

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

**FORM 10-Q**

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended March 31, 2012

OR

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number	Exact Name of Registrant as Specified in its Charter, Principal Office Address and Telephone Number	State of Incorporation	I.R.S. Employer Identification No
001-06033	<b>United Continental Holdings, Inc.</b> 77 W. Wacker Drive, Chicago, Illinois 60601 (312) 997-8000	Delaware	36-2675207
001-11355	<b>United Air Lines, Inc.</b> 77 W. Wacker Drive, Chicago, Illinois 60601 (312) 997-8000	Delaware	36-2675206
001-10323	<b>Continental Airlines, Inc.</b> 1600 Smith Street, Dept HQSEO, Houston, Texas 77002 (713) 324-2950	Delaware	74-2099724

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

United Continental Holdings, Inc.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	United Air Lines, Inc.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Continental Airlines, Inc.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this Chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

United Continental Holdings, Inc.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	United Air Lines, Inc.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Continental Airlines, Inc.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

United Continental Holdings, Inc.	Large accelerated filer <input checked="" type="checkbox"/>	Accelerated filer <input type="checkbox"/>	Non-accelerated filer <input type="checkbox"/>	Smaller reporting company <input type="checkbox"/>
United Air Lines, Inc.	Large accelerated filer <input type="checkbox"/>	Accelerated filer <input type="checkbox"/>	Non-accelerated filer <input checked="" type="checkbox"/>	Smaller reporting company <input type="checkbox"/>
Continental Airlines, Inc.	Large accelerated filer <input type="checkbox"/>	Accelerated filer <input type="checkbox"/>	Non-accelerated filer <input checked="" type="checkbox"/>	Smaller reporting company <input type="checkbox"/>

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

United Continental Holdings, Inc.	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
United Air Lines, Inc.	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Continental Airlines, Inc.	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

The number of shares outstanding of each of the issuer's classes of common stock as of April 15, 2012 is shown below:

United Continental Holdings, Inc.

332,061,107 shares of common stock (\$0.01 par value)

United Air Lines, Inc.

205 (100% owned by United Continental Holdings, Inc.)

There is no market for United Air Lines, Inc. common stock.

Continental Airlines, Inc.

1,000 (100% owned by United Continental Holdings, Inc.)

There is no market for Continental Airlines, Inc. common stock.

---

**OMISSION OF CERTAIN INFORMATION**

This combined Form 10-Q is separately filed by United Continental Holdings, Inc., United Air Lines, Inc. and Continental Airlines, Inc. United Air Lines, Inc. and Continental Airlines, Inc. meet the conditions set forth in General Instruction H(1)(a) and (b) of Form 10-Q and are therefore filing this form with the reduced disclosure format allowed under that General Instruction.

---

[Table of Contents](#)

**United Continental Holdings, Inc.**  
**United Air Lines, Inc.**  
**Continental Airlines, Inc.**  
**Report on Form 10-Q**  
**For the Quarter Ended March 31, 2012**

	<u>Page</u>
<u>PART I. FINANCIAL INFORMATION</u>	
<u>Item 1. Financial Statements</u>	3
United Continental Holdings, Inc.:	
<a href="#">Statements of Consolidated Operations</a>	3
<a href="#">Statements of Consolidated Comprehensive Income (Loss)</a>	4
<a href="#">Consolidated Balance Sheets</a>	5
<a href="#">Condensed Statements of Consolidated Cash Flows</a>	7
United Air Lines, Inc.:	
<a href="#">Statements of Consolidated Operations</a>	8
<a href="#">Statements of Consolidated Comprehensive Income (Loss)</a>	9
<a href="#">Consolidated Balance Sheets</a>	10
<a href="#">Condensed Statements of Consolidated Cash Flows</a>	12
Continental Airlines, Inc.:	
<a href="#">Statements of Consolidated Operations</a>	13
<a href="#">Statements of Consolidated Comprehensive Income (Loss)</a>	14
<a href="#">Consolidated Balance Sheets</a>	15
<a href="#">Condensed Statements of Consolidated Cash Flows</a>	17
<a href="#">Combined Notes to Condensed Consolidated Financial Statements (United Continental Holdings, Inc., United Air Lines, Inc. and Continental Airlines, Inc.)</a>	18
<u>Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations</u>	32
<u>Item 3. Quantitative and Qualitative Disclosures About Market Risk</u>	41
<u>Item 4. Controls and Procedures</u>	42
<u>PART II. OTHER INFORMATION</u>	
<u>Item 1. Legal Proceedings</u>	43
<u>Item 1A. Risk Factors</u>	43
<u>Item 2. Unregistered Sales of Equity Securities and Use of Proceeds</u>	43
<u>Item 6. Exhibits</u>	43
<a href="#">Signatures</a>	44
<a href="#">Exhibit Index</a>	45

## PART I. FINANCIAL INFORMATION

## ITEM 1. FINANCIAL STATEMENTS

UNITED CONTINENTAL HOLDINGS, INC.  
STATEMENTS OF CONSOLIDATED OPERATIONS (UNAUDITED)  
(In millions, except per share amounts)

	Three Months Ended	
	March 31,	
	2012	2011
Operating revenue:		
Passenger - Mainline	\$5,954	\$ 5,707
Passenger - Regional	1,554	1,410
Total passenger revenue	7,508	7,117
Cargo	264	283
Other operating revenue	830	802
	<u>8,602</u>	<u>8,202</u>
Operating expense:		
Aircraft fuel	3,229	2,672
Salaries and related costs	1,897	1,806
Regional capacity purchase	616	573
Landing fees and other rent	469	473
Aircraft maintenance materials and outside repairs	407	439
Depreciation and amortization	380	388
Distribution expenses	337	350
Aircraft rent	251	253
Special charges (Note 10)	164	77
Other operating expenses	1,123	1,137
	<u>8,873</u>	<u>8,168</u>
Operating income (loss)	(271)	34
Nonoperating income (expense):		
Interest expense	(216)	(254)
Interest capitalized	8	6
Interest income	5	4
Miscellaneous, net	27	(1)
	<u>(176)</u>	<u>(245)</u>
Loss before income taxes	(447)	(211)
Income tax expense	1	2
Net loss	<u>\$ (448)</u>	<u>\$ (213)</u>
Loss per share, basic and diluted	<u>\$ (1.36)</u>	<u>\$ (0.65)</u>

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**UNITED CONTINENTAL HOLDINGS, INC.**  
**STATEMENTS OF CONSOLIDATED COMPREHENSIVE INCOME (LOSS) (UNAUDITED)**  
**(In millions)**

	<u>Three Months Ended March 31,</u>	
	<u>2012</u>	<u>2011</u>
Net loss	\$ (448)	\$ (213)
Other comprehensive income, net:		
Fuel derivative financial instruments:		
Reclassification into earnings	31	(154)
Change in fair value	93	524
Employee benefit plans:		
Amortization of net actuarial (gains) losses	4	(5)
Investments and other	9	4
	<u>137</u>	<u>369</u>
Total comprehensive income (loss), net	<u>\$ (311)</u>	<u>\$ 156</u>

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**UNITED CONTINENTAL HOLDINGS, INC.**  
**CONSOLIDATED BALANCE SHEETS**  
(In millions, except shares)

	(Unaudited) March 31, 2012	December 31, 2011
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 5,606	\$ 6,246
Short-term investments	1,667	1,516
Total unrestricted cash, cash equivalents and short-term investments	7,273	7,762
Restricted cash	42	40
Receivables, less allowance for doubtful accounts (2012 — \$8; 2011 — \$7)	1,908	1,358
Aircraft fuel, spare parts and supplies, less obsolescence allowance (2012 — \$96; 2011 — \$89)	645	615
Deferred income taxes	610	615
Prepaid expenses and other	783	607
	<u>11,261</u>	<u>10,997</u>
Operating property and equipment:		
Owned—		
Flight equipment	16,035	15,786
Other property and equipment	3,066	3,126
	19,101	18,912
Less — Accumulated depreciation and amortization	(4,191)	(4,005)
	<u>14,910</u>	<u>14,907</u>
Purchase deposits for flight equipment	418	382
Capital leases—		
Flight equipment	1,483	1,458
Other property and equipment	235	237
	1,718	1,695
Less — Accumulated amortization	(602)	(565)
	<u>1,116</u>	<u>1,130</u>
	<u>16,444</u>	<u>16,419</u>
Other assets:		
Goodwill	4,523	4,523
Intangibles, less accumulated amortization (2012 — \$701; 2011 — \$670)	4,712	4,750
Restricted cash	529	529
Other, net	730	770
	<u>10,494</u>	<u>10,572</u>
	<u>\$38,199</u>	<u>\$ 37,988</u>

(continued on next page)

**UNITED CONTINENTAL HOLDINGS, INC.**  
**CONSOLIDATED BALANCE SHEETS**  
(In millions, except shares)

	(Unaudited) March 31, 2012	December 31, 2011
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current liabilities:		
Advance ticket sales	\$ 4,433	\$ 3,114
Frequent flyer deferred revenue	2,607	2,405
Accounts payable	2,220	1,998
Accrued salaries and benefits	1,139	1,509
Current maturities of long-term debt	1,013	1,186
Current maturities of capital leases	127	125
Other	947	1,057
	<u>12,486</u>	<u>11,394</u>
Long-term debt	10,408	10,496
Long-term obligations under capital leases	888	928
Other liabilities and deferred credits:		
Frequent flyer deferred revenue	2,958	3,253
Postretirement benefit liability	2,415	2,407
Pension liability	1,857	1,862
Advanced purchase of miles	1,668	1,711
Deferred income taxes	1,596	1,603
Lease fair value adjustment, net	1,062	1,133
Other	1,351	1,395
	<u>12,907</u>	<u>13,364</u>
Commitments and contingencies		
Stockholders' equity:		
Preferred stock	—	—
Common stock at par, \$0.01 par value; authorized 1,000,000,000 shares; outstanding 332,043,357 and 330,906,192 shares at March 31, 2012 and December 31, 2011, respectively	3	3
Additional capital invested	7,130	7,114
Retained deficit	(5,311)	(4,863)
Stock held in treasury, at cost	(32)	(31)
Accumulated other comprehensive loss	(280)	(417)
	<u>1,510</u>	<u>1,806</u>
	<u>\$38,199</u>	<u>\$ 37,988</u>

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**UNITED CONTINENTAL HOLDINGS, INC.**  
**CONDENSED STATEMENTS OF CONSOLIDATED CASH FLOWS (UNAUDITED)**  
**(In millions)**

	Three Months Ended	
	March 31,	
	2012	2011
<b>Cash Flows from Operating Activities:</b>		
Net loss	\$ (448)	\$ (213)
Adjustments to reconcile net loss to net cash provided (used) by operating activities —		
Increase in advance ticket sales	1,319	1,326
Decrease in other liabilities	(470)	(235)
Increase in receivables	(427)	(379)
Depreciation and amortization	380	388
Increase in other current assets	(288)	(190)
Increase in accounts payable	230	98
Increase (decrease) in frequent flyer deferred revenue and advanced purchase of miles	(136)	38
Debt and lease discount amortization	(70)	(44)
Special charges, non-cash portion	12	4
Increase (decrease) in fuel hedge collateral	(1)	178
Other, net	23	34
Net cash provided by operating activities	<u>124</u>	<u>1,005</u>
<b>Cash Flows from Investing Activities:</b>		
Capital expenditures	(266)	(205)
Increase in short-term and other investments, net	(148)	(107)
Proceeds from sale of property and equipment	89	39
Aircraft purchase deposits paid, net	(35)	(38)
Increase in restricted cash, net	(2)	(9)
Net cash used in investing activities	<u>(362)</u>	<u>(320)</u>
<b>Cash Flows from Financing Activities:</b>		
Payments of long-term debt	(479)	(528)
Proceeds from issuance of long-term debt	86	32
Principal payments under capital leases	(23)	(125)
Other, net	14	32
Net cash used in financing activities	<u>(402)</u>	<u>(589)</u>
Net increase (decrease) in cash and cash equivalents during the period	(640)	96
Cash and cash equivalents at beginning of the period	6,246	8,069
Cash and cash equivalents at end of the period	<u>\$5,606</u>	<u>\$8,165</u>
<b>Investing and Financing Activities Not Affecting Cash:</b>		
Property and equipment acquired through the issuance of debt	\$ 136	\$ 64

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.



[Table of Contents](#)

**UNITED AIR LINES, INC.**  
**STATEMENTS OF CONSOLIDATED OPERATIONS (UNAUDITED)**  
**(In millions)**

	Three Months Ended	
	March 31,	
	2012	2011
Operating revenue:		
Passenger - Mainline	\$3,158	\$ 3,087
Passenger - Regional	876	878
Total passenger revenue	4,034	3,965
Cargo	171	167
Other operating revenue	570	544
	<u>4,775</u>	<u>4,676</u>
Operating expense:		
Aircraft fuel	1,842	1,512
Salaries and related costs	1,027	987
Regional capacity purchase	379	382
Landing fees and other rent	255	252
Aircraft maintenance materials and outside repairs	267	292
Depreciation and amortization	231	227
Distribution expenses	182	187
Aircraft rent	78	81
Special charges (Note 10)	96	74
Other operating expenses	726	674
	<u>5,083</u>	<u>4,668</u>
Operating income (loss)	(308)	8
Nonoperating income (expense):		
Interest expense	(137)	(168)
Interest capitalized	3	3
Interest income	3	2
Miscellaneous, net	18	(5)
	<u>(113)</u>	<u>(168)</u>
Loss before income taxes	(421)	(160)
Income tax expense	2	—
Net loss	<u>\$ (423)</u>	<u>\$ (160)</u>

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**UNITED AIR LINES, INC.**  
**STATEMENTS OF CONSOLIDATED COMPREHENSIVE INCOME (LOSS) (UNAUDITED)**  
**(In millions)**

	<u>Three Months Ended March 31,</u>	
	<u>2012</u>	<u>2011</u>
Net loss	\$ (423)	\$ (160)
Other comprehensive income, net:		
Fuel derivative financial instruments:		
Reclassification into earnings	15	(125)
Change in fair value	58	385
Employee benefit plans:		
Amortization of net actuarial (gains) losses	(1)	—
Investments and other	4	—
	<u>76</u>	<u>260</u>
Total comprehensive income (loss), net	<u>\$ (347)</u>	<u>\$ 100</u>

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**UNITED AIR LINES, INC.**  
**CONSOLIDATED BALANCE SHEETS**  
**(In millions, except shares)**

	(Unaudited) March 31, 2012	December 31, 2011
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 3,338	\$ 3,458
Short-term investments	338	275
Total unrestricted cash, cash equivalents and short-term investments	3,676	3,733
Restricted cash	42	40
Receivables from related parties (Note 11)	1,712	228
Receivables, less allowance for doubtful accounts (2012 — \$5; 2011 — \$5)	1,641	763
Deferred income taxes	340	348
Aircraft fuel, spare parts and supplies, less obsolescence allowance (2012 — \$75; 2011 — \$73)	335	340
Prepaid expenses and other	524	447
	<u>8,270</u>	<u>5,899</u>
Operating property and equipment:		
Owned—		
Flight equipment	9,177	9,135
Other property and equipment	2,170	2,260
	11,347	11,395
Less — Accumulated depreciation and amortization	(3,419)	(3,359)
	<u>7,928</u>	<u>8,036</u>
Purchase deposits for flight equipment	60	57
Capital leases—		
Flight equipment	1,483	1,458
Other property and equipment	65	67
	1,548	1,525
Less — Accumulated amortization	(581)	(548)
	<u>967</u>	<u>977</u>
	<u>8,955</u>	<u>9,070</u>
Other assets:		
Intangibles, less accumulated amortization (2012 — \$547; 2011 — \$534)	2,269	2,283
Receivables from related parties (Note 11)	1,290	—
Restricted cash	393	393
Other, net	602	600
	<u>4,554</u>	<u>3,276</u>
	<u>\$21,779</u>	<u>\$ 18,245</u>

(continued on next page)

**UNITED AIR LINES, INC.**  
**CONSOLIDATED BALANCE SHEETS**  
**(In millions, except shares)**

	(Unaudited) March 31, 2012	December 31, 2011
<b>LIABILITIES AND STOCKHOLDER'S DEFICIT</b>		
Current liabilities:		
Advance ticket sales	\$ 3,411	\$ 1,652
Frequent flyer deferred revenue (Note 11)	2,607	1,484
Accounts payable	1,385	1,109
Accrued salaries and benefits	789	988
Current maturities of long-term debt	615	615
Current maturities of capital leases	124	122
Payables to related parties	105	104
Other	784	853
	<u>9,820</u>	<u>6,927</u>
Long-term debt	4,987	5,130
Long-term obligations under capital leases	711	735
Other liabilities and deferred credits:		
Frequent flyer deferred revenue (Note 11)	2,958	2,018
Postretirement benefit liability	2,119	2,115
Advanced purchase of miles (Note 11)	1,668	1,442
Deferred income taxes	699	707
Pension liability	85	92
Other	980	983
	<u>8,509</u>	<u>7,357</u>
Commitments and contingencies		
Stockholder's deficit:		
Common stock at par, \$5 par value; authorized 1,000 shares; outstanding 205 shares at both March 31, 2012 and December 31, 2011	—	—
Additional capital invested	3,435	3,432
Retained deficit	(5,631)	(5,208)
Accumulated other comprehensive loss	(52)	(128)
	<u>(2,248)</u>	<u>(1,904)</u>
	<u>\$21,779</u>	<u>\$ 18,245</u>

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**UNITED AIR LINES, INC.**  
**CONDENSED STATEMENTS OF CONSOLIDATED CASH FLOWS (UNAUDITED)**  
**(In millions)**

	Three Months Ended	
	March 31,	
	2012	2011
<b>Cash Flows from Operating Activities:</b>		
Net loss	\$ (423)	\$ (160)
Adjustments to reconcile net loss to net cash provided (used) by operating activities —		
Increase in advance ticket sales	1,759	736
Decrease in other liabilities	(256)	(119)
Increase in receivables	(805)	(159)
Depreciation and amortization	231	227
Increase in other current assets	(157)	(60)
Increase in accounts payable	281	148
Decrease in frequent flyer deferred revenue and advanced purchase of miles	(98)	(41)
Debt and lease discount amortization	9	22
Special charges, non-cash portion	—	6
Increase in receivables from related parties	(427)	(20)
(Increase) decrease in fuel hedge cash collateral	(1)	178
Increase (decrease) in payables to related parties	41	(2)
Other, net	14	30
<b>Net cash provided by operating activities</b>	<b>168</b>	<b>786</b>
<b>Cash Flows from Investing Activities:</b>		
Capital expenditures	(113)	(125)
(Increase) decrease in short-term and other investments, net	(59)	2
Proceeds from sale of property and equipment	56	1
Aircraft purchase deposits paid, net	(3)	(3)
Increase in restricted cash, net	(2)	(10)
<b>Net cash used in investing activities</b>	<b>(121)</b>	<b>(135)</b>
<b>Cash Flows from Financing Activities:</b>		
Payments of long-term debt	(147)	(397)
Principal payments under capital leases	(23)	(125)
Other, net	3	12
<b>Net cash used in financing activities</b>	<b>(167)</b>	<b>(510)</b>
Net increase (decrease) in cash and cash equivalents	(120)	141
Cash and cash equivalents at beginning of the period	3,458	4,665
Cash and cash equivalents at end of the period	<u>\$ 3,338</u>	<u>\$ 4,806</u>
<b>Investing and Financing Activities Not Affecting Cash:</b>		
Transfer of OnePass frequent flyer liability and advanced purchase of miles from Continental	\$ 2,387	\$ —

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

[Table of Contents](#)

**CONTINENTAL AIRLINES, INC.**  
**STATEMENTS OF CONSOLIDATED OPERATIONS (UNAUDITED)**  
**(In millions, except per share amounts)**

	Three Months Ended	
	March 31,	
	2012	2011
Operating revenue:		
Passenger - Mainline	\$2,796	\$2,619
Passenger - Regional	678	532
Total passenger revenue	3,474	3,151
Cargo	92	115
Other operating revenue	356	292
	<u>3,922</u>	<u>3,558</u>
Operating expense:		
Aircraft fuel	1,387	1,160
Salaries and related costs	847	805
Regional capacity purchase	237	192
Landing fees and other rent	214	220
Aircraft maintenance materials and outside repairs	146	149
Depreciation and amortization	149	161
Distribution expenses	155	163
Aircraft rent	174	172
Special charges (Note 10)	68	3
Other operating expenses	505	504
	<u>3,882</u>	<u>3,529</u>
Operating income	40	29
Nonoperating income (expense):		
Interest expense	(80)	(83)
Interest capitalized	5	4
Interest income	3	2
Miscellaneous, net	23	(7)
	<u>(49)</u>	<u>(84)</u>
Loss before income taxes	(9)	(55)
Income tax expense (benefit)	(1)	2
Net loss	<u>\$ (8)</u>	<u>\$ (57)</u>

