

UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549  
FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2004

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number 1-6033

**UAL CORPORATION**

(Exact name of Registrant as specified in its charter)

**Delaware**

(State or other jurisdiction of  
incorporation or organization)

**36-2675207**

(I.R.S. Employer  
Identification No.)

**Location: 1200 East Algonquin Road, Elk Grove Township, Illinois**

**60007**

**Mailing Address: P. O. Box 66919, Chicago, Illinois**

**60666**

(Address of principal executive offices)

(Zip Code)

**Registrant's telephone number, including area code: (847) 700-4000**

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

<u>Class</u>	<u>Outstanding at November 1, 2004</u>
Common Stock (\$0.01 par value)	116,220,959

UAL Corporation and Subsidiary Companies Report on Form 10-Q  
For the Quarter Ended September 30, 2004

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## PART I. FINANCIAL INFORMATION

### Item 1. Financial Statements

UAL Corporation and Subsidiary Companies  
(Debtor and Debtor-in-Possession)  
Condensed Statements of Consolidated Financial Position (Unaudited)  
(In Millions)

<u>Assets</u>	September 30 <u>2004</u>	December 31 <u>2003</u>
Current assets:		
Cash and cash equivalents	\$ 1,493	\$ 1,640
Restricted cash	857	679
Short-term investments	41	78
Receivables, net	1,134	929
Inventories, net	239	264
Deferred income taxes	13	22
Prepaid expenses and other	<u>490</u>	<u>412</u>
	4,267	4,024
Operating property and equipment:		
Owned	17,915	18,005
Accumulated depreciation and amortization	<u>(5,542)</u>	<u>(5,132)</u>
	<u>12,373</u>	<u>12,873</u>

Capital leases	2,720	2,720
Accumulated amortization	(629)	(555)
	<u>2,091</u>	<u>2,165</u>
	<u>14,464</u>	<u>15,038</u>
Other assets:		
Investments	63	53
Intangibles, net	401	406
Pension assets	904	904
Aircraft lease deposits	497	679
Prepaid rent	161	158
Other, net	<u>848</u>	<u>717</u>
	<u>2,874</u>	<u>2,917</u>
	<u>\$ 21,605</u>	<u>\$ 21,979</u>

See accompanying Notes to Consolidated Financial Statements.

UAL Corporation and Subsidiary Companies  
(Debtor and Debtor-in-Possession)  
Condensed Statements of Consolidated Financial Position (Unaudited)  
(In Millions)

<u>Liabilities and Stockholders' Equity</u>	September 30 <u>2004</u>	December 31 <u>2003</u>
Current liabilities:		
Current portions of long-term debt and capital lease obligations	\$ 891	\$ 689
Advance ticket sales	1,595	1,330
Accrued salaries, wages and benefits	2,149	2,299
Accounts payable	515	501
Other	<u>1,492</u>	<u>1,293</u>
	<u>6,642</u>	<u>6,112</u>
Long-term debt	<u>172</u>	-
Long-term obligations under capital leases	<u>151</u>	<u>163</u>
Other liabilities and deferred credits:		
Deferred pension liability	4,874	4,747
Postretirement benefit liability	1,982	1,924
Deferred income taxes	296	285
Other	<u>694</u>	<u>700</u>
	<u>7,846</u>	<u>7,656</u>
Liabilities subject to compromise	<u>13,650</u>	<u>13,964</u>
Commitments and contingent liabilities (See note)		
Stockholders' equity:		
Preferred stock	-	-
Common stock at par	1	1

Additional capital invested	5,064	5,066
Retained deficit	(7,205)	(6,225)
Accumulated other comprehensive loss	(3,248)	(3,288)
Treasury stock	(1,468)	(1,469)
Other	=	(1)
	<u>(6,856)</u>	<u>(5,916)</u>
	\$ <u>21,605</u>	\$ <u>21,979</u>

See accompanying Notes to Consolidated Financial Statements.

UAL Corporation and Subsidiary Companies  
(Debtor and Debtor-in-Possession)  
Statements of Consolidated Operations (Unaudited)  
(In Millions, Except Per Share)

	Three Months Ended	
	<u>September 30</u>	
	<u>2004</u>	<u>2003</u>
Operating revenues:		
Passenger - United Airlines	\$ 3,298	\$ 3,141
Passenger - Regional Affiliates	495	428
Cargo	171	145
Other	<u>341</u>	<u>310</u>
	<u>4,305</u>	<u>4,024</u>
Operating expenses:		
Salaries and related costs	1,278	1,204
Aircraft fuel	805	514
Purchased services	371	319
Aircraft rent	133	150
Landing fees and other rent	237	240
Depreciation and amortization	213	265
Regional affiliates	576	521
Cost of sales	212	198
Aircraft maintenance	183	167
Commissions	78	84
Other	299	317
Special items	=	<u>26</u>
	<u>4,385</u>	<u>4,005</u>
Earnings (loss) from operations	<u>(80)</u>	<u>19</u>
Other income (expense):		
Interest expense	(100)	(123)
Interest income	4	4
Equity in earnings of affiliates	2	1
Non-operating special items	18	(25)
Reorganization items, net	(115)	(234)
Miscellaneous, net	(3)	(9)
	<u>(194)</u>	<u>(386)</u>
Loss before income taxes	(274)	(367)

Credit for income taxes	=	=
Net loss	\$_(274)	\$(367)
Net loss per share, basic	\$(2.38)	\$(3.47)

See accompanying Notes to Consolidated Financial Statements.

UAL Corporation and Subsidiary Companies  
(Debtor and Debtor-in-Possession)  
Statements of Consolidated Operations (Unaudited)  
(In Millions, Except Per Share)

	Nine Months Ended	
	<u>September 30</u>	
	<u>2004</u>	<u>2003</u>
Operating revenues:		
Passenger - United Airlines	\$ 9,504	\$ 8,451
Passenger - Regional Affiliates	1,440	1,105
Cargo	486	463
Other	<u>973</u>	<u>1,112</u>
	<u>12,403</u>	<u>11,131</u>
Operating expenses:		
Salaries and related costs	3,735	4,101
Aircraft fuel	2,101	1,538
Purchased services	1,093	961
Aircraft rent	404	487
Landing fees and other rent	710	716
Depreciation and amortization	661	775
Regional affiliates	1,732	1,417
Cost of sales	553	779
Aircraft maintenance	562	399
Commissions	240	213
Other	896	945
Special items	=	<u>26</u>
	<u>12,687</u>	<u>12,357</u>
Loss from operations	<u>(284)</u>	<u>(1,226)</u>
Other income (expense):		
Interest expense	(337)	(409)
Interest capitalized	1	2
Interest income	19	54
Equity in losses of affiliates	-	(4)
Non-operating special items	18	138
Reorganization items, net	(389)	(880)
Miscellaneous, net	(8)	(7)
	<u>(696)</u>	<u>(1,106)</u>
Loss before income taxes	(980)	(2,332)
Credit for income taxes	=	=
Net loss	<u>\$(980)</u>	<u>\$(2,332)</u>

Net loss per share, basic

\$ (8.77)    \$ (23.28)

See accompanying Notes to Consolidated Financial Statements.

UAL Corporation and Subsidiary Companies  
(Debtor and Debtor-in-Possession)  
Condensed Statements of Consolidated Cash Flows (Unaudited)  
(In Millions)

	Nine Months	
	Ended September 30	
	2004	2003
Cash and cash equivalents at beginning of period, excluding restricted cash	\$ <u>1,640</u>	\$ <u>886</u>
Cash flows from operating activities	<u>346</u>	<u>936</u>
Cash flows from reorganization activities:		
Reorganization items, net	(389)	(880)
Transfer of Company lease certificates	-	215
Increase in liabilities	276	496
Loss on distribution of property	=	<u>36</u>
	<u>(113)</u>	<u>(133)</u>
Cash flows from investing activities:		
Additions to property and equipment	(220)	(86)
Proceeds on disposition of property and equipment	17	120
Proceeds on sale of investments	18	15
Increase in restricted cash	(178)	(67)
Decrease in short-term investments	37	234
Increase in deferred financing costs	(20)	(62)
Other, net	<u>(55)</u>	<u>8</u>
	<u>(401)</u>	<u>162</u>
Cash flows from financing activities:		
Proceeds from DIP Financing	513	138
Repayment of DIP Financing	(313)	(111)
Repayment of long-term debt	(125)	(210)
Principal payments under capital lease obligations	(214)	(86)
Aircraft lease deposits, net	160	28
Other, net	=	<u>9</u>
	<u>21</u>	<u>(232)</u>
Increase (decrease) in cash and cash equivalents	<u>(147)</u>	<u>733</u>
Cash and cash equivalents at end of period, excluding restricted cash	\$ <u>1,493</u>	\$ <u>1,619</u>
Cash paid during the period for:		
Interest (net of amounts capitalized)	\$ 326	\$ 273

Non-cash transactions:

Increase in long-term debt incurred in connection with additions to other assets	\$ 172	\$ 9
Net unrealized gain on investments	\$ -	\$ 4
Decrease in pension assets	\$ -	\$ (200)

See accompanying Notes to Consolidated Financial Statements,  
UAL Corporation and Subsidiary Companies  
Notes to Consolidated Financial Statements (Unaudited).

The Company

UAL Corporation is a holding company whose principal subsidiary is United Air Lines, Inc. ("United"). We sometimes collectively refer to UAL Corporation, together with its consolidated subsidiaries, as "we," "our," "us," "UAL" or the "Company."

Interim Financial Statements

We prepared the consolidated financial statements shown here as required by the Securities and Exchange Commission ("SEC"). Some information and footnote disclosures normally included in financial statements that meet generally accepted accounting principles have been condensed or omitted as permitted by the SEC. We believe that the disclosures presented here are not misleading. The financial statements include all adjustments (which include only normal recurring adjustments, reorganization items and other special items described below) that are considered necessary for a fair presentation of our financial position and operating results.

Certain prior year financial statement items have been reclassified to conform to the current year's presentation. These financial statements should be read together with the information included in our most recent Annual Report on Form 10-K for the year 2003.

