641                  | 121.4    |  |
| Operating expense            |      | 11,234 |    | 5,741 |    | 5,493                  | 95.7     |  |
| Operating income (loss)      |      | 878    |    | (270) |    | 1,148                  | NM       |  |
| Nonoperating expense, net    |      | (419)  |    | (294) |    | 125                    | 42.5     |  |
| Income tax expense (benefit) |      | 130    |    | (130) |    | 260                    | NM       |  |
| Net income (loss)            | \$   | 329    | \$ | (434) | \$ | 763                    | NM       |  |

Certain consolidated statistical information for the Company's operations for the three months ended June 30 is as follows:

|  |    | 2022   |    | 2021   | icrease<br>ecrease) | % Change |
|--|----|--------|----|--------|---------------------|----------|
| Passengers (thousands) (a)                                     |    | 37,923 |    | 23,909 | <br>14,014          | 58.6     |
| Revenue passenger miles ("RPMs" or "traffic") (millions) (b)   |    | 54,302 |    | 28,514 | 25,788              | 90.4     |
| Available seat miles ("ASMs" or "capacity") (millions) (c)     |    | 62,605 |    | 39,613 | 22,992              | 58.0     |
| Passenger load factor (d)                                      |    | 86.7 % | 0  | 72.0 % | 14.7 pts.           | N/A      |
| Passenger revenue per available seat mile ("PRASM") (cents)    |    | 17.30  |    | 11.02  | 6.28                | 57.0     |
| TRASM (cents)  |    | 19.35  |    | 13.81  | 5.54                | 40.1     |
| Average yield per revenue passenger mile ("Yield") (cents) (e) |    | 19.94  |    | 15.31  | 4.63                | 30.2     |
| Cargo revenue ton miles ("CTM") (millions) (f)                 |    | 752    |    | 892    | (140)               | (15.7)   |
| CASM (cents)   |    | 17.94  |    | 14.49  | 3.45                | 23.8     |
| CASM-ex (Non-GAAP) (cents) (g)                                 |    | 11.62  |    | 13.70  | (2.08)              | (15.2)   |
| Average price per gallon of fuel, including fuel taxes         | \$ | 4.18   | \$ | 1.97   | \$<br>2.21          | 112.2    |
| Fuel gallons consumed (millions)                               |    | 912    |    | 625    | 287                 | 45.9     |
| Employee headcount, as of June 30                              |    | 91,200 |    | 84,400 | 6,800               | 8.1      |
| ( ) = 1  | _  |        |    |        |                     |          |

<sup>(</sup>a) The number of revenue passengers measured by each flight segment flown.

*Operating Revenue.* The table below shows year-over-year comparisons by type of operating revenue for the three months ended June 30 (in millions, except for percentage changes):

|                         |    | 2022 2021 |    | 2022  |    | 2021  |       | ecrease) | % Change |
|-------------------------|----|-----------|----|-------|----|-------|-------|----------|----------|
| Passenger revenue       | \$ | 10,829    | \$ | 4,366 | \$ | 6,463 | 148.0 |          |          |
| Cargo                   |    | 574       |    | 606   |    | (32)  | (5.3) |          |          |
| Other operating revenue |    | 709       |    | 499   |    | 210   | 42.1  |          |          |
| Total operating revenue | \$ | 12,112    | \$ | 5,471 | \$ | 6,641 | 121.4 |          |          |

The table below presents selected second quarter passenger revenue and operating data, broken out by geographic region, expressed as year-over-year changes:

|                                 | Increase (decrease) from 2021: |         |          |    |         |    |        |    |         |  |  |  |  |
|---------------------------------|--------------------------------|---------|----------|----|---------|----|--------|----|---------|--|--|--|--|
|                                 | D                              | omestic | Atlantic |    | Pacific |    | Latin  |    | Total   |  |  |  |  |
| Passenger revenue (in millions) | \$                             | 3,866   | 5 1,849  | \$ | 296     | \$ | 452    | \$ | 6,463   |  |  |  |  |
| Passenger revenue               |                                | 117.6 % | 572.4 %  |    | 224.2 % |    | 72.6 % |    | 148.0 % |  |  |  |  |
| Average fare per passenger      |                                | 42.8 %  | 28.1 %   |    | (2.4)%  |    | 37.6 % |    | 56.4 %  |  |  |  |  |
| Yield                           |                                | 37.2 %  | 47.6 %   |    | (19.2)% |    | 21.4 % |    | 30.2 %  |  |  |  |  |
| PRASM                           |                                | 48.0 %  | 166.0 %  |    | 124.8 % |    | 48.2 % |    | 57.0 %  |  |  |  |  |
| Passengers                      |                                | 52.4 %  | 424.8 %  |    | 232.2 % |    | 25.4 % |    | 58.6 %  |  |  |  |  |
| RPMs                            |                                | 58.6 %  | 355.5 %  |    | 301.0 % |    | 42.2 % |    | 90.4 %  |  |  |  |  |
| ASMs                            |                                | 47.0 %  | 152.6 %  |    | 44.3 %  |    | 16.4 % |    | 58.0 %  |  |  |  |  |
| Passenger load factor (points)  |                                | 6.6     | 37.5     |    | 42.8    |    | 15.6   |    | 14.7    |  |  |  |  |

Passenger revenue increased \$6.5 billion, or 148.0%, in the second quarter of 2022 as compared to the year-ago period, primarily due to the ongoing recovery in air travel that was impacted by the COVID-19 pandemic and strength in the pricing environment as a result of inflationary pressures on fuel prices and other costs.

<sup>(</sup>b) The number of scheduled miles flown by revenue passengers.

<sup>(</sup>c) The number of seats available for passengers multiplied by the number of scheduled miles those seats are flown.

<sup>(</sup>d) Revenue passenger miles divided by available seat miles.

<sup>(</sup>e) The average passenger revenue received for each revenue passenger mile flown.

<sup>(</sup>f) The number of cargo revenue tons transported multiplied by the number of miles flown.

<sup>(</sup>g) See "Supplemental Information" below for a reconciliation to CASM, the most directly comparable GAAP measure.

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Cargo revenue decreased \$32 million, or 5.3%, in the second quarter of 2022 as compared to the year-ago period, primarily due to lower yields due to an increase in market capacity and a decrease in available cargo space due to higher passenger loads and flight cancellations.

Other operating revenue increased \$210 million, or 42.1%, in the second quarter of 2022 as compared to the year-ago period, primarily due to an increase in mileage revenue from non-airline partners, including credit card spending recovery with the co-branded credit card partner, JPMorgan Chase Bank, N.A.

*Operating Expenses.* The table below includes data related to the Company's operating expenses for the three months ended June 30 (in millions, except for percentage changes):

|  | 2022         | 2021        | Increase<br>Decrease) | % Change |
|--|--------------|-------------|-----------------------|----------|
| Salaries and related costs                         | \$<br>2,836  | \$<br>2,276 | \$<br>560             | 24.6     |
| Aircraft fuel                                      | 3,811        | 1,232       | 2,579                 | 209.3    |
| Landing fees and other rent                        | 668          | 564         | 104                   | 18.4     |
| Depreciation and amortization                      | 611          | 620         | (9)                   | (1.5)    |
| Regional capacity purchase                         | 567          | 547         | 20                    | 3.7      |
| Aircraft maintenance materials and outside repairs | 527          | 302         | 225                   | 74.5     |
| Distribution expenses                              | 393          | 139         | 254                   | 182.7    |
| Aircraft rent                                      | 67           | 52          | 15                    | 28.8     |
| Special charges (credits)                          | 112          | (948)       | 1,060                 | NM       |
| Other operating expenses                           | 1,642        | 957         | 685                   | 71.6     |
| Total operating expenses                           | \$<br>11,234 | \$<br>5,741 | \$<br>5,493           | 95.7     |

Salaries and related costs increased \$560 million, or 24.6%, in the second quarter of 2022 as compared to the year-ago period primarily due to an increase in headcount, higher flight activity in the second quarter of 2022 and \$108 million of Employee Retention Credits under the CARES Act in the second quarter 2021 that did not occur in the current period, among other factors.

Aircraft fuel expense increased by \$2.6 billion, or 209.3%, in the second quarter of 2022 as compared to the year-ago period, due to both a higher average price per gallon of fuel and increased consumption from higher flight activity. We expect elevated fuel prices to continue or increase further throughout 2022.

The table below presents the significant changes in aircraft fuel cost per gallon in the three months ended June 30, 2022 as compared to the year-ago period:

|                            | (In m         | illions | S)    |          | Average price per gallon |      |    |      |          |  |  |
|----------------------------|---------------|---------|-------|----------|--------------------------|------|----|------|----------|--|--|
|                            | <br>2022 2021 |         | 2021  | % Change | 2022                     |      |    | 2021 | % Change |  |  |
| Fuel expense               | \$<br>3,811   | \$      | 1,232 | 209.3 %  | \$                       | 4.18 | \$ | 1.97 | 112.2 %  |  |  |
| Fuel consumption (gallons) | 912           |         | 625   | 45.9 %   |                          |      |    |      |          |  |  |

Landing fees and other rent increased \$104 million, or 18.4%, in the second quarter of 2022 as compared to the year-ago period, primarily due to increases in landed weight volume as a result of increased flight activity.