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**CONTINENTAL AIRLINES, INC.**  
**STATEMENTS OF CONSOLIDATED COMPREHENSIVE INCOME (UNAUDITED)**  
**(In millions)**

	<u>Three Months Ended March 31,</u>	
	<u>2012</u>	<u>2011</u>
Net loss	\$ (8)	\$ (57)
Other comprehensive income, net:		
Fuel derivative financial instruments:		
Reclassification into earnings	16	(29)
Change in fair value	35	139
Employee benefit plans:		
Amortization of net actuarial (gains) losses	5	(5)
Investments and other	6	4
	<u>62</u>	<u>109</u>
Total comprehensive income, net	<u>\$ 54</u>	<u>\$ 52</u>

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**CONTINENTAL AIRLINES, INC.**  
**CONSOLIDATED BALANCE SHEETS**  
**(In millions, except shares)**

	(Unaudited) March 31, 2012	December 31, 2011
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 2,262	\$ 2,782
Short-term investments	1,329	1,241
Total unrestricted cash, cash equivalents and short-term investments	3,591	4,023
Receivables, less allowance for doubtful accounts (2012 — \$3; 2011 — \$2)	267	595
Aircraft fuel, spare parts and supplies, less obsolescence allowance (2012 — \$21; 2011 — \$16)	310	275
Deferred income taxes	269	267
Prepaid expenses and other	266	165
	<u>4,703</u>	<u>5,325</u>
Operating property and equipment:		
Owned—		
Flight equipment	6,859	6,651
Other property and equipment	895	866
	<u>7,754</u>	<u>7,517</u>
Less — Accumulated depreciation and amortization	(772)	(646)
	<u>6,982</u>	<u>6,871</u>
Purchase deposits for flight equipment	358	324
Capital leases — Other property and equipment	170	170
Less — Accumulated amortization	(20)	(17)
	<u>150</u>	<u>153</u>
	<u>7,490</u>	<u>7,348</u>
Other assets:		
Goodwill	4,523	4,523
Intangibles, less accumulated amortization (2012 — \$154; 2011 — \$136)	2,445	2,469
Restricted cash	135	135
Other, net	360	364
	<u>7,463</u>	<u>7,491</u>
	<u>\$19,656</u>	<u>\$ 20,164</u>

(continued on next page)



**CONTINENTAL AIRLINES, INC.**  
**CONSOLIDATED BALANCE SHEETS**  
**(In millions, except shares)**

	(Unaudited) March 31, 2012	December 31, 2011
<b>LIABILITIES AND STOCKHOLDER'S EQUITY</b>		
Current liabilities:		
Payables to related parties (Note 11)	\$ 1,493	\$ 11
Advance ticket sales	1,022	1,462
Accounts payable	841	894
Current maturities of long-term debt	398	571
Accrued salaries and benefits	350	521
Current maturities of capital leases	3	3
Frequent flyer deferred revenue (Note 11)	—	921
Other	237	279
	<u>4,344</u>	<u>4,662</u>
Long-term debt	5,013	4,957
Long-term obligations under capital leases	177	193
Other liabilities and deferred credits:		
Pension liability	1,772	1,770
Payables to related parties (Note 11)	1,290	—
Lease fair value adjustment, net	1,062	1,133
Deferred income taxes	821	820
Postretirement benefit liability	296	292
Frequent flyer deferred revenue (Note 11)	—	1,235
Advanced purchase of miles (Note 11)	—	270
Other	490	507
	<u>5,731</u>	<u>6,027</u>
Commitments and contingencies		
Stockholder's equity:		
Common stock at par, \$0.01 par value; authorized and outstanding 1,000 shares at both March 31, 2012 and December 31, 2011	—	—
Additional capital invested	4,160	4,148
Retained earnings	466	474
Accumulated other comprehensive loss	(235)	(297)
	<u>4,391</u>	<u>4,325</u>
	<u>\$19,656</u>	<u>\$ 20,164</u>

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**CONTINENTAL AIRLINES, INC.**  
**CONDENSED STATEMENTS OF CONSOLIDATED CASH FLOWS (UNAUDITED)**  
**(In millions)**

	<u>Three Months Ended March 31,</u>	
	<u>2012</u>	<u>2011</u>
<b>Cash Flows from Operating Activities:</b>		
Net loss	\$ (8)	\$ (57)
Adjustments to reconcile net loss to net cash provided (used) by operating activities —		
Increase (decrease) in advance ticket sales	(440)	589
Decrease in other liabilities	(207)	(127)
(Increase) decrease in receivables	378	(220)
Depreciation and amortization	149	161
Increase in other current assets	(171)	(108)
Decrease in accounts payable	(51)	(52)
Increase (decrease) in frequent flyer deferred revenue and advanced purchase of miles	(39)	79
Debt and lease discount amortization	(79)	(65)
Special charges, non-cash portion	11	(2)
Increase in receivables from related parties	(1)	(63)
Increase in payables to related parties	386	79
Other, net	27	4
Net cash provided by (used in) operating activities	<u>(45)</u>	<u>218</u>
<b>Cash Flows from Investing Activities:</b>		
Capital expenditures	(153)	(80)
Increases in short-term investments, net	(88)	(109)
Aircraft purchase deposits paid, net	(32)	(35)
Proceeds from sale of property and equipment	33	38
Decrease in restricted cash, net	—	2
Net cash used in investing activities	<u>(240)</u>	<u>(184)</u>
<b>Cash Flows from Financing Activities:</b>		
Payments of long-term debt	(331)	(131)
Proceeds from issuance of long-term debt	86	32
Other, net	10	20
Net cash used in financing activities	<u>(235)</u>	<u>(79)</u>
Net decrease in cash and cash equivalents	(520)	(45)
Cash and cash equivalents at beginning of the period	2,782	3,398
Cash and cash equivalents at end of the period	<u>\$ 2,262</u>	<u>\$ 3,353</u>
<b>Investing and Financing Activities Not Affecting Cash:</b>		
Transfer of frequent flyer liability and advanced purchase of miles to United	\$ 2,387	\$ —
Property and equipment acquired through the issuance of debt	136	64

The accompanying Combined Notes to Consolidated Financial Statements are an integral part of these statements.

**UNITED CONTINENTAL HOLDINGS, INC.,  
UNITED AIR LINES, INC. AND CONTINENTAL AIRLINES, INC.  
COMBINED NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)**

United Continental Holdings, Inc. (together with its consolidated subsidiaries, "UAL") is a holding company and its principal, wholly-owned subsidiaries are United Air Lines, Inc. (together with its consolidated subsidiaries, "United") and Continental Airlines, Inc. (together with its consolidated subsidiaries, "Continental"). All significant intercompany transactions are eliminated.

This Quarterly Report on Form 10-Q is a combined report of UAL, United and Continental. We sometimes use the words "we," "our," "us," and the "Company" for disclosures that relate to all of UAL, United and Continental. As UAL consolidates United and Continental for financial statement purposes, disclosures that relate to United and Continental activities also apply to UAL. When appropriate, UAL, United and Continental are named specifically for their related activities and disclosures.

*Interim Financial Statements.* The UAL, United and Continental unaudited condensed consolidated financial statements shown here have been prepared as required by the U.S. Securities and Exchange Commission (the "SEC"). Some information and footnote disclosures normally included in financial statements that comply with accounting principles generally accepted in the United States ("GAAP") have been condensed or omitted as permitted by the SEC. The financial statements include all adjustments, including normal recurring adjustments and other adjustments, which are considered necessary for a fair presentation of the Company's financial position and results of operations. Certain prior year amounts have been reclassified to conform to the current year's presentation. These reclassifications were made to conform the financial statement presentation of UAL, United and Continental. The UAL, United and Continental financial statements should be read together with the information included in the Company's Annual Report on Form 10-K for the year ended December 31, 2011 (the "2011 Annual Report"). UAL's quarterly financial data is subject to seasonal fluctuations and historically its second and third quarter financial results, which reflect higher travel demand, are better than its first and fourth quarter financial results.

**NOTE 1—FREQUENT FLYER AND PASSENGER REVENUE ACCOUNTING**

*Frequent Flyer Awards.* Effective January 1, 2012, the Company updated its estimated selling price for miles to the contractual rate at which we sell miles to our Star Alliance partners participating in reciprocal frequent flyer programs. This change in estimate has been applied prospectively effective January 1, 2012.

United and Continental account for miles sold and awarded that will never be redeemed by program members, which the Company refers to as "breakage," using the redemption method. UAL reviews its breakage estimates annually based upon the latest available information regarding redemption and expiration patterns. The Company re-evaluated its population breakage estimates for OnePass miles, which were previously not subject to an expiration policy, and increased the estimate of miles in the population expected to ultimately expire.

The Company's estimate of the expected expiration of miles requires significant management judgment. Current and future changes to expiration assumptions, the expiration policy, program rules or program redemption opportunities may result in material changes to the deferred revenue balance as well as recognized revenues from the programs.

For the three months ended March 31, 2012, the combined net impact of these changes to UAL, United and Continental were not material.

**NOTE 2—NEW ACCOUNTING PRONOUNCEMENTS**

In May 2011, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update No. 2011-04 ("ASU 2011-04"), *Fair Value Measurement: Amendments to Achieve Common Fair Value Measurements and Disclosure Requirements in U.S. GAAP and IFRS*. Some of the key amendments to the fair value measurement guidance include the highest and best use and valuation premise for nonfinancial assets, application to financial assets and financial liabilities with offsetting positions in market risks or counterparty credit risk, premiums or discounts in fair value measurement and fair value of an instrument

---

[Table of Contents](#)

classified in a reporting entity's shareholders' equity. Additional disclosures for fair value measurements categorized in Level 3 of the fair value hierarchy include a quantitative disclosure of the unobservable inputs and assumptions used in the measurement, a description of the valuation processes in place, a narrative description of the sensitivity of the fair value to changes in unobservable inputs and interrelationships between those inputs and the level in the fair value hierarchy of items that are not measured at fair value in the consolidated balance sheet but whose fair value must be disclosed. ASU 2011-04 became effective for the Company's annual and interim periods beginning January 1, 2012, and the required disclosures are disclosed in Note 6 of this report.

### NOTE 3—LOSS PER SHARE

The table below represents the computation of UAL basic and diluted earnings per share amounts and the number of securities that have been excluded from the computation of diluted earnings per share amounts because they were antidilutive (in millions, except per share amounts):

	Three Months Ended	
	March 31,	
	2012	2011
<b>UAL basic and diluted loss per share:</b>		
Loss available to common stockholders	\$ (448)	\$ (213)
Weighted average shares outstanding, basic and diluted	330	328
Loss per share, basic and diluted	<u>\$ (1.36)</u>	<u>\$ (0.65)</u>
<b>UAL potentially dilutive shares excluded from diluted per share amounts:</b>		
Restricted stock and units and stock options	7	9
Continental 6% convertible junior subordinated debentures	4	4
UAL 6% senior convertible notes	40	40
UAL 4.5% senior limited-subordination convertible notes	5	22
Continental 4.5% convertible notes	12	12

UAL's 6% Senior Notes due 2031 (the "6% Senior Notes"), with a principal amount of \$652 million as of March 31, 2012, can be redeemed, and the \$125 million of UAL's 8% Contingent Senior Notes (the "8% Notes"), which UAL issued in January 2012, are redeemable with either cash or shares of UAL common stock, or in the case of mandatory redemption, a combination thereof, at UAL's option. These notes are not included in the diluted earnings per share calculation because it is UAL's intent to redeem these notes with cash if UAL were to decide to redeem these notes.

### NOTE 4—INCOME TAXES

Our effective tax rates are lower than the federal statutory rate of 35% primarily because of the impact of changes to existing valuation allowances. We continue to provide a valuation allowance for our deferred tax assets in excess of deferred tax liabilities because we have concluded that it is more likely than not that such deferred tax assets will ultimately not be realized.

The ultimate realization of deferred tax assets is dependent upon the generation of future taxable income (including the reversals of deferred tax liabilities) during the periods in which those deferred tax assets will become deductible. The Company's management assesses available positive and negative evidence regarding the realizability of its deferred tax assets, and records a valuation allowance when it is more likely than not that all or a portion of the deferred tax assets will not be realized. To form a conclusion, management considers positive evidence in the form of reversing temporary differences, projections of future taxable income and tax planning strategies, and negative evidence such as recent history of losses. Although the Company was no longer in a three-year cumulative loss position at the end of 2011, management determined that the size and frequency of financial losses in recent years and the uncertainty associated with projecting future taxable income supported the conclusion that the valuation allowance was still needed on net deferred assets. If UAL achieves significant profitability in 2012, then management will evaluate whether its recent history of profitability constitutes sufficient positive evidence to support a reversal of a portion, or all, of the remaining valuation allowance.

[Table of Contents](#)

**NOTE 5—EMPLOYEE BENEFIT PLANS**

**Defined Benefit Pension and Other Postretirement Benefit Plans.** The Company’s net periodic benefit cost includes the following components (in millions):

	<u>Pension Benefits</u>		<u>Other Postretirement Benefits</u>	
	<u>Three Months Ended</u>		<u>Three Months Ended</u>	
	<u>March 31,</u>		<u>March 31,</u>	
	<u>2012</u>	<u>2011</u>	<u>2012</u>	<u>2011</u>
<b>UAL</b>				
Service cost	\$ 25	\$ 21	\$ 13	\$ 12
Interest cost	46	44	31	31
Expected return on plan assets	(35)	(34)	(1)	(1)
Amortization of unrecognized (gain) loss and prior service cost	5	(5)	(1)	—
Net periodic benefit costs	<u>\$ 41</u>	<u>\$ 26</u>	<u>\$ 42</u>	<u>\$ 42</u>
<b>United</b>				
Service cost	\$ 2	\$ 1	\$ 9	\$ 9
Interest cost	2	2	27	28
Expected return on plan assets	(3)	(2)	(1)	(1)
Amortization of unrecognized gain and prior service cost	—	—	(1)	—
Net periodic benefit costs	<u>\$ 1</u>	<u>\$ 1</u>	<u>\$ 34</u>	<u>\$ 36</u>
<b>Continental</b>				
Service cost	\$ 23	\$ 20	\$ 4	\$ 3
Interest cost	44	42	4	3
Expected return on plan assets	(32)	(32)	—	—
Amortization of unrecognized (gain) loss and prior service cost	5	(5)	—	—
Net periodic benefit costs	<u>\$ 40</u>	<u>\$ 25</u>	<u>\$ 8</u>	<u>\$ 6</u>

During the three months ended March 31, 2012, Continental contributed \$33 million to its tax-qualified defined benefit pension plans. Continental contributed an additional \$42 million to its tax-qualified defined benefit pension plans in April 2012.

**Share-Based Compensation.** In February 2012, UAL granted share-based compensation awards pursuant to the United Continental Holdings, Inc. 2008 Incentive Compensation Plan. These share-based compensation awards include approximately 0.5 million shares of restricted stock and 0.6 million restricted stock units (“RSUs”) that vest pro-rata over three years on the anniversary of the grant date. In addition, UAL granted 1.3 million performance-based RSUs which will vest based on UAL’s return on invested capital for the three years ending December 31, 2014. If this performance condition is achieved, cash payments will be made after the end of the performance period based on the 20-day average closing price of UAL common stock immediately prior to the vesting date. The Company accounts for the RSUs as liability awards. The table below presents information related to share-based compensation (in millions):

	<u>Three Months Ended</u>	
	<u>March 31,</u>	
	<u>2012</u>	<u>2011</u>
Share-based compensation expense (a)	\$ 15	\$ 13
	<u>March 31,</u>	<u>December 31,</u>
	<u>2012</u>	<u>2011</u>
Unrecognized share-based compensation expense	\$ 49	\$ 43

(a) Includes \$4 million and \$3 million of expense recognized in integration-related costs for three months ended March 31, 2012 and 2011, respectively.

[Table of Contents](#)

**Profit Sharing Plans.** In 2012, substantially all employees participate in profit sharing, which pays 15% of total pre-tax earnings, excluding special items and share-based compensation expense, to eligible employees when pre-tax profit, excluding special items, profit sharing expense and share-based compensation program expense, exceeds \$10 million. Eligible U.S. co-workers in each participating work group receive a profit sharing payout using a formula based on the ratio of each qualified co-worker's annual eligible earnings to the eligible earnings of all qualified co-workers in all domestic workgroups. The international profit sharing plan pays eligible non-U.S. co-workers the same percentage of eligible pay that is calculated under the U.S. profit sharing plan. UAL recorded no profit sharing and related payroll tax expense in the three months ended March 31, 2012 and 2011, respectively. Profit sharing expense is recorded as a component of salaries and related costs in the consolidated statements of operations.

**NOTE 6—FINANCIAL INSTRUMENTS AND FAIR VALUE MEASUREMENTS**

The table below presents disclosures about the financial assets and financial liabilities measured at fair value on a recurring basis in the Company's financial statements as of March 31, 2012 and December 31, 2011 (in millions):

	March 31, 2012				December 31, 2011			
	Total	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3
	<b>UAL</b>							
Cash and cash equivalents	\$5,606	\$5,606	\$—	\$—	\$6,246	\$6,246	\$—	\$—
Short-term investments:								
Asset-backed securities	578	—	578	—	478	—	478	—
Corporate debt	508	—	508	—	515	—	515	—
Certificates of deposit placed through an account registry service ("CDARS")	416	—	416	—	355	—	355	—
Auction rate securities	112	—	—	112	113	—	—	113
U.S. government and agency notes	24	—	24	—	22	—	22	—
Other fixed income securities	29	—	29	—	33	—	33	—
Enhanced equipment trust certificates ("EETC")	62	—	—	62	60	—	—	60
Fuel derivatives, net	206	—	206	—	73	—	73	—
Foreign currency derivatives	—	—	—	—	(1)	—	(1)	—
Restricted cash	571	571	—	—	569	569	—	—
	<b>United</b>							
Cash and cash equivalents	\$ 3,338	\$ 3,338	\$—	\$—	\$ 3,458	\$ 3,458	\$—	\$—
Short-term investments:								
Asset-backed securities	26	—	26	—	29	—	29	—
Corporate debt	128	—	128	—	138	—	138	—
CDARS	151	—	151	—	87	—	87	—
U.S. government and agency notes	7	—	7	—	5	—	5	—
Other fixed income securities	26	—	26	—	16	—	16	—
EETC	62	—	—	62	60	—	—	60
Fuel derivatives, net	120	—	120	—	44	—	44	—
Restricted cash	435	435	—	—	433	433	—	—

[Table of Contents](#)

	<b>Continental</b>							
Cash and cash equivalents	\$2,262	\$2,262	\$ —	\$ —	\$2,782	\$2,782	\$ —	\$ —
Short-term investments:								
Asset-backed securities	552	—	552	—	449	—	449	—
Corporate debt	380	—	380	—	377	—	377	—
CDARS	265	—	265	—	268	—	268	—
Auction rate securities	112	—	—	112	113	—	—	113
U.S. government and agency notes	17	—	17	—	17	—	17	—
Other fixed income securities	3	—	3	—	17	—	17	—
Fuel derivatives, net	86	—	86	—	29	—	29	—
Foreign currency derivatives	—	—	—	—	(1)	—	(1)	—
Restricted cash	135	135	—	—	135	135	—	—
Convertible debt derivative asset	231	—	—	231	193	—	—	193
Convertible debt option liability	(119)	—	—	(119)	(95)	—	—	(95)

The tables below present disclosures about the activity for “Level 3” financial assets and financial liabilities for the three months ended March 31 (in millions):

	Three Months Ended March 31,			
	2012		2011	
	Auction Rate Securities	EETC	Auction Rate Securities	EETC
<b>UAL (a)</b>				
Balance at January 1	\$ 113	\$ 60	\$ 119	\$ 66
Settlements	—	(2)	—	(2)
Reported in earnings—unrealized	(1)	—	—	—
Reported in other comprehensive income	—	4	1	(1)
Balance at March 31	<u>\$ 112</u>	<u>\$ 62</u>	<u>\$ 120</u>	<u>\$ 63</u>

(a) For 2012 and 2011, United’s only Level 3 recurring measurements are the above EETCs.