As of third quarter 2004, our Consolidated Statements of Operations reflect reclassifications in order to provide better clarity regarding our Mainline and Regional operations. Revenues and expenses for all of our United Express ("UAX") carriers are presented gross on our financial statements as "Regional Affiliates". Prior periods have been reclassified to conform to the current year's presentation. These reclassifications did not impact our operating income (loss), net income (loss) or related per share amounts for each period presented. For further details, see "United Express" in the Notes to the Consolidated Financial Statements.

Voluntary Reorganization Under Chapter 11

Bankruptcy Proceedings. On December 9, 2002 (the "Petition Date"), UAL, United and 26 direct and indirect wholly owned subsidiaries filed voluntary petitions to reorganize their businesses under Chapter 11 of the United States Bankruptcy Code in the United States Bankruptcy Court for the Northern District of Illinois, Eastern Division (the "Bankruptcy Court"). The Bankruptcy Court is jointly administering these cases as "In re: UAL Corporation, et al., Case No. 02-48191." The consolidated financial statements shown here include certain subsidiaries that did not file to reorganize under Chapter 11. The assets and liabilities of these subsidiaries are not considered material to the Consolidated Financial Statements.

As required by the Bankruptcy Code, the United States Trustee for the Northern District of Illinois has appointed an official committee of unsecured creditors (the "Creditors' Committee"). The Creditors' Committee and its legal representatives have a right to be heard on all matters that come before the Bankruptcy Court concerning our reorganization. There can be no assurance that the Creditors' Committee will support our positions or our plan of reorganization, and any disagreements between the Creditors' Committee and us could protract the Chapter 11 process, hinder our ability to operate during the Chapter 11 process, and delay our emergence from Chapter 11.

With the exception of our non-filing subsidiaries, we continue to operate our businesses as "debtors-in-possession" under the jurisdiction of the Bankruptcy Court and in accordance with the applicable provisions of the Bankruptcy Code, the Federal Rules of Bankruptcy Procedure and applicable court orders. In general, as debtors-in-possession, we are authorized under Chapter 11 to continue to operate as an ongoing business, but may not engage in transactions outside the ordinary course of business without the prior approval of the Bankruptcy Court.

All vendors are being paid for all goods furnished and services provided after the Petition Date in the ordinary course of business. However, under Section 362 of the Bankruptcy Code, actions to collect most of our pre-petition liabilities are automatically stayed (except for liabilities relating to certain qualifying aircraft, aircraft engines and other aircraft-related equipment that are leased or subject to a security interest or conditional sale contract). Under Section 1110 of the Bankruptcy Code, actions to collect such aircraft-related pre-petition liabilities are automatically stayed for 60 days only (our automatic stay ended on February 7, 2003), except under two conditions: (a) the debtor may extend the 60-day period by agreement with the relevant financier and with court approval; or (b) the debtor may agree to perform all of the obligations under the applicable financing and cure any defaults as required under the Bankruptcy Code. If neither of these conditions is met, the financier may

demand the return of the aircraft and enforce any of its contractual rights or remedies to sell, lease or otherwise retain or dispose of such property.

We have negotiated with lessors and lenders to restructure existing financings to reduce aircraft ownership costs to better reflect current market rates, and we have reached agreements in principle with respect to a substantial majority of our financed aircraft. However, in light of the final decision received from the Air Transportation Stabilization Board ("ATSB") regarding our loan application and the need for further cost reductions, we are re-examining these agreements and believe it likely that we will need to renegotiate one or more of them. Although we expect to be successful with respect to any such efforts, to the extent we are unable to restructure any financings we believe are unaffordable under the modified business plan, we may face the possibility that one or more financiers may seek to repossess their aircraft. Likewise, there is no assurance that those agreements in principle which are not restructured will be successfully converted to final contracts. To the extent we are unable to finalize those agreements there can be no assurance that we will be able to reach new agreements at comparable economics or that financiers will not repossess aircraft. The repossession of a significant number of aircraft could result in a material adverse affect on our financial and operational performance.

We have also rejected or abandoned certain surplus aircraft to adjust our fleet size and composition to more closely match market demand. In addition, as part of on-going negotiations with financiers, we have converted many long-term financing arrangements into short-term operating leases and, in several instances, re-acquired previously rejected aircraft as circumstances warranted.

Under Section 365 of the Bankruptcy Code, we may assume, assume and assign, or reject certain executory contracts and unexpired leases, including leases of real property, subject to the approval of the Bankruptcy Court and certain other conditions. Our Section 365 rights to assume, assume and assign, or reject unexpired leases of non-residential real estate expire on the earlier of the date of termination of our exclusive period to file a plan of reorganization (currently, December 1, 2004) or the date of the conclusion of a disclosure statement hearing in connection with a proposed plan of reorganization.

In general, if we reject an executory contract, unexpired lease or aircraft, it is treated as a pre-petition breach of the lease or contract in question and, subject to certain exceptions, relieves us of performing any future obligations but entitles the lessor or contract counterparty to a pre-petition general unsecured claim for damages caused by such deemed breach and accordingly, the counterparty may file a claim against us for such damages. As a result, liabilities subject to compromise are likely to increase in the future, as a result of damage claims created by our rejection of various aircraft, executory contracts and unexpired leases. Generally, if we assume an aircraft financing agreement, executory contract or unexpired lease we are required to cure most existing defaults under such contract or lease. We expect that the assumption of certain executory contracts and unexpired leases may convert liabilities currently shown as subject to compromise to liabilities not subject to compromise.

To successfully exit Chapter 11, we must obtain confirmation by the Bankruptcy Court of a plan of reorganization. A plan of reorganization would, among other things, resolve our pre-petition obligations and other liabilities subject to compromise and establish our corporate governance subsequent to exit from bankruptcy. The plan of reorganization would also address the terms and conditions of exit financing as part of our revised capital structure. There can be no assurance that we will obtain the necessary financing to exit from bankruptcy. We believe that UAL's presently outstanding equity securities will have no value as we expect those securities will be canceled under any proposed plan of reorganization. Thus, we urge that caution be exercised with respect to existing and future investments in any UAL equity security. The rights and claims of various creditors and security holders will also be determined by the plan. At this time, it is not possible to predict accurately the effect of the Chapter 11 reorganization process on our business, nor can we make any predictions concerning how certain claims will be valued in UAL's bankruptcy case.

We are currently operating under an "exclusive period" which expires December 1, 2004, during which we are the only party permitted to file a plan of reorganization. The decision as to when we will file a plan of reorganization depends on the timing and outcome of numerous ongoing matters in the Chapter 11 process. We expect to file a plan of reorganization that provides for UAL's emergence from bankruptcy, but there can be no assurance that the Bankruptcy Court will confirm a plan of reorganization or that any such plan will be implemented successfully.

***DIP Financing.*** In connection with UAL's Chapter 11 case, the Company arranged a debtor-in-possession secured financing ("DIP Financing"). The initial DIP Financing consisted of two facilities, a \$300 million facility provided by Bank One N.A. ("Bank One Facility") and a \$1.2 billion facility provided by J.P. Morgan Chase Bank, Citicorp USA, Inc., Bank One, N.A., and The CIT Group/Business Credit, Inc. ("Club Facility"). Subsequently, we reached agreements to modify terms of the Club Facility. The Club Facility currently consists of a revolving credit and letter of credit facility of \$200 million and a term loan of \$800 million, which matures on June 30, 2005. We have the option of borrowing under the Club Facility at an interest rate of the prime rate plus 4% or LIBOR plus 5% (with a LIBOR floor of 3%). As of September 30, 2004, we had repaid the Bank One Facility and had outstanding borrowings of \$863 million under the Club Facility at a rate of 8%. In addition, letters of credit were issued under the Club Facility in the amount of \$36 million.

The terms of the amended Club Facility include covenants that require us to satisfy ongoing monthly financial requirements as determined by reference to EBITDAR (earnings before interest, income taxes, depreciation, amortization and aircraft rents) thresholds and limitations on capital expenditures. In addition, we are required to maintain a minimum unrestricted cash balance of \$600 million. The terms of the amended Club Facility also contain financial covenants that do not permit us to make payments inconsistent with our business plan, unless the lenders otherwise consent based on a modified business plan. To preserve the Company's liquidity, this business plan does not contemplate contributions to our pension plans.



While we are currently in compliance with the terms of the Club Facility, we believe that due to record high fuel prices and continued weakness in the revenue environment, there is a strong possibility that we will not comply with the Club Facility's EBITDAR covenant in the fourth quarter. Under the current terms of the Club Facility, failure to comply with the EBITDAR covenant would constitute a default of the Club Facility, which would allow the lenders to accelerate the loan. We are currently in discussions with the Club Facility lenders regarding, among other things, the possibility of waiving the EBITDAR provisions for October, November and December 2004, retaining 100% of the proceeds received in connection with the sale of our equity investment in Orbitz, Inc. and increasing the unrestricted minimum cash balance covenant.

Financial Statement Presentation. We have prepared the accompanying consolidated financial statements in accordance with American Institute of Certified Public Accountants' Statement of Position 90-7 ("SOP 90-7"), "Financial Reporting by Entities in Reorganization Under the Bankruptcy Code," and on a going-concern basis, which assumes continuity of operations, realization of assets and satisfaction of liabilities in the ordinary course of business.

SOP 90-7 requires that the financial statements separate transactions and events that are directly associated with the restructuring from the ongoing operations of the business. Accordingly, all transactions (including, but not limited to, all professional fees, realized gains and losses, and provisions for losses) directly related to the reorganization and restructuring of the business are reported separately in the financial statements. The Statements of Consolidated Financial Position distinguishes pre-petition liabilities subject to compromise both from those that are not subject to compromise as well as from all post-petition liabilities. Liabilities subject to compromise are reported at the amounts expected to be allowed by the Bankruptcy Court, even if they may be settled for lesser amounts.

In addition, as a result of UAL's Chapter 11 case, the realization of assets and the satisfaction of liabilities (without substantial adjustments and/or changes in ownership) are subject to uncertainty. While operating as debtors-in-possession under the protection of Chapter 11 and subject to approval of the Bankruptcy Court and the terms of the applicable DIP Financing covenants, or otherwise as permitted in the ordinary course of business, we may sell or dispose of assets (including aircraft) and liquidate or settle liabilities for some amounts other than those reflected in the consolidated financial statements. Further, our plan of reorganization could materially change the amounts and classifications in the historical consolidated financial statements.