Aircraft maintenance materials and outside repairs increased \$225 million, or 74.5%, in the second quarter of 2022 as compared to the year-ago period, primarily due to higher volumes of flying and increased engine overhauls, airframe checks, and landing gear inductions.

Distribution expenses increased \$254 million, or 182.7%, in the second quarter of 2022 as compared to the year-ago period, primarily due to higher credit card fees and higher volumes of global distribution fees as a result of the overall increase in passenger revenue.

Details of the Company's special charges (credits) include the following for the three months ended June 30 (in millions):

|  | 2022      | 2021          |
|--|-----------|---------------|
| CARES Act grant  | \$<br>    | \$<br>(1,079) |
| Severance and benefit costs                                |           | 11            |
| Impairment of assets                                       | _         | 59            |
| (Gains) losses on sale of assets and other special charges | 112       | 61            |
| Special charges (credits)                                  | \$<br>112 | \$<br>(948)   |

See Note 9 to the financial statements included in Part I, Item 1 of this report for additional information on the Company's special charges (credits).

Other operating expenses increased \$685 million, or 71.6%, in the second quarter of 2022 as compared to the year ago period, primarily due to increases in ground handling, passenger services, food and beverage offerings, navigation fees and personnel-related costs as a direct result of the increase in flight activity and higher expenditures on information technology services.

**Nonoperating Income (Expense)**. The table below shows year-over-year comparisons of the Company's nonoperating income (expense) for the three months ended June 30 (in millions, except for percentage changes):

|   | 2022        | 2021    |           | Increase<br>(Decrease) | % Change |  |
|---|-------------|---------|-----------|------------------------|----------|--|
| Interest expense                              | \$<br>(420) | \$ (426 | <u>\$</u> | (6)                    | (1.4)    |  |
| Interest capitalized                          | 22          | 2:      | 2         |                        | _        |  |
| Interest income                               | 33          | 1:      | 2         | 21                     | 175.0    |  |
| Unrealized gains (losses) on investments, net | (40)        | 14      | 7         | (187)                  | NM       |  |
| Miscellaneous, net                            | (14)        | (49     | )         | (35)                   | (71.4)   |  |
| Total   | \$<br>(419) | \$ (294 | \$        | 125                    | 42.5     |  |

Unrealized losses on investments, net, was \$40 million in the second quarter of 2022 as compared to \$147 million in unrealized gains in the year-ago period, primarily due to the change in the market value of the Company's investments in equity securities. See Note 6 to the financial statements included in Part I, Item 1 of this report for information related to these equity investments.

Miscellaneous, net decreased \$35 million in the second quarter of 2022 as compared to the year-ago period, primarily due to debt extinguishment and modification fees recorded in 2021 partially offset by higher foreign exchange losses recorded in 2022. See Note 9 to the financial statements included in Part I, Item 1 of this report for additional information related to debt extinguishment and modification fees.

Income Taxes. See Note 4 to the financial statements included in Part I, Item 1 of this report for information related to income taxes.

#### First Six Months 2022 Compared to First Six Months 2021

The Company recorded a net loss of \$1.0 billion in the first six months of 2022 as compared to a net loss of \$1.8 billion in the first six months of 2021. The Company considers a key measure of its performance to be operating income (loss), which was a \$498 million loss for the first six months of 2022, as compared to a \$1.7 billion loss for the first six months of 2021, an approximately \$1.2 billion decrease year-over-year, primarily as a result of increased demand for air travel. Significant components of the Company's operating results for the six months ended June 30 are as follows (in millions, except percentage changes):

|                           | 2022 |         |    |         | Increa<br>(Decrea |       | % Change |  |
|---------------------------|------|---------|----|---------|-------------------|-------|----------|--|
| Operating revenue         | \$   | 19,678  | \$ | 8,692   | \$ 10             | ),986 | 126.4    |  |
| Operating expense         |      | 20,176  |    | 10,343  | Ģ                 | 9,833 | 95.1     |  |
| Operating loss            |      | (498)   |    | (1,651) | (1                | ,153) | (69.8)   |  |
| Nonoperating expense, net |      | (795)   |    | (664)   |                   | 131   | 19.7     |  |
| Income tax benefit        |      | (245)   |    | (524)   |                   | (279) | (53.2)   |  |
| Net loss                  | \$   | (1,048) | \$ | (1,791) | \$                | (743) | (41.5)   |  |

Certain consolidated statistical information for the Company's operations for the six months ended June 30 is as follows:

|  | 2022       |    | 2021   | (Decrease) | % Change |
|--|------------|----|--------|------------|----------|
| Passengers (thousands)                                 | <br>67,256 |    | 38,583 | 28,673     | 74.3     |
| RPMs (millions)  | 92,946     |    | 45,762 | 47,184     | 103.1    |
| ASMs (millions)  | 115,869    |    | 69,983 | 45,886     | 65.6     |
| Passenger load factor                                  | 80.2 %     | )  | 65.4 % | 14.8 pts.  | N/A      |
| PRASM (cents)  | 14.82      |    | 9.55   | 5.27       | 55.2     |
| TRASM (cents)  | 16.98      |    | 12.42  | 4.56       | 36.7     |
| Yield (cents)  | 18.48      |    | 14.60  | 3.88       | 26.6     |
| CTM (millions)   | 1,543      |    | 1,657  | (114)      | (6.9)    |
| CASM (cents)   | 17.41      |    | 14.78  | 2.63       | 17.8     |
| CASM-ex (Non-GAAP) (cents) (a)                         | 12.05      |    | 15.05  | (3.00)     | (19.9)   |
| Average price per gallon of fuel, including fuel taxes | \$<br>3.58 | \$ | 1.87   | \$ 1.71    | 91.4     |
| Fuel gallons consumed (millions)                       | 1,687      |    | 1,115  | 572        | 51.3     |
| Employee headcount, as of June 30                      | 91,200     |    | 84,400 | 6,800      | 8.1      |

<sup>(</sup>a) See "Supplemental Information" below for a reconciliation to CASM, the most directly comparable GAAP measure.

*Operating Revenue.* The table below shows year-over-year comparisons by type of operating revenue for the six months ended June 30 (in millions, except for percentage changes):

|                         |              |             |    | Increase  |          |
|-------------------------|--------------|-------------|----|-----------|----------|
|                         | 2022         | 2021        | (1 | Decrease) | % Change |
| Passenger revenue       | \$<br>17,177 | \$<br>6,682 | \$ | 10,495    | 157.1    |
| Cargo                   | 1,201        | 1,103       |    | 98        | 8.9      |
| Other operating revenue | 1,300        | 907         |    | 393       | 43.3     |
| Total operating revenue | \$<br>19,678 | \$<br>8,692 | \$ | 10,986    | 126.4    |

The table below presents selected passenger revenue and operating data, broken out by geographic region, expressed as year-over-year changes for the six months ended June 30, 2022 compared to the six months ended June 30, 2021:

|                                 |          | Increase (decrease) from 2021: |    |          |         |         |    |         |    |              |  |  |  |  |
|---------------------------------|----------|--------------------------------|----|----------|---------|---------|----|---------|----|--------------|--|--|--|--|
|                                 | Domestic |                                |    | Atlantic | Pacific |         |    | Latin   |    | Consolidated |  |  |  |  |
| Passenger revenue (in millions) | \$       | 6,664                          | \$ | 2,454    | \$      | 434     | \$ | 943     | \$ | 10,495       |  |  |  |  |
| Passenger revenue               |          | 133.3 %                        |    | 463.9 %  |         | 196.4 % |    | 101.2 % |    | 157.1 %      |  |  |  |  |
| Average fare per passenger      |          | 38.6 %                         |    | 23.5 %   |         | (7.2)%  |    | 30.3 %  |    | 47.5 %       |  |  |  |  |
| Yield                           |          | 31.2 %                         |    | 45.5 %   |         | (20.3)% |    | 17.3 %  |    | 26.6 %       |  |  |  |  |
| PRASM                           |          | 46.1 %                         |    | 142.8 %  |         | 86.5 %  |    | 54.0 %  |    | 55.2 %       |  |  |  |  |
| Passengers                      |          | 68.3 %                         |    | 356.4 %  |         | 219.4 % |    | 54.4 %  |    | 74.3 %       |  |  |  |  |
| RPMs                            |          | 77.7 %                         |    | 287.3 %  |         | 271.8 % |    | 71.4 %  |    | 103.1 %      |  |  |  |  |
| ASMs                            |          | 59.6 %                         |    | 132.2 %  |         | 58.7 %  |    | 30.6 %  |    | 65.6 %       |  |  |  |  |
| Passenger load factor (points)  |          | 8.6                            |    | 31.3     |         | 29.2    |    | 19.1    |    | 14.8         |  |  |  |  |

Passenger revenue increased \$10.5 billion, or 157.1%, in the first six months of 2022 as compared to the year-ago period, primarily due to the ongoing recovery in air travel which was impacted by the COVID-19 pandemic and strength in the pricing environment as a result of inflationary pressures on fuel prices and other costs.

Cargo revenue increased \$98 million, or 8.9%, in the first six months of 2022 as compared to the year-ago period, primarily due to higher yields on freight revenue from strong global demand in the first quarter of 2022.

Other operating revenue increased \$393 million, or 43.3%, in the first six months of 2022 as compared to the year-ago period, primarily due to an increase in mileage revenue from non-airline partners, including credit card spending recovery with our co-branded credit card partner, JPMorgan Chase Bank, N.A.