<b>Continental</b>	Three Months Ended March 31,					
	2012			2011		
	Auction Rate Securities	Convertible Debt Supplemental Derivative Asset (a)	Convertible Debt Conversion Option Liability (a)	Auction Rate Securities	Convertible Debt Supplemental Derivative Asset (a)	Convertible Debt Conversion Option Liability (a)
Balance at January 1	\$ 113	\$ 193	\$ (95)	\$ 119	\$ 286	\$ (164)
Sales	—	—	—	—	—	—
Gains (losses):						
Reported in earnings:						
Realized	—	—	—	—	—	—
Unrealized	(1)	38	(24)	—	(24)	12
Reported in other comprehensive income	—	—	—	1	—	—
Balance at March 31	<u>\$ 112</u>	<u>\$ 231</u>	<u>\$ (119)</u>	<u>\$ 120</u>	<u>\$ 262</u>	<u>\$ (152)</u>

(a) These derivatives are not designated as hedges. The Convertible Debt Supplemental Derivative Asset is classified in “Other Asset - Other, net”, and the Convertible Debt Conversion Option Liability is classified in “Other liabilities and deferred credits - Other” in Continental’s consolidated balance sheets. The earnings impact is classified in “Nonoperating income (expense) - Miscellaneous, net” in Continental’s statements of consolidated operations.

As of March 31, 2012, Continental’s auction rate securities, which had a par value of \$135 million and an amortized cost basis of \$111 million, were variable-rate debt instruments with contractual maturities generally greater than ten years and with interest rates that reset every 7, 28 or 35 days, depending on the terms of the particular instrument. These securities are backed by pools of student loans guaranteed by state-designated guaranty agencies and reinsured by the U.S. government. All of the auction rate securities that Continental holds are senior obligations under the applicable indentures authorizing the issuance of the securities.

[Table of Contents](#)

As of March 31, 2012, United's EETC securities, which were repurchased in open market transactions in 2007, have an amortized cost basis of \$63 million and unrealized losses of \$1 million. All changes in the fair value of these investments have been classified within accumulated other comprehensive income.

Continental's debt-related derivatives presented in the table above relate to (a) supplemental indenture agreements that provide that Continental's convertible debt, which was previously convertible into shares of Continental common stock, is convertible into shares of UAL common stock upon the terms and conditions specified in the indentures, and (b) the embedded conversion options in Continental's convertible debt that are required to be separated and accounted for as though they are free-standing derivatives as a result of the Continental debt becoming convertible into the common stock of a different reporting entity. These derivatives are reported in Continental's separate financial statements and eliminated in consolidation for UAL. See the Company's 2011 Annual Report for additional information.

The table below presents the carrying values and estimated fair values of financial instruments not presented in the tables above as of March 31, 2012 and December 31, 2011 (in millions):

	March 31, 2012		December 31, 2011	
	Carrying Amount	Fair Value	Carrying Amount	Fair Value
UAL debt	\$11,421	\$12,105	\$11,682	\$11,992
United debt	5,602	5,607	5,745	5,630
Continental debt	5,411	5,588	5,528	5,503

	Fair Value of Debt by Fair Value Hierarchy Level							
	Total	March 31, 2012			Total	December 31, 2011		
		Level 1	Level 2	Level 3		Level 1	Level 2	Level 3
UAL debt	\$12,105	\$—	\$910	\$11,195	\$11,992	\$—	\$859	\$11,133
United debt	5,607	—	—	5,607	5,630	—	—	5,630
Continental debt	5,588	—	—	5,588	5,503	—	—	5,503

**Quantitative Information About Level 3 Fair Value Measurements as of March 31, 2012 (\$ in millions)**

Item	Fair Value at March 31, 2012	Valuation Technique	Unobservable Input	Range (Weighted Average)
Auction rate securities	\$ 112	Discounted Cash Flows	Hypothetical U.S. Treasury forward rates (a) Credit risk premium (b) Illiquidity premium (c) Expected repayments (d)	0.15% - 3.6% (2.7%) 1% 5% Begin in 2012-2013, end in 2013-2035
EETC	\$ 62	Discounted Cash Flows	Structure credit risk (e)	5% - 8% (6%)
Convertible debt derivative asset	\$ 231	Binomial Lattice Model	Expected volatility (f) Own credit risk (g)	45% - 60% (48%) 7% - 9% (8%)
Convertible debt option liability	\$ (119)	Binomial Lattice Model	Expected volatility (f) Own credit risk (g)	45% - 60% (49%) 7% - 9% (8%)

- (a) Represents amounts used to determine base component of future interest rate sets that the Company has determined market participants would use in pricing the investments.
- (b) Represents the credit risk premium component of the discount rate that the Company has determined market participants would use in pricing the investments.
- (c) Represents the illiquidity premium component of the discount rate that the Company has determined market participants would use in pricing the investments.



---

[Table of Contents](#)

- (d) Represents the estimated timing of principal repayments used in the discounted cash flow model.
- (e) Represents the credit risk premium of the EETC structure above the risk-free rate that the Company has determined market participants would use in pricing the instruments.
- (f) Represents the range in volatility estimates that the Company has determined market participants would use when pricing the instruments.
- (g) Represents the range of Company-specific risk adjustments that the Company has determined market participants would use as a model input.

**Valuation Processes—Level 3 Measurements**—The Company’s internal valuation group is responsible for determining the fair value of financial instruments. Depending on the instrument, the valuation group utilizes discounted cash flow methods or option pricing methods as indicated above. Valuations using discounted cash flow methods are generally conducted by the valuation group. Valuations using option pricing models are generally provided to the Company by third-party valuation experts. Each reporting period, the valuation group reviews the unobservable inputs used by third-party valuation experts for reasonableness utilizing relevant information available to the Company from other published sources. The Company has a formal process to review changes in fair value for satisfactory explanation.

**Sensitivity Analysis—Level 3 Measurements**—Changes in the unobservable input values would be unlikely to cause material changes in the fair value of the auction rate securities and EETCs.

The significant unobservable inputs used in the fair value measurement of the Continental convertible debt derivative assets and liabilities are the UAL stock expected volatility and the Company’s own credit risk. Significant increases (decreases) in expected volatility would result in a higher (lower) fair value measurement. Significant increases (decreases) in the Company’s own credit risk would result in a lower (higher) fair value measurement. A change in one of the inputs would not necessarily result in a directionally similar change in the other.

Fair value of the financial instruments included in the tables above was determined as follows:

<u>Description</u>	<u>Fair Value Methodology</u>
<i>Cash, Cash Equivalents, Short-term Investments, Investments and Restricted Cash</i>	The carrying amounts approximate fair value because of the short-term maturity of these assets and liabilities. These assets have maturities of less than one year except for the EETCs, auction rate securities and corporate debt.  Fair value is based on (a) the trading prices of the investment or similar instruments, (b) an income approach, which uses valuation techniques to convert future amounts into a single present amount based on current market expectations about those future amounts when observable trading prices are not available, or (c) internally-developed models of the expected future cash flows related to the securities.
<i>Fuel Derivatives</i>	Derivative contracts are privately negotiated contracts and are not exchange traded. Fair value measurements are estimated with option pricing models that employ observable inputs. Inputs to the valuation models include contractual terms, market prices, yield curves, fuel price curves and measures of volatility, among others.
<i>Foreign Currency Derivatives</i>	Fair value is determined with a formula utilizing observable inputs. Significant inputs to the valuation models include contractual terms, risk-free interest rates and forward exchange rates.
<i>Debt</i>	Fair values were based on either market prices or the discounted amount of future cash flows using our current incremental rate of borrowing for similar liabilities.
<i>Convertible Debt Derivative Asset and Option Liability</i>	The Company used a binomial lattice model to value the conversion options and the supplemental derivative assets. Significant binomial model inputs that are not objectively determinable include volatility and discount rate.

[Table of Contents](#)

**NOTE 7—HEDGING ACTIVITIES**

**Aircraft Fuel Hedges.** The Company has a risk management strategy to hedge a portion of its price risk related to projected aircraft fuel requirements. The Company periodically enters into derivative contracts to mitigate the adverse financial impact of potential increases in the price of fuel. The Company does not enter into derivative instruments for speculative, non-risk management purposes.

Upon proper qualification, the Company accounts for its fuel derivative instruments as cash flow hedges. All derivatives designated as hedges that meet certain requirements are granted special hedge accounting treatment. Generally, utilizing the special hedge accounting, all periodic changes in fair value of the derivatives designated as hedges that are considered to be effective are recorded in accumulated other comprehensive income (loss) (“AOCI”) until the underlying fuel is consumed and recorded in fuel expense. The Company is exposed to the risk that its hedges may not be effective in offsetting changes in the cost of fuel and that its hedges may not continue to qualify for special hedge accounting. Hedge ineffectiveness results when the change in the fair value of the derivative instrument exceeds the change in the value of the Company’s expected future cash outlay to purchase and consume fuel. To the extent that the periodic changes in the fair value of the derivatives are not effective, that ineffectiveness is classified as other nonoperating income (expense).

The Company records each derivative instrument as a derivative asset or liability on a gross basis in its consolidated balance sheets and, accordingly, records any related collateral on a gross basis.

As of March 31, 2012, our projected fuel requirements for the remainder of 2012 were hedged as follows:

	Maximum Price		Minimum Price	
	% of Expected Consumption	Weighted Average Price (per gallon)	% of Expected Consumption	Weighted Average Price (per gallon)
<b>UAL (a)</b>				
Heating oil collars	15%	\$ 3.27	15%	\$ 2.55
Heating oil call options	4	3.20	N/A	N/A
Brent crude oil collars	9	2.74	9	1.90
Diesel fuel collars	6	3.18	6	2.39
Diesel fuel call options	1	3.17	N/A	N/A
Aircraft fuel collars	1	3.00	1	2.35
Total	36%		31%	

(a) As of March 31, 2012, UAL had also hedged 14% of projected first quarter 2013 fuel consumption.

The following tables present information about the financial statement classification of the Company’s derivatives and related gains (losses) (in millions):

Derivatives designated as hedges	Balance Sheet Location	March 31, 2012			December 31, 2011		
		UAL	United	Continental	UAL	United	Continental
<b>Assets:</b>							
Fuel contracts due within one year	Receivables	\$206	\$ 120	\$ 86	\$77	\$ 48	\$ 29
<b>Liabilities:</b>							
Fuel contracts due within one year	Other Current Liabilities	\$—	\$—	\$ —	\$ 4	\$ 4	\$ —

[Table of Contents](#)

Fuel contracts	Amount of Gain Recognized in AOCI on Derivatives (Effective portion)		Gain (Loss) Reclassified from AOCI into Income (Fuel Expense)		Amount of Gain Recognized in Income (Ineffective Portion)	
	Three Months Ended March 31,		Three Months Ended March 31,		Three Months Ended March 31,	
	2012	2011	2012	2011	2012	2011
UAL	\$ 93	\$ 524	\$ (31)	\$ 154	\$ 25	\$ 3
United	58	385	(15)	125	14	2
Continental	35	139	(16)	29	11	1

**Derivative Credit Risk and Fair Value**

The Company is exposed to credit losses in the event of nonperformance by counterparties to its derivative instruments. While the Company records derivative instruments on a gross basis, the Company monitors its net derivative position with each counterparty to monitor credit risk. Based on the fair value of our fuel derivative instruments, our counterparties may require us to post collateral when the price of the underlying commodity decreases, and we may require our counterparties to provide us with collateral when the price of the underlying commodity increases. The following table presents information related to the Company's derivative credit risk as of March 31, 2012 (in millions):

	UAL	United	Continental
Net derivative asset with counterparties	\$206	\$ 120	\$ 86
Collateral held by the Company	1	1	—
Potential loss related to the failure of the Company's counterparties to perform	205	119	86

**NOTE 8—COMMITMENTS AND CONTINGENCIES**

**General Guarantees and Indemnifications.** In the normal course of business, the Company enters into numerous real estate leasing and aircraft financing arrangements that have various guarantees included in the contracts. These guarantees are primarily in the form of indemnities under which the Company typically indemnifies the lessors and any tax/financing parties against tort liabilities that arise out of the use, occupancy, operation or maintenance of the leased premises or financed aircraft. Currently, the Company believes that any future payments required under these guarantees or indemnities would be immaterial, as most tort liabilities and related indemnities are covered by insurance (subject to deductibles). Additionally, certain leased premises such as fueling stations or storage facilities include indemnities of such parties for any environmental liability that may arise out of or relate to the use of the leased premises.

**Legal and Environmental Contingencies.** The Company has certain contingencies resulting from litigation and claims incident to the ordinary course of business. Management believes, after considering a number of factors, including (but not limited to) the information currently available, the views of legal counsel, the nature of contingencies to which the Company is subject and prior experience, that the ultimate disposition of these contingencies will not materially affect the Company's consolidated financial position or results of operations.

The Company records liabilities for legal and environmental claims when a loss is probable and reasonably estimable. These amounts are recorded based on the Company's assessments of the likelihood of their eventual disposition.

**Commitments.** The table below summarizes the Company's commitments as of March 31, 2012, which primarily relate to the acquisition of aircraft and related spare engines, aircraft improvements and include other commitments primarily to acquire information technology services and assets (in millions):

	UAL	United	Continental
2012	\$ 1,383	\$ 84	\$ 1,299
2013	983	63	920
2014	1,030	103	927
2015	1,747	373	1,374
2016	1,724	1,137	587
After 2016	5,671	5,671	—
	<u>\$12,538</u>	<u>\$ 7,431</u>	<u>\$ 5,107</u>

---

[Table of Contents](#)

**United Aircraft Commitments.** As of March 31, 2012, United had firm commitments to purchase 50 new aircraft (25 Boeing 787 aircraft and 25 Airbus A350XWB aircraft) scheduled for delivery from 2016 through 2019. United also has options to purchase 42 Airbus A319 and A320 aircraft, and purchase rights for 50 Boeing 787 aircraft and 50 Airbus A350XWB aircraft.

United has secured considerable backstop financing commitments from its aircraft and engine manufacturers, subject to certain customary conditions. However, United can provide no assurance that backstop financing, or any other financing not already in place, for aircraft and engine deliveries will be available to United on acceptable terms when necessary or at all.

**Continental Aircraft Commitments.** As of March 31, 2012, Continental had firm commitments to purchase 78 new aircraft (53 Boeing 737 aircraft and 25 Boeing 787 aircraft) scheduled for delivery from 2012 through 2016. From April 1, 2012 through December 31, 2012, Continental expects to take delivery of 15 Boeing 737-900ER aircraft and five Boeing 787-8 aircraft.

Continental has arranged for financing of eleven Boeing 737-900ER aircraft and four Boeing 787-8 aircraft scheduled for delivery from April 2012 through December 2012. See “Note 9—Debt—Continental EETCs” of this report for additional information.

However, Continental does not have backstop financing or any other financing currently in place for the other Boeing aircraft on order. Financing will be necessary to satisfy Continental’s capital commitments for its firm order aircraft and other related capital expenditures. Continental can provide no assurance that backstop financing, or any other financing not already in place, for aircraft and engine deliveries will be available to Continental on acceptable terms when necessary or at all.

The Company is currently in discussions with Boeing over potential compensation related to delays in the 787 aircraft deliveries. The Company is not able to estimate the ultimate success, amount of, nature or timing of any potential recoveries from Boeing over such delays.

**Credit Card Processing Agreements.** United and Continental have agreements with financial institutions that process customer credit card transactions for the sale of air travel and other services. Under certain of United’s and Continental’s credit card processing agreements, the financial institutions either require, or under certain circumstances have the right to require, that United and Continental maintain a reserve equal to a portion of advance ticket sales that have been processed by that financial institution, but for which United and Continental have not yet provided the air transportation.

As of March 31, 2012, United and Continental provided a reserve of \$25 million, as required under their combined credit card processing agreement with JPMorgan Chase Bank, N.A. and Paymentech, LLC. Additional reserves may be required under this or other credit card processing agreements of United or Continental if the amount of unrestricted cash, cash equivalents, short-term investments and undrawn amounts under any revolving credit facilities held by United and Continental is less than \$3.5 billion as of any calendar month-end measurement date. In addition, in certain circumstances, an increase in the future reserve requirements and the posting of a significant amount of cash collateral as provided by the terms of any or all of United’s and Continental’s material credit card processing agreements could materially reduce the Company’s liquidity.

**Guarantees and Off-Balance Sheet Financing.**

**Guarantees.** United and Continental are the guarantors of approximately \$270 million and \$1.7 billion, respectively, in aggregate principal amount of tax-exempt special facilities revenue bonds and interest thereon. These bonds, issued by various airport municipalities, are payable solely from rentals paid under long-term agreements with the respective governing bodies. The leasing arrangements associated with \$1.8 billion (\$270 million for United and \$1.5 billion for Continental) of these obligations are accounted for as operating leases with the associated expense recorded on a straight-line basis resulting in ratable accrual of the lease obligation over the expected lease term. The leasing arrangements associated with \$190 million (for Continental only) of these obligations are accounted for as capital leases. These bonds are due between 2015 and 2033.

In the Company’s financing transactions that include loans, the Company typically agrees to reimburse lenders for any reduced returns with respect to the loans due to any change in capital requirements and, in the case of loans in which the interest rate is based on the London Interbank Offered Rate (“LIBOR”), for certain other increased costs that the lenders incur in carrying these loans as a result of any change in law, subject in most cases to obligations of the lenders to take certain limited steps to mitigate the requirement for, or the amount of, such increased costs. At March 31, 2012, UAL had \$2.7 billion of floating rate debt (consisting of United’s \$2.0 billion and Continental’s \$742 million of debt) and \$385 million of fixed rate debt (consisting of United’s \$200 million and Continental’s \$185 million of debt), with remaining terms of up to ten years, that are subject to these increased cost provisions. In several financing transactions involving loans or leases from non-U.S. entities, with remaining terms of up to ten years and an aggregate balance of \$3.0 billion (consisting of United’s \$2.2 billion and Continental’s \$840 million balance), the Company bears the risk of any change in tax laws that would subject loan or lease payments thereunder to non-U.S. entities to withholding taxes, subject to customary exclusions.

---

[Table of Contents](#)

**Houston Bush Terminal B Redevelopment Project.** In May 2011, UAL, in partnership with the Houston Airport System, announced that it would begin construction of the first phase of a three-phase \$1 billion terminal improvement project for Terminal B at George Bush Intercontinental Airport (“Houston Bush”) by the end of 2011. In November 2011, the City of Houston issued approximately \$113 million of special facilities revenue bonds to finance the construction of a new south concourse at Houston Bush dedicated to the Company’s regional jet operations. The bonds are guaranteed by Continental and are payable from certain rentals paid by Continental under a special facilities lease agreement with the City of Houston. Continental’s initial commitment is to construct the first phase of the currently anticipated three-phase project. Continental’s cost of construction of phase one of the project is currently estimated to be approximately \$100 million and is funded by special facilities revenue bonds. Construction of the remaining phases of the project will be based on demand over the next seven to 10 years, with phase one currently expected to be completed in late 2013.

Based on a qualitative assessment of the Houston Bush Terminal B Redevelopment Project, due to the fact that Continental is guaranteeing the special facilities revenue bonds and the requirement that Continental fund cost overruns with no stated limits, Continental is considered the owner of the property during the construction period for accounting purposes. As a result, the construction project is being treated as a financing transaction such that the property and related financing will be included on UAL’s consolidated balance sheet as an asset under operating property and equipment and as a construction obligation under other long-term liabilities.

**Credit Facilities.** As of March 31, 2012 the Company had its entire commitment capacity of \$500 million available under the Credit and Guaranty Agreement, dated as of December 22, 2011 (the “Revolving Credit Facility”) with a syndicate of banks led by Citibank N.A., as administrative agent. The Revolving Credit Facility has an expiration date of January 30, 2015.

**Labor Negotiations.** As of March 31, 2012, UAL and its subsidiaries had approximately 87,000 active employees, of whom approximately 80% are represented by various U.S. labor organizations. On February 27, 2012, the pilots at both United and Continental agreed to an extension of their protocol for joint negotiations and continue to engage in joint bargaining with the Company. On February 28, 2012, the flight attendants at United ratified a new collective bargaining agreement and joint negotiations will begin shortly for a joint collective bargaining agreement covering both United’s and Continental’s flight attendant work groups. On March 7, 2012, the passenger service employees at both United and Continental voted to be represented by the International Association of Machinists and Aerospace Workers, AFL-CIO and negotiations are underway for a joint collective bargaining agreement for this employee group. We are continuing our negotiations for joint collective bargaining agreements with other work groups, including technicians, dispatchers, fleet service employees, storekeepers and various smaller groups.