As permitted under the bankruptcy process, our creditors have filed proofs of claim with the Bankruptcy Court. The total amount of such claims filed far exceeds our estimate of ultimate liability. We believe that many of these claims are invalid because they are duplicative, are based upon contingencies which have not occurred, have been amended or superseded by later filed claims, or are otherwise overstated. Differences in amount between claims filed by creditors and liabilities shown in our records are being investigated and resolved in connection with our claims resolution process. While we have made significant progress to date, we expect this process to continue for some time and believe that further reductions to the claims register will enable us to determine with more precision the likely range of creditor distributions under a proposed plan of reorganization. At this time, the ultimate number and allowed amount of such claims cannot be determined.

#### Per Share Amounts

Basic loss per share amounts were computed by dividing net loss by the weighted-average number of shares of common stock outstanding during the year.

<u>Loss Attributable to Common Stockholders</u> (in millions)	Three Months		Nine Months	
	<u>Ended September 30</u>		<u>Ended September 30</u>	
	<u>2004</u>	<u>2003</u>	<u>2004</u>	<u>2003</u>
Net loss	\$ (274)	\$ (367)	\$ (980)	\$ (2,332)
Preferred stock dividend requirements	(2)	(2)	(7)	(7)
Loss attributable to common stockholders	<u>\$(276)</u>	<u>\$(369)</u>	<u>\$(987)</u>	<u>\$(2,339)</u>
<u>Shares (in millions)</u>				
Weighted average shares outstanding	<u>116.2</u>	<u>106.5</u>	<u>112.6</u>	<u>100.5</u>
<u>Loss Per Share</u>	<u>\$ (2.38)</u>	<u>\$(3.47)</u>	<u>\$(8.77)</u>	<u>\$(23.28)</u>

At September 30, 2004 and 2003, stock options to purchase approximately 10 million and 11 million shares of common stock, respectively, were outstanding but were not included in the computation of earnings per share because the exercise price of the options was greater than the average market price of the common shares.

#### Stock Option Accounting

We account for stock-based employee compensation plans under Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees." We have not incurred any stock-based employee compensation cost for stock options, as all options granted under the plans had an exercise price equal to the market value of the underlying common stock on the date of grant.

If compensation cost for stock-based employee compensation plans had been determined using the fair value recognition provisions of Statement of Financial Accounting Standards ("SFAS") No. 123, "Accounting for Stock-Based Compensation," the Company's net loss and loss per share would have been reported as the pro forma amounts shown below:

<u>(In millions, except per share)</u>	Three Months		Nine Months	
	<u>Ended September 30</u>		<u>Ended September 30</u>	
	<u>2004</u>	<u>2003</u>	<u>2004</u>	<u>2003</u>
Net loss, as reported	\$ (274)	\$ (367)	\$ (980)	\$ (2,332)
Less: Total compensation expense determined under fair value method	(2)	(5)	(7)	(15)
	\$ (276)	\$ (372)	\$ (987)	\$ (2,347)
Net loss per share, basic				
As reported	\$ (2.38)	\$ (3.47)	\$ (8.77)	\$ (23.28)
Pro forma	\$ (2.40)	\$ (3.52)	\$ (8.84)	\$ (23.43)

### Income Taxes

Beginning in the third quarter of 2002, we established a valuation allowance against our net deferred tax asset. Thus, UAL has a zero percent effective tax rate for both 2003 and 2004. As of September 30, 2004, our valuation allowance totaled \$2.5 billion. Further, we have determined that it is more likely than not that our gross deferred tax assets, net of valuation allowances at September 30, 2004, will be realized through the reversals of existing deferred tax credits.

### Retirement and Postretirement Plans

In December 2003, the Financial Accounting Standards Board ("FASB") revised SFAS No. 132, "Employers' Disclosures about Pensions and Other Postretirement Benefits", ("SFAS No. 132") effective for all interim periods following December 15, 2003. SFAS No. 132 revises employers' disclosures about pension plans and other postretirement benefit plans including disclosures made in interim periods. While it does not change the measurement or recognition of those plans, it requires additional interim disclosures as detailed below.

Our net periodic benefit cost included the following components for the three months and nine months ended September 30:

<u>(In millions)</u>	<u>Pension Benefits</u>		<u>Other Benefits</u>	
	<u>Three Months Ended September 30</u>			
	<u>2004</u>	<u>2003</u>	<u>2004</u>	<u>2003</u>
Service cost	\$ 62	\$ 66	\$ 7	\$ 18
Interest cost	197	181	30	46
Expected return on plan assets	(175)	(160)	(2)	(2)
Amortization of prior service cost including transition obligation/(asset)	20	21	(37)	(12)
Recognized actuarial (gain)/loss	<u>23</u>	<u>16</u>	<u>19</u>	<u>21</u>
Net periodic benefit costs	\$ <u>127</u>	\$ <u>124</u>	\$ <u>17</u>	\$ <u>71</u>

<u>(In millions)</u>	<u>Pension Benefits</u>		<u>Other Benefits</u>	
	<u>Nine Months Ended September 30</u>			
	<u>2004</u>	<u>2003</u>	<u>2004</u>	<u>2003</u>
Service cost	\$ 182	\$ 235	\$ 34	\$ 69
Interest cost	592	648	122	182
Expected return on plan assets	(531)	(571)	(7)	(7)
Amortization of prior service cost including transition obligation/(asset)	61	74	(88)	(46)
Curtailment charge	-	125	-	13
Special termination benefit	-	10	-	4
Recognized actuarial (gain)/loss	<u>73</u>	<u>58</u>	<u>70</u>	<u>83</u>
Net periodic benefit costs	\$ <u>377</u>	\$ <u>579</u>	\$ <u>131</u>	\$ <u>298</u>

After giving consideration to the temporary funding relief provided by the Pension Funding Equity Act of April 2004, our minimum required contribution to our defined benefit pension plan trusts for all employee groups is approximately \$700 million in 2004. Of this total, we contributed \$127 million (which is related to the 2003 plan year) during the first half of 2004. In July 2004, the Company announced that it was suspending contributions to its defined benefit pension plans to preserve its liquidity. At this time, the Company believes that in order to obtain exit financing, successfully reorganize and exit Chapter 11 bankruptcy proceedings, it will be necessary to terminate and replace these pension plans. The financial statements do not include any adjustments that might result from this potential action.

### Restricted Cash

At September 30, 2004, UAL had \$857 million in restricted cash, primarily representing security for worker compensation obligations, security deposits for airport leases and reserves with institutions that process the Company's sales.

### Liabilities Subject to Compromise

Liabilities subject to compromise refers to obligations which will be accounted for under a plan of reorganization, including claims incurred prior to the Petition Date. They result from known or potential claims to be resolved through the Chapter 11 process, and remain subject to future adjustments arising from negotiated settlements, actions of the Bankruptcy Court, rejection of executory contracts and unexpired leases, the determination as to the value of any collateral securing claims, proofs of claim or other events. To date, such adjustments, as reflected in reorganization expense, have been material and we anticipate that future adjustments will be material as well. Payment terms for these amounts will be established in connection with the Chapter 11 process.

At September 30, 2004, liabilities subject to compromise of \$13.7 billion consisted of:

<u>(In millions)</u>	
Long-term debt, including accrued interest	\$ 7,354
Aircraft-related accruals and deferred gains	3,413
Capital lease obligations, including accrued interest	1,765
Accounts payable	298
Company-obligated mandatorily redeemable preferred securities of a subsidiary trust	97
Other	<u>723</u>
	<u>\$ 13,650</u>

### United Express

United has marketing agreements under which independent regional carriers, flying under the UAX name, feed passengers to other United-branded flights. During the second half of 2003, we reached new or substantially revised agreements with UAX carriers Air Wisconsin Airlines Corporation, Mesa Air Group, SkyWest Airlines and Trans States Airlines.

However, we were unable to reach a comparable market-based contract with Atlantic Coast Airlines ("ACA") and, on April 2, 2004, we agreed to end our UAX relationship with ACA and entered into a formal transition agreement. This orderly transition of UAX flying and ground handling began in June and was completed in August.

To support these changes, we expanded our relationship with other UAX partners and entered into new agreements with Chautauqua Airlines, Republic Airlines, and Shuttle America. Additionally, we replaced ACA's ground-handling responsibilities at Chicago O'Hare, Washington Dulles and other cities.

As discussed in the Notes to the Consolidated Financial Statements, we now report all UAX carrier revenues and expenses gross as "Regional Affiliates" on the financial statements. The following table shows the effect of these reclassifications on operating revenues and operating expenses:

<u>(In millions)</u>	Three Months		Nine Months	
	<u>Ended September 30</u>		<u>Ended September 30</u>	
	<u>2004</u>	<u>2003</u>	<u>2004</u>	<u>2003</u>
Increase in operating revenues	\$ 20	\$ 207	\$ 345	\$ 1,021
Increase in operating expenses	\$ 20	\$ 207	\$ 345	\$ 1,021

### Segment Information

We have five reportable segments that reflect the management of our business: the four geographic regions (North America, the Pacific, the Atlantic and Latin America) that make up United and thus comprise our air transportation business and UAL Loyalty Services, Inc. ("ULS", a loyalty-based, customer marketing business). For internal management and decision-making

purposes, we have allocated expenses and revenues (as incorporated in our consolidated financial statements) to these segments as follows:

(In millions)

	<u>Three Months Ended September 30, 2004</u>							Inter-segment <u>Elimination</u>	UAL Consolidated <u>Total</u>
	<u>United Air Lines, Inc.</u>								
	North <u>America</u>	<u>Pacific</u>	<u>Atlantic</u>	Latin <u>America</u>	<u>ULS</u>	<u>Other</u>			
Revenue	\$2,746	\$ 724	\$ 540	\$ 92	\$ 202	\$ 1	\$ -	\$ 4,305	
Intersegment revenue	\$ 78	\$ 23	\$ 18	\$ 4	\$ 13	\$ 1	\$ (137)	\$ -	
Earnings (loss) before special items and reorganization items	\$ (267)	\$ 14	\$ 18	\$ (3)	\$ 72	\$ (11)	\$ -	\$ (177)	

(In millions)