*Operating Expenses.* The table below includes data related to the Company's operating expenses for the six months ended June 30 (in millions, except for percentage changes):

| 2022         |   | 2021  | (Decrease)   | % Change  |
|--------------|---|---|--|---|
| \$<br>5,623  | \$  | 4,500   | \$ 1,123   | 25.0  |
| 6,041        |   | 2,083   | 3,958  | 190.0   |
| 1,280        |   | 1,083   | 197  | 18.2  |
| 1,222        |   | 1,243   | (21)   | (1.7)   |
| 1,132        |   | 1,026   | 106  | 10.3  |
| 934          |   | 571   | 363  | 63.6  |
| 619          |   | 224   | 395  | 176.3   |
| 128          |   | 107   | 21   | 19.6  |
| 104          |   | (2,325)   | 2,429  | NM  |
| 3,093        |   | 1,831   | 1,262  | 68.9  |
| \$<br>20,176 | \$  | 10,343  | \$ 9,833   | 95.1  |
| \$           | \$ 5,623<br>6,041<br>1,280<br>1,222<br>1,132<br>934<br>619<br>128<br>104<br>3,093 | \$ 5,623 \$ 6,041 1,280 1,222 1,132 934 619 128 104 3,093 | \$ 5,623 \$ 4,500<br>6,041 2,083<br>1,280 1,083<br>1,222 1,243<br>1,132 1,026<br>934 571<br>619 224<br>128 107<br>104 (2,325)<br>3,093 1,831 | 2022         2021         (Decrease)           \$ 5,623         \$ 4,500         \$ 1,123           6,041         2,083         3,958           1,280         1,083         197           1,222         1,243         (21)           1,132         1,026         106           934         571         363           619         224         395           128         107         21           104         (2,325)         2,429           3,093         1,831         1,262 |

Salaries and related costs increased \$1.1 billion, or 25.0%, in the first six months of 2022 as compared to the year-ago period, primarily due to increased headcount, volume-driven pay from increased flight activity and \$348 million of Employee Retention Credits under the CARES Act in the first six months of 2021 that did not occur in the current period, among other factors.

Aircraft fuel expense increased \$4.0 billion, or 190.0%, in the first six months of 2022 as compared to the year-ago period, primarily due to both a higher average price per gallon of fuel and increased consumption from higher flight activity. We expect elevated fuel prices to continue throughout 2022.

The table below presents the significant changes in aircraft fuel cost per gallon in the six months ended June 30, 2022, as compared to the year-ago period:

|                            | (In m       | illion | s)    |          | Average price per gallon |      |    |      |          |  |  |
|----------------------------|-------------|--------|-------|----------|--------------------------|------|----|------|----------|--|--|
|                            | <br>2022    | 2021   |       | % Change |                          | 2022 |    | 2021 | % Change |  |  |
| Fuel expense               | \$<br>6,041 | \$     | 2,083 | 190.0 %  | \$                       | 3.58 | \$ | 1.87 | 91.4 %   |  |  |
| Fuel consumption (gallons) | 1,687       |        | 1,115 | 51.3 %   |                          |      |    |      |          |  |  |

Landing fees and other rent increased \$197 million, or 18.2%, in the first six months of 2022 as compared to the year-ago period, primarily due to an increase in capacity-based rent and landing fees.

Aircraft maintenance materials and outside repairs increased \$363 million, or 63.6%, in the first six months of 2022 as compared to the year-ago period, primarily due to higher volumes of flying that resulted in increased engine overhauls, airframe checks, and line maintenance.

Distribution expenses increased \$395 million, or 176.3%, in the first six months of 2022 as compared to the year-ago period, primarily due to higher credit card fees and commissions and higher volume of global distribution fees as a result of the overall increase in passenger revenue. Distribution expenses were also impacted by the mix of leisure travel and business travel, which requires the use of different distribution channels and forms of payment.

Details of the Company's special charges (credits) include the following for the six months ended June 30 (in millions):

|  | 2022   |      | 2021    |
|--|--------|------|---------|
| CARES Act grant  | \$ —   | - \$ | (2,889) |
| Severance and benefit costs                                | _      | -    | 428     |
| Impairment of assets                                       | _      | -    | 59      |
| (Gains) losses on sale of assets and other special charges | 104    | +    | 77      |
| Special charges (credits)                                  | \$ 104 | \$   | (2,325) |

See Note 9 to the financial statements included in Part I, Item 1 of this report for additional information on the Company's special charges (credits).

Other operating expenses increased \$1.3 billion, or 68.9%, in the first six months of 2022 as compared to the year-ago period, primarily due to increases in ground handling, passenger services, food and beverage offerings, navigation fees and personnel-related costs as a direct result of the increase in flight activity and higher expenditures on information technology services.

**Nonoperating Income (Expense).** The following table illustrates the year-over-year dollar and percentage changes in the Company's nonoperating income (expense) for the six months ended June 30 (in millions, except for percentage changes):

|   | 2022        | 2021        | (Decrease |     | ange  |
|---|-------------|-------------|-----------|-----|-------|
| Interest expense                              | \$<br>(844) | \$<br>(779) | \$ 6      | 65  | 8.3   |
| Interest capitalized                          | 46          | 39          |           | 7   | 17.9  |
| Interest income                               | 38          | 19          | 1         | 19  | 100.0 |
| Unrealized gains (losses) on investments, net | (40)        | 125         | (16       | 55) | NM    |
| Miscellaneous, net                            | <br>5       | (68)        | (7        | 73) | NM    |
| Total   | \$<br>(795) | \$<br>(664) | \$ 13     | 31  | 19.7  |

Interest expense increased \$65 million, or 8.3%, in the first six months of 2022 as compared to the year-ago period, primarily due to higher outstanding long-term debt balances than the year-ago period.

Unrealized losses on investments, net, was \$40 million in the first six months of 2022 as compared to \$125 million in unrealized gains in the year-ago period, primarily due to the change in the market value of the Company's investments in equity securities. See Note 6 to the financial statements included in Part I, Item 1 of this report for information related to these equity investments.

Miscellaneous, net decreased \$73 million in the first six months of 2022 as compared to the year-ago period, primarily due to special termination benefits related to voluntary separation programs and debt extinguishment and modification fees recorded in the first six months of 2021 partially offset by higher foreign exchange losses recorded in 2022. See Notes 5 and 9 to the financial statements included in Part I, Item 1 of this report for additional information.

Income Taxes. See Note 4 to the financial statements included in Part I, Item 1 of this report for information related to income taxes.

#### LIQUIDITY AND CAPITAL RESOURCES

#### **Current Liquidity**

As of June 30, 2022, the Company had \$20.1 billion in unrestricted cash, cash equivalents and short-term investments, as compared to \$18.4 billion at December 31, 2021. We believe that our existing cash, cash equivalents and short-term investments, together with cash generated from operations, will be sufficient to satisfy our anticipated liquidity needs for the next twelve months, and we expect to meet our long-term liquidity needs with our anticipated access to the capital markets and projected cash from operations. We regularly assess our anticipated working capital needs, debt and leverage levels, debt maturities, capital expenditure requirements (including in connection with our capital commitments for our firm order aircraft) and future investments or acquisitions in order to maximize shareholder return, efficiently finance our ongoing operations and maintain flexibility for future strategic transactions. We also regularly evaluate our liquidity and capital structure to ensure financial risks, liquidity access and cost of capital are each managed efficiently. While we have been able to access the capital markets to meet our significant long-term debt and finance lease obligations and future commitments for capital expenditures, including the acquisition of aircraft and related spare engines, we must return to sustained profitability in order to service our debt and maintain appropriate liquidity levels for our long-term operating needs.

The Company has a \$1.75 billion revolving credit facility (the "Revolving Credit Facility") expiring April 21, 2025 (subject to customary extension rights). The Revolving Credit Facility is secured by certain route authorities and airport slots and gates. No borrowings were outstanding under the facility at June 30, 2022.

We have a significant amount of fixed obligations, including debt, leases of aircraft, airport and other facilities, and pension funding obligations. As of June 30, 2022, the Company had approximately \$39.4 billion of debt, finance lease, operating lease and sale-leaseback obligations, including \$4.5 billion that will become due in the next 12 months. In addition, we have substantial noncancelable commitments for capital expenditures, including the acquisition of certain new aircraft and related spare engines. Our debt agreements contain customary terms and conditions as well as various affirmative, negative and financial covenants that, among other things, restrict the ability of the Company and its subsidiaries to incur additional indebtedness and pay dividends or repurchase stock. As of June 30, 2022, UAL and United were in compliance with their respective debt covenants. As of June 30, 2022, a substantial portion of the Company's assets, principally aircraft and certain

related assets, its loyalty program, certain route authorities and airport slots and gates, was pledged under various loan and other agreements. See Note 8 to the financial statements included in Part I, Item 1 of this report for additional information on aircraft financing and other debt instruments.

For 2022, the Company expects approximately \$5.2 billion of adjusted capital expenditures (a non-GAAP financial measure defined as GAAP capital expenditures including expenditures for assets acquired through the issuance of debt, finance leases and other financial liabilities). The Company has backstop financing commitments available from certain of its aircraft manufacturers for a limited number of its future aircraft deliveries, subject to certain customary conditions. See "Supplemental Information" for additional information on non-GAAP financial measures and Note 7 to the financial statements included in Part I, Item I of this report for additional information on commitments.