As part of the recently amended collective bargaining agreement with the Association of Flight Attendants, the Company agreed to offer a voluntary program for flight attendants at United to retire early in exchange for a cash severance payment. The payments are dependent on the number of years of service each employee has accumulated. The Company is not currently able to estimate the amount of the total expense associated with the program as the deadline for volunteering is May 31, 2012.

#### **NOTE 9—DEBT**

As of March 31, 2012, a substantial portion of our assets are pledged as collateral for our debt. These assets principally consist of aircraft and the related spare parts and engines, route authorities and loyalty program intangible assets. As of March 31, 2012, UAL, United and Continental were in compliance with their respective debt covenants.

**Continental EETCs.** In March 2012, Continental created two pass-through trusts, one of which issued \$753 million aggregate principal amount of Class A pass-through certificates with a stated interest rate of 4.15% and the other of which issued \$139 million aggregate principal amount of Class B pass-through certificates with a stated interest rate of 6.25%. The proceeds of the issuance of the Class A and Class B pass-through certificates, which amounted to \$892 million, have been and will be used to purchase equipment notes issued by Continental. Of the \$892 million in proceeds raised by the pass-through trusts, Continental received \$188 million as of March 31, 2012, in exchange for Continental’s issuance of an equivalent principal amount of equipment notes, which has been recorded as debt. The remaining amount is expected to be received during the last nine months of this year as aircraft are delivered to Continental and Continental issues equipment notes to the trusts. Continental records the debt obligation upon issuance of the equipment notes rather than upon the initial issuance of the pass-through certificates. The proceeds have been and are expected to be used to fund the acquisition of new aircraft, and in the case of currently owned aircraft, for general corporate purposes.

The Company evaluated whether the pass-through trusts formed are variable interest entities (“VIEs”) required to be consolidated by the Company under applicable accounting guidance, and determined that the pass-through trusts are VIEs. The Company determined that it does not have a variable interest in the pass-through trusts. The Company does not invest in or

[Table of Contents](#)

obtain a financial interest in the pass-through trusts. Rather, Continental has an obligation to make interest and principal payments on its equipment notes held by the pass-through trusts. The Company was not intended to have any voting or non-voting equity interest in the pass-through trusts or to absorb variability from the pass-through trusts. Based on this analysis, the Company determined that it is not required to consolidate the pass-through trusts.

**8% Contingent Senior Notes.** UAL is obligated under an indenture to issue to the Pension Benefit Guaranty Corporation (“PBGC”) up to \$500 million aggregate principal amount of 8% Notes in up to eight equal tranches of \$62.5 million if certain financial triggering events occur (with each tranche issued no later than 45 days following the end of any applicable fiscal year).

During 2011, a financial triggering event under the 8% Notes indenture occurred at both June 30, 2011 and December 31, 2011 and, as a result, UAL issued two tranches of \$62.5 million each of the 8% Notes in January 2012, which were recorded during 2011 at their fair value of \$88 million as a component of integration costs. If a triggering event occurs as of June 30, 2012, UAL would be obligated to issue \$62.5 million of the 8% Notes by February 14, 2013 and would record such obligation in the second quarter of 2012.

#### NOTE 10—SPECIAL CHARGES

**Special Charges.** For the three months ended March 31, special charges consisted of the following (in millions):

	Three Months Ended		
	March 31,		
2012	UAL	United	Continental
Integration-related costs	\$ 134	\$ 71	\$ 63
Voluntary severance and benefits	49	49	—
(Gains) losses on sale of assets and other special charges, net	(19)	(24)	5
Subtotal special charges	164	96	68
Income tax benefit	(2)	—	(2)
Total special charges, net of income taxes	\$ 162	\$ 96	\$ 66
2011	UAL	United	Continental
Integration-related costs	\$ 79	\$ 74	\$ 5
Gain on aircraft sales	(2)	—	(2)
Total	\$ 77	\$ 74	\$ 3

Integration-related costs include compensation costs related to systems integration and training, costs to repaint aircraft and other branding activities, costs to write-off or accelerate depreciation on systems and facilities that are no longer used or planned to be used for significantly shorter periods, relocation costs for employees and severance primarily associated with administrative headcount reductions.

During the three months ended March 31, 2012, the Company recorded \$49 million of severance and benefits associated with two voluntary employee programs. In one program, approximately 400 mechanics offered to retire early in exchange for a cash severance payment that was based on the number of years of service each employee had accumulated. The other program is a voluntary company-offered leave of absence that approximately 1,800 flight attendants accepted, which allows for continued medical coverage during the leave of absence period.

In addition, the Company sold six aircraft and its interest in a crew hotel in Hawaii during the first quarter of 2012. The Company also recorded an impairment charge on an intangible asset related to take-off and landing slots to reflect the discontinuance of one of the frequencies on an international route. The Company also made adjustments to certain legal reserves.

#### Accruals

The accrual for severance and medical costs was \$90 million, \$69 million and \$21 million related to UAL, United and Continental, respectively, as of March 31, 2012. In addition, the accrual balance of future lease payments on permanently grounded aircraft was \$23 million for both UAL and United as of March 31, 2012.

---

[Table of Contents](#)

The severance-related accrual as of March 31, 2012, which primarily relates to the integration of United and Continental, is expected to be paid during 2012. Lease payments for grounded aircraft are expected to continue through 2013.

At March 31, 2011, the accrual balance for severance and medical costs was \$81 million, \$45 million and \$36 million, related to UAL, United and Continental, respectively. In addition, the accrual balance of future lease payments on permanently grounded aircraft was \$38 million for both UAL and United as of March 31, 2011.

## **NOTE 11—RELATED PARTY TRANSACTIONS**

### ***Intercompany transactions—United and Continental***

United and Continental perform services for one another including various aircraft maintenance services and aircraft ground handling at certain airports, and they utilize one management team to oversee the sales and administrative functions of both airlines. For services provided, Continental paid United \$120 million and United paid Continental \$86 million during the quarter ended March 31, 2012. These payments do not include interline billings, which are common among airlines for transportation-related services. Most of these transactions are routinely settled through the clearing house, which is customarily used in the monthly settlement of such items. Transactions not settled through the clearing house are typically settled in cash on a quarterly basis. As of March 31, 2012, Continental had a net current payable of \$1.5 billion to United primarily related to the transfer of the current portion of the frequent flyer liability and the cash transfer from United in conjunction with the conversion to the new passenger service system, as described below. In addition, Continental had a \$1.3 billion noncurrent payable to United associated with the transfer of the long-term portion of the frequent flyer liability.

### ***Frequent flyer program transition***

In the first quarter of 2012, the Company moved to a single loyalty program. Continental's loyalty program formally ended in the first quarter of 2012, at which point United automatically enrolled OnePass members in MileagePlus and deposited into those MileagePlus accounts award miles equal to these members' OnePass award miles balance. In March 2012, the related frequent flyer deferred revenue and advance purchase of miles liabilities for Continental's OnePass program was transferred to United with a corresponding liability recorded by Continental payable to United for assuming the frequent flyer obligations. No gain or loss was incurred from the transaction as the liabilities were transferred at their respective net book value. The obligation associated with this transfer will be settled by Continental through future redemptions by MileagePlus members on Continental operated flights. The Company currently does not expect a material impact in redemptions from moving to a single loyalty program.

### ***Passenger service system and ticket stock integration***

In March 2012, Continental and United converted to a single passenger service system, allowing the Company to operate using a single reservations system, carrier code, flight schedule, website and departure control system. In conjunction with the conversion to a single passenger service system, all tickets are now sold by United. As a result, the air traffic liability of Continental will diminish as tickets previously sold by Continental are used or refunded and United's advanced ticket sales liability and associated cash receipts from the ticket sales will increase accordingly. Given the system conversion, United transferred \$1 billion in cash to Continental in March 2012 as an advance against future settlements when passengers travel. Revenue will continue to be recorded by the carrier that is operating the flight.

### ***Revenue and expense allocation***

In November 2011, the Company received a single operating certificate from the Federal Aviation Administration. The Company plans to merge Continental and United into one legal entity. Once this legal merger occurs, the financial statements of United and Continental will be combined for all periods presented from the date of the merger at their historical cost, and there will no longer be a requirement to separately report the historical financial statements of Continental.

Until Continental and United are merged into one legal entity, revenue and expenses will continue to be recorded by each entity based on either specific identification of the related transaction, where applicable, or appropriate allocations based on metrics that are systematic and rational. Certain revenues and expenses that were previously recorded based on a specific identification were allocated in March 2012 in connection with the conversion to a single passenger service system. We believe the allocated amounts will generally be comparable to historical amounts. Each airline will continue to record actual expenses for aircraft that are owned or leased and passenger revenue will be determined on an actual basis for the carrier operating the flight. The table below illustrates a summary of the primary allocation metrics to be used:

---

[Table of Contents](#)

<u>Account</u>	<u>Allocation metric between subsidiaries</u>
<i>Operating revenue:</i>	
Passenger	Actual ticket revenue based on specifically identified flights operated by each carrier. Frequent flyer component of passenger revenue based on historic revenue passenger miles (“RPMs”) split between carriers. Regional revenue, based on the carrier that contracted with the regional carrier
Cargo	Actual by operating carrier
Other operating	Passenger related based on passenger revenue and other based on passengers enplaned or other similar criteria
<i>Operating expense:</i>	
Aircraft fuel	Actual by operating carrier
Salaries and related costs	Actual for operational workgroups and allocation based on historical RPMs for administrative personnel
Regional capacity purchase	Actual based on specific identification of the carrier that contracted with regional carrier for flying
Landing fees and other rent	Allocation based on passengers enplaned
Aircraft maintenance materials and outside repairs	Actual based on the aircraft maintained
Depreciation and amortization	Specific identification of carriers’ operational assets (i.e. flight equipment) and intangible assets and allocation based on historical RPMs for other assets
Distribution expenses	Allocation based on passenger revenue
Aircraft rent	Actual based on specific identification of each carrier’s aircraft
Special charges	Specific identification
Other operating expenses	Specific identification where applicable and allocation based on historical RPMs for other



## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

### Overview

United Continental Holdings, Inc. (together with its consolidated subsidiaries, "UAL") is a holding company and its principal, wholly-owned subsidiaries are United Air Lines, Inc. (together with its consolidated subsidiaries, "United") and Continental Airlines, Inc. (together with its consolidated subsidiaries, "Continental"). All significant intercompany transactions are eliminated.

This Quarterly Report on Form 10-Q is a combined report of UAL, United and Continental. We sometimes use the words "we," "our," "us," and the "Company" for disclosures that relate to all of UAL, United and Continental. As UAL consolidates United and Continental for financial statement purposes, disclosures that relate to United and Continental activities also apply to UAL. When appropriate, UAL, United and Continental are named specifically for their related activities and disclosures.

The Company transports people and cargo through its mainline operations, which utilize jet aircraft with at least 100 seats, and regional operations, which utilize smaller aircraft that are operated under contract by United Express carriers. The Company serves virtually every major market around the world, either directly or through participation in Star Alliance®, the world's largest airline alliance. Based on annual flight schedules as of April 1, 2012, the Company offers approximately 5,700 daily departures to 376 destinations.

### First Quarter Financial Highlights

- UAL's first quarter 2012 net loss was \$286 million, or \$0.87 diluted loss per share, excluding \$162 million of special charges, net of tax. On a GAAP basis, UAL's first quarter 2012 net loss was \$448 million, or \$1.36 diluted loss per share.
- UAL's passenger revenue increased 5.5% during the first quarter of 2012 as compared to the first quarter of 2011.
- Offsetting the improvement in revenue was a 20.8% year-over-year increase in UAL's first quarter 2012 fuel cost. This increase was primarily due to a 20.1% increase in the price of fuel in the first quarter of 2012 as compared to the first quarter of 2011.
- UAL's operating loss was \$271 million during the first quarter of 2012, resulting in an operating margin of (3.2)%.
- UAL's unrestricted cash, cash equivalents and short-term investments totaled \$7.3 billion at March 31, 2012.

### First Quarter Operational Highlights

- UAL's traffic and capacity both increased 0.3% during the first quarter of 2012 as compared to the first quarter of 2011. The Company's load factor for the first quarter of 2012 was 78.1%.
- For the quarter ended March 31, 2012, the Company recorded a U.S. Department of Transportation on-time arrival rate of 80.1% and a system completion factor of 99.1%.
- The Company took delivery of four new Boeing 737-900ER aircraft during the first quarter of 2012.
- In March 2012, Continental and United converted to a single passenger service system, a single loyalty program and a single website.

### Outlook

Due to significant increases in fuel prices, the Company plans to reduce 2012 consolidated capacity from previous projections by reducing flight frequencies, indefinitely postponing the start of flights to certain markets and exiting less profitable markets. As compared to 2011 capacity, the Company expects full-year 2012 consolidated capacity to be down 0.5% to 1.5% year-over-year, with full-year 2012 domestic capacity to be down 1.7% to 2.7% and full-year 2012 international capacity to be up 0.2% to 1.2%. The Company is also analyzing the removal of certain less fuel-efficient aircraft from its fleet and other cost-saving measures.

### Integration

The Company made progress toward integrating products, services and policies. In the first quarter of 2012, the Company moved to a single loyalty program, MileagePlus. Continental's loyalty program formally ended in the first quarter of 2012, at which point United automatically enrolled OnePass members in MileagePlus and deposited into those MileagePlus accounts award miles equal to their OnePass award miles balance.

In March 2012, we converted to a single passenger service system allowing the Company to operate using a single reservations system, carrier code, flight schedule, website and departure control system.

## RESULTS OF OPERATIONS

The following discussion provides an analysis of UAL's results of operations and reasons for material changes therein for the three months ended March 31, 2012 as compared to the corresponding period in 2011.

### *First Quarter 2012 Compared to First Quarter 2011*

UAL recorded net loss of \$448 million in the first quarter of 2012 as compared to net loss of \$213 million in the first quarter of 2011. Excluding special items, UAL had net loss of \$286 million in the first quarter of 2012 as compared to net loss of \$136 million in the first quarter of 2011. See "Reconciliation of GAAP to non-GAAP Financial Measures" at the end of this item for additional information related to non-GAAP financial measures. We consider a key measure of our performance to be operating income, which was a loss of \$271 million for the first quarter of 2012, as compared to income of \$34 million for the first quarter of 2011. Significant components of our operating results for the three months ended March 31 are as follows (in millions, except percentage changes):

	<u>2012</u>	<u>2011</u>	<u>Increase (Decrease)</u>	<u>% Change</u>
Operating Revenue	\$8,602	\$ 8,202	\$ 400	4.9
Operating Expenses	8,873	8,168	705	8.6
Operating Income (Loss)	(271)	34	(305)	NM
Nonoperating Expense	(176)	(245)	(69)	(28.2)
Income Tax Expense	1	2	(1)	(50.0)
Net Loss	<u>\$ (448)</u>	<u>\$ (213)</u>	<u>\$ 235</u>	110.3

NM—Not meaningful

Certain consolidated statistical information for UAL's operations for the three months ended March 31 is as follows:

	<u>2012</u>	<u>2011</u>	<u>Increase (Decrease)</u>	<u>% Change</u>
Passengers (thousands) (a)	32,527	32,589	(62)	(0.2)
Revenue Passenger Miles ("RPMs") (millions) (b)	47,107	46,964	143	0.3
Available Seat Miles ("ASMs") (millions) (c)	60,344	60,172	172	0.3
Passenger load factor (d)	78.1%	78.0%	0.1 pts.	N/A
Passenger revenue per available seat mile ("PRASM") (cents)	12.44	11.83	0.61	5.2
Average yield per revenue passenger mile (cents) (e)	15.94	15.15	0.79	5.2
Cost per available seat mile ("CASM") (cents)	14.70	13.57	1.13	8.3
Average price per gallon of fuel, including fuel taxes	\$ 3.34	\$ 2.78	\$ 0.56	20.1
Fuel gallons consumed (millions)	967	960	7	0.7
Average full-time equivalent employees	83,700	82,000	1,700	2.1

- (a) The number of revenue passengers measured by each flight segment flown.
- (b) The number of scheduled miles flown by revenue passengers.
- (c) The number of seats available for passengers multiplied by the number of scheduled miles those seats are flown.
- (d) Revenue passenger miles divided by available seat miles.
- (e) The average passenger revenue received for each revenue passenger mile flown.

[Table of Contents](#)

**Operating Revenue**

The table below shows year-over-year comparisons by type of operating revenue for the three months ended March 31 (in millions, except for percentage changes):

	<u>2012</u>	<u>2011</u>	<u>Increase (Decrease)</u>	<u>% Change</u>
Passenger—Mainline	\$5,954	\$5,707	\$ 247	4.3
Passenger—Regional	1,554	1,410	144	10.2
Total passenger revenue	7,508	7,117	391	5.5
Cargo	264	283	(19)	(6.7)
Other operating revenue	830	802	28	3.5
	<u>\$ 8,602</u>	<u>\$ 8,202</u>	<u>\$ 400</u>	4.9

The table below presents selected passenger revenues and operating data, broken out by geographic region, expressed as first quarter year-over-year changes:

	<u>Domestic</u>	<u>Pacific</u>	<u>Atlantic</u>	<u>Latin</u>	<u>Total Mainline</u>	<u>Regional</u>	<u>Consolidated</u>
Increase (decrease) from 2011:							
Passenger revenue (in millions)	\$ 41	\$ 61	\$ 69	\$ 76	\$ 247	\$ 144	\$ 391
Passenger revenue	1.4%	5.8%	6.2%	11.7%	4.3%	10.2%	5.5%
Average fare per passenger	4.8%	6.8%	6.4%	9.8%	6.8%	5.6%	5.7%
Yield	3.3%	4.1%	6.0%	6.9%	4.5%	6.1%	5.2%
PRASM	4.5%	(0.2)%	5.3%	7.0%	4.1%	9.1%	5.2%
Average stage length	2.7%	6.0%	1.2%	3.5%	4.1%	0.6%	2.3%
Passengers	(3.2)%	(0.9)%	(0.3)%	1.7%	(2.3)%	4.4%	(0.2)%
RPMs (traffic)	(1.8)%	1.6%	0.1%	4.5%	(0.2)%	3.8%	0.3%
ASMs (capacity)	(3.0)%	6.1%	0.8%	4.4%	0.2%	1.0%	0.3%
Passenger load factor (points)	1.0	(3.4)	(0.6)	0.1	(0.3)	2.0	0.1

Consolidated passenger revenue in the first quarter of 2012 increased 5.5% as compared to the year-ago period primarily due to increased pricing as consolidated average fare per passenger and yield increased by 5.7% and 5.2%, respectively. The average fare per passenger increased in the 2012 period as compared to the 2011 period due to a number of fare increases implemented in response to higher fuel prices.

**Operating Expenses**

The table below includes data related to UAL's operating expenses for the three months ended March 31 (in millions, except for percentage changes):

	<u>2012</u>	<u>2011</u>	<u>Increase (Decrease)</u>	<u>% Change</u>
Aircraft fuel	\$3,229	\$2,672	\$ 557	20.8
Salaries and related costs	1,897	1,806	91	5.0
Regional capacity purchase	616	573	43	7.5
Landing fees and other rent	469	473	(4)	(0.8)
Aircraft maintenance materials and outside repairs	407	439	(32)	(7.3)
Depreciation and amortization	380	388	(8)	(2.1)
Distribution expenses	337	350	(13)	(3.7)
Aircraft rent	251	253	(2)	(0.8)
Special charges	164	77	87	NM
Other operating expenses	1,123	1,137	(14)	(1.2)
	<u>\$ 8,873</u>	<u>\$ 8,168</u>	<u>\$ 705</u>	8.6

[Table of Contents](#)

Aircraft fuel expense increased \$557 million, or 20.8%, year-over-year due primarily to a 20.1% increase in fuel prices and a swing to fuel hedge losses in the current quarter versus gains in the first quarter of 2011. The table below presents the significant changes in aircraft fuel cost per gallon in the three month period ended March 31, 2012 as compared to the year-ago period.

	(In millions)			Average price per gallon		
	2012	2011	% Change	2012	2011	% Change
Aircraft fuel expense	\$3,229	\$2,672	20.8	\$ 3.34	\$2.78	20.1
Fuel hedge gains (losses)	(31)	154	NM	(0.03)	0.16	NM
Total fuel purchase cost excluding fuel hedge impacts	\$3,198	\$2,826	13.2	\$ 3.31	\$2.94	12.6
Total fuel consumption (gallons)	967	960	0.7			

Salaries and related costs increased \$91 million, or 5.0%, in the first quarter of 2012 as compared to the year-ago period due to several factors including a slight increase in the number of average full-time employees, higher pay rates primarily driven by new collective bargaining agreements, and additional overtime for airport and call center employees related to our conversion to a single passenger service system.