	<u>Three Months Ended September 30, 2003</u>							Inter-segment <u>Elimination</u>	UAL Consolidated <u>Total</u>
	<u>United Air Lines, Inc.</u>								
	North <u>America</u>	<u>Pacific</u>	<u>Atlantic</u>	Latin <u>America</u>	<u>ULS</u>	<u>Other</u>			
Revenue	\$2,717	\$ 542	\$ 478	\$ 105	\$ 180	\$ 2	\$ -	\$ 4,024	
Intersegment revenue	\$ 84	\$ 18	\$ 16	\$ 4	\$ 10	\$ -	\$ (132)	\$ -	
Earnings (loss) before special items and reorganization items	\$ (93)	\$ (34)	\$ 11	\$ (12)	\$ 81	\$ (35)	\$ -	\$ (82)	

(In millions)

	<u>Nine Months Ended September 30, 2004</u>							Inter-segment <u>Elimination</u>	UAL Consolidated <u>Total</u>
	<u>United Air Lines, Inc.</u>								
	North <u>America</u>	<u>Pacific</u>	<u>Atlantic</u>	Latin <u>America</u>	<u>ULS</u>	<u>Other</u>			
Revenue	\$ 8,042	\$ 1,969	\$ 1,478	\$ 305	\$ 606	\$ 3	\$ -	\$12,403	
Intersegment revenue	\$ 227	\$ 61	\$ 47	\$ 10	\$ 38	\$ 5	\$ (388)	\$ -	
Earnings (loss) before special items and reorganization items	\$ (812)	\$ 11	\$ 11	\$ (17)	\$ 210	\$ (12)	\$ -	\$ (609)	

(In millions)

	<u>Nine Months Ended September 30, 2003</u>							Inter-segment <u>Elimination</u>	UAL Consolidated <u>Total</u>
	<u>United Air Lines, Inc.</u>								
	North <u>America</u>	<u>Pacific</u>	<u>Atlantic</u>	Latin <u>America</u>	<u>ULS</u>	<u>Other</u>			
Revenue	\$ 7,515	\$ 1,461	\$ 1,305	\$ 310	\$ 533	\$ 7	\$ -	\$11,131	
Intersegment revenue	\$ 219	\$ 53	\$ 46	\$ 11	\$ 30	\$ -	\$ (359)	\$ -	
Earnings (loss) before special items and reorganization items	\$ (1,017)	\$ (305)	\$ (126)	\$ (83)	\$ 145	\$ (26)	\$ -	\$ (1,412)	

	<u>Three Months Ended</u>		<u>Nine Months Ended</u>	
	<u>September 30</u>		<u>September 30</u>	
	<u>2004</u>	<u>2003</u>	<u>2004</u>	<u>2003</u>
(In millions)				
Total loss for reportable segments	\$ (166)	\$ (47)	\$ (597)	\$ (1,386)
Curtailed	-	-	-	(152)
Special items	18	(51)	18	112
Reorganization items, net	(115)	(234)	(389)	(880)
Other UAL subsidiary earnings	(11)	(35)	(12)	(26)
Total loss before income taxes	\$ (274)	\$ (367)	\$ (980)	\$ (2,332)

United's mainline revenue-producing assets (primarily aircraft) generally can be deployed in any of its reportable segments, while ULS has \$957 million in total assets.

#### Other Comprehensive Income

Total comprehensive income (loss):

Three Months

Nine Months

(In millions)	Ended September 30		Ended September 30	
	2004	2003	2004	2003
Net loss	\$ (274)	\$ (367)	\$ (980)	\$ (2,332)
Pension liability adjustment	-	-	-	(964)
Unrealized gains on derivatives and securities:				
Unrealized holding gains arising during period	52	-	52	5
Less: reclassification adjustment for gains included in net losses	(10)	=	(12)	=
	42	-	40	5
Total comprehensive loss	\$ (232)	\$ (367)	\$ (940)	\$ (3,291)

See "Special Items" note below for details regarding the 2003 pension liability adjustment and "Aircraft Fuel Hedging" note below for details regarding fuel hedge gains in 2004.

### Reorganization Items

We recognized the following reorganization expense in conjunction with our Chapter 11 filings:

(In millions)	Three Months		Nine Months	
	Ended September 30	Ended September 30	Ended September 30	Ended September 30
	2004	2003	2004	2003
Aircraft rejection charges	\$ 88	\$ 170	\$ 312	\$ 449
Transfer of lease certificates	-	-	-	215
Professional fees	40	37	123	112
Severance and employee retention	-	33	7	81
Interest income	(4)	(4)	(12)	(12)
Other	(9)	(2)	(41)	35
	\$ 115	\$ 234	\$ 389	\$ 880

Aircraft rejection charges are non-cash items that include our estimate of claims resulting from United's rejection of certain aircraft financing obligations (and return of the associated aircraft) as part of the bankruptcy process.

In the first quarter of 2003, we renegotiated certain off-balance sheet leases as part of the process under Section 1110 of the Bankruptcy Code. Under the terms of the revised leases, we surrendered our investment in the junior portion of the original lease debt to the original equity participant. As a result, our investment in the corresponding lease certificates was reduced to zero, resulting in a \$215 million non-cash charge in reorganization items.

### Special Items

**Aircraft Impairment.** As a result of the review of our operating fleet as part of our overall restructuring, we decided to accelerate the retirement of our B767-200 aircraft from 2008 to 2005. Therefore, in accordance with SFAS No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets," we reviewed the fleet for impairment and wrote down the aircraft to their fair market values, as estimated using third-party appraisals, resulting in an impairment charge of \$26 million in the third quarter of 2003.

**Aircraft Write-down.** During the third quarter of 2003, we also incurred a \$25 million charge in non-operating expense for the write-down of certain non-operating B767 aircraft.

**Air Canada.** On April 1, 2003, Air Canada filed for protection under the Companies' Creditors Arrangement Act ("CCAA") of the Canada Business Corporation Act. During the first quarter of 2003, the Company recorded a non-operating special charge of \$137 million in connection with Air Canada's CCAA filing. The charge included \$46 million for the impairment of our investment in Air Canada preferred stock and \$91 million to record a liability resulting from our guarantee of Air Canada debt. We consider this liability to be a pre-petition obligation and accordingly, it is considered a liability subject to compromise.

During the third quarter of 2004, Air Canada successfully emerged from protection under the CCAA. We had filed a pre-petition claim against Air Canada based on our equity interest in three Airbus A330 aircraft leased to Air Canada. As part of its plan of reorganization, Air Canada offered its unsecured creditors the opportunity to participate in their initial public offering. We subscribed to 986,986 shares in the reorganized company in August 2004 and sold them in October 2004 for a nominal gain. Separately, we sold our pre-petition claim and recorded a non-operating gain of \$18 million during the third quarter of 2004.

**Curtailment Charge.** During the second quarter of 2003, we revalued our pension and postretirement plans for certain employee groups as a result of the ratification of new labor contracts for our major employee groups and employee furloughs. The significant actuarial assumptions used for the revaluation of the plans were unchanged from December 31, 2002, except for the

discount rate and weighted average salary scale. The revaluation of the plans resulted in special termination and curtailment charges of \$152 million recognized in salaries and related costs in the second quarter of 2003. In addition, as a direct result of the revaluation of the pension plans, stockholders' equity and pension intangible assets were reduced by approximately \$964 million and \$200 million, respectively. These changes to the pension and postretirement plans also reduced salaries and related costs by approximately \$100 million in the second quarter of 2003 or approximately \$550 million on an annualized basis.

Government Assistance. In May 2003, we received approximately \$300 million in compensation under the Emergency Wartime Supplemental Appropriations Act. The legislation included approximately \$3 billion of financial aid for U.S. air carriers as follows: \$2.4 billion to compensate air carriers for expenses and forgone revenues related to aviation security, including \$100 million for reinforcing cockpit doors; suspension of the passenger and air carrier security fees from June 1, 2003 through September 30, 2003; and an extension of government-provided war-risk insurance through December 2004.

### Reconciliation of Accruals

In the period following September 11, 2001, we recorded an accrual of \$162 million to reflect our estimate of the early termination fees associated with certain contracts. This obligation has yet to be resolved, and therefore continues to be included in liabilities subject to compromise in its entirety.

### Aircraft Fuel Hedging

Aircraft fuel represented 18% and 17%, respectively, of our total operating expenses for the three months and nine months ended September 30, 2004.

During the second quarter of 2004, we began to implement a strategy to hedge a portion of our price risk related to projected jet fuel requirements primarily through collar options. The collars (designated as cash flow hedges) involve the purchase of fuel call options with the simultaneous sale of fuel put options with identical expiration dates. These contracts are recorded at fair value with the changes in fair value, to the extent they are effective, recorded in other comprehensive income until the underlying hedged fuel is consumed. See "Other Comprehensive Income" note above for details. The fair value is determined by the use of standard option value models using commodity-related assumptions derived from prices observed in underlying markets. To date, the impact of these hedge transactions has been immaterial to our financial statements.

Currently, we have hedged approximately 36% of our fourth quarter 2004 projected fuel requirements at an average price of \$1.00 to \$1.17 per gallon, excluding taxes. The current fair value of our position is approximately \$43 million as of September 30, 2004. We expect that the entire amount of \$43 million will be recognized into earnings within the next 12 months as a reduction to fuel expense. We plan to continue to hedge future fuel purchases for 2004 and beyond as circumstances and market conditions allow.

### Commitments and Contingencies

UAL has certain contingencies resulting from litigation and claims (including environmental issues) encountered in the ordinary course of business. Management believes, after considering a number of factors, including (but not limited to) the views of legal counsel, the nature of contingencies to which we are subject and prior experience, that the ultimate disposition of these contingencies will not materially affect the Company's consolidated financial position or results of operations.

We record liabilities for legal and environmental claims against us in accordance with generally accepted accounting principles. These amounts are recorded based on our assessments of the likelihood of their eventual settlements. The amounts of these liabilities could increase or decrease in the near term, based on revisions to estimates relating to the various claims. In addition, as a result of the bankruptcy filing, as of the Petition Date, virtually all pending litigation is stayed, and absent further order of the Bankruptcy Court, no party, subject to certain exceptions, may take any action, again subject to certain exceptions, to recover on pre-petition claims against us. Accordingly, we have classified certain of these liabilities as liabilities subject to compromise.