As of June 30, 2022, United had firm commitments and options to purchase aircraft from The Boeing Company ("Boeing") and Airbus S.A.S. ("Airbus") as presented in the table below:

|                |                                   | Scheduled Air              | d Aircraft Deliveries |            |  |  |  |
|----------------|-----------------------------------|----------------------------|-----------------------|------------|--|--|--|
| Aircraft Type  | Number of Firm<br>Commitments (a) | Last Six Months<br>of 2022 | 2023                  | After 2023 |  |  |  |
| Airbus A321XLR | 50                                |                            | _                     | 50         |  |  |  |
| Airbus A321neo | 70                                | _                          | 12                    | 58         |  |  |  |
| Airbus A350    | 45                                | _                          | _                     | 45         |  |  |  |
| Boeing 737 MAX | 364                               | 50                         | 109                   | 205        |  |  |  |
| Boeing 787     | 8                                 | 8                          | _                     | _          |  |  |  |

(a) United also has options and purchase rights for additional aircraft.

The aircraft listed in the table above are scheduled for delivery through 2030. The amount and timing of the Company's future capital commitments could change to the extent that: (i) the Company and the aircraft manufacturers, with whom the Company has existing orders for new aircraft, agree to modify the contracts governing those orders; (ii) rights are exercised pursuant to the relevant agreements to modify the timing of deliveries; or (iii) the aircraft manufacturers are unable to deliver in accordance with the terms of those orders. Furthermore, Boeing notified United that seven Boeing 737 MAX aircraft and three Boeing 787 aircraft scheduled for delivery in 2022, as shown in the table above, are now expected to deliver in 2023.

The table below summarizes the Company's commitments as of June 30, 2022, which include aircraft and related spare engines, aircraft improvements and non-aircraft capital commitments (in billions):

| Last six months of 2022 | \$<br>4.8  |
|-------------------------|------------|
| 2023                    | 7.8        |
| 2024                    | 5.4        |
| 2025                    | 4.4        |
| 2026<br>After 2026      | 3.4        |
| After 2026              | 8.8        |
|                         | \$<br>34.6 |

### Sources and Uses of Cash

The following table summarizes our cash flows for the six months ended June 30 (in millions):

|   | 2022          | 2021        | Increase<br>(Decrease) |
|---|---------------|-------------|------------------------|
| Total cash provided by (used in):                                     | <br>          |             |                        |
| Operating activities  | \$<br>4,167   | \$<br>3,122 | \$<br>1,045            |
| Investing activities  | (3,914)       | (1,110)     | 2,804                  |
| Financing activities  | <br>(1,654)   | 7,554       | (9,208)                |
| Net increase (decrease) in cash, cash equivalents and restricted cash | \$<br>(1,401) | \$<br>9,566 | \$<br>(10,967)         |

*Operating Activities.* Cash flows provided by operations increased \$1.0 billion in the first six months of 2022 as compared to the year-ago period, primarily due to an improvement in operating income (loss) as demand for air travel continued to recover.

*Investing Activities.* Cash flows used in investing activities increased \$2.8 billion in the first six months of 2022 as compared to the year-ago period, primarily due to the purchase of short-term and other investments.

Financing Activities. Significant financing events in the six months ended June 30, 2022 were as follows:

Debt, Finance Lease and Other Financing Liability Principal Payments. During the six months ended June 30, 2022, the Company made payments for debt, finance leases, and other financing liabilities of \$1.8 billion. During the six months ended June 30, 2021, the Company made payments for debt, finance leases and other financing liabilities of \$4.1 billion, primarily for repayments of \$1.4 billion aggregate principal amount outstanding under a 2017 term loan facility, \$1.0 billion aggregate principal amount outstanding under a 2017 revolving credit facility and \$520 million aggregate principal amount outstanding under a CARES Act loan.

Debt Issuances. During the six months ended June 30, 2022, United received and recorded \$220 million from aircraft financings.

During the six months ended June 30, 2021, United received and recorded:

- \$1.7 billion from senior unsecured notes under the Payroll Support Program Extension Agreements of the CARES Act;
- \$600 million of proceeds as debt from the enhanced equipment trust certificates pass-through trusts established in February 2021;
- \$5.0 billion from a new term loan; and
- \$4.0 billion from the 4.375% senior secured notes due 2026 and 4.625% senior secured notes due 2029.

See Note 8 to the financial statements included in Part I, Item 1 of this report for additional information.

**Commitments, Contingencies and Liquidity Matters.** As described in the 2021 Form 10-K, the Company's liquidity may be adversely impacted by a variety of factors, including, but not limited to, pension funding obligations, reserve requirements associated with credit card processing agreements, guarantees, commitments, contingencies and the ongoing COVID-19 pandemic.

See the 2021 Form 10-K and Notes 5, 6, 7, 8 and 9 to the financial statements contained in Part I, Item 1 of this report for additional information.

#### CRITICAL ACCOUNTING POLICIES

See "Critical Accounting Policies" in Part II, Item 7, Management's Discussion and Analysis of Financial Condition and Results of Operations in the 2021 Form 10-K.

### **Supplemental Information**

The Company evaluates its financial performance utilizing various GAAP and non-GAAP financial measures, including CASM-ex, adjusted operating margin and adjusted capital expenditures. The Company has provided CASM-ex, adjusted operating margin and adjusted capital expenditures, non-GAAP financial measures that are not calculated or presented in accordance with GAAP, as supplemental information and in addition to the financial measures that are calculated and presented in accordance with GAAP. Management believes that adjusting CASM and operating margin for special charges (credits) is useful to investors because special charges (credits) are not indicative of UAL's ongoing performance. Management also believes that excluding third-party business expenses, such as expenses associated with maintenance and ground handling for third parties, from CASM provides more meaningful disclosure because these expenses are not directly related to the Company's core business. Management also believes that excluding fuel costs from CASM is useful to investors because it provides an additional measure of management's performance excluding the effects of a significant cost item over which management has limited influence. Management also believes that excluding profit sharing from CASM allows investors to better understand and analyze the Company's operating cost performance and provides a more meaningful comparison of our core operating costs to the airline industry. The Company believes that adjusting capital expenditures for assets acquired through the issuance of debt, finance leases and other financial liabilities is useful to investors in order to appropriately reflect the total amounts spent on capital expenditures.

Because these non-GAAP financial measures are not calculated in accordance with GAAP, they should not be considered superior to, and are not intended to be considered in isolation or as substitutes for, the related GAAP financial measures and may not be the same as or comparable to any similarly titled measures presented by other companies due to possible differences in methods and in the items being adjusted. We encourage investors to review our financial statements and publicly-filed reports in their entirety and not to rely on any single financial measure.

The Company is not providing targets for CASM or operating margin, or reconciliations for CASM-ex projections to CASM or adjusted operating margin projections to operating margin, the most directly comparable respective GAAP measures, because the Company is unable to predict certain items contained in the GAAP measures without unreasonable efforts, and it does not provide a reconciliation of forward-looking measures where it believes such a reconciliation would imply a degree of precision and certainty that could be misleading. This is due to the inherent difficulty of forecasting the timing or amount of various items that have not yet occurred and are out of the Company's control or cannot be reasonably predicted. For the same reasons, the Company is unable to address the probable significance of the unavailable information. Forward-looking measures provided without the most directly comparable GAAP financial measures may vary materially from the corresponding GAAP financial measures. See "Forward-Looking Information" below. Below are reconciliations of CASM-ex and adjusted operating margin to the most directly comparable GAAP financial measures (CASM and operating margin, respectively) for the three and six months ended June 30, 2022, June 30, 2021, and June 30, 2019, the three months ended September 30, 2019 and the year ended December 31, 2019 (in cents):

|   | Thi       | Months Er<br>June 30, | ıdec | i      | Six Months Ended<br>June 30, |        |    |         | Three Months<br>Ended September<br>30, |       |    | Year Ended<br>December 31, |    |        |
|---|-----------|-----------------------|------|--------|------------------------------|--------|----|---------|--|-------|----|----------------------------|----|--------|
|   | 2022      | 2021                  |      | 2019   |                              | 2022   |    | 2021    |  | 2019  |    | 2019                       |    | 2019   |
| (in cents)                                  |           |                       |      |        |                              |        |    |         |  |       |    |                            |    |        |
| CASM (GAAP)                                 | 17.94     | 14.49                 |      | 13.56  |                              | 17.41  |    | 14.78   |  | 13.70 |    | 13.20                      |    | 13.67  |
| Special charges (credits)                   | 0.17      | (2.40)                |      | 0.10   |                              | 0.09   |    | (3.32)  |  | 0.07  |    | 0.04                       |    | 0.09   |
| Third-party business expenses               | 0.06      | 0.08                  |      | 0.05   |                              | 0.06   |    | 0.08    |  | 0.05  |    | 0.07                       |    | 0.06   |
| Fuel expense                                | 6.09      | 3.11                  |      | 3.26   |                              | 5.21   |    | 2.97    |  | 3.17  |    | 3.05                       |    | 3.14   |
| Profit sharing                              | _         | _                     |      | 0.22   |                              | _      |    | _       |  | 0.14  |    | 0.24                       |    | 0.17   |
| CASM-ex (Non-GAAP)                          | 11.62     | 13.70                 |      | 9.93   |                              | 12.05  |    | 15.05   |  | 10.27 |    | 9.80                       |    | 10.21  |
| (in millions, except percentages)           |           |                       |      |        |                              |        |    |         |  |       |    |                            |    |        |
| Operating income (loss) (GAAP)              | \$<br>878 | \$<br>(270)           | \$   | 1,472  | \$                           | (498)  | \$ | (1,651) | \$                                     | 1,967 | \$ | 1,473                      | \$ | 4,301  |
| Special charges (credits)                   | 112       | (948)                 |      | 71     |                              | 104    |    | (2,325) |  | 89    |    | 27                         |    | 246    |
| Adjusted operating income (loss) (Non-GAAP) | \$<br>990 | \$<br>(1,218)         | \$   | 1,543  | \$                           | (394)  | \$ | (3,976) | \$                                     | 2,056 | \$ | 1,500                      | \$ | 4,547  |
| Operating margin                            | 7.2 %     | (4.9)%                |      | 12.9 % |                              | (2.5)% |    | (19.0)% |  | 9.4 % |    | 12.9 %                     |    | 9.9 %  |
| Adjusted operating margin (Non-GAAP)        | 8.2 %     | (22.3)%               |      | 13.5 % |                              | (2.0)% |    | (45.7)% |  | 9.8 % |    | 13.2 %                     |    | 10.5 % |

Non-cash capital expenditures, which may be significant, are not determinable at this time. Accordingly, the Company does not provide capital expenditures guidance on a GAAP basis.