Regional capacity purchase increased \$43 million, or 7.5%, in the first quarter of 2012 as compared to the year-ago period primarily due to a contractual amendment with one of our regional carrier partners to shift the arrangement from a prorate agreement to a capacity purchase agreement.

Aircraft maintenance materials and outside repairs decreased \$32 million, or 7.3%, in the first quarter of 2012 as compared to the year-ago period primarily due to lower rates on a new engine maintenance contract as well as fewer airframe maintenance visits in the first quarter of 2012 as compared to the first quarter of 2011.

Distribution expenses decreased \$13 million, or 3.7%, in the first quarter of 2012 as compared to the year-ago period due to lower credit card discount fees driven by legislation reducing costs on debit card sales and lower rates on global distribution systems fees paid in 2012 as compared to 2011.

Details of UAL's special charges include the following for the three months ended March 31 (in millions):

	2012	2011
Integration-related costs	\$ 134	\$ 79
Voluntary severance and benefits	49	—
Gains on sale of assets and other special charges, net	(19)	(2)
Special charges	\$ 164	\$ 77

See Note 10 to the financial statements included in Part I, Item I of this report.

*Nonoperating Income (Expense)*. The following table illustrates the year-over-year dollar and percentage changes in UAL's nonoperating income (expense) for the three months ended March 31 (in millions, except for percentage changes):

	2012	2011	Increase (Decrease)	% Change
Interest expense	\$(216)	\$(254)	\$ (38)	(15.0)
Interest capitalized	8	6	2	33.3
Interest income	5	4	1	25.0
Miscellaneous, net	27	(1)	28	NM
Total	\$(176)	\$(245)	\$ (69)	(28.2)

---

[Table of Contents](#)

Interest expense decreased \$38 million in the first quarter of 2012, or 15%, compared to the year-ago period primarily due to a decrease in debt outstanding during the first quarter of 2012 as compared to debt outstanding during the year-ago period.

During the first quarter of 2012, miscellaneous, net included fuel hedge ineffectiveness gain of \$25 million primarily resulting from an increase in fuel hedge values in excess of the increase in aircraft fuel prices during the quarter.

*Income Taxes.* Our effective tax rates are lower than the federal statutory rate of 35% primarily because of the impact of changes to existing valuation allowances. We continue to provide a valuation allowance for our deferred tax assets in excess of deferred tax liabilities because management has concluded that it is more likely than not that such deferred tax assets will ultimately not be realized.

## **LIQUIDITY AND CAPITAL RESOURCES**

### ***Current Liquidity***

As of March 31, 2012, UAL had \$7.3 billion in unrestricted cash, cash equivalents and short-term investments, as compared to \$7.8 billion at December 31, 2011. At March 31, 2012, UAL also had \$571 million of restricted cash and cash equivalents, which is primarily collateral for performance bonds, letters of credit, credit card processing agreements, and estimated future workers' compensation claims. As of March 31, 2012, the Company had its entire commitment capacity of \$500 million under the Revolving Credit Facility available for letters of credit or borrowings.

As is the case with many of our principal competitors, we have a high proportion of debt compared to capital. We have a significant amount of fixed obligations, including debt, aircraft leases and financings, leases of airport property and other facilities, and pension funding obligations. At March 31, 2012, UAL had approximately \$12.4 billion of debt and capital lease obligations, including \$1.1 billion that will become due in the next 12 months. In addition, we have substantial non-cancelable commitments for capital expenditures, including the acquisition of new aircraft and related spare engines.

The Company will continue to evaluate opportunities to repurchase its debt in open market transactions to reduce its indebtedness and the amount of interest paid on its indebtedness.

As of March 31, 2012, United had firm commitments to purchase 50 new aircraft (25 Boeing 787 aircraft and 25 Airbus A350XWB aircraft) scheduled for delivery from 2016 through 2019. United also has options to purchase 42 Airbus A319 and A320 aircraft, and purchase rights for 50 Boeing 787 aircraft and 50 Airbus A350XWB aircraft.

United has secured considerable backstop financing commitments from its aircraft and engine manufacturers, subject to certain customary conditions. However, United can provide no assurance that backstop financing, or any other financing not already in place, for aircraft and engine deliveries will be available to United on acceptable terms when necessary or at all.

As of March 31, 2012, Continental had firm commitments to purchase 78 new aircraft (53 Boeing 737 aircraft and 25 Boeing 787 aircraft) scheduled for delivery from 2012 through 2016. From April 1, 2012 through December 31, 2012, Continental expects to take delivery of 15 Boeing 737-900ER aircraft and five Boeing 787-8 aircraft.

Continental has arranged for financing of eleven Boeing 737-900ER aircraft and four Boeing 787-8 aircraft scheduled for delivery from April 2012 through December 2012. See "Note 9—Debt—Continental EETCs" of the financial statements in Part I, Item I of this report.

However, Continental does not have backstop financing or any other financing currently in place for the other Boeing aircraft on order. Financing will be necessary to satisfy Continental's capital commitments for its firm order aircraft and other related capital expenditures. Continental can provide no assurance that backstop financing, or any other financing not already in place, for aircraft and engine deliveries will be available to Continental on acceptable terms when necessary or at all.

The Company is currently in discussions with Boeing over potential compensation related to delays in the 787 aircraft deliveries. The Company is not able to estimate the ultimate success, amount of, nature or timing of any potential recoveries from Boeing over such delays.

As of March 31, 2012, a substantial portion of UAL's assets, principally aircraft, spare engines, aircraft spare parts, route authorities and certain other intangible assets, were pledged under various loan and other agreements. We must sustain our profitability and/or access the capital markets to meet our significant long-term debt and capital lease obligations and future commitments for capital expenditures, including the acquisition of aircraft and related spare engines.

---

[Table of Contents](#)

**Credit Ratings.** As of the filing date of this report, UAL, United and Continental had the following corporate credit ratings:

	S&P	Moody's	Fitch
UAL	B	B2	B
United	B	B2	B
Continental	B	B2	B

These credit ratings are below investment grade levels. Downgrades from these rating levels, among other things, could restrict the availability, or increase the cost of future financing for the Company.

### **Sources and Uses of Cash**

**Operating Activities.** UAL's cash flows provided by operations for the three months ended March 31, 2012 were \$124 million compared to \$1.0 billion in the same period in 2011. The decrease is attributable to an increase in the Company's net loss year-over-year and the cash flow impact of certain working capital items. Additionally, during the first quarter of 2011, UAL had a \$178 million increase in cash collateral posted from counterparties for its fuel hedges.

**Investing Activities.** UAL's capital expenditures, net of financings, were \$266 million and \$205 million in the three months ended March 31, 2012 and 2011, respectively. UAL's capital expenditures in the three months ended March 31, 2012 were higher, as compared to the year-ago period, due primarily to the impact of fleet-related expenditures, such as the purchase of new 737-900ER aircraft, 767-300 cabin reconfigurations, 767-400 lie flat seat installations, and spare parts.

In addition to capital expenditures during the three months ended March 31, 2012, Continental acquired four aircraft through the issuance of debt, as discussed under *Financing Activities* below.

The purchase of short-term investments increased by \$148 million in the three months ended March 31, 2012 due to the investment of higher cash balances as compared to the year-ago period.

**Financing Activities.** In March 2012, Continental created two pass-through trusts, one of which issued \$753 million aggregate principal amount of Class A pass-through certificates with a stated interest rate of 4.15% and the other of which issued \$139 million aggregate principal amount of Class B pass-through certificates with a stated interest rate of 6.25%. The proceeds of the issuance of the Class A and Class B pass-through certificates, which amounted to \$892 million, have been and will be used to purchase equipment notes issued by Continental. Of the \$892 million in proceeds raised by the pass-through trusts, Continental received \$188 million as of March 31, 2012, in exchange for Continental's issuance of an equivalent principal amount of equipment notes, which has been recorded as debt. The proceeds have been and are expected to be used to fund the acquisition of new aircraft and, in the case of currently owned aircraft, for general corporate purposes.

During the three months ended March 31, 2012, UAL made debt and capital lease payments of \$502 million. These payments include \$195 million related to Continental's Series 2002-1 EETCs.

Continental received \$96 million during the first quarter of 2011 from its December 2010 pass-through trust financing. The proceeds in the first quarter of 2011 related to the financing of two new and two currently owned aircraft. The proceeds related to the two currently owned aircraft were used for general corporate purposes. As noted in Investing Activities above, the financing proceeds related to the acquisition of two new aircraft are not reflected as a financing activity in the consolidated statement of cash flows as the funds are distributed directly to the aircraft supplier. See the 2011 Annual Report for additional information related to this financing.

### **Commitments, Contingencies and Liquidity Matters**

As described in the 2011 Annual Report, the Company's liquidity may be adversely impacted by a variety of factors, including, but not limited to, obligations associated with fuel hedge settlements and related collateral requirements, pension funding obligations, reserve requirements associated with credit card processing agreements, guarantees, commitments and contingencies. See the 2011 Annual Report and Notes 5, 7, 8 and 9 to the financial statements contained in Part I, Item 1 of this report for information related to these matters.

### **United and Continental—Results of Operations**

In November 2011, the Company received a single operating certificate from the Federal Aviation Administration. The Company plans to merge United and Continental into one legal entity. Once this legal merger occurs, the financial statements of United and Continental will be combined for all periods presented from the date of the merger at their historical cost, and there will no longer be a requirement to separately report the historical financial statements of Continental.

[Table of Contents](#)

Until Continental and United are merged into one legal entity, revenue and expenses will continue to be recorded by each entity based on either specific identification of the related transaction, where applicable, or appropriate allocations based on metrics that are systematic and rational. Each airline will continue to record actual expenses for aircraft that are owned or leased and passenger revenue will be determined on an actual basis for the carrier operating the flight.

**United**

The following table presents information related to United's results of operations for the three months ended March 31 (in millions, except percentage changes):

	Three Months Ended		
	March 31,		
	2012	2011	% Change
<b>Operating Revenue:</b>			
Passenger revenue	\$ 4,034	\$ 3,965	1.7
Cargo and other revenue	741	711	4.2
Total revenue	<u>\$ 4,775</u>	<u>\$ 4,676</u>	2.1
<b>Operating Expenses:</b>			
Aircraft fuel	\$ 1,842	\$ 1,512	21.8
Salaries and related costs	1,027	987	4.1
Regional capacity purchase	379	382	(0.8)
Landing fees and other rent	255	252	1.2
Aircraft maintenance materials and outside repairs	267	292	(8.6)
Depreciation and amortization	231	227	1.8
Distribution expenses	182	187	(2.7)
Aircraft rent	78	81	(3.7)
Special charges	96	74	29.7
Other operating expenses	726	674	7.7
Total operating expenses	<u>\$ 5,083</u>	<u>\$ 4,668</u>	8.9
Operating income	\$ (308)	\$ 8	NM
Nonoperating expense	(113)	(168)	(32.7)
RPMs	26,071	26,302	(0.9)
ASMs	33,082	33,326	(0.7)

United had net loss of \$423 million in the three months ended March 31, 2012, as compared to net loss of \$160 million in the three months ended March 31, 2011. As compared to the first quarter of 2011, United's consolidated revenue increased \$99 million, or 2.1%, to \$4.8 billion for the three months ended March 31, 2012. These increases were primarily due to year-over-year capacity discipline, which in turn resulted in higher average fares. Average fares were higher due to fare increases implemented in response to higher fuel prices, as discussed in UAL's results of operations above.

Aircraft fuel expense increased 21.8% in the three months ended March 31, 2012, as compared to the year-ago period, which was primarily driven by increased market prices for aircraft fuel, as highlighted in the fuel table in *Operating Expenses*, above. Fuel hedge losses were \$15 million in the three months ended March 31, 2012, compared to fuel hedge gains of \$125 million in the three months ended March 31, 2011.

Salaries and related costs increased 4.1% in the three months ended March 31, 2012, as compared to the year-ago period, which was primarily driven by new collective bargaining agreements for flight attendants and mechanics.

[Table of Contents](#)

Aircraft maintenance materials and outside repairs decreased \$25 million, or 8.6%, in the first quarter of 2012 as compared to the year-ago period, primarily due to lower rates on a new engine maintenance contract as well as fewer airframe visits in 2012 as compared to 2011.

Special charges increased \$22 million, or 29.7%, in the first quarter of 2012 as compared to the year-ago period, primarily due to costs associated with the integration of United and Continental, as discussed in UAL's results of operations above.

United's nonoperating expense decreased \$55 million, or 32.7%, in the first quarter of 2012 as compared to the year-ago period due to a decrease in interest expense as a result of a decrease in the principal amount of debt outstanding year-over-year.

### Continental

The following table presents information related to Continental's results of operations for the three months ended March 31 (in millions, except percentage changes):

	Three Months Ended		
	March 31,		
	2012	2011	% Change
<b>Operating Revenue:</b>			
Passenger revenue	\$ 3,474	\$ 3,151	10.3
Cargo and other revenue	448	407	10.1
Total revenue	<u>\$ 3,922</u>	<u>\$ 3,558</u>	10.2
<b>Operating Expenses:</b>			
Aircraft fuel	\$ 1,387	\$ 1,160	19.6
Salaries and related costs	847	805	5.2
Regional capacity purchase	237	192	23.4
Landing fees and other rent	214	220	(2.7)
Aircraft maintenance materials and outside repairs	146	149	(2.0)
Depreciation and amortization	149	161	(7.5)
Distribution expenses	155	163	(4.9)
Aircraft rent	174	172	1.2
Special charges	68	3	NM
Other operating expenses	505	504	0.2
Total operating expenses	<u>\$ 3,882</u>	<u>\$ 3,529</u>	10.0
Operating income	\$ 40	\$ 29	37.9
Nonoperating expense	(49)	(84)	(41.7)
RPMs	21,036	20,662	1.8
ASMs	27,262	26,846	1.5

Continental's operating income and net loss in the first quarter of 2012 were \$40 million and \$8 million, respectively, as compared to operating income and net loss of \$29 million and \$57 million, respectively, in the first quarter of 2011. These improvements were largely due to year-over-year capacity discipline which in turn resulted in higher average fares. This is consistent with the improvement in UAL's and United's results described above.

Aircraft fuel expense increased approximately 19.6% in the three months ended March 31, 2012, as compared to 2011, primarily due to an increase in the market prices of aircraft fuel. Fuel hedge losses were \$16 million in the three months ended March 31, 2012, compared to fuel hedge gains of \$29 million in the three months ended March 31, 2011.

Regional capacity purchase expense increased by 23.4% in the three months ended March 31, 2012, as compared to the year-ago period, which was primarily due to a contractual amendment with one of our regional carrier partners to shift the arrangement from a prorate agreement to a capacity purchase agreement.



---

[Table of Contents](#)

Nonoperating expense includes losses from fuel hedge ineffectiveness of \$11 million, for the three months ended March 31, 2012. Continental's nonoperating expense in the three months ended March 31, 2012 also includes a net gain of \$14 million, associated with marking to market the fair value of derivative assets and liabilities related to agreements that provide for Continental's convertible debt to be settled with UAL common stock. This net gain and the related derivatives are reflected only in the Continental stand-alone financial statements. See Note 6 to the financial statements included in Part I, Item 1 of this report for additional information.

### RECONCILIATION OF GAAP TO NON-GAAP FINANCIAL MEASURES

The non-GAAP financial measures in this report are presented because they provide management and investors the ability to measure and monitor UAL's performance on a consistent basis. Special charges relate to activities that are not central to our ongoing operations. A reconciliation of net loss and diluted earnings per share to the non-GAAP financial measure of net loss and diluted earnings per share, excluding special charges, for the three months ended March 31, is as follows (in millions, except per share amounts):

	Three Months Ended March 31,		
	Net Loss 2012	Diluted Loss per Share 2012	Net Loss 2011
Net loss — GAAP	\$ (448)	\$ (1.36)	\$ (213)
Special charges, net	162	0.49	77
Net loss excluding special charges — non-GAAP	\$ (286)	\$ (0.87)	\$ (136)

### CRITICAL ACCOUNTING POLICIES

See *Critical Accounting Policies* in Management's Discussion and Analysis of Financial Condition and Results of Operations in the 2011 Annual Report for a discussion of the Company's critical accounting policies. See Note 1 to the financial statements included in Part I, Item I of this report for a discussion of changes in accounting for revenue for the Company's loyalty program.

### FORWARD-LOOKING INFORMATION

Certain statements throughout Management's Discussion and Analysis of Financial Condition and Results of Operations and elsewhere in this report are forward-looking and thus reflect our current expectations and beliefs with respect to certain current and future events and financial performance. Such forward-looking statements are and will be subject to many risks and uncertainties relating to our operations and business environment that may cause actual results to differ materially from any future results expressed or implied in such forward-looking statements. Words such as "expects," "will," "plans," "anticipates," "indicates," "believes," "forecast," "guidance," "outlook" and similar expressions are intended to identify forward-looking statements.

Additionally, forward-looking statements include statements that do not relate solely to historical facts, such as statements which identify uncertainties or trends, discuss the possible future effects of current known trends or uncertainties, or which indicate that the future effects of known trends or uncertainties cannot be predicted, guaranteed or assured. All forward-looking statements in this report are based upon information available to us on the date of this report. We undertake no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events, changed circumstances or otherwise, except as required by applicable law.

The Company's actual results could differ materially from these forward-looking statements due to numerous factors including, without limitation, the following: its ability to comply with the terms of its various financing arrangements; the costs and availability of financing; its ability to maintain adequate liquidity; its ability to execute its operational plans; its ability to control its costs, including realizing benefits from its resource optimization efforts, cost reduction initiatives and fleet replacement programs; its ability to utilize its net operating losses; its ability to attract and retain customers; demand for transportation in the markets in which it operates; an outbreak of a disease that affects travel demand or travel behavior; demand for travel and the impact that global economic conditions have on customer travel patterns; excessive taxation and the inability to offset future taxable income; general economic conditions (including interest rates, foreign currency exchange rates, investment or credit market conditions, crude oil prices, costs of aviation fuel and energy refining capacity in relevant markets); its ability to cost-effectively hedge against increases in the price of aviation fuel; any potential realized or unrealized gains or losses related to fuel or currency hedging programs; the effects of any hostilities, act of war or terrorist attack; the ability of other

[Table of Contents](#)

air carriers with whom the Company has alliances or partnerships to provide the services contemplated by the respective arrangements with such carriers; the costs and availability of aviation and other insurance; the costs associated with security measures and practices; industry consolidation or changes in airline alliances; competitive pressures on pricing and on demand; its capacity decisions and the capacity decisions of its competitors; U.S. or foreign governmental legislation, regulation and other actions (including open skies agreements and environmental regulations); labor costs; its ability to maintain satisfactory labor relations and the results of the collective bargaining agreement process with its union groups; any disruptions to operations due to any potential actions by its labor groups; weather conditions; the possibility that expected merger synergies will not be realized or will not be realized within the expected time period; and other risks and uncertainties set forth under Item 1A, "Risk Factors" of the 2011 Annual Report, as well as other risks and uncertainties set forth from time to time in the reports the Company files with the SEC.

**ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.**

There have been no material changes in market risk from the information provided in Item 7A. "Quantitative and Qualitative Disclosures About Market Risk" in our 2011 Annual Report except as follows:

Aircraft Fuel. As of March 31, 2012, UAL's projected consolidated fuel requirements for the remainder of 2012 were hedged as follows:

	Maximum Price		Minimum Price	
	% of Expected Consumption	Weighted Average Price (per gallon)	% of Expected Consumption	Weighted Average Price (per gallon)
<u>Remainder of 2012</u>				
Heating oil collars	15%	\$ 3.27	15%	\$ 2.55
Heating oil call options	4	3.20	N/A	N/A
Brent crude oil collars	9	2.74	9	1.90
Diesel fuel collars	6	3.18	6	2.39
Diesel fuel call options	1	3.17	N/A	N/A
Aircraft fuel collars	1	3.00	1	2.35
Total	<u>36%</u>		<u>31%</u>	

As of March 31, 2012, UAL had also hedged 14% of projected first quarter 2013 fuel consumption.

At March 31, 2012, UAL fuel derivatives were in a net asset position of \$206 million. See Note 7 to the financial statements included in Part I, Item 1 of this report for additional information related to fuel hedges.

Fuel derivative disclosures for United and Continental are omitted under the reduced disclosure format permitted by General Instruction H(2) of Form 10-Q.