The Company denies liability and will vigorously contest the allegations made against it in litigation arising from the events of September 11, 2001. However, in the event that liability were to be assessed after a full trial on the merits, it is likely that any damages awarded would be significant. Nevertheless, we believe that, under federal law, our actual liability will be limited to our insurance coverage.

At September 30, 2004, commitments for the purchase of property and equipment, principally aircraft, approximated \$1.8 billion, after deducting advance payments. Our current commitments would require the payment of an estimated \$0.1 billion for the remainder of 2004, \$0.6 billion in 2007, \$0.5 billion in 2008, \$0.4 billion in 2009 and \$0.2 billion in 2010 and thereafter, primarily for the purchase of A319, A320 and B777 aircraft. On October 6, 2004, we announced plans to reduce the size of our aircraft fleet from its August 2004 level of 541 aircraft to 455 aircraft by March 2005. In light of the above, it is likely that the amount and timing of these obligations will change, and could potentially be eliminated in their entirety. Additionally, the disposition of advance payments to the manufacturers of \$161 million is subject to the ultimate outcome of these discussions.

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

## Chapter 11 Reorganization

On December 9, 2002, UAL, United and 26 of its subsidiaries filed voluntary petitions to reorganize their businesses under Chapter 11 of the United States Bankruptcy Code. For further details regarding the Chapter 11 Cases, see "Voluntary Reorganization Under Chapter 11" in the Notes to Consolidated Financial Statements. In addition, specific information pertaining to our bankruptcy filing may be obtained through the website [www.pd-ual.com](http://www.pd-ual.com).

To successfully obtain exit financing, the Company must have a viable and financeable business plan. Currently, the airline industry faces record high fuel costs, overcapacity and a weak pricing environment. These marketplace dynamics demand even further cost reductions, above and beyond the approximate \$5 billion in financial improvements already targeted through our restructuring activities, to enable United to exit bankruptcy as a financially stable and competitive enterprise. Given the stark realities facing the airline industry today, we now believe that we will need to achieve additional cost savings of approximately \$2 billion annually, inclusive of savings that would be realized from terminating and replacing our pension plans.

The Company believes it has no choice but to turn to its workforce, creditors and other stakeholders for further savings. We are currently in the process of working with all of our constituents to lower the Company's costs across the board. We believe that these efforts require further reductions in labor costs by mid-January 2005 to maintain adequate cash balances, potentially satisfy our Club Facility covenants, and obtain exit financing. To that end, we will commence the process available to us under Section 1113 of the Bankruptcy Code while we work with our unions to achieve a consensual resolution. Section 1113(c) of the Bankruptcy Code provides a mechanism for a debtor to reject its collective bargaining agreements, assuming certain requirements are satisfied. In addition, the Section 1113 process allows the court to take all steps necessary to permit the successful reorganization of the debtor and to ensure that all of the affected parties are treated fairly and equitably. The Company expects that part of its proposal to its unions will be to remove any requirement in the collective bargaining agreements that the Company maintain defined benefit pension plans.

Pensions. Our projected minimum pension funding obligation over the 2004 to 2008 time period is approximately \$4.2 billion even after giving consideration to the temporary pension funding relief provided by the Pension Funding Equity Act of 2004. In July 2004, the Company announced that it was suspending contributions to its defined benefit pension plans to preserve its liquidity. At this time, the Company believes that in order to obtain exit financing, successfully reorganize and exit Chapter 11 bankruptcy proceedings, it will be necessary to terminate and replace these pension plans.

On August 30, 2004, the Pension Benefit Guarantee Corporation purported to perfect certain statutory liens, allegedly arising as a result of United not making its minimum funding contributions, on the following non-filing, direct and indirect wholly-owned subsidiaries of UAL: ULS Ventures, Inc., United Air Lines Ventures, Inc., and Covia LLC.

Section 1110 Aircraft Restructuring. We have negotiated with lessors and lenders to restructure existing financings to reduce aircraft ownership costs to better reflect current market rates, and we have reached agreements in principle with respect to a substantial majority of our financed aircraft. However, in light of the ATSB's final decision regarding our loan application and the need for further cost reductions, we are re-examining these agreements and believe it is likely that we will need to renegotiate one or more of them. Although we expect to be successful with respect to any such efforts, to the extent we are unable to restructure any financings we believe are unaffordable under the modified business plan, we may face the possibility that one or more financiers may seek to repossess their aircraft. Likewise, there is no assurance that those agreements in principle which are not restructured will be successfully converted to final contracts. To the extent we are unable to finalize those agreements there can be no assurance that we will be able to reach new agreements at comparable economics or that financiers will not repossess aircraft. The repossession of a significant number of aircraft could result in a material adverse affect on our financial and operational performance.

Municipal Bond Obligations. At September 30, 2004, we had approximately \$1.7 billion in special facilities revenue bonds ("municipal bonds") outstanding that were issued on behalf of United to build or improve airport-related facilities. The Company leases facilities at airports pursuant to lease agreements where municipal bonds funded at least some of the airport-related projects.

During 2003, we filed four complaints for declaratory judgment and corresponding motions for temporary restraining order concerning municipal bonds issued for facilities at the Denver International Airport, the New York City - John F. Kennedy International Airport ("JFK"), the San Francisco International Airport ("SFO"), and the Los Angeles International Airport ("LAX"). In each case, we sought clarification of our obligations under the applicable municipal bonds, and the protection of our rights concerning related airport lease agreements at the applicable airport.

On March 30, 2004, the Bankruptcy Court granted our motions for summary judgment with respect to the JFK, SFO and LAX municipal bonds, holding that our payment obligations related to airport improvements at these sites are not obligations arising under "leases" pursuant to Section 365 of the Bankruptcy Code. Based on this ruling, the outstanding \$248 million in principal and interest in connection with these bonds is considered pre-petition debt.

The rights and claims of these bondholders, therefore, will be determined by our plan of reorganization.

In our adversary proceeding involving the Denver airport, however, the Bankruptcy Court did not grant our motion for summary judgment. Rather, the Bankruptcy Court found that our payment obligations related to airport improvements at the Denver airport (which represents approximately \$261 million of debt) are obligations arising under a true lease. While we have appealed this ruling, in accordance with the Bankruptcy Court's order, we paid \$36 million into escrow (pending the outcome of our

appeal) for the April 2003, October 2003, April 2004 and October 2004 interest payments related to the Denver airport municipal bonds.

The defendants in the SFO, JFK and LAX adversary proceedings appealed the Bankruptcy Court's ruling. These appeals are pending in the United States District Court for the Northern District of Illinois. The parties have fully briefed the issues, and the District Court has not set a date for its ruling.

Similarly, in September 2003, we filed a complaint for declaratory judgment for all seven municipal bond issues (which represents approximately \$601 million in debt) relating to our facilities at Chicago O'Hare International Airport ("O'Hare"), seeking, among other things, a declaration that a certain cross-default provision in the O'Hare airport lease is unenforceable. At our October 15, 2004 omnibus hearing, we announced that we had reached a settlement agreement with the relevant indenture trustees and bondholders of these seven municipal bond issues that in effect reduces the Company's indebtedness related to these bond issues from approximately \$601 million to \$150 million (the "Settlement Agreement"). The Settlement Agreement is subject to Bankruptcy Court approval, and we have filed a motion requesting approval of the Settlement Agreement, which is set to be heard at the December 17, 2004 omnibus hearing. The City of Chicago, a party to these adversary proceedings, is not a party to the Settlement Agreement.

The Settlement Agreement requires the indenture trustees and certain designated bondholders to waive any existing defaults with respect to the bonds, and not to seek any further payment on account of the bonds beyond the consideration set forth in the Settlement Agreement. It requires the Company, in connection with the confirmation of its plan of reorganization, to relinquish any claims to certain construction fund monies (which currently total approximately \$65 million) and issue convertible debt of reorganized UAL Corporation having a par value of \$150 million to the counterparties in the Settlement Agreement.

As of September 30, 2004, we have paid into escrow payments totaling \$22 million related to the O'Hare municipal bonds for March, April, May, September, October and November of 2003 and for March, April and May of 2004. As part of the Settlement Agreement, we will not make any further payments into escrow unless approval of the Settlement Agreement is denied by the Bankruptcy Court.

Claims Resolution Process. As permitted under the bankruptcy process, our creditors have filed proofs of claim with the Bankruptcy Court. The total amount of such claims filed far exceeds our estimate of ultimate liability. We believe that many of these claims are invalid because they are duplicative, are based upon contingencies which have not occurred, have been amended or superseded by later filed claims, or are otherwise overstated. Differences in amount between claims filed by creditors and liabilities shown in our records are being investigated and resolved in connection with our claims resolution process. While we have made significant progress to date, we expect this process to continue for some time and believe that further reductions to the claims register will enable us to determine with more precision the likely range of creditor distributions under a proposed plan of reorganization. At this time, the ultimate number and allowed amount of such claims cannot be determined.

United Express. On April 2, 2004, we agreed to end our UAX relationship with ACA and entered into a formal transition agreement. This orderly transition of UAX flying and ground handling began in June and was completed in August.

To support these changes, we expanded our relationship with other UAX partners and entered into new agreements with Chautauqua Airlines, Republic Airlines, and Shuttle America. Additionally, we replaced ACA's ground-handling responsibilities at Chicago O'Hare, Washington Dulles and other cities.

## Results of Operations

Summary of Results. During 2004, the airline industry has endured record high fuel prices and a weak revenue environment largely driven by intense fare competition and overcapacity within the domestic markets. As a result, the U.S. airline industry, including United, continues to post significant financial losses.

During what is typically our strongest quarter, UAL had an operating loss of \$(80) million in the third quarter of 2004, a \$99 million decline over the third quarter of 2003. UAL's net loss in the third quarter of 2004 was \$(274) million (\$(2.38) per share), compared to \$(367) million (\$(3.47) per share) in the same period of 2003.

UAL had an operating loss of \$(284) million in the first nine months of 2004, a \$942 million improvement over the first nine months of 2003. UAL's net loss in the first nine months of 2004 was \$(980) million (\$(8.77) per share), compared to \$(2.3) billion (\$(23.28) per share) in the same period of 2003.