#### FORWARD-LOOKING INFORMATION

This report contains certain "forward-looking statements," within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, including in Part I, Item 2, Management's Discussion and Analysis of Financial Condition and Results of Operations and elsewhere in this report, relating to, among other things, the potential impacts of the COVID-19 pandemic and other macroeconomic factors and steps the Company plans to take in response thereto and goals, plans and projections regarding the Company's financial position, results of operations, market position, capacity, fleet, product development and business strategy. Such forward-looking statements are based on historical performance and current expectations, estimates, forecasts and projections about the Company's future financial results, goals, plans, commitments, strategies and objectives and involve inherent risks, assumptions and uncertainties, known or unknown,

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including internal or external factors that could delay, divert or change any of them, that are difficult to predict, may be beyond the Company's control and could cause the Company's future financial results, goals, plans and objectives to differ materially from those expressed in, or implied by, the statements. Words such as "should," "could," "would," "will," "may," "expects," "plans," "intends," "anticipates," "indicates," "remains," "believes," "estimates," "projects," "forecast," "guidance," "outlook," "goals," "targets," "confident" and other words and terms of similar meaning and expression are intended to identify forward-looking statements, although not all forward-looking statements contain such terms. All statements, other than those that relate solely to historical facts, are forward-looking statements.

Additionally, forward-looking statements include conditional statements and statements that identify uncertainties or trends, discuss the possible future effects of known trends or uncertainties, or that indicate that the future effects of known trends or uncertainties cannot be predicted, guaranteed or assured. All forward-looking statements in this report are based upon information available to us on the date of this report. We undertake no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events, changed circumstances or otherwise, except as required by applicable law or regulation.

Our actual results could differ materially from these forward-looking statements due to numerous factors including, without limitation, the following: the adverse impacts of the ongoing COVID-19 global pandemic on our business, operating results, financial condition and liquidity; execution risks associated with our strategic operating plan; changes in our network strategy or other factors outside our control resulting in less economic aircraft orders, costs related to modification or termination of aircraft orders or entry into less favorable aircraft orders, as well as any inability to accept or integrate new aircraft into our fleet as planned; any failure to effectively manage, and receive anticipated benefits and returns from, acquisitions, divestitures, investments, joint ventures and other portfolio actions; adverse publicity, harm to our brand, reduced travel demand, potential tort liability and voluntary or mandatory operational restrictions as a result of an accident, catastrophe or incident involving us, our regional carriers, our codeshare partners or another airline; the highly competitive nature of the global airline industry and susceptibility of the industry to price discounting and changes in capacity, including as a result of alliances, joint business arrangements or other consolidations; our reliance on a limited number of suppliers to source a majority of our aircraft and certain parts, and the impact of any failure to obtain timely deliveries, additional equipment or support from any of these suppliers; disruptions to our regional network and United Express flights provided by third-party regional carriers; unfavorable economic and political conditions in the United States and globally (including inflationary pressures); reliance on third-party service providers and the impact of any significant failure of these parties to perform as expected, or interruptions in our relationships with these providers or their provision of services; extended interruptions or disruptions in service at major airports where we operate and space, facility and infrastructure constrains at our hubs or other airports; geopolitical conflict, terrorist attacks or security events; any damage to our reputation or brand image; our reliance on technology and automated systems to operate our business and the impact of any significant failure or disruption of, or failure to effectively integrate and implement, the technology or systems; increasing privacy and data security obligations or a significant data breach; increased use of social media platforms by us, our employees and others; the impacts of union disputes, employee strikes or slowdowns, and other labor-related disruptions on our operations; any failure to attract, train or retain skilled personnel, including our senior management team or other key employees; the monetary and operational costs of compliance with extensive government regulation of the airline industry; current or future litigation and regulatory actions, or failure to comply with the terms of any settlement, order or arrangement relating to these actions; costs, liabilities and risks associated with environmental regulation and climate change, including our climate goals; high and/or volatile fuel prices or significant disruptions in the supply of aircraft fuel (including as a result of the Russia-Ukraine military conflict); the impacts of our significant amount of financial leverage from fixed obligations, the possibility we may seek material amounts of additional financial liquidity in the short-term, and the impacts of insufficient liquidity on our financial condition and business; failure to comply with financial and other covenants governing our debt, including our MileagePlus® financing agreements; the impacts of the proposed phaseout of the London interbank offer rate; limitations on our ability to use our net operating loss carryforwards and certain other tax attributes to offset future taxable income for U.S. federal income tax purposes; our failure to realize the full value of our intangible assets or our long-lived assets, causing us to record impairments; fluctuations in the price of our common stock; the impacts of seasonality and other factors associated with the airline industry; increases in insurance costs or inadequate insurance coverage; and other risks and uncertainties set forth in Part I, Item 1A. Risk Factors, of our 2021 Form 10-K, as well as other risks and uncertainties set forth from time to time in the reports we file with the SEC.

The foregoing list sets forth many, but not all, of the factors that could impact our ability to achieve results described in any forward-looking statements. Investors should understand that it is not possible to predict or identify all such factors and should not consider this list to be a complete statement of all potential risks and uncertainties. In addition, certain forward-looking outlook provided in this report relies on assumptions about the duration and severity of the COVID-19 pandemic, the timing of the return to a more stable business environment, the volatility of aircraft fuel prices, customer behavior changes and return in demand for air travel, among other things (together, the "Recovery Process"). If the actual Recovery Process differs materially from our assumptions, the impact of the COVID-19 pandemic on our business could be worse than expected, and our actual

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results may be negatively impacted and may vary materially from our expectations and projections. It is routine for our internal projections and expectations to change as the year or each quarter in the year progresses, and therefore it should be clearly understood that the internal projections, beliefs and assumptions upon which we base our expectations may change. For instance, we regularly monitor future demand and booking trends and adjust capacity, as needed. As such, our actual flown capacity may differ materially from currently published flight schedules or current estimations.

### ITEM 3. OUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

There have been no material changes in market risk from the information provided in Part II, Item 7A, Quantitative and Qualitative Disclosures About Market Risk, in our 2021 Form 10-K.

### ITEM 4. CONTROLS AND PROCEDURES.

### Evaluation of Disclosure Control and Procedures

UAL and United each maintains controls and procedures that are designed to ensure that information required to be disclosed in the reports filed or submitted by UAL and United to the SEC is recorded, processed, summarized and reported, within the time periods specified by the SEC's rules and forms, and is accumulated and communicated to management, including the Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure. The management of UAL and United, including the Chief Executive Officer and Chief Financial Officer, performed an evaluation to conclude with reasonable assurance that UAL's and United's disclosure controls and procedures were designed and operating effectively to report the information each company is required to disclose in the reports it files with the SEC on a timely basis. Based on that evaluation, the Chief Executive Officer and the Chief Financial Officer of UAL and United have concluded that as of June 30, 2022, disclosure controls and procedures were effective.

### Changes in Internal Control over Financial Reporting during the Quarter Ended June 30, 2022

During the three months ended June 30, 2022, there were no changes in UAL's or United's internal control over financial reporting that materially affected, or are reasonably likely to materially affect, their internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934).

### PART II. OTHER INFORMATION

### ITEM 1. LEGAL PROCEEDINGS

See Part I, Item 3, Legal Proceedings, of the 2021 Form 10-K for a description of legal proceedings.

### ITEM 1A. RISK FACTORS

See Part I, Item 1A, Risk Factors, of the 2021 Form 10-K for a detailed discussion of the risk factors affecting UAL and United.

### ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

- (a) None
- (b) None
- (c) None

## ITEM 6. EXHIBITS.

## EXHIBIT INDEX

| Exhibit No. | Registrant    | <u>Exhibit</u>  |
|-------------|---------------|---|
| ^10.1       | UAL<br>United | Supplemental Agreement No. 20 to Purchase Agreement No. 03776 between The Boeing Company and United Airlines, Inc., dated June 30, 2022   |
| ^10.2       | UAL<br>United | Supplemental Agreement No. 10 to Purchase Agreement No. 04761 between The Boeing Company and United Airlines, Inc., dated June 30, 2022   |
| 31.1        | UAL           | Certification of the Principal Executive Officer of United Airlines Holdings, Inc. Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)   |
| 31.2        | UAL           | Certification of the Principal Financial Officer of United Airlines Holdings, Inc. Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)   |
| 31.3        | United        | Certification of the Principal Executive Officer of United Airlines, Inc. Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)  |
| 31.4        | United        | Certification of the Principal Financial Officer of United Airlines, Inc. Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)  |
| 32.1        | UAL           | Certification of the Chief Executive Officer and Chief Financial Officer of United Airlines Holdings, Inc. Pursuant to 18 U.S.C. 1350 (Section 906 of the Sarbanes-Oxley Act of 2002)   |
| 32.2        | United        | Certification of the Chief Executive Officer and Chief Financial Officer of United Airlines, Inc. Pursuant to 18 U.S.C. 1350 (Section 906 of the Sarbanes-Oxley Act of 2002)  |
| 101         | UAL<br>United | The following financial statements from the combined Quarterly Report of UAL and United on Form 10-Q for the quarter ended June 30, 2022, formatted in Inline XBRL: (i) Statements of Consolidated Operations, (ii) Statements of Consolidated Comprehensive Income, (iii) Consolidated Balance Sheets, (iv) Condensed Statements of Consolidated Cash Flows, (v) Statements of Consolidated Stockholders' Equity and (vi) Combined Notes to Condensed Consolidated Financial Statements, tagged as blocks of text and including detailed tags. |
| 104         | UAL<br>United | Cover Page Interactive Data File - the cover page XBRL tags are embedded within the Inline XBRL document.   |

<sup>^</sup> Portions of the referenced exhibit have been omitted pursuant to Item 601(b) of Regulation S-K.

### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, each registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

United Airlines Holdings, Inc.

(Registrant)

Date: July 21, 2022 By: /s/ Gerald Laderman

Gerald Laderman
Executive Vice President and Chief Financial Officer
(Principal Financial Officer)

Date: July 21, 2022 By: /s/ Chris Kenny

Chris Kenny

Vice President and Controller (Principal Accounting Officer)

United Airlines, Inc.

(Registrant)

Date: July 21, 2022 By: /s/ Gerald Laderman

Gerald Laderman

Executive Vice President and Chief Financial Officer (Principal Financial Officer)

Date: July 21, 2022 By: /s/ Chris Kenny

Chris Kenny Vice President and Controller (Principal Accounting Officer)

## CERTAIN IDENTIFIED INFORMATION HAS BEEN EXCLUDED FROM THE EXHIBIT BECAUSE IT IS BOTH (I) NOT MATERIAL AND (II) WOULD BE COMPETITIVELY HARMFUL IF PUBLICLY DISCLOSED. OMITTED INFORMATION HAS BEEN REPLACED WITH ASTERISKS

Supplemental Agreement No. 20

to

Purchase Agreement No. 03776

between

The Boeing Company

and

United Airlines, Inc.

**Relating to Boeing Model 737 MAX Aircraft** 

THIS SUPPLEMENTAL AGREEMENT, entered into as of June 30, 2022, by and between THE BOEING COMPANY (**Boeing**) and UNITED AIRLINES, INC. (**Customer**) (**SA-20**);

WHEREAS, the parties hereto entered into Purchase Agreement No. 3776 dated July 12, 2012, as amended and supplemented (**Purchase Agreement**), relating to the purchase and sale of Boeing model 737 MAX aircraft (**Aircraft**). This Supplemental Agreement is an amendment to the Purchase Agreement; and

WHEREAS, solely to conform and further amend the Purchase Agreement to reflect Customer and Boeing's agreement regarding the following matters without duplication of any consideration being provided to Customer to:

(i) \*\*\* the scheduled delivery month of \*\*\* 737-\*\*\* Aircraft as shown in Table 1A entitled "737-\*\*\* Aircraft Delivery, Description, Price and \*\*\*";

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Supplemental Agreement No. 20 to Purchase Agreement No. 03776

NOW THEREFORE, in consideration of the mutual covenants herein contained, the parties agree to amend the Purchase Agreement as follows:

## 1. Table of Contents.

The "Table of Contents" is deleted in its entirety and replaced with the attached "Table of Contents" (identified by "SA-20").

### 2. <u>Tables</u>.

Table 1A entitled "737-\*\*\* Aircraft Delivery, Description, Price and \*\*\*" is deleted in its entirety and replaced with the attached similarly titled Table 1A (identified by "SA-20") to reflect the \*\*\* scheduled delivery month of \*\*\* 737-\*\*\* Aircraft.

The Purchase Agreement will be deemed supplemented to the extent provided herein as of the date hereof and as so supplemented will continue in full force and effect.

The rest of the page is intentionally blank. Signature page follows.

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| Supplemental Agreement No. 20 t | Ю |
|---------------------------------|---|
| Purchase Agreement No. 03776    |   |

EXECUTED IN DUPLICATE as of the day and year first written above.

| THE BOEING COMPANY  | UNITED AIRLINES, INC.                                |
|---------------------|--|
| /s/ Irma L. Krueger | /s/ Gerald Laderman                                  |
| Signature           | Signature  |
| Irma L. Krueger     | Gerald Laderman                                      |
| Printed Name        | Printed Name   |
| A                   | Executive Vice-President and Chief Financial Officer |
| Attorney in Fact    |  |
| Title               | Title  |

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| Supplemental Agreement No. 1  | June 17, 2013      |
| Supplemental Agreement No. 2  | January 14, 2015   |
| Supplemental Agreement No. 3  | May 26, 2015       |
| Supplemental Agreement No. 4  | June 12, 2015      |
| Supplemental Agreement No. 5  | January 20, 2016   |
| Supplemental Agreement No. 6  | February 8, 2016   |
| Supplemental Agreement No. 7  | December 27, 2016  |
| Supplemental Agreement No. 8  | June 7, 2017       |
| Supplemental Agreement No. 9  | June 15, 2017      |
| Supplemental Agreement No. 10 | May 15, 2018       |
| Supplemental Agreement No. 11 | September 25, 2018 |
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UAL-PA-03776 TABLE OF CONTENTS SA-20, Page 4 of 4 **BOEING/UNITED AIRLINES, INC. PROPRIETARY** 

# CERTAIN IDENTIFIED INFORMATION HAS BEEN EXCLUDED FROM THE EXHIBIT BECAUSE IT IS BOTH (I) NOT MATERIAL AND (II) WOULD BE COMPETITIVELY HARMFUL IF PUBLICLY DISCLOSED. OMITTED INFORMATION HAS BEEN REPLACED WITH ASTERISKS

### **SUPPLEMENTAL AGREEMENT NO. 10**

to

### PURCHASE AGREEMENT NUMBER 04761

between

### THE BOEING COMPANY

and

United Airlines, Inc.

## Relating to Boeing Model 737 MAX Aircraft

THIS SUPPLEMENTAL AGREEMENT No. 10 (**SA-10**), entered into as of June 30, 2022, by and between The Boeing Company, a Delaware corporation, (**Boeing**) and United Airlines, Inc., a Delaware corporation, (**Customer**);

WHEREAS, Customer and Boeing entered into Purchase Agreement No. 04761 dated as of the 15<sup>th</sup> day of May of 2018 as amended and supplemented (**Purchase Agreement**), relating to the purchase and sale of Model 737 MAX aircraft. This Supplemental Agreement is an amendment to the Purchase Agreement; and

WHEREAS, Customer and Boeing agree to \*\*\* 737-\*\*\* Aircraft and \*\*\* 737-\*\*\* Aircraft \*\*\* of which are \*\*\* from scheduled delivery \*\*\* 737-\*\*\* Aircraft pursuant to Section 1 of Letter Agreement UAL-PA-04761-LA-1807420R1 entitled "737-\*\*\* Aircraft Model \*\*\*" as follows:

|     | Manufacturer<br>Serial Number | *** | *** | *** | *** | *** |
|-----|-------------------------------|-----|-----|-----|-----|-----|
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
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| *** | ***                           | *** | *** | *** |     |     |

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|     | Manufacturer<br>Serial Number | *** | *** | *** | *** | *** |
|-----|-------------------------------|-----|-----|-----|-----|-----|
| *** | ***                           | *** | *** | *** |     |     |
| *** | ***                           | *** | *** | *** |     |     |
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
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| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |
| *** | ***                           | *** |     |     | *** | *** |

WHEREAS, solely to conform and further amend the Purchase Agreement to reflect Customer and Boeing's agreement regarding the following matters without duplication of any consideration being provided to Customer to:

(i) \*\*\* 737-\*\*\* Aircraft as shown in the table below:

|     | Manufacturer Serial<br>Number | *** | *** | *** |
|-----|-------------------------------|-----|-----|-----|
| *** | ***                           | *** | *** | *** |
| *** | ***                           | *** | *** | *** |
| *** | ***                           | *** | *** | *** |
| *** | ***                           | *** | *** | *** |
| *** | ***                           | *** | *** | *** |
| *** | ***                           | *** | *** | *** |
| *** | ***                           | *** | *** | *** |

(ii) \*\*\* the scheduled delivery \*\*\* 737-\*\*\* Aircraft as shown in the table below:

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BOEING / UNITED AIRLINES, INC. PROPRIETARY

|     |                               | 737-*** Aircraft |     |
|-----|-------------------------------|------------------|-----|
|     | Manufacturer Serial<br>Number | ***              | *** |
| *** | ***                           | ***              | *** |
| *** | ***                           | ***              | *** |
| *** | ***                           | ***              | *** |
| *** | ***                           | ***              | *** |
| *** | ***                           | ***              | *** |
| *** | ***                           | ***              | *** |
| *** | ***                           | ***              | *** |
| *** | ***                           | ***              | *** |

(iii) \*\*\* the scheduled delivery \*\*\* Aircraft as shown in the table below:

|     | 737-*** Aircraft |     |  |
|-----|------------------|-----|--|
|     | ***              | *** |  |
| *** | ***              | *** |  |
| *** | ***              | *** |  |
| *** | ***              | *** |  |
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| *** | ***              | *** |  |
| *** | ***              | *** |  |
| *** | ***              | *** |  |

- (iv) specify the \*\*\* to be used to calculate the \*\*\* for each Aircraft \*\*\* under this SA-10;
- (v) revise the \*\*\* terms applicable to \*\*\* Aircraft specified as follows:
  - a. \*\*\* 737-\*\*\* Aircraft \*\*\* 737-\*\*\* Aircraft i as specified in the first SA-10 recital;

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b. \*\*\* 737-\*\*\* Aircraft \*\*\* 737-\*\*\* Aircraft as specified in the first SA-10 recital.