**ITEM 4. CONTROLS AND PROCEDURES.**

UAL, United and Continental each maintain controls and procedures that are designed to ensure that information required to be disclosed in the reports filed or submitted to the SEC is recorded, processed, summarized and reported, within the time periods specified by the SEC's rules and forms, and is accumulated and communicated to management, including the Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure. The management of UAL, United and Continental, including the Chief Executive Officer and Chief Financial Officer, performed an evaluation to conclude with reasonable assurance that UAL's, United's and Continental's disclosure controls and procedures were designed and operating effectively to report the information each company is required to disclose in the reports they file with the SEC on a timely basis. Based on that evaluation, the Chief Executive Officer and the Chief Financial Officer of UAL, United and Continental have concluded that as of March 31, 2012, disclosure controls and procedures of each company were effective.

***Changes in Internal Control over Financial Reporting during the Quarter Ended March 31, 2012***

Except as set forth below, during the three months ended March 31, 2012, there were no changes in UAL's, United's or Continental's internal controls over financial reporting during their most recent fiscal quarter that materially affected, or is reasonably likely to materially affect, their internal controls over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934).

During the first quarter of 2012, we made certain changes to internal controls over financial reporting related to our revenue accounting system and our frequent flyer accounting systems. In connection with our conversion to a single passenger service system in March 2012, United converted from its former revenue accounting system to the Continental revenue accounting system and frequent flyer passenger database. The operating effectiveness of these changes to the internal controls over financial reporting will be evaluated as part of our annual assessment of the effectiveness of internal control over financial reporting as of the end of fiscal year 2012.

## PART II. OTHER INFORMATION

### ITEM 1. LEGAL PROCEEDINGS.

The disclosures below include updates to certain legal proceedings included in the 2011 Annual Report. In addition to the legal proceedings below, UAL, United and Continental are parties to other legal proceedings as described in the 2011 Annual Report.

#### *European Union Emissions Trading Scheme*

In 2009, the EU issued a directive to member states to include aviation in its greenhouse gas ETS, which required the Company to begin monitoring emissions of carbon dioxide effective January 1, 2010. On December 17, 2009, the Air Transportation Association, joined by United, Continental and American Airlines, filed a lawsuit in the United Kingdom's High Court of Justice challenging regulations that transpose into UK law the EU ETS as applied to U.S. carriers as violating international law due to the extra-territorial reach of the scheme and as an improper tax. In June 2010, the case was referred to the Court of Justice of the European Union (Case C-366/10). On December 21, 2011, the CJEU issued an opinion that upheld the EU ETS and, on March 27, 2012, the plaintiffs filed documents terminating the lawsuit. More than forty non-EU countries have gone on record opposing the scheme and based upon this significant international dispute, it is unclear whether or not the inclusion of aviation in the EU ETS will be sustained. If the scheme continues, it will increase the cost of carriers operating in the EU (by requiring the purchase of carbon allowances). As of January 1, 2012, the ETS required the Company to ensure that by each compliance date, it has obtained sufficient emission allowances equal to the amount of carbon dioxide emissions with respect to flights to and from EU member states in the preceding calendar year. Such allowances are to be surrendered on an annual basis to the relevant government with an initial compliance date of April 30, 2013 for emissions subject to the EU ETS in 2012.

#### *EEOC Claim Under the Americans with Disabilities Act*

On June 5, 2009, the U.S. Equal Employment Opportunity Commission ("EEOC") filed a lawsuit on behalf of five named individuals and other similarly situated employees alleging that United's reasonable accommodation policy for employees with medical restrictions does not comply with the requirements of the Americans with Disabilities Act. The EEOC maintains that qualified disabled employees should be placed into available open positions for which they are minimally qualified, even if there are better qualified candidates for these positions. Under United's accommodation policy, employees who are medically restricted and who cannot be accommodated in their current position are given the opportunity to apply and compete for available positions. If the medically restricted employee is similarly qualified to others who are competing for an open position, under United's policy, the medically restricted employee will be given a preference for the position. If, however, there are candidates that have superior qualifications competing for an open position, then no preference will be given. United successfully transferred the venue of the case to the United States Federal Court for the Northern District of Illinois. On November 22, 2010, United filed a motion to dismiss the matter which the district court granted on February 3, 2011. On April 1, 2011, the EEOC appealed the dismissal to the Seventh Circuit Court of Appeals. On March 7, 2012, the Seventh Circuit Court of Appeals upheld the district court's decision dismissing the case. However, the three judge panel noted the split in the appellate court on this issue, potentially relevant precedent from the U.S. Supreme Court, and strongly recommended an *en banc* hearing of the case. On April 20, 2012, the EEOC filed for an *en banc* hearing.

### ITEM 1A. RISK FACTORS.

See Part I, Item 1A., "Risk Factors," of the 2011 Annual Report for a detailed discussion of the risk factors affecting UAL, United and Continental. The disclosure below includes updates to certain risk factor disclosures included in the 2011 Annual Report, which are in addition to, and not in lieu of, those contained in the 2011 Annual Report.

#### *Extensive government regulation could increase the Company's operating costs and restrict its ability to conduct its business.*

Airlines are subject to extensive regulatory and legal oversight. Compliance with U.S. and international regulations imposes significant costs and may have adverse effects on the Company. Laws, regulations, taxes and airport rates and charges, both domestically and internationally, have been proposed from time to time that could significantly increase the cost of airline operations or reduce airline revenue. The Company cannot provide any assurance that current laws and regulations, or laws or regulations enacted in the future, will not adversely affect its financial condition or results of operations.

Each of United and Continental provides air transportation under certificates of public convenience and necessity issued by the Department of Transportation ("DOT"). If the DOT altered, amended, modified, suspended or revoked these certificates, it could have a material adverse effect on the Company's business. The DOT is also responsible for promulgating consumer protection and other regulations that may impose significant compliance costs on the Company. The Federal Aviation Administration ("FAA") regulates the safety of United's and Continental's operations. United and Continental operate pursuant to a single air carrier operating certificate issued by the FAA. From time to time, the FAA also issues orders, airworthiness directives and other regulations relating to the maintenance and operation of aircraft that require material expenditures or operational restrictions by the Company. These FAA orders and directives could include the temporary grounding of an entire aircraft type if the FAA identifies design, manufacturing, maintenance or other issues requiring immediate corrective action. FAA requirements cover, among other things, retirement of older aircraft, security measures, collision avoidance systems, airborne windshear avoidance systems, noise abatement and other environmental concerns, aircraft operation and safety and increased inspections and maintenance procedures to be conducted on older aircraft. These FAA directives or requirements could have a material adverse effect on the Company.

In addition, the Company's operations may be adversely impacted due to the existing antiquated air traffic control ("ATC") system utilized by the U.S. government. During peak travel periods in certain markets, the current ATC system's inability to handle existing travel demand has led to short-term capacity constraints imposed by government agencies and resulted in delays and disruptions of air traffic. In addition, the current system will not be able to effectively handle projected future air traffic growth. Imposition of these ATC constraints on a long-term basis may have a material adverse effect on our results of operations. Failure to update the ATC system in a timely manner, and the substantial funding requirements of a modernized ATC system that may be imposed on air carriers may have an adverse impact on the Company's financial condition or results of operations.

The airline industry is subject to extensive federal, state and local taxes and fees that increase the cost of the Company's operations. In addition to taxes and fees that the Company is currently subject to, proposed taxes and fees are currently pending and if imposed, would increase the Company's operating

expenses.

Access to landing and take-off rights, or “slots,” at several major U.S. airports and many foreign airports served by the Company are, or recently have been, subject to government regulation. Certain of the Company’s major hubs are among increasingly congested airports in the United States and have been or could be the subject of regulatory action that might limit the number of flights and/or increase costs of operations at certain times or throughout the day. The FAA may limit the Company’s airport access by limiting the number of departure and arrival slots at high density traffic airports, which could affect the Company’s ownership and transfer rights, and local airport authorities may have the ability to control access to certain facilities or the cost of access to its facilities, which could have an adverse effect on the Company’s business. In addition, in 2008, the FAA planned to withdraw and auction a certain number of slots held by airlines at the three primary New York area airports, which the airlines challenged and the FAA terminated in 2009. If the FAA were to plan another auction that survived legal challenge by the airlines, the Company could incur substantial costs to obtain such slots. Further, the Company’s operating costs at airports at which it operates, including the Company’s major hubs, may increase significantly because of capital improvements at such airports that the Company may be required to fund, directly or indirectly. In some circumstances, such costs could be imposed by the relevant airport authority without the Company’s approval and may have a material adverse effect on the Company’s financial condition.

The ability of carriers to operate flights on international routes between airports in the U.S. and other countries may be subject to change. Applicable arrangements between the United States and foreign governments may be amended from time to time, government policies with respect to airport operations may be revised, and the availability of appropriate slots or facilities may change. The Company currently operates a number of flights on international routes under government arrangements, regulations or policies that designate the number of carriers permitted to operate on such routes, the capacity of the carriers providing services on such routes, the airports at which carriers may operate international flights, or the number of carriers allowed access to particular airports. Any further limitations, additions or modifications to such arrangements, regulations or policies could have a material adverse effect on the Company’s financial position and results of operations. Additionally, if an open skies policy were to be adopted for any of the Company’s international routes, such an event could have a material adverse impact on the Company’s financial position and results of operations and could result in the impairment of material amounts of related tangible and intangible assets. In addition, competition from revenue-sharing joint ventures and other alliance arrangements by and among other airlines could impair the value of the Company’s business and assets on the open skies routes. The Company’s plans to enter into or expand U.S. antitrust immunized alliances and joint ventures on various international routes are subject to receipt of approvals from applicable U.S. federal authorities and obtaining other applicable foreign government clearances or satisfying the necessary applicable regulatory requirements. There can be no assurance that such approvals and clearances will be granted or continued in effect upon further regulatory review or that changes in regulatory requirements or standards can be satisfied.

Many aspects of the Company’s operations are also subject to increasingly stringent federal, state, local and international laws protecting the environment. Future environmental regulatory developments, such as climate change regulations in the United States and abroad could adversely affect operations and increase operating costs in the airline industry. There are certain climate change laws and regulations that have already gone into effect and that apply to the Company, including the European Union Emissions Trading Scheme (subject to international dispute), the State of California’s cap and trade regulations, environmental taxes for certain international flights, limited greenhouse gas reporting requirements and land-use planning laws which could apply to airports and could affect airlines in certain circumstances. In addition, there is the potential for additional regulatory actions in regard to the emission of greenhouse gases by the aviation industry. The precise nature of future requirements and their applicability to the Company are difficult to predict, but the financial impact to the Company and the aviation industry would likely be adverse and could be significant.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS.

The following table presents repurchases of UAL common stock made in the first quarter of fiscal year 2012:

Period	Total number of shares purchased(a)	Average price paid per share	Total number of shares purchased as part of publicity announced	Maximum number of shares (or approximate dollar value) of shares that may yet be purchased under the plans or programs
01/01/12-01/31/12	—	\$ —	—	(b)
02/01/12-02/29/12	67,685	20.41	—	(b)
03/01/12-03/31/12	—	—	—	(b)
Total	<u>67,685</u>			

(a) Shares withheld from employees to satisfy certain tax obligations due upon the vesting of restricted stock.

(b) The United Continental Holdings, Inc. 2008 Incentive Compensation Plan provides for the withholding of shares to satisfy tax obligations due upon the vesting of restricted stock or restricted stock units. However, this plan does not specify a maximum number of shares that may be repurchased.

## ITEM 6. EXHIBITS.

A list of exhibits included as part of this Form 10-Q is set forth in an Exhibit Index that immediately precedes the exhibits.

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, each registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized. The signature for each undersigned company shall be deemed to relate only to matters having reference to such company or its subsidiaries.

United Continental Holdings, Inc.  
(Registrant)

Date: April 26, 2012

By: /s/ John D. Rainey  
John D. Rainey  
Executive Vice President and Chief Financial Officer  
(principal financial officer)

Date: April 26, 2012

By: /s/ Chris Kenny  
Chris Kenny  
Vice President and Controller  
(principal accounting officer)

United Air Lines, Inc.  
(Registrant)

Date: April 26, 2012

By: /s/ John D. Rainey  
John D. Rainey  
Executive Vice President and Chief Financial Officer  
(principal financial officer)

Date: April 26, 2012

By: /s/ Chris Kenny  
Chris Kenny  
Vice President and Controller  
(principal accounting officer)

Continental Airlines, Inc.  
(Registrant)

Date: April 26, 2012

By: /s/ John D. Rainey  
John D. Rainey  
Executive Vice President and Chief Financial Officer  
(principal financial officer)

Date: April 26, 2012

By: /s/ Chris Kenny  
Chris Kenny  
Vice President and Controller  
(principal accounting officer)

**EXHIBIT INDEX**

<u>Exhibit No.</u>	<u>Registrant</u>	<u>Exhibit</u>
^10.1	UAL Continental	Supplemental Agreement No. 58 to Purchase Agreement No. 1951, dated January 6, 2012, by and between The Boeing Company and Continental Airlines, Inc.
†10.2	UAL	Employment Agreement, dated as of February 2, 2012, by and among United Continental Holdings, Inc., United Air Lines, Inc. and Brett J. Hart
†10.3	UAL	Employment Agreement, dated as of April 15, 2012, by and among United Continental Holdings, Inc., Continental Airlines, Inc. and John D. Rainey
12.1	UAL	United Continental Holdings, Inc. and Subsidiary Companies Computation of Ratio of Earnings to Fixed Charges and Ratio of Earnings to Fixed Charges and Preferred Stock Dividend Requirements
12.2	United	United Air Lines, Inc. and Subsidiary Companies Computation of Ratio of Earnings to Fixed Charges and Ratio of Earnings to Fixed Charges and Preferred Stock Dividend Requirements
12.3	Continental	Continental Airlines, Inc. and Subsidiary Companies Computation of Ratio of Earnings to Fixed Charges
31.1	UAL	Certification of the Principal Executive Officer of UAL Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)
31.2	UAL	Certification of the Principal Financial Officer of UAL Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)
31.3	United	Certification of the Principal Executive Officer of United Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)
31.4	United	Certification of the Principal Financial Officer of United Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)
31.5	Continental	Certification of the Principal Executive Officer of Continental Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)
31.6	Continental	Certification of the Principal Financial Officer of Continental Pursuant to 15 U.S.C. 78m(a) or 78o(d) (Section 302 of the Sarbanes-Oxley Act of 2002)
32.1	UAL	Certification of the Chief Executive Officer and Chief Financial Officer of UAL Pursuant to 18 U.S.C. 1350 (Section 906 of the Sarbanes-Oxley Act of 2002)
32.2	United	Certification of the Chief Executive Officer and Chief Financial Officer of United Pursuant to 18 U.S.C. 1350 (Section 906 of the Sarbanes-Oxley Act of 2002)
32.3	Continental	Certification of the Chief Executive Officer and Chief Financial Officer of Continental Pursuant to 18 U.S.C. 1350 (Section 906 of the Sarbanes-Oxley Act of 2002)
99.1	United Continental	Unaudited Pro Forma Condensed Combined Financial Information of United and Continental
**101.1	UAL United Continental	XBRL Instance Document
**101.2	UAL United Continental	XBRL Taxonomy Extension Schema Document
**101.3	UAL United Continental	XBRL Taxonomy Extension Calculation Linkbase Document

---

[Table of Contents](#)

	UAL United	
**101.4	Continental	XBRL Taxonomy Extension Definition Linkbase Document
	UAL United	
**101.5	Continental	XBRL Taxonomy Extension Labels Linkbase Document
	UAL United	
**101.6	Continental	XBRL Taxonomy Extension Presentation Linkbase Document

- ^ Confidential portion of this exhibit has been omitted and filed separately with the SEC pursuant to a request for confidential treatment.
- † Indicates management contract or compensatory plan or arrangement. Pursuant to Item 601(b)(10), United and Continental are permitted to omit certain compensation-related exhibits from this report and therefore, only UAL is identified as the registrant for purposes of those items.
- \*\* XBRL (eXtensible Business Reporting Language) information is furnished and not filed or a part of a registration statement or prospectus for purposes of sections 11 or 12 of the Securities Act of 1933, is deemed not filed for purposes of section 18 of the Securities Exchange Act of 1934, and otherwise is not subject to liability under these sections.



Supplemental Agreement No. 58  
to  
Purchase Agreement No. 1951  
(the Agreement)  
Between  
The Boeing Company  
and  
Continental Airlines, Inc.  
Relating to Boeing Model 737 Aircraft

THIS SUPPLEMENTAL AGREEMENT, is entered into as of January 6, 2012 by and between THE BOEING COMPANY (Boeing) and CONTINENTAL AIRLINES, INC. (Customer);

WHEREAS, Boeing and Customer have agreed to **[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]**

WHEREAS, Customer and Boeing have agreed to **[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]**

NOW THEREFORE, in consideration of the mutual covenants herein contained, the parties agree to amend the Agreement as follows:

1. Table of Contents, Articles, Tables, Exhibits, and Letter Agreements:

1.1 Remove and replace, in its entirety, the "Table of Contents", with the "Table of Contents" attached hereto, to reflect the changes made by this Supplemental Agreement No. 58

---

1.2 Remove and replace, in their entirety, pages T-6-1, T-6-2, and T-6-3 of Table 1 entitled the “Aircraft Deliveries and Descriptions, Model 737-900ER Aircraft”, with the revised pages T-6-1, T-6-2, and T-6-3 of Table 1 attached hereto.

1.3 Remove and replace, in its entirety, Attachment B to Letter Agreement 1951-9R20, “Option Aircraft Delivery, Description, Price, and Advance Payments” with the revised Attachment B to Letter Agreement 1951-9R20, attached hereto.

The changes described above will result in additional advance payments due by Customer to Boeing in the amount of **[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]**. Such payment will be due no later than five calendar days after execution of this Agreement.

The Agreement will be deemed to be supplemented to the extent herein provided as of the date hereof and as so supplemented will continue in full force and effect.

EXECUTED IN DUPLICATE as of the day and year first written above.

THE BOEING COMPANY

CONTINENTAL AIRLINES, INC.