As of third quarter 2004, all of our UAX carrier revenues and expenses are presented gross on our financial statements. Prior periods have been reclassified to conform to this presentation. See "United Express" in the Notes to Consolidated Financial Statements.

The third quarter 2004 results include \$115 million in reorganization items recorded in connection with our bankruptcy proceedings as well as an \$18 million gain on the sale of our pre-petition claim against Air Canada. The third quarter 2003 results include \$234 million in reorganization items recorded in connection with our bankruptcy proceedings, \$26 million in impairment charges and \$25 million for the write-down of certain aircraft. For further details, see "Special Items" in the Notes to Consolidated Financial Statements.



Specific factors affecting our consolidated operations for the third quarter and the first nine months of 2004 are described below.

Third Quarter 2004 Compared with Third Quarter 2003.

Operating Revenues. Operating revenues increased \$281 million (7%) on an 11% rise in traffic and 5% decrease in yield supported by 8% higher capacity. Strong international results, in particular in our Pacific operation could not fully overcome the effects of a weak U.S. pricing environment. The following analysis by market is based on information reported to the U.S. Department of Transportation:

2004	System	North America	Pacific	Atlantic	Latin America
Passenger revenues (in millions)	\$ 3,298	\$ 2,116	\$ 621	\$ 479	\$ 82
Increase (Decrease) from 2003:					
Passenger revenues (in millions)	157	(47)	159	55	(10)
Percent	5%	(2)%	34%	13%	(11)%
Available seat miles (capacity)	8%	7%	22%	4%	(20)%
Passenger load factor	1.9 pts	2.8 pts	(1.4) pts	1.3 pts	3.8 pts
Revenue passenger miles (traffic)	11%	11%	20%	6%	(16)%
Revenue per revenue passenger mile (yield)	(5)%	(11)%	12%	6%	6%

Cargo revenues increased \$26 million (18%) largely due to a 15% increase in cargo ton miles. Other operating revenues increased \$31 million (10%) primarily as the result of higher Mileage Plus mileage sales and other miscellaneous third party sales partially offset by a decline in fuel sales to third parties.

Operating Expenses. Overall, operating expenses increased \$380 million (10%). Mainline operating expenses (excluding regional affiliates) increased \$325 million (9%). United's mainline unit cost (operating expenses, excluding regional affiliates' costs per available seat mile) increased 1% as record high fuel expense more than overcame productivity and cost improvements elsewhere.

(In millions)	Three Months Ended	Increase/(Decrease)	Percentage	
	<u>September 30, 2004</u>	<u>from 2003</u>	<u>Change</u>	
Operating expenses:				
Salaries and related costs	\$ 1,278	\$ 74	6.1%	
Aircraft fuel	805	291	56.6%	(a)
Purchased services	371	52	16.3%	(b)
Aircraft rent	133	(17)	(11.3%)	(c)
Landing fees and other rent	237	(3)	(1.3%)	
Depreciation and amortization	213	(52)	(19.6%)	(d)
Regional affiliates	576	55	10.6%	(e)
Cost of sales	212	14	7.0%	
Aircraft maintenance	183	16	9.6%	(f)
Commissions	78	(6)	(7.1%)	
Other	299	(18)	(5.6%)	
Special items	=	(26)	=	
	\$ 4,385	\$ 380	9.5%	

(a) Increased due to an increase in the average price per gallon (44%) and increased consumption (9%) as a result of additional flying.

(b) Increased due to higher credit card processing and reservation fees associated with higher passenger revenues and increased levels of outsourcing.

(c) Decreased largely due to restructuring of aircraft financings under Section 1110 of the Bankruptcy Code.

(d) Decreased due to the 2003 loss on the sale of certain aircraft.

(e) Increased due to the expansion of UAX flying.

(f) Increased due to higher levels of purchased maintenance, including contracted maintenance and maintenance materials.

Other non-operating expense amounted to \$97 million in the third quarter of 2004, compared to \$127 million in the third quarter of 2003, excluding non-operating special items and reorganization items. Inclusive of non-operating special items and reorganization items, other non-operating expense amounted to \$194 million in the third quarter of 2004, compared to \$386 million in the third quarter of 2003. For details on the special items and reorganization items, see "Reorganization Items" and "Special Items" in the Notes to Consolidated Financial Statements.

First Nine Months 2004 Compared with First Nine Months 2003.

Operating Revenues. Operating revenues increased \$1.3 billion (11%) driven by a 12% rise in traffic and 1% increase in yield supported by 7% higher capacity. The following analysis by market is based on information reported to the U.S. Department of Transportation:

2004	System	North America	Pacific	Atlantic	Latin America
Passenger revenues (in millions)	\$ 9,504	\$ 6,242	\$ 1,691	\$ 1,300	\$ 271
Increase (Decrease) from 2003:					
Passenger revenues (in millions)	1,053	334	523	188	8
Percent	13%	6%	45%	17%	3%
Available seat miles (capacity)	7%	6%	16%	5%	(14)%
Passenger load factor	3.6 pts	2.1 pts	8.6 pts	3.5 pts	5.0 pts
Revenue passenger miles (traffic)	12%	9%	29%	10%	(9)%
Revenue per revenue passenger mile (yield)	1%	(3)%	12%	9%	13%

Other operating revenues decreased \$139 million (13%) primarily as the result of a decline in fuel sales to third parties partially offset by higher Mileage Plus mileage sales and other miscellaneous third party sales.

Operating Expenses. Overall, operating expenses increased \$330 million (3%). Mainline operating expenses (excluding regional affiliates) decreased \$15 million and United's mainline unit cost (operating expenses, excluding regional affiliates costs per available seat mile) decreased 6%.

(In millions)	Nine Months Ended	Increase/(Decrease)	Percentage
	<u>September 30, 2004</u>	<u>from 2003</u>	<u>Change</u>
Operating expenses:			
Salaries and related costs	\$ 3,735	\$ (366)	(8.9%)
Aircraft fuel	2,101	563	36.6% (a)
Purchased services	1,093	132	13.7% (b)
Aircraft rent	404	(83)	(17.0%) (c)
Landing fees and other rent	710	(6)	(0.8%)
Depreciation and amortization	661	(114)	(14.7%) (d)
Regional affiliates	1,732	315	22.2% (e)
Cost of sales	553	(226)	(29.0%) (f)
Aircraft maintenance	562	163	40.9% (g)
Commissions	240	27	12.7% (h)
Other	896	(49)	(5.2%)
Special items	-	(26)	=
	\$ 12,687	\$ 330	2.7%

(a) Increased due to an increase in the average price per gallon (27%) and increased consumption (8%) as a result of additional flying.

(b) Increased due to higher credit card processing and reservation fees associated with higher passenger revenues and increased levels of outsourcing.

(c) Decreased due to restructuring of aircraft financings under Section 1110 of the Bankruptcy Code.

(d) Decreased largely due to the 2003 loss on the sale of certain aircraft.

(e) Increased due to the expansion of UAX flying.

(f) Decreased due to lower fuel sales to third parties.

(g) Increased due to higher levels of purchased maintenance, including contracted maintenance and maintenance materials.

(h) Increased in line with higher commissionable revenues.

Other non-operating expense amounted to \$325 million in expense for the first nine months of 2004, compared to \$364 million in the first nine months of 2003, excluding non-operating special items and reorganization items. Inclusive of non-operating special items and reorganization items, other non-operating expense amounted to \$696 million in the first nine months of 2004, compared to \$1.1 billion in the first nine months of 2003. For details on the special items and reorganization items, see "Reorganization Items" and "Special Items" in the Notes to Consolidated Financial Statements.

### Liquidity and Capital Resources

UAL's total of cash, cash equivalents and short-term investments, including restricted cash, was \$2.4 billion at September 30, 2004, which is comparable to the balance at December 31, 2003.

As of September 30, 2004, we had \$857 million in restricted cash, primarily representing security for worker compensation obligations, security deposits for airport leases and reserves with institutions that process our sales. Prior to 2002, we met many of these obligations through surety bonds or a secured letter of credit facility; however, such facilities are more difficult to access and have become largely unavailable to us. As a result, we have been, and will continue to be required to post additional cash collateral to support such obligations.

During the first nine months of 2004, we generated \$364 million of cash from operations. Overall, total cash and cash equivalents decreased by \$147 million during the first nine months.

During the first nine months of 2004, we contributed \$127 million towards our pension funding obligations (of the approximately \$700 million in funding contributions due this year). We currently anticipate that we will not make any further pension contributions, and now believe that it will be necessary for the Company to terminate and replace its pension plans to obtain exit financing and successfully exit from bankruptcy. For further details see "Retirement and Postretirement Plans" in the Notes to Consolidated Financial Statements.

During the third quarter, we renegotiated and expanded our Club Facility, allowing us to draw down an additional \$503 million. While we are currently in compliance with the terms of the Club Facility, we believe that due to record high fuel prices and continued weakness in the revenue environment, there is a strong possibility that we will not comply with the Club Facility's EBITDAR covenant in the fourth quarter. Under the current terms of the Club Facility, failure to comply with the EBITDAR covenant would constitute a default of the Club Facility, which would allow the lenders to accelerate the loan. We are currently in discussions with the Club Facility lenders regarding, among other things, the possibility of waiving these EBITDAR provisions for October, November and December 2004, retaining 100% of the proceeds received in connection with the sale of our equity investment in Orbitz, Inc. and increasing the unrestricted minimum cash balance covenant.

Property additions, including aircraft and aircraft spare parts, amounted to \$220 million in the first nine months of 2004 as we re-acquired two B737, one B757, and one B777 aircraft (all of which were previously rejected). In addition, two B767 aircraft were transferred to non-operating status, and rejected (and/or returned to the lessor) 17 B737 (of which seven will be returned in the fourth quarter of 2004), two B747, two B767 and four B777 under Section 1110 of the Bankruptcy Code.

Financing activities included principal payments under debt and capital lease obligations of \$125 million and \$214 million, respectively. These amounts represent payments made under Section 1110 elections for aircraft-secured obligations, which are currently classified as liabilities subject to compromise. During the first nine months of 2004, we made \$313 million in principal payments towards the DIP Financing.