NOW THEREFORE, in consideration of the mutual covenants herein contained, the parties agree to amend the Purchase Agreement as follows:

### 1. <u>Table of Contents</u>.

The "Table of Contents" is deleted in its entirety and replaced with the attached "Table of Contents" (identified by "SA-10").

### 2. Tables.

- 2.1. The Table 1 titled "\*\*\* 737-\*\*\* Aircraft Delivery, Description, Price and \*\*\*" is deleted in its entirety and replaced with the attached similarly titled Table 1 (identified by "SA-10") to \*\*\*.
- 2.2. Table 1 titled "\*\*\* 737-\*\*\* Aircraft Delivery, Description, Price and \*\*\*" is deleted in its entirety and replaced with the attached similarly titled Table 1 (identified by "SA-10") to \*\*\*.
- 2.3. Table 1 titled "737-\*\*\* Aircraft Delivery, Description, Price and \*\*\*" is deleted in its entirety and replaced with the attached similarly titled Table 1 (identified by "SA-10") to \*\*\*.
- 2.4. Table 1 titled "\*\*\* 737-\*\*\* Aircraft Delivery, Description, Price and \*\*\*" is deleted in its entirety and replaced with the attached similarly titled Table 1 (identified by "SA-10") to \*\*\*.

### 3. <u>Letter Agreements</u>.

- 3.1. Letter Agreement No. UAL-PA-04761-LA-1807022R5 is deleted in its entirety and replaced with Letter Agreement No. UAL-PA-04761-LA-1807022R6 titled "\*\*\* Aircraft-737-\*\*\*" (identified by "SA-10") to reflect \*\*\*.
- 3.2. Letter Agreement No. UAL-PA-04761-LA-2100718R1 is deleted in its entirety and replaced with Letter Agreement No. UAL-PA-04761-LA-2100718R2 titled "\*\*\*" (identified by "SA-10") to \*\*\*.

The rest of this page is intentionally blank. Signature page follows.

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| Supplemental Agreement No.  | 10 | to |
|-----------------------------|----|----|
| Purchase Agreement No. 0476 | 61 |    |

The Purchase Agreement will be deemed supplemented to the extent provided herein as of the date hereof and as so supplemented will continue in full force and effect.

EXECUTED IN DUPLICATE as of the day and year first written above.

| THE BOEING COMPANY  | UNITED AIRLINES, INC.                                 |  |  |
|---------------------|---|--|--|
| /s/ Irma L. Krueger | /s/ Gerald Laderman                                   |  |  |
| Signature           | Signature   |  |  |
| Irma L. Krueger     | Gerald Laderman                                       |  |  |
| Printed Name        | ame Printed Name                                      |  |  |
| Attorney-in-Fact    | Executive Vice -President and Chief Financial Officer |  |  |
| Title               | Title   |  |  |

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BOEING / UNITED AIRLINES, INC. PROPRIETARY

# CERTAIN IDENTIFIED INFORMATION HAS BEEN EXCLUDED FROM THE EXHIBIT BECAUSE IT IS BOTH (I) NOT MATERIAL AND (II) WOULD BE COMPETITIVELY HARMFUL IF PUBLICLY DISCLOSED. OMITTED INFORMATION HAS BEEN REPLACED WITH ASTERISKS

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| Supplemental Agreement No. 1  | September 25, 2018 |
| Supplemental Agreement No. 2  | December 12, 2018  |
| Supplemental Agreement No. 3  | March 20, 2020     |
| Supplemental Agreement No. 4  | June 30, 2020      |
| Supplemental Agreement No. 5  | February 26, 2021  |
| Supplemental Agreement No. 6  | June 27, 2021      |
| Supplemental Agreement No. 7  | August 12, 2021    |
| Supplemental Agreement No. 8  | September 8, 2021  |
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UAL-PA-04761-LA-1807022R6

United Airlines, Inc. 233 South Wacker Drive Chicago, Illinois 60606

Subject: \*\*\* Aircraft – 737-\*\*\*

Reference: Purchase Agreement No. PA-04761 (Purchase Agreement) between The Boeing Company (Boeing) and United

Airlines, Inc. (Customer) relating to Model 737 MAX aircraft (Aircraft)

This letter agreement (**Letter Agreement**) amends and supplements the Purchase Agreement. All terms used but not defined in this Letter Agreement shall have the same meaning as in the Purchase Agreement. This Letter Agreement supersedes and replaces in its entirety Letter Agreement UAL-PA-04761-LA-1807022R5 dated June 27, 2021.

### 1. \*\*\* Aircraft.

Subject to the terms and conditions contained in this Letter Agreement, in addition to the Aircraft described in both Table 1's to the Purchase Agreement as of the date of execution of this Letter Agreement, Customer will have the \*\*\* Model 737-\*\*\* aircraft as \*\*\* aircraft (\*\*\* Aircraft).

### 2. <u>Delivery</u>

The number of aircraft and delivery months are listed in Attachment A-1 (**Attachment A**) to this Letter Agreement. The scheduled delivery position of each \*\*\* Aircraft listed in Attachment A provides the delivery schedule in \*\*\* consisting of a \*\*\*. No later than \*\*\* of Customer's first \*\*\* Aircraft in each calendar year, Boeing will provide written notice with a \*\*\* Attachment A of the scheduled delivery month for each \*\*\* Aircraft with a \*\*\* in such calendar year.

### 3. <u>Configuration</u>.

- 3.1 Subject to the provisions of Article 3.2, below, the configuration for the \*\*\* Aircraft will be the Detail Specification for Boeing Model 737-\*\*\* aircraft, at the revision level in effect at the time of Definitive Agreement (as defined below). Such Detail Specification \*\*\* applicable to the Detail Specification that are developed by Boeing between the \*\*\* (as defined below) and the signing of the Definitive Agreement, (ii) changes required to obtain required regulatory certificates, and (iii) other changes as mutually agreed.
- 3.2 Subject to \*\*\*, the \*\*\* Aircraft \*\*\*, provided that it can achieve the \*\*\* which would result pursuant to the provisions of Article 3.1.

### 4. Price.

- 4.1 The Airframe Price and \*\*\* Features Prices for each of the \*\*\* Aircraft is identified in Attachment A to this Letter Agreement. \*\*\*.
- 4.2 The Airframe Price, \*\*\* Features Prices, and Aircraft Basic Price for each of the \*\*\* Aircraft shall be adjusted in accordance with the terms set forth in \*\*\*.

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- 4.3 The \*\*\* Base Price shall be developed in accordance with the terms of the Purchase Agreement and determined at the time of Definitive Agreement.
- (v. <u>Payment</u>.
  - 5.1 \*\*\*
  - 5.2 Notwithstanding the amount shown in Attachment A, the \*\*\* Deposit will be \*\*\* for each \*\*\* Aircraft.
- 5.3 At Definitive Agreement for the \*\*\* Aircraft, \*\*\* will be payable as specified in the Purchase Agreement. The remainder of the Aircraft Price for the \*\*\* Aircraft will be paid at the time of delivery.
- 6. \*\*\*
  - 6.1 Customer may \*\*\* by giving written notice to Boeing
    - 6.1.1 Subject to \*\*\*, on or before the date \*\*\*; or
  - 6.1.2 On or on or before the date \*\*\* (the date in Section 6.1.1 and in Section 6.1.2, as applicable, are referred to herein as the \*\*\* **Date**).
  - 6.2 After receipt of Customer's \*\*\*.
  - 6.3 \*\*\*
- 7. <u>Definitive Agreement</u>.

Following Customer's \*\*\* the parties will sign a definitive agreement for the purchase of such \*\*\* Aircraft (**Definitive Agreement**) \*\*\*. The Definitive Agreement will include the provisions of the Purchase Agreement as modified to reflect the provisions of this Letter Agreement. In the event the parties have not entered into a Definitive Agreement within \*\*\*, either party \*\*\*. If Customer and Boeing fail to enter into the Definitive Agreement, Boeing \*\*\*.

8. <u>Assignment</u>.