By: /s/ Susan Englander

By: /s/ Gerald Laderman

Its: Attorney-in-Fact

Its: Senior Vice President – Finance and Treasurer

---

TABLE OF CONTENTS

<u>ARTICLES</u>	<u>Page Number</u>	<u>SA Number</u>
1. Subject Matter of Sale	1-1	SA 39
2. Delivery, Title and Risk of Loss	2-1	
3. Price of Aircraft	3-1	SA 39
4. Taxes	4-1	
5. Payment	5-1	
6. Excusable Delay	6-1	
7. Changes to the Detail Specification	7-1	SA 39
8. Federal Aviation Requirements and Certificates and Export License	8-1	SA 39
9. Representatives, Inspection, Flights and Test Data	9-1	
10. Assignment, Resale or Lease	10-1	
11. Termination for Certain Events	11-1	
12. Product Assurance, Disclaimer and Release; Exclusion of Liabilities; Customer Support; Indemnification and Insurance	12-1	
13. Buyer Furnished Equipment and Spare Parts	13-1	
14. Contractual Notices and Requests	14-1	SA 39
15. Miscellaneous	15-1	

---

TABLE OF CONTENTS

<u>TABLES</u>		<u>Page</u>	<u>SA</u>
		<u>Number</u>	<u>Number</u>
I.	Aircraft Deliveries and Descriptions – 737-500	T-1	SA 3
	Aircraft Deliveries and Descriptions – 737-700	T-2	SA 57
	Aircraft Deliveries and Descriptions – 737-800	T-3	SA 55
	Aircraft Deliveries and Descriptions – 737-600	T-4	SA 4
	Aircraft Deliveries and Descriptions – 737-900	T-5	SA 39
	Aircraft Deliveries and Descriptions – 737-900ER	T-6	SA 58
<u>EXHIBITS</u>			
A-1	Aircraft Configuration – Model 737-724 (Aircraft delivering through July 2004)		SA 26
A-1.1	Aircraft Configuration – Model 737-724 (Aircraft delivering on or after August 2004)		SA 46
A-2	Aircraft Configuration – Model 737-824 (Aircraft delivering through July 2004)		SA 26
A-2.1	Aircraft Configuration – Model 737-824 (Aircraft delivering August 2004 through December 2007)		SA 41
A-2.2	Aircraft Configuration – Model 737-824 (Aircraft delivering January 2008 through July 2008)		SA 45
A-2.3	Aircraft Configuration – Model 737-824 (Aircraft scheduled to deliver between August 2008 and October 2010)		SA 50

---

A-2.4	Aircraft Configuration – Model 737-824 (Aircraft scheduled to deliver in or after November 2010)	SA 50
A-3	Aircraft Configuration – Model 737-624	SA 1
A-4	Aircraft Configuration – Model 737-524	SA 3
A-5	Aircraft Configuration – Model 737-924 <b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 26
A-6	Aircraft Configuration – Model 737-924ER <b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 45
A-6.1	Aircraft Configuration – Model 737-924ER <b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 53
A-6.2	Aircraft Configuration – Model 737-924ER <b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 53
B	Product Assurance Document	SA 1
C	Customer Support Document – Code Two – Major Model Differences	SA 1
C1	Customer Support Document – Code Three – Minor Model Differences	SA 39

---

D	Aircraft Price Adjustments – New Generation Aircraft (1995 Base Price - <b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b> )	SA 1
D1	Airframe and Engine Price Adjustments – Current Generation Aircraft	SA 1
D2	Aircraft Price Adjustments – New Generation Aircraft (1997 Base Price - <b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b> )	SA 5
D3	Aircraft Price Adjustments - New Generation Aircraft (July 2003 Base Price – <b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b> )	SA 41
D4	Escalation Adjustment – Airframe and Optional Features <b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 41
E	Buyer Furnished Equipment Provisions Document	SA 39
F	Defined Terms Document	SA 5

---

TABLE OF CONTENTS

<u>LETTER AGREEMENTS</u>		<u>SA Number</u>
1951-1	Not Used	
1951-2R4	Seller Purchased Equipment	SA 39
1951-3R22	Option Aircraft-Model 737-824 Aircraft	SA 38
1951-4R1	Waiver of Aircraft Demonstration	SA 1
1951-5R3	Promotional Support – New Generation Aircraft	SA 48
1951-6	Configuration Matters	
1951-7R1	Spares Initial Provisioning	SA 1
1951-8R2	Escalation Sharing – New Generation Aircraft	SA 4
1951-9R21	Option Aircraft-Model 737-724 Aircraft	SA 58
1951-11R1	Escalation Sharing-Current Generation Aircraft	SA 4
1951-12R7	Option Aircraft – Model 737-924 Aircraft	SA 32
1951-13	Configuration Matters – Model 737-924	SA 5
1951-14	Installation of Cabin Systems Equipment 737-924	SA 22
1951-15	Configuration Matters – Model 737-924ER	SA 39

---

TABLE OF CONTENTS

		<u>SA Number</u>
<u>RESTRICTED LETTER AGREEMENTS</u>		
6-1162-MMF-295	Performance Guarantees – Model 737-724 Aircraft	
6-1162-MMF-296	Performance Guarantees – Model 737-824 Aircraft	
6-1162-MMF-308R4	Disclosure of Confidential Information	SA 39
6-1162-MMF-309R1	<b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 1
6-1162-MMF-311R7	<b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 57
6-1162-MMF-312R1	Special Purchase Agreement Provisions	SA 1
6-1162-MMF-319	Special Provisions Relating to the Rescheduled Aircraft	
6-1162-MMF-378R1	Performance Guarantees – Model 737-524 Aircraft	SA 3
6-1162-GOC-015R1	<b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 31
6-1162-GOC-131R11	Special Matters	SA 57
6-1162-DMH-365	Performance Guarantees – Model 737-924 Aircraft	SA 5



---

6-1162-DMH-624	<b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 8
6-1162-DMH-680	Delivery Delay Resolution Program	SA 9
6-1162-DMH-1020	<b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 14
6-1162-DMH-1035	<b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 15
6-1162-DMH-1054	<b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 16
6-1162-CHL-048	Rescheduled Aircraft Agreement	SA 26
6-1162-CHL-195	Restructure Agreement for Model 737NG and 757-300 Aircraft	SA 30
6-1162-MSA-768	Performance Guarantees – Model 737-924ER Aircraft (Aircraft delivering prior to May 2012)	SA 57
6-1162-SEE-0361	Performance Guarantees – Model 737-924ER Aircraft (Aircraft delivering May 2012 and on)	SA 57
6-1162-SEE-133	<b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b>	SA 46

---

6-1162-SEE-0176R4	Record Option Proposals	SA 48
6-1162-SEE-0187	Passenger Service Unit Resolution	SA 50
6-1162-SEE-0225R1	Use of Aircraft – Carbon Brakes <b>[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST FOR CONFIDENTIAL TREATMENT]</b> Testing	SA 50
6-1162-SEE-0263	Use of Aircraft – 737NG Performance Improvement Package Testing	SA 50
6-1162-RCN-1888	Use of Aircraft – Boeing 747-800 and 787 Flight Test Training	SA 53
6-1162-RCN-1890	Use of Aircraft for Testing	SA 57
6-1162-SEE-0326	Model 737 – Koito Seat Resolution	SA 56

---

TABLE OF CONTENTS

SUPPLEMENTAL AGREEMENTS

Supplemental Agreement No. 1  
Supplemental Agreement No. 2  
Supplemental Agreement No. 3  
Supplemental Agreement No. 4  
Supplemental Agreement No. 5  
Supplemental Agreement No. 6  
Supplemental Agreement No. 7  
Supplemental Agreement No. 8  
Supplemental Agreement No. 9  
Supplemental Agreement No. 10  
Supplemental Agreement No. 11  
Supplemental Agreement No. 12  
Supplemental Agreement No. 13  
Supplemental Agreement No. 14  
Supplemental Agreement No. 15  
Supplemental Agreement No. 16  
Supplemental Agreement No. 17  
Supplemental Agreement No. 18  
Supplemental Agreement No. 19  
Supplemental Agreement No. 20

DATED AS OF:

October 10, 1996  
March 5, 1997  
July 17, 1997  
October 10, 1997  
May 21, 1998  
July 30, 1998  
November 12, 1998  
December 7, 1998  
February 18, 1999  
March 19, 1999  
May 14, 1999  
July 2, 1999  
October 13, 1999  
December 13, 1999  
January 13, 2000  
March 17, 2000  
May 16, 2000  
September 11, 2000  
October 31, 2000  
December 21, 2000

---

Supplemental Agreement No. 21	March 30, 2001
Supplemental Agreement No. 22	May 23, 2001
Supplemental Agreement No. 23	June 29, 2001
Supplemental Agreement No. 24	August 31, 2001
Supplemental Agreement No. 25	December 31, 2001
Supplemental Agreement No. 26	March 29, 2002
Supplemental Agreement No. 27	November 6, 2002
Supplemental Agreement No. 28	April 1, 2003
Supplemental Agreement No. 29	August 19, 2003
Supplemental Agreement No. 30	November 4, 2003
Supplemental Agreement No. 31	August 20, 2004
Supplemental Agreement No. 32	December 29, 2004
Supplemental Agreement No. 33	December 29, 2004
Supplemental Agreement No. 34	June 22, 2005
Supplemental Agreement No. 35	June 30, 2005
Supplemental Agreement No. 36	July 21, 2005
Supplemental Agreement No. 37	March 30, 2006
Supplemental Agreement No. 38	June 6, 2006
Supplemental Agreement No. 39	August 3, 2006
Supplemental Agreement No. 40	December 5, 2006
Supplemental Agreement No. 41	June 1, 2007
Supplemental Agreement No. 42	June 13, 2007
Supplemental Agreement No. 43	July 18, 2007

---

Supplemental Agreement No. 44	December 7, 2007
Supplemental Agreement No. 45	February 20, 2008
Supplemental Agreement No. 46	June 25, 2008
Supplemental Agreement No. 47	October 30, 2008
Supplemental Agreement No. 48	January 29, 2009
Supplemental Agreement No. 49	May 1, 2009
Supplemental Agreement No. 50	July 23, 2009
Supplemental Agreement No. 51	August 5, 2009
Supplemental Agreement No. 52	August 31, 2009
Supplemental Agreement No. 53	December 23, 2009
Supplemental Agreement No. 54	March 1, 2010
Supplemental Agreement No. 55	March 31, 2010
Supplemental Agreement No. 56	August 12, 2010
Supplemental Agreement No. 57	March 2, 2011
Supplemental Agreement No. 58	January 6, 2012

---

**Table 1 to Purchase Agreement 1951  
Aircraft Deliveries and Descriptions  
Model 737-900ER Aircraft**

**[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH  
THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST  
FOR CONFIDENTIAL TREATMENT]**

Page T-6-1  
**Boeing Proprietary**

**SA58**

---

**Table 1 to Purchase Agreement 1951  
Aircraft Deliveries and Descriptions  
Model 737-900ER Aircraft**

**[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH  
THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST  
FOR CONFIDENTIAL TREATMENT]**

Page T-6-2  
**Boeing Proprietary**

**SA58**

---

**Table 1 to Purchase Agreement 1951  
Aircraft Deliveries and Descriptions  
Model 737-900ER Aircraft**

**[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH  
THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST  
FOR CONFIDENTIAL TREATMENT]**

T-6-3  
**Boeing Proprietary**

**SA58**



---

**Attachment B to  
Letter Agreement 1951-9R20  
Option Aircraft Delivery, Description, Price and Advance Payments**

**[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH  
THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST  
FOR CONFIDENTIAL TREATMENT]**

**Boeing Proprietary**

SA58  
Page 1 of 3

---

**Attachment B to  
Letter Agreement 1951-9R21  
Option Aircraft Delivery, Description, Price and Advance Payments**

**[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH  
THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST  
FOR CONFIDENTIAL TREATMENT]**

**Boeing Proprietary**

SA58  
Page 2 of 3

---

**Attachment B to  
Letter Agreement 1951-9R21  
Option Aircraft Delivery, Description, Price and Advance Payments**

**[CONFIDENTIAL MATERIAL OMITTED AND FILED SEPARATELY WITH  
THE SECURITIES AND EXCHANGE COMMISSION PURSUANT TO A REQUEST  
FOR CONFIDENTIAL TREATMENT]**

**Boeing Proprietary**

SA58  
Page 3 of 3

**EMPLOYMENT AGREEMENT**

**THIS EMPLOYMENT AGREEMENT** (“Agreement”) is made by and among **UNITED AIR LINES, INC.**, a Delaware corporation (“Company”), **UNITED CONTINENTAL HOLDINGS, INC.**, a Delaware corporation and the parent company of Company (“UCH”), and **BRETT J. HART** (“Employee”), and is dated and effective as of February 2, 2012 (the “Effective Date”).

**W I T N E S S E T H:**

**WHEREAS**, UCH, Company and Employee are parties to an Employment Agreement dated as of December 15, 2010 (the “Existing Agreement”); and

**WHEREAS**, UCH, Company and Employee desire to enter into this Agreement to replace and supersede the Existing Agreement in its entirety, effective as of the Effective Date.

**NOW, THEREFORE**, for and in consideration of the mutual promises, covenants and obligations contained herein, UCH, Company, and Employee agree as follows:

**ARTICLE 1: EMPLOYMENT AND DUTIES**

1.1 **Employment**. Company agrees to continue to employ Employee, and Employee agrees to continue to be employed by Company, under the terms and conditions of this Agreement effective as of the Effective Date. Employee agrees to serve in the position assigned pursuant to paragraph 1.2 and to perform diligently and to the best of Employee’s abilities.

1.2 **Position**. Employee shall serve as Executive Vice President, General Counsel and Corporate Secretary of UCH, Company and Continental Airlines, Inc., or in such other positions as the parties may agree. UCH and Company may assign this Agreement and Employee’s employment to any subsidiary or affiliate of UCH or Company.

**ARTICLE 2: TERM AND TERMINATION OF EMPLOYMENT**

2.1 **Term**. Unless sooner terminated pursuant to other provisions hereof, Company agrees to employ Employee pursuant to this Agreement for the period beginning on the Effective Date and ending on September 30, 2012 (the “Initial Term”). The term of this Agreement shall be extended automatically for a successive one-year period as of the last day of the Initial Term and as of the last day of each successive one-year period of time thereafter while this Agreement is in effect (each such successive term being referred to as an “Extended Term”) unless at least 90 days before the last day of the Initial Term or any such Extended Term either UCH and Company gives written notice to Employee not to extend the Agreement or Employee gives written notice to UCH and Company not to extend the Agreement. Upon expiration of this Agreement due to provision of written notice by UCH and Company to Employee that the term of this Agreement shall not be extended (a “Company Caused Expiration”), if Employee is not then a party to an employment or other agreement with UCH or a subsidiary thereof that

---

provides Employee with severance benefits upon certain terminations of Employee's employment with UCH and its subsidiaries, then UCH shall cause Employee to be eligible for severance benefits under a severance plan to be implemented prior to the date of any Company Caused Expiration and thereafter maintained by UCH or a subsidiary thereof subject to the terms and conditions of such plan as in effect on the date of termination of Employee's employment. The provisions of the preceding sentence shall survive the expiration or earlier termination of this Agreement.

2.2 **Right and Notice of Termination.** If Company or Employee desires to terminate Employee's employment at any time prior to expiration of the term of employment, it or Employee may do so by providing written notice to the other party that it or Employee has elected to terminate Employee's employment and stating the effective date and reason for such termination, provided that no such action shall alter or amend any other provisions hereof.

2.5 **Certain Determinations under Section 409A of the Code.** For all purposes of this Agreement, Employee shall be considered to have terminated employment with Company when Employee incurs a "separation from service" with Company within the meaning of Section 409A(a)(2)(A)(i) of the Internal Revenue Code of 1986, as amended (the "Code"). However, whether a separation from service has occurred shall be determined based upon a reasonably anticipated permanent reduction in the level of bona fide services to be performed to no more than 20% (or 49% if Employee will no longer serve as an officer of UCH or Company) of the average level of bona fide services provided in the immediately preceding 36 months. Employee hereby agrees to be bound by Company's determination of its "specified employees" (as defined in Section 409A of the Code).

### **ARTICLE 3: COMPENSATION AND BENEFITS**

3.1 **Base Salary.** During the period of this Agreement, Employee shall receive an annual base salary equal to \$600,000 or such other amount as the parties may agree upon from time to time ("Base Salary"). Employee's annual Base Salary shall not be reduced by Company without Employee's consent unless the reduction is (i) a result of a generally applicable reduction imposed on substantially all of the officers of UCH and its affiliates and (ii) an amount proportionate to the base salary reduction for other officers of UCH and its affiliates at substantially the same title or level of Employee. Employee's Base Salary shall be paid in accordance with Company's payroll practice for similarly situated employees.

3.2 **Annual and Long-Term Incentive Programs.** Employee shall be eligible to participate in the annual incentive compensation program maintained by Company for its similarly situated employees. Employee's 2012 target opportunity under such program shall be equal to 125% of Base Salary. Employee shall be eligible to receive grants under the long term incentive plans maintained by UCH or any affiliate of UCH that is eligible to grant awards to Employee (including stock option, restricted stock and other equity compensation plans and any other long-term incentive plans) at the discretion of the Compensation Committee of the Board of Directors of UCH (the "UCH Board Committee").

---

3.3 **Other Benefits.** Employee shall be allowed to participate in all benefits, plans, policies and programs maintained by Company for similarly situated employees and maintained by UCH or its affiliates for officers of UCH, including the Officer Travel Policy (as defined in paragraph 4.9), but excluding any automobile or life insurance policy except as otherwise provided therein. For the avoidance of doubt, Employee shall not be a participant in the Continental Airlines Retirement Plan ("CARP"). Except as provided in the last sentence of section 4(iii) of the Officer Travel Policy, Company shall not change, amend or discontinue Employee's Flight Benefits (as defined in paragraph 4.9 or as provided for under paragraph 4.3) without Employee's prior written consent. Upon a Company Caused Expiration, if Employee is not then a party to an employment or other agreement with UCH or a subsidiary thereof that provides Employee with Flight Benefits, then UCH shall provide Employee with Flight Benefits during the period of Employee's employment with UCH and its subsidiaries following the expiration of this Agreement (which Flight Benefits shall be subject to the same restrictions regarding change, amendment and discontinuance as provided in the preceding sentence). The provisions of the preceding sentence shall survive the expiration or earlier termination of this Agreement.

#### **ARTICLE 4: EFFECT OF TERMINATION**

4.1 **Effect on Compensation and Accrued Obligations.** Upon termination of the employment relationship for any reason, all compensation and all benefits to Employee shall terminate, provided that Company shall pay Employee: (i) the earned but unpaid Base Salary through the Termination Date (as defined in paragraph 4.9); (ii) any annual, long-term, or other incentive award that relates to a completed fiscal year or performance period, as applicable, and is payable (but not yet paid) on or before the Termination Date, which shall be paid in accordance with the terms of such award; (iii) a lump-sum payment in respect of accrued but unused vacation days at Employee's per-business-day Base Salary rate in effect as of the Termination Date; and (iv) any unpaid expense or other reimbursements due to Employee.

4.2 **Involuntary Termination and Good Reason Termination.** Upon Employee's termination of employment which constitutes an Involuntary Termination (as defined in paragraph 4.9) or a Good Reason Termination (as defined in paragraph 4.9), Company shall, subject to the provisions of paragraphs 4.5 and 4.6 and in addition to payment of amounts described in paragraph 4.1, also provide Employee the following:

- (i) Continuation Coverage (as defined in paragraph 4.9) for the Severance Period (as defined in paragraph 4.9 and subject to the Continuation Coverage definition) for Employee and Employee's eligible dependents;
- (ii) the Termination Payment (as defined in paragraph 4.9); and
- (iii) outplacement services provided by an agency selected by Company at Company's cost and for a period of 12 months beginning on the date that the release described in paragraph 4.5 becomes effective and irrevocable.

Subject to the provisions of paragraphs 4.5 and 4.6, the Termination Payment shall be paid in a cash lump-sum on the 60th day following the Termination Date.

---

4.3 **Flight Benefits.** Upon Employee's termination of employment (i) on or after December 15, 2015 for any reason other than Cause (as defined in paragraph 4.9) or (ii) prior to December 15, 2015, if such termination occurs on or after the date upon which a "Change of Control" (as defined below) occurs, whether such termination occurs before, on or after the date of expiration of this Agreement, Company shall, subject to the provisions of paragraph 4.5 (if such termination occurs prior to the expiration of this Agreement) or any other then applicable release requirements and paragraph 4.6, provide Employee with Flight Benefits for Employee's lifetime. The provisions of this paragraph 4.3 shall survive the expiration or earlier termination of this Agreement. For purposes of this paragraph, "Change of Control" shall have the same meaning as such term is defined in the Company's 2008 Incentive Compensation Plan as of the Effective Date which, for the avoidance of doubt, shall not include the 2010 merger transaction with Continental Airlines, Inc.

4.4 **Incentive Awards.** The payment to Employee or vesting of any outstanding incentive awards upon termination shall be governed by the terms of any such award.

4.5 **Payment Obligations Absolute.** Company's obligation under this Article 4 shall be absolute and unconditional and shall not be affected by any circumstances, including, without limitation, any set off, counterclaim, recoupment, defense or other right which Company (including its subsidiaries and affiliates) may have against Employee or anyone else; provided that Company obligations under this Article 4 (except upon Employee's death) shall be subject to Employee's execution, within 50 days after the Termination Date, of a general release and waiver substantially in the form attached as Exhibit A, which has become irrevocable. Company agrees to execute such form of release and waiver concurrently with the execution thereof by Employee. All amounts payable by Company shall be paid without notice or demand. Employee shall not be obligated to seek other employment in mitigation of the amounts payable or arrangements made under any provision of this Article 4, and, except as provided in paragraph 4.9 with respect to Continuation Coverage, the obtaining of any such other employment (or the engagement in any endeavor as an independent contractor, sole proprietor, partner, or joint venturer) shall in no event effect any reduction of Company's obligations under this Article 4.

4.6 **Section 409A Compliance.** Notwithstanding any provision in this Agreement to the contrary, if any payment or benefit provided for herein would be subject to additional taxes and interest under Section 409A of the Code if Employee's receipt of such payment or benefit is not delayed until the Section 409A Payment Date (as defined in paragraph 4.9), then such payment or benefit shall not be provided to Employee (or Employee's estate, if applicable) until the Section 409A Payment Date (and, at that time, Employee shall also receive interest thereon from the date such payment or benefit would have been provided in the absence of this paragraph until the date of receipt of such payment or benefit at the Aa Corporate Bond Rate (as defined in paragraph 4.9)). This paragraph shall not apply to any payment or benefit otherwise described in the preceding sentence if another provision of this Agreement or any other plan or program of UCH or any of its affiliates is intended to cause Employee's receipt of such payment or benefit to satisfy the requirements of Section 409A(a)(2)(B)(i) of the Code.