We expect to spend an estimated \$0.1 billion during the remainder of 2004 for the purchase of property and equipment. At September 30, 2004, commitments for the purchase of property and equipment, principally aircraft, approximated \$1.8 billion, after deducting advance payments. For further details, see "Commitments and Contingencies" in the Notes to Consolidated Financial Statements.

During the third quarter 2004, we agreed to sell our equity investment in Orbitz, Inc. pursuant to a tender offer by Cendant Corporation. Although there can be no assurance this transaction will be consummated, we anticipate that it will close before year end, subject to regulatory approvals and other customary conditions. The Bankruptcy Court approved United's participation in the transaction on October 15, 2004. If consummated, this transaction will generate approximately \$185 million in proceeds (of which 25% would, under the current terms, be used to pay down the Club Facility) and a one-time gain of approximately \$155 million. We are currently in discussions with the Club Facility lenders to retain 100% of these proceeds. For further details, see "DIP Financing" in the Notes to Consolidated Financial Statements.

### Outlook

We expect fourth-quarter system mainline capacity to be up about 3% year-over-year. Mainline capacity for 2005 is expected to be about 3% lower than 2004. We expect fuel price, including taxes, for the fourth quarter to average \$1.45 per gallon, and, as a result, fuel expense for the year is expected to be \$1.2 billion higher than planned. We have hedged 36% of our expected fuel consumption for the fourth quarter between \$1 and \$1.17 per gallon (excluding taxes).

Certain statements throughout Management's Discussion and Analysis of Financial Condition and Results of Operations are forward-looking and thus reflect the Company's current expectations and beliefs with respect to certain current and future events

and financial performance. Such forward-looking statements are and will be, as the case may be, subject to many risks and uncertainties relating to the operations and business environments of the Company that may cause actual results to differ materially from any future results expressed or implied in such forward-looking statements. Factors that could significantly affect revenues, expenses, costs and capacity include, without limitation, the following: the Company's ability to continue as a going concern; the Company's ability to comply with the terms of the DIP financing or negotiate modifications or amendments thereto as necessary; the Company's ability to obtain court approval with respect to motions in the Chapter 11 proceeding prosecuted by it from time to time; the Company's ability to develop, prosecute, confirm and consummate one or more plans of reorganization with respect to the Chapter 11 cases; risks associated with third parties seeking and obtaining court approval to terminate or shorten the exclusive period for the Company to propose and confirm one or more plans of reorganization; the potential adverse impact of the Chapter 11 cases on the Company's liquidity or results of operations; the appointment of a Chapter 11 trustee or conversion of the cases to Chapter 7; the costs and availability of financing; the Company's ability to execute its business plan; the Company's ability to attract, motivate and/or retain key employees; the results of the Section 1113 process and the ability to reach consensual resolution with the union groups; labor and other employee issues as a result of this process; the Company's ability to attract and retain customers; demand for transportation in the markets in which the Company operates; general economic conditions; the effects of any hostilities or act of war or any terrorist attack; the ability of other air carriers with whom the Company has alliances or partnerships to provide the services contemplated by the respective arrangements with such carriers; the costs and availability of aircraft insurance; the costs of aviation fuel; the costs associated with security measures and practices; competitive pressures on pricing (particularly from lower-cost competitors); government legislation and regulation; and other risks and uncertainties set forth from time to time in UAL's reports to the United States Securities and Exchange Commission. Consequently, the forward-looking statements should not be regarded as representations or warranties by the Company that such matters will be realized. The Company disclaims any intent or obligation to update or revise any of the forward-looking statements, whether in response to new information, unforeseen events, changed circumstances or otherwise.

### Item 3. Quantitative and Qualitative Disclosures About Market Risk

For information regarding our exposure to certain market risks, see Item 7A. Quantitative and Qualitative Disclosures About Market Risk in UAL's Annual Report on Form 10-K for the year 2003.

#### Interest Rate Risk -

<u>(In millions, except average contract rates)</u>	<u>Notional Amount</u>	<u>Average Contract Rate</u>	<u>Estimated Fair Value</u> (Pay)/Receive*
Interest rate swap	\$ 130	7.56%	\$ (29)

Price Risk (Aircraft Fuel) - When market conditions indicate risk reduction is achievable, United enters into fuel option contracts to reduce its price risk exposure to jet fuel. The option contracts are designed to provide protection against sharp increases in the price of aircraft fuel. As market conditions change, so may United's hedging program. During the second quarter of 2004, we began hedging future aircraft fuel purchases for 2004.

<u>(In millions, except average contract rates)</u>	<u>Notional Amount</u>	<u>Average Contract Rate</u>	<u>Estimated Fair Value</u> (Pay)/Receive*
			September 30, 2004
Purchased call options - Heating oil	\$ 251	\$ 1.21/gal	\$ 43
Sold put options - Heating oil	\$ (215)	\$ 1.03/gal	\$ -

\*Estimated fair values represent the amount United would pay/receive on September 30, 2004 to terminate the contracts.

### Item 4. Controls and Procedures

An evaluation was carried out under the supervision and with the participation of the Company's management, including the Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO"), of the effectiveness of the Company's disclosure controls and procedures as of September 30, 2004. Based on that evaluation, the Company's management, including the CEO and CFO, has concluded that the Company's disclosure controls and procedures are effective. During the third quarter of 2004, there was no change in the Company's internal control over financial reporting that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

## PART II. OTHER INFORMATION

### Item 1. Legal Proceedings

As disclosed in our quarterly report on Form 10-Q for the quarter ended June 30, 2004, on July 29, 2004, the International Association of Machinists and Aerospace Workers ("IAM") and certain IAM members filed complaints in the United States District Court for the Northern District of Illinois alleging breaches of fiduciary duty by our chairman, president and chief executive officer and certain other officers in connection with the Company's decision not to make the July 2004 pension plan contribution and the amendment to its Club Facility. On July 30, 2004, the IAM files a similar suit in the United States District Court of New Jersey. In August 20, 2004, the Bankruptcy Court stayed these matters and the United States District Court of New Jersey subsequently dismissed the suit before it. Although currently stayed, the lawsuit in the United States District Court for the Northern District of Illinois is still pending.

### Item 6. Exhibits and Reports on Form 8-K.

#### (a) Exhibits

A list of exhibits included as part of this Form 10-Q is set forth in an Exhibit Index that immediately precedes such exhibits.

#### (b) Reports on Form 8-K

Form 8-K dated July 29, 2004 attaching the Company's Monthly Operating Report for the period June 1, 2004 through June 30, 2004.

Form 8-K dated August 26, 2004 attaching the Company's Monthly Operating Report for the period July 1, 2004 through July 31, 2004.

Form 8-K dated September 8, 2004 attaching the Waiver and Eighth Amendment, dated as of July 22, 2004, to the Revolving Credit, Term Loan and Guaranty Agreement, dated as of December 24, 2002, by and among United Air Lines, Inc., UAL Corporation, all of the direct and indirect subsidiaries of United Air Lines, Inc. and UAL Corporation as named therein, the Lenders named therein, JP Morgan Chase Bank, Et al.

Form 8-K dated September 23, 2004 attaching the Company's Monthly Operating Report for the period August 1, 2004 through August 31, 2004.

Form 8-K dated October 28, 2004 attaching the Company's Monthly Operating Report for the period September 1, 2004 through September 30, 2004 and the Company's quarterly earnings release.

### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this quarterly report on Form 10-Q for the quarter ended September 30, 2004 to be signed on its behalf by the undersigned thereunto duly authorized on the 8th day of November 2004.

UAL CORPORATION

By: /s/ Frederic F. Brace

Frederic F. Brace

Executive Vice President and

Chief Financial Officer

(principal financial and  
accounting officer)

### Exhibit Index

#### Exhibit No.    Description

10.1	Declaration of Amendment to UAL Corporation Success Sharing Program - Performance Incentive Plan dated July 15, 2004.
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- 10.2 Declaration of Amendment to UAL Corporation Success Sharing Program - Performance Incentive Plan dated August 24, 2004.
- 12.1 Computation of Ratio of Earnings to Fixed Charges
- 12.2 Computation of Ratio of Earnings to Fixed Charges and Preferred Stock

Dividend Requirements

- 31.1 Certification of the Principal Executive Officer Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)
- 31.2 Certification of the Principal Financial Officer Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)
- 32.1 Certification of the Chief Executive Officer Pursuant to 18 U.S.C. 1350 (Section 906 of the Sarbanes-Oxley Act of 2002)
- 32.2 Certification of the Chief Financial Officer Pursuant to 18 U.S.C. 1350 (Section 906 of the Sarbanes-Oxley Act of 2002)

**Declaration of Amendment  
to  
UAL Corporation  
Success Sharing Program -  
Performance Incentive Plan**

WHEREAS, UAL Corporation has adopted the UAL Corporation Success Sharing Program - Performance Incentive Plan (the "Plan"); and

WHEREAS, the Plan reserves to the UAL Corporation's Senior Vice President - People the authority (i) to establish or amend Exhibits to the Plan reflecting the terms of the Plan as applied to International Employees and (ii) to amend the definition of Wages as reflected in Appendix B.

NOW, THEREFORE, the undersigned hereby amends, effective January 1, 2004, Appendix B to read as set forth in the attached revised Appendix B and hereby amends Exhibits D, L and N to read as set forth in the attached revised Exhibits D, L and N.

IN WITNESS WHEREOF, the undersigned has executed this Declaration of Amendment this 15th day of July, 2004.