Except as provided in Letter Agreement No. UAL-PA-04761-LA-1801472, the rights and obligations described in this Letter Agreement are provided to Customer in consideration of Customer's becoming the operator of the Aircraft and cannot be assigned in whole or in part.

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## 9. <u>Confidential Treatment</u>.

Customer and Boeing understand that certain commercial and financial information contained in this Letter Agreement are considered by Boeing and Customer as confidential and are subject to the terms and conditions set forth in Letter Agreement No. UAL-PA-04761-LA-1801470.

Very truly yours,

| THE BOEING COMPANY |
|--------------------|
|--------------------|

By: /s/ Irma L. Krueger

Its: Attorney-in-Fact

UAL-PA-04761-LA-1807022R6 SA-10 \*\*\* Aircraft – 737-10 Page 3



ACCEPTED AND AGREED TO this

Date: June 30, 2022

UNITED AIRLINES, INC.

By: /s/ Gerald Laderman

Its: Executive Vice President and Chief Financial Officer

UAL-PA-04761-LA-1807022R6 SA-10 \*\*\* Aircraft – 737-10 Page 4



UAL-PA-04761-LA-2100718R2

United Airlines, Inc. 233 South Wacker Drive Chicago, Illinois 60606

Subject: Certain Special Matters for the \*\*\* Aircraft

Purchase Agreement No. 04761 (Purchase Agreement) between The Boeing Company (Boeing) and United Reference:

Airlines, Inc. (Customer) relating to Model 737 MAX aircraft (Aircraft)

This letter agreement (Letter Agreement) amends and supplements the Purchase Agreement. All terms used but not defined in this Letter Agreement shall have the same meaning as in the Purchase Agreement. This Letter Agreement supersedes and replaces in its entirety Letter Agreement UAL-PA-04761-LA-2100718R1 dated June 27, 2021.

#### 1. Definitions.

\*\*\* Aircraft shall be comprised of each of the following Aircraft:

- each of the \*\*\* 737-\*\*\* Aircraft specified in Table 1 titled "\*\*\* 737-\*\*\* Aircraft Delivery, Description, Price and \*\*\*" as of the date of this Letter Agreement (each an \*\*\* 737-\*\*\* Aircraft);
- each of the \*\*\* 737-\*\*\* Aircraft specified in Table 1 titled "737-\*\*\* Aircraft Delivery, Description, (ii) Price and \*\*\*" as of the date of this Letter Agreement (each an \*\*\* 737-\*\*\* Aircraft);
- each of the \*\*\* 737-\*\*\* Aircraft specified in Table 1 titled "\*\*\* 737-\*\*\* Aircraft Delivery, Description, Price and \*\*\*" (\*\*\* 737-\*\*\* Aircraft); (iii)
- (iv) each of the \*\*\* 737-\*\* Aircraft specified in Table 1 titled "\*\*\* 737-\*\* Aircraft Delivery, Description, Price and \*\*\* as of the date of this Letter Agreement (each an \*\*\* 737-\*\* Aircraft); and
- (v) each 737-\*\*\* aircraft resulting from Customer's \*\*\* in any of the \*\*\* 737-\*\*\* Aircraft scheduled for delivery in \*\*\* pursuant to Letter Agreement LA-1807022R6, including successors thereof, titled "\*\*\* Aircraft – 737-\*\*\*" shall be an \*\*\* 737-\*\*\* Aircraft).

### \*\*\* for the \*\*\* 737-\*\*\* Aircraft 2.

In addition to the \*\*\* specified in Sections 1.3 and 1.4 of Letter Agreement UAL-PA-04761-LA-1801467R4, including successors thereof, titled "Special Matters - MAX Aircraft" (MAX Special Matters Letter), at the time of delivery Boeing shall \*\*\*

UAL-PA-04761-LA-2100718R2 SA-10 Special Matters \*\*\* Aircraft Page 1



- 3. \*\*\* Provisions for the \*\*\* 737-\*\*\* Aircraft.
- 3.1 In addition to the \*\*\* specified in Section 1.1 of the MAX Special Matters Letter, each \*\*\* 737-\*\*\* Aircraft will be eligible for the \*\*\* provided in this Section 3.
  - 3.2 Customer has requested \*\*\* from Boeing on the \*\*\*.
  - 3.3 In response to Customer's requests \*\*\*.
- 3.4 As specified in Section 3.3, Customer shall purchase \*\*\* Aircraft specified in Attachment A to this Letter Agreement \*\*\*.
- 4 \*\*\*
- 5. \*\*\*
- 5.1 \*\*\* 737-\*\*\* Aircraft. At the time of delivery of each \*\*\* 737-\*\*\* Aircraft, in addition to the \*\*\* specified in Section 1.1 of the MAX Special Matters Letter, Boeing shall \*\*\*.
  - 5.2 \*\*\* 737-\*\*\* Aircraft.
- 5.2.1 In addition to the \*\*\* specified in Section 1.1 of the MAX Special Matters Letter, each \*\*\* 737-\*\*\* Aircraft is eligible for the following \*\*\*:
- 6. \*\*\*
- 7. Assignment.

Unless otherwise noted herein, the \*\*\* described in this Letter Agreement \*\*\*. Except as provided in Letter Agreement No. UAL-PA-04761-LA-1801472, this Letter Agreement cannot be assigned, in whole or in part, without the prior written consent of Boeing. \*\*\*.

## 8. <u>Confidentiality</u>.

Customer and Boeing understand that certain commercial and financial information contained in this Letter Agreement are considered by Boeing and Customer as confidential and are subject to the terms and conditions set forth in Letter Agreement No. UAL-PA-04761-LA-1801470.

UAL-PA-04761-LA-2100718R2 SA-10 Special Matters \*\*\* Aircraft Page 2

**BOEING/UNITED AIRLINES PROPRIETARY** 



| Very | truly | yo | urs, |
|------|-------|----|------|
|      |       |    |      |

THE BOEING COMPANY

By: /s/ Irma L. Krueger

Its: Attorney-in-Fact

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**BOEING/UNITED AIRLINES PROPRIETARY** 



ACCEPTED AND AGREED TO this

Date: June 30, 2022

UNITED AIRLINES, INC.

By: /s/ Gerald Laderman

Its: Executive Vice President and Chief Financial Officer

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**BOEING/UNITED AIRLINES PROPRIETARY** 

## Attachment A

## Aircraft Eligible for Section 3.4 \*\*\*

The Aircraft in the table below are eligible for Section 4 \*\*\* in accordance with the terms and conditions .of Section 3.4 of this Letter Agreement.

|     | Manufacturer Serial<br>Number | *** | *** | *** | *** |
|-----|-------------------------------|-----|-----|-----|-----|
| *** | ***                           |     |     | *** | *** |
| *** | ***                           |     |     | *** | *** |
| *** | ***                           |     |     | *** | *** |
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| *** | ***                           |     |     | *** | *** |
| *** | ***                           |     |     | *** | *** |

UAL-PA-04761-LA-2100718R2 SA-10 Special Matters \*\*\* Aircraft Page 1 BOEING / UNITED AIRLINES PROPRIETARY

Certification of the Principal Executive Officer Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)

### I, J. Scott Kirby, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the quarterly period ended June 30, 2022 of United Airlines Holdings, Inc. (the "Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(f)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f)) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter (the Company's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ J. Scott Kirby

J. Scott Kirby Chief Executive Officer

Certification of the Principal Financial Officer Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)

### I, Gerald Laderman, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the quarterly period ended June 30, 2022 of United Airlines Holdings, Inc. (the "Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(f)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared:
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter (the Company's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ Gerald Laderman

Gerald Laderman
Executive Vice President and Chief Financial Officer

Certification of the Principal Executive Officer Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)

### I, J. Scott Kirby, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the quarterly period ended June 30, 2022 of United Airlines, Inc. (the "Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(f)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter (the Company's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ J. Scott Kirby

J. Scott Kirby Chief Executive Officer

Certification of the Principal Financial Officer Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)

### I, Gerald Laderman, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the quarterly period ended June 30, 2022 of United Airlines, Inc. (the "Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(f)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f)) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter (the Company's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ Gerald Laderman

Gerald Laderman Executive Vice President and Chief Financial Officer

# Certification of United Airlines Holdings, Inc. Pursuant to 18 U.S.C. 1350 (Section 906 of the Sarbanes-Oxley Act of 2002)

Each undersigned officer certifies that to the best of his knowledge based on a review of the quarterly report on Form 10-Q for the quarterly period ended June 30, 2022 of United Airlines Holdings, Inc. (the "Report"):

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of United Airlines Holdings, Inc.

Date: July 21, 2022

/s/ J. Scott Kirby

J. Scott Kirby

Chief Executive Officer

/s/ Gerald Laderman

Gerald Laderman

Executive Vice President and Chief Financial Officer

# Certification of United Airlines, Inc. Pursuant to 18 U.S.C. 1350 (Section 906 of the Sarbanes-Oxley Act of 2002)

Each undersigned officer certifies that to the best of his knowledge based on a review of the quarterly report on Form 10-Q for the quarterly period ended June 30, 2022 of United Airlines, Inc. (the "Report"):

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of United Airlines, Inc.

Date: July 21, 2022

/s/ J. Scott Kirby

J. Scott Kirby

Chief Executive Officer

/s/ Gerald Laderman

Gerald Laderman

Executive Vice President and Chief Financial Officer