/s/ Sara A. Fields

Sara A. Fields

Senior Vice President - People

**Appendix B**

**Wages**

**B-1. Inclusions.** For purposes of Paragraph III.C.1. the following items are included in the definition of Wages:

- base pay
- overtime pay
- holiday pay
- longevity pay
- sick pay
- lead/purser/service director pay
- high skill premium/longevity pay
- language premium
- international and night flying premium pay
- pay for time taken as vacation
- payment for accrued vacation not taken as vacation when paid on account of (i) a leave or (ii) a termination of employment due to a reduction in force or for military leave
- shift differential pay
- back pay (other than judicial or administrative awards of grievance pay or back pay or settlement thereof)
- delayed activation pay
- bypass pay
- check pilot premium pay
- double town salary expense
- senior/junior manning pay
- operational integrity pay
- temporary reclass pay
- Hawaiian override

**B-2. Exclusions.** For purposes of Paragraph III.C.2. the following items are excluded in the definition of Wages:

- deferred compensation (other than pursuant to Code Sec. 125 or 401(k))
- moving expense and similar allowances
- KERP I and KERP II awards
- performance incentive awards, profit sharing awards or sales incentive awards
- expense reimbursements and per diems
- severance, termination pay and related payments
- payment for accrued vacation time not taken as vacation when paid on account of termination of employment, other than on account of a reduction in force or for a military leave
- disability and workers compensation payments
- duty-free commissions
- recognition lump sums
- flight expense
- retro pay created by execution of a collective bargaining agreement, unless the collective bargaining agreement requires inclusion
- reimbursable cleaning
- Employer contributions to employee benefit plans
- solely for purposes of making an award payment under this Plan, judicial or administrative awards for grievance pay or back pay (including settlements thereof)
- imputed income for employee or dependent life insurance coverage
- imputed income from pass service charges
- taxable travel
- imputed income from domestic partner benefits
- cash payments made pursuant to any agreement, program, arrangement or plan designed to compensate an employee for amounts that may not be credited or allocated to the employee under a qualified retirement plan due to limitations imposed by tax laws
- taxable fringe benefits, including taxable reimbursement of insurance premiums
- expatriate allowances
- hiring bonuses or other special payments relating to the initiation of employment
- amounts realized with respect to restricted stock, non-qualified stock options or stock appreciation rights
- lost luggage advance
- interest payments

**B-3. Special Crediting Rule.** For purposes of allocating Wages earned by a Qualified Employee for services rendered during a Performance Period but received following termination of employment, such Wages will be treated as received on the Qualified Employee's last day of employment with the Employer.

## **Exhibit D**

### **Brazil**

#### I. Participation.

A. Eligibility. International Employees who are working regularly in Brazil, who are on the Employer's Brazilian payroll and who are not subject to the terms of a collective bargaining agreement with the Employer, unless the terms of such agreement require that such employees participate in the Plan, are eligible to participate in the Plan ("Covered Brazilian Employees").

B. Acknowledgement. In order to receive an award under the Plan, a Covered Brazilian Employee must execute a written acknowledgement in the form and manner established by the Employer.

#### II Plan Terms.

A. Plan Type. The Plan shall be implemented in Brazil as a profit sharing plan.

B. Collective Bargaining Agreement. The terms of the Plan as applied to Covered Brazilian Employees shall be subject to the terms of any collective bargaining agreement.

C. Time of Payments. Covered Brazilian Employees will be paid their Quarterly Incentive Awards for the first and second calendar quarters, if any, on or about the August 31 immediately following such calendar quarters, and their Quarterly Incentive Awards for the third and fourth quarters, if any, on or about the March 31 immediately following such calendar quarters. Any Incentive Award for a calendar year will be payable on or about the March 31 immediately following such calendar year.



D. Expiration. This Exhibit D shall terminate effective December 31, 2004.

## **Exhibit L**

### **Japan**

#### **I. Participation.**

A. Eligibility. International Employees who are working regularly in Japan, who are on the Employer's Japanese payroll and who are not subject to the terms of a collective bargaining agreement with the Employer, unless the terms of such agreement require that such employees participate in the plan, are eligible to participate in the Plan ("Covered Japanese Employee").

II. Plan Terms. The terms of the Plan as applied to a Covered Japanese Employee shall be established by the terms of a separate writing approved by the Company's Senior Vice President - People.

## **Exhibit N**

### **Mexico**

#### **I. Participation.**

A. Eligibility. International Employees who are working regularly in Mexico, who are on the Employer's Mexican payroll and who are not subject to the terms of a collective bargaining agreement with the Employer, unless the terms of such agreement require that such employees participate in the Plan, are eligible to participate in the Plan ("Covered Mexican Employees").

B. Acknowledgement. In order to receive an award under the Plan, a Covered Mexican Employee must execute a written acknowledgement in the form and manner established by the Employer.

#### **II. Plan Terms.**

A. Offset For Mandatory Profit Sharing. A Covered Mexican Employee's award under the Plan shall be offset (but not below zero) by the amount of any profit sharing payment such employee is entitled to receive under Mexico's mandatory profit sharing law.

B. Expiration. This Exhibit N shall terminate effective December 31, 2004.



**Declaration of Amendment  
to  
UAL Corporation  
Success Sharing Program -  
Performance Incentive Plan**

WHEREAS, UAL Corporation has adopted the UAL Corporation Success Sharing Program - Performance Incentive Plan (the "Plan"); and

WHEREAS, the Plan reserves to the UAL Corporation's Senior Vice President - People the authority (i) to establish or amend Exhibits to the Plan reflecting the terms of the Plan as applied to International Employees and (ii) to amend the definition of Wages as reflected in Appendix B.

NOW, THEREFORE, the undersigned hereby amends and restates Exhibit T, effective April 1, 2004, to read as set forth in the attached revised Exhibit T.

IN WITNESS WHEREOF, the undersigned has executed this Declaration of Amendment this 24<sup>th</sup> day of August, 2004.

/s/ Sara A. Fields

Sara A. Fields

Senior Vice President - People

**Exhibit T**

**Uruguay**

**I. Participation.**

A. Eligibility. International Employees who are working regularly in Uruguay, who are on the Employer's Uruguayan payroll and who are not subject to the terms of a collective bargaining agreement with the Employer, unless the terms of such agreement require that such employees participate in the Plan, are eligible to participate in the Plan ("Covered Uruguayan Employees").

B. Acknowledgement. In order to receive an award under the Plan, a Covered Uruguayan Employee must execute a written acknowledgement in the form and manner established by the Employer.

**II. Plan Terms.**

A. Time of Payment. Covered Uruguayan Employees will be paid their Quarterly Incentive Awards for the second, third and fourth 2004 calendar quarters in calendar year 2005 together with their 2004 Annual Incentive Award, if any. For Quarterly and Annual Incentive Awards for calendar year 2005 and thereafter, the Awards will be paid in a single sum in the calendar year immediately following the calendar year to which the Award relates. The Award payment will be made as soon as practicable following the end of the calendar year and determination of the Awards, including a determination that no Annual Award will be payable.



UAL Corporation and Subsidiary Companies  
Computation of Ratio of Earnings to Fixed Charges

	Nine Months Ended	
	<u>September 30</u>	
	<u>2004</u>	<u>2003</u>
	(In Millions)	
Earnings:		
Loss before income taxes	\$(980)	\$(2,332)
Fixed charges, from below	459	514
Undistributed earnings of affiliates	-	2
Interest capitalized	(1)	(2)
Loss	\$ (522)	\$(1,818)
Fixed charges:		
Interest expense	\$ 337	\$ 409
Portion of rental expense representative of the interest factor	<u>122</u>	<u>105</u>
Fixed charges	\$ <u>459</u>	\$ <u>514</u>
Ratio of earnings to fixed charges	(a)	(a)

(a) Earnings were inadequate to cover fixed charges by \$981 million in 2004 and \$2.3 billion in 2003.

UAL Corporation and Subsidiary Companies  
Computation of Ratio of Earnings to Fixed Charges  
and Preferred Stock Dividend Requirements

	Nine Months Ended	
	<u>September 30</u>	
	<u>2004</u>	<u>2003</u>
	(In Millions)	
Earnings:		
Loss before income taxes	\$(980)	\$(2,332)
Fixed charges, from below	466	521
Undistributed earnings of affiliates	-	2
Interest capitalized	<u>—(1)</u>	<u>—(2)</u>
Loss	\$ <u>(515)</u>	\$ <u>(1,811)</u>
Fixed charges:		
Interest expense	\$ 337	\$ 409
Preferred stock dividend requirements	7	7
Portion of rental expense representative of the interest factor	<u>122</u>	<u>105</u>
Fixed charges	\$ <u>466</u>	\$ <u>521</u>
Ratio of earnings to fixed charges	<u>—(a)</u>	<u>—(a)</u>

(a) Earnings were inadequate to cover fixed charges and preferred stock dividend requirements by \$981 million in 2004 and \$2.3 billion in 2003.

Certification of the Principal Executive Officer  
Pursuant to 15 U.S.C. 78m(a) or 78o(d)  
(Section 302 of the Sarbanes-Oxley Act of 2002)

I, Glenn F. Tilton, the Chairman, President and Chief Executive Officer of UAL Corporation (the "Company"), certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the quarter ended September 30, 2004 of the Company;
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the Company and we have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (c) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ Glenn F. Tilton

Glenn F. Tilton

UAL Corporation

Chairman, President and Chief Executive Officer

November 8, 2004

Certification of the Principal Financial Officer  
Pursuant to 15 U.S.C. 78m(a) or 78o(d)  
(Section 302 of the Sarbanes-Oxley Act of 2002)

I, Frederic F. Brace, the Executive Vice President and Chief Financial Officer of UAL Corporation (the "Company"), certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the quarter ended September 30, 2004 of the Company;
  
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
  
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
  
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the Company and we have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  
  - (b) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  
  - (c) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
  
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.



/s/ Frederic F. Brace

Frederic F. Brace

UAL Corporation

Executive Vice President and Chief Financial Officer

November 8, 2004

Certification of the Chief Executive Officer  
Pursuant to 18 U.S.C. 1350  
(Section 906 of the Sarbanes-Oxley Act of 2002)

I, Glenn F. Tilton, the Chairman, President and Chief Executive Officer of UAL Corporation (the "Company") certify that to the best of my knowledge, based upon a review of the quarterly report on Form 10-Q for the period ended September 30, 2004 of the Company (the "Report"):

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Glenn F. Tilton  
Glenn F. Tilton  
UAL Corporation  
Chairman, President and Chief Executive Officer

November 8, 2004

Certification of the Chief Financial Officer  
Pursuant to 18 U.S.C. 1350  
(Section 906 of the Sarbanes-Oxley Act of 2002)

I, Frederic F. Brace, the Executive Vice President and Chief Financial Officer of UAL Corporation (the "Company") certify that to the best of my knowledge, based upon a review of the quarterly report on Form 10-Q for the period ended September 30, 2004 of the Company (the "Report"):

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Frederic F. Brace  
Frederic F. Brace  
UAL Corporation  
Executive Vice President and Chief Financial Officer

November 8, 2004