4.7 **Liquidated Damages.** Company and Employee hereby agree that the payments and benefits, if any, pursuant to this Article 4 shall be received by Employee as liquidated damages. Payment of the compensation and benefits to Employee pursuant to paragraph 4.2 shall be deemed to satisfy any corresponding payments to which Employee may otherwise be entitled under any and all severance plans and policies maintained by Company or its affiliates.

---

4.8 **Parachute Payments.** Notwithstanding anything to the contrary in this Agreement, if the payments and benefits provided for in this Agreement, together with any other payments and benefits which Employee has the right to receive from UCH, Company and their affiliates (collectively, the "Payments"), would constitute a "parachute payment" (as defined in Section 280G(b)(2) of the Code), then the Payments shall be either (a) reduced (but not below zero) so that the present value of the Payments will be one dollar (\$1.00) less than three times Employee's "base amount" (as defined in Section 280G(b)(3) of the Code) and so that no portion of the Payments shall be subject to the excise tax imposed by Section 4999 of the Code or (b) paid in full, whichever produces the better net after-tax position to Employee. The reduction of Payments, if any, shall be made by reducing the Payments in the reverse order in which the Payments would be paid or provided (beginning with such payment or benefit that would be made last in time and continuing, to the extent necessary, through to such payment or benefit that would be made first in time). The determination as to whether any such reduction in the Payments is necessary shall be made by the Compensation Committee of the Board of UCH in good faith. If a reduced Payment is made or provided and, through error or otherwise, that Payment, when aggregated with other payments and benefits from Company (or its affiliates) used in determining if a "parachute payment" exists, exceeds one dollar (\$1.00) less than three times Employee's base amount, then Employee shall immediately repay such excess to Company.

4.9 **Certain Definitions and Additional Terms.** As used herein, the following terms shall have the meanings assigned below:

(i) "Aa Corporate Bond Rate" shall mean the average of the Moody's daily long-term corporate bond yield averages for Aa-rated corporate bonds published by Moody's Investors Service, for the three-month period ending on the last day of the second month preceding the Termination Date (or, if such yield information is no longer so published, then the average of the daily corporate bond yields for a comparable sample of Aa-rated corporate bonds of comparable tenor determined in good faith by Company).

(ii) "affiliates" shall mean any entity controlled by, controlling, or under common control with UCH, it being understood that control of an entity shall require the direct or indirect ownership of a majority of the outstanding capital stock of such entity.

(iii) "Cause" shall mean, for purposes of this Agreement, if Employee's employment is terminated by Company pursuant to any of the following clauses:

(A) gross negligence or willful misconduct in the performance of, or Employee's abuse of alcohol or drugs rendering Employee unable to perform, the material duties and services required of Employee pursuant to this Agreement;

(B) Employee's conviction or plea of *nolo contendere* for any crime involving moral turpitude or a felony;



---

(C) Employee's commission of an act of deceit or fraud intended to result in personal and unauthorized enrichment of Employee at UCH's or Company's expense; or

(D) Employee's material breach of a material obligation of Employee to UCH or Company under this Agreement or a material violation of the policies of UCH or Company.

(iv) "Continuation Coverage" shall mean, subject to the limitations described in this paragraph, the continued coverage of Employee and Employee's eligible dependents under the following welfare benefit plans available to similarly situated employees of Company who have not terminated employment (or the provision of similar benefits, which may include the provision of benefits under one or more insurance policies): medical, dental, term life insurance (in an amount determined in accordance with Company policy), vision care, accidental death and dismemberment, and prescription drug. Such coverage shall be provided by Company during the Severance Period at no greater contribution, deductible or co-pay cost to Employee than that applicable to a similarly situated Company employee who has not terminated employment; provided, however, that (1) subject to clause (2) below, the coverage under a particular welfare benefit plan (or the receipt of similar benefits) shall terminate upon Employee's receipt of similar benefits from a subsequent employer and (2) if Employee (and/or Employee's eligible dependents) would have otherwise been entitled to retiree medical coverage under a particular welfare benefit plan had Employee voluntarily retired on the Termination Date, then Employee (and/or Employee's eligible dependents) shall receive such coverage pursuant to the terms of such plan. Continuation Coverage shall be subject to the application of any Medicare or other coordination of benefits provisions under a particular welfare benefit plan. Notwithstanding any provision in this Article 4 to the contrary, Employee (and/or each of Employee's eligible dependents) shall be entitled upon the expiration of the Severance Period to purchase an additional 18 months of coverage under a group health plan subject to ERISA sections 601 and 608. Such additional coverage will be made available to Employee at COBRA rates. The Continuation Coverage described in this paragraph shall be offered solely as an alternative to any COBRA coverage applicable to any group health plan otherwise available to Employee (and each of Employee's dependents, if any) within the meaning of ERISA sections 601 and 608. The medical, dental, vision care and prescription drug benefits described in the first sentence of this paragraph shall (a) be provided through an arrangement that satisfies the requirements of Sections 105 and 106 of the Code such that the benefits or reimbursements under such arrangement are not includible in Employee's income or (b) be provided by Company or its subsidiaries in another manner that is tax neutral to Employee.

(v) "Disabled" or "Disability" shall mean Employee becoming incapacitated for a period of at least 180 days by accident, sickness or other circumstance that renders Employee mentally or physically incapable of performing the material duties and services required of Employee hereunder on a full-time basis during such period.

---

(vi) "Flight Benefits" shall mean the flight benefits provided under the Officer Travel Policy.

(vii) "Good Reason Termination" shall mean Employee's termination of Employee's employment under this Agreement for any of the following reasons:

(A) a material diminution in Employee's authority, duties, or responsibilities from those applicable to Employee as of the Effective Date or as agreed to in writing by the parties;

(B) a material diminution in Employee's Base Salary, except to the extent such diminution in Base Salary is (1) a result of a generally applicable reduction in base salaries imposed on substantially all of the officers of UCH and its affiliates and (2) is an amount proportionate to the salary reduction for other officers of UCH and its affiliates at substantially the same title or level of Employee;

(C) a relocation of Employee's principal place of employment by more than 50 miles; or

(D) a material breach by Company of any provision of this Agreement.

Notwithstanding the foregoing or any other provision in this Agreement to the contrary, any assertion by Employee of a Good Reason Termination shall not be effective unless all of the following conditions are satisfied:

(w) the conditions described in the preceding sentence giving rise to Employee's termination of employment must have arisen without Employee's written consent;

(x) Employee must provide written notice to Company of such condition and Employee's intent to terminate employment in accordance with paragraph 7.1 within 90 days of the initial existence of the condition;

(y) the condition specified in such notice must remain uncorrected for 30 days after receipt of such notice by Company; and

(z) the date of Employee's termination of employment must occur within 90 days after the initial existence of the condition specified in such notice.

(viii) "Involuntary Termination" shall mean any termination of Employee's employment with Company (other than resulting from an assignment of this Agreement as permitted by paragraph 1.2 hereof) which does not result from Employee's (A) resignation, (B) death, (C) Cause, (D) retirement under Company's retirement policy or program generally applicable to similarly situated employees of Company, or (E) Disability.

---

(ix) "Officer Travel Policy" shall mean the United Continental Holdings, Inc. Officer Travel Policy, as in effect on October 1, 2010.

(x) "Post-Termination Obligation Period" shall mean the two-year period commencing on the Termination Date.

(xi) "Section 409A Payment Date" shall mean the earlier of (1) the date of Employee's death or (2) the date which is six months after the Termination Date.

(xii) "Severance Multiple" shall be 2.0.

(xiii) "Severance Period" shall mean the period commencing on the Termination Date and continuing for 24 months;

(xiv) "Termination Date" shall mean the effective date (if any) of Employee's termination of employment in accordance with the terms of this Agreement.

(xv) "Termination Payment" shall mean the Severance Multiple times the sum of (1) Employee's annual Base Salary as in effect immediately prior to Employee's termination of employment hereunder, and (2) Employee's bonus pursuant to the annual, calendar-year bonus award for the year of such termination of employment, based on the target level of performance; provided, however, that if it reasonably expected that Employee will be a "covered employee" within the meaning of Section 162(m) of the Code for the year in which termination of employment occurs, then the amount described in clause (2) shall be equal to the target percentage under Employee's annual bonus award for the year prior to the year of termination of employment, multiplied by Employee's Base Salary described in clause (1).

## **ARTICLE 5: RESTRICTIVE COVENANTS**

5.1 **Confidentiality Restrictive Covenants**. Employee agrees to be bound by the applicable UCH and Company policies regarding confidentiality, solicitation, competition, and disparagement as set forth in UCH's and Company's policy manuals and as may be amended from time to time. Employee shall at all times hold in strict confidence any Proprietary or Confidential Information related to UCH, Company or their subsidiaries and affiliates, except that Employee may disclose such information as required by law, court order, regulation or similar order. For purposes of this Agreement, the term "Proprietary or Confidential Information" shall mean all information relating to UCH, Company, their subsidiaries or affiliates (such as business plans, trade secrets, or financial information of strategic importance to the Company or its subsidiaries or affiliates) that is not generally known in the airline industry, that was learned, discovered, developed, conceived, originated or prepared during Employee's employment with Company and the disclosure of which would be harmful to the business prospects, financial status or reputation of UCH, Company or their subsidiaries or affiliates at the time of any disclosure by Employee.

---

The relationship between Employee and UCH and its affiliates is and shall continue to be one in which UCH and its affiliates reposes special trust and confidence in Employee, and one in which Employee has and shall have a fiduciary relationship to UCH and its affiliates. As a result, UCH and its affiliates shall, in the course of Employee's duties under the Agreement entrust Employee with, and disclose to Employee, Proprietary or Confidential Information. Employee recognizes that Proprietary or Confidential Information has been developed or acquired, or will be developed or acquired, by UCH and its affiliates at great expense, is proprietary to UCH and its affiliates, and is and shall remain the property of UCH and its affiliates. Employee acknowledges the confidentiality of Proprietary or Confidential Information and acknowledges that Employee could not competently perform Employee's duties under this Agreement without access to such information. Employee acknowledges that any use of Proprietary or Confidential Information by persons not in the employ of UCH and its affiliates would provide said persons an unfair competitive advantage which they would not have without the use of said Proprietary or Confidential Information and that said advantage would cause UCH and its affiliates irreparable harm. Employee further acknowledges that because of this unfair competitive advantage, and UCH's and its affiliates' legitimate business interests, which include their need to protect their goodwill and the Proprietary or Confidential Information, Employee has agreed to the post-employment restrictions in paragraph 5.3.

5.2 **Non-Solicitation**. During Employee's employment and the Post-Termination Obligation Period, Employee hereby agrees not to, directly or indirectly, solicit or hire or assist any other person or entity in soliciting or hiring any employee of UCH, Company or any of their subsidiaries or affiliates to perform services for any entity (other than UCH, Company or their subsidiaries or affiliates), or attempt to induce any such employee to leave the employ of UCH, Company or their subsidiaries or affiliates.

5.3 **Non-Competition**. In return for, among other things, Company's promise to provide the Proprietary or Confidential Information described herein, during Employee's employment and the Post-Termination Obligation Period, Employee agrees that Employee shall not, without the prior written consent of Company, take a Competitive Position with a Competitor. For purposes of this Agreement, (a) "Competitor" means any airline or air carrier or any company affiliated, directly or indirectly, with another airline or air carrier, and (b) "Competitive Position" means becoming employed by, a member of the board of directors of, a consultant to, or to otherwise provide services of any nature to, a Competitor directly or indirectly. After the Termination Date, such non-competition obligations shall apply in any State, territory or protectorate of the United States in which UCH or an affiliate of UCH is qualified to do business or in any foreign country in which UCH or an affiliate of UCH has an office, station or branch as of the Termination Date. Notwithstanding the foregoing, such non-competition obligations shall terminate and be inapplicable if the termination of Employee's employment with Company constitutes an Involuntary Termination or a Good Reason Termination.

5.4 **Non-Disparagement**. Employee agrees not to make, or cause to be made, any statement, observation or opinion, or communicate any information (whether oral or written, directly or indirectly) that (a) accuses or implies that UCH, Company or their subsidiaries or affiliates engaged in any wrongful, unlawful or improper conduct, whether relating to Employee's employment (or the termination thereof), the business or operations of UCH, Company or their subsidiaries or affiliates, or otherwise; or (b) disparages, impugns or in any way reflects adversely upon the business or reputation of UCH, Company or their subsidiaries or affiliates. Nothing herein will be deemed to preclude Employee from providing truthful testimony or information pursuant to subpoena, court order or similar legal process, or instituting and pursuing legal action.

5.5. **Injunctive Relief.** Employee agrees that it is impossible to measure in money the damages which will accrue to UCH or Company by reason of a failure by Employee to perform any of Employee's obligations under this Article 5. Accordingly, if UCH, Company or any of their subsidiaries or affiliates institutes any action or proceeding to enforce their rights under this Article 5, to the extent permitted by applicable law, Employee hereby waives the claim or defense that UCH, Company or their affiliates has an adequate remedy at law, and Employee shall not claim that any such remedy at law exists.

5.6 **Survival of Article 5.** The provisions of this Article 5 shall survive the expiration or earlier termination of this Agreement, except that the provisions of paragraph 5.3 shall survive during Employee's period of employment and thereafter to the extent provided in this Agreement.

**ARTICLE 6: DISPUTE RESOLUTION**

Except for any action or proceeding brought pursuant to paragraph 5.5, the parties agree that any dispute arising out of or relating to this Agreement or the formation, breach, termination or validity thereof, will be settled by binding arbitration by a panel of three arbitrators in accordance with the commercial arbitration rules of the American Arbitration Association. The arbitration proceedings will be located in Chicago, Illinois. The arbitrators are not empowered to award damages in excess of compensatory damages and each party irrevocably waives any damages in excess of compensatory damages. Judgment upon any arbitration award may be entered into any court having jurisdiction thereof and the parties consent to the jurisdiction of any court of competent jurisdiction located in the State of Illinois. **EMPLOYEE ACKNOWLEDGES THAT, BY SIGNING THIS AGREEMENT, EMPLOYEE IS WAIVING ANY RIGHT THAT EMPLOYEE MAY HAVE TO A JURY TRIAL OR, EXCEPT AS EXPRESSLY PROVIDED HEREIN, A COURT TRIAL OF ANY CLAIM ALLEGED BY EMPLOYEE.**

**ARTICLE 7: MISCELLANEOUS**

7.1 **Notices.** For purposes of this Agreement, notices and all other communications provided for herein shall be in writing and shall be deemed to have been duly given when personally delivered or when mailed by United States registered or certified mail, return receipt requested, postage prepaid, addressed as follows:

<b>If to Company or UCH:</b>	United Continental Holdings, Inc. 77 W. Wacker Drive, HDQLD Chicago, Illinois 60601 Attention: Executive Vice President Human Resources and Labor Relations
<b>If to Employee:</b>	At the most recent address on file with Company

---

or to such other address as either party may furnish to the other in writing in accordance herewith, except that notices of changes of address shall be effective only upon receipt.

7.2 **Applicable Law.** This contract is entered into under, and shall be governed for all purposes by, the laws of the State of Illinois.

7.3 **No Waiver.** No failure by either party hereto at any time to give notice of any breach by the other party of, or to require compliance with, any condition or provision of this Agreement shall be deemed a waiver of similar or dissimilar provisions or conditions at the same or at any prior or subsequent time.

7.4 **Severability.** If a court of competent jurisdiction determines that any provision of this Agreement is invalid or unenforceable, then the invalidity or unenforceability of that provision shall not affect the validity or enforceability of any other provision of this Agreement, and all other provisions shall remain in full force and effect.

7.5 **Counterparts.** This Agreement may be executed in one or more counterparts, each of which shall be deemed to be an original, but all of which together will constitute one and the same Agreement.

7.6 **Withholding of Taxes and Other Employee Deductions.** Company may withhold from any benefits and payments made pursuant to this Agreement all federal, state, city and other taxes as may be required pursuant to any law or governmental regulation or ruling and all other normal employee deductions made with respect to Company's employees generally.

7.7 **Headings.** The paragraph headings have been inserted for purposes of convenience and shall not be used for interpretive purposes.

7.8 **Gender and Plurals.** Wherever the context so requires, the masculine gender includes the feminine or neuter, and the singular number includes the plural and conversely.

7.9 **Successors.** This Agreement shall be binding upon and inure to the benefit of UCH and Company and any successor of UCH or Company, including without limitation any person, association, or entity which may hereafter acquire or succeed to all or substantially all of the business or assets of UCH or Company by any means whether direct or indirect, by purchase, merger, consolidation, or otherwise. Employee's rights and obligations under this Agreement are personal and such rights, benefits, and obligations of Employee shall not be voluntarily or involuntarily assigned, alienated, or transferred, whether by operation of law or otherwise, without the prior written consent of Company.

7.10 **Entire Agreement.** Except as provided in the benefits, plans, and programs referenced in paragraph 3.3 and any awards under Company's stock incentive plans or programs, long term incentive programs, annual incentive program, or similar plans or programs, this Agreement, as of the Effective Date, constitutes the entire agreement of the parties with regard to the subject matter hereof, and contains all the covenants, promises, representations, warranties and agreements between the parties with respect to employment of Employee by Company.

---

Effective as of the Effective Date, the Existing Agreement shall automatically terminate and no longer be of any force or effect, and neither party shall have any rights or obligations thereunder. Any modification of this Agreement shall be effective only if it is in writing and signed by the party to be charged.

7.11 **Deemed Resignations.** Any termination of Employee's employment shall constitute an automatic resignation of Employee as an officer of UCH, Company and each affiliate of Company or UCH, an automatic resignation from the board of directors, if applicable, of UCH and Company, and an automatic resignation of Employee from the board of directors of any affiliate of Company or UCH, and from the board of directors or similar governing body of any corporation, limited liability company or other entity in which Company, UCH or any affiliate holds an equity interest and with respect to which board or similar governing body Employee serves as Company's, UCH's, or such affiliate's designee or other representative.

[Signatures begin on the following page.]

---

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the Effective Date.

**UNITED AIR LINES, INC.**

By: /s/ Michael P. Bonds  
Michael P. Bonds, Executive Vice President  
Human Resources and Labor Relations

**UNITED CONTINENTAL HOLDINGS, INC.**

By: /s/ Michael P. Bonds  
Michael P. Bonds, Executive Vice President  
Human Resources and Labor Relations

**“EMPLOYEE”**

/s/ Brett J. Hart  
Brett J. Hart



---

**Exhibit A**

**Form of Release Agreement**  
**(to be executed by Company and Employee)**

In consideration of the benefits provided by Company to Employee, Employee hereby releases United Continental Holdings, Inc. ("UCH") and United Air Lines, Inc. ("Company") and each of their subsidiaries and affiliates and their respective stockholders, officers, directors, employees, representatives, agents and attorneys from any and all claims or liabilities, known or unknown, of any kind, including, without limitation, any and all claims and liabilities relating to Employee's employment by, or services rendered to or for, Company, UCH, or any of their subsidiaries or affiliates, or relating to the cessation of such employment or under the Age Discrimination in Employment Act, the Americans with Disabilities Act, the Family and Medical Leave Act, Title VII of the Civil Rights Act of 1964, 42 U.S.C. Section 1981, the Illinois Human Rights Act, the Illinois Wage Payment and Collection Act, and any other statutory, tort, contract or common law cause of action, other than claims or liabilities arising from a breach by UCH or Company of (i) its post-employment obligations under that certain Employment Agreement dated as of February 2, 2012 among Company, UCH, and Employee (the "Employment Agreement"), (ii) its obligations under its qualified retirements plans in which Employee participates (the "Qualified Plans"), under Employee's outstanding grants of stock options or restricted stock, under outstanding awards under the long term incentive programs of UCH and Company (the "Incentive Programs"), or under any other compensation plan or program of UCH or Company, or (iii) its obligations under existing agreements governing Employee's flight benefits relating to other airlines, if any. UCH and Company hereby release Employee from any and all claims or liabilities, known or unknown, of any kind in any way relating to or pertaining to Employee's employment by, or services rendered to or for, UCH, Company or any of their subsidiaries or affiliates, other than fraud or intentional malfeasance or claims arising from a breach by Employee of the Employment Agreement or of Employee's obligations under the Qualified Plans, under Employee's outstanding grants of stock options or restricted stock, under outstanding awards under the Incentive Programs, under any other compensation plan or program of UCH or Company, or under existing agreements governing Employee's flight benefits relating to other airlines, if any. These releases are to be broadly construed in favor of the released persons. These releases do not apply to any rights or claims that may arise after the date of execution of this Release Agreement by Employee, Company and UCH. Each party agrees that this Release Agreement is not and shall not be construed as an admission of any wrongdoing or liability on the part of any such party. Notwithstanding the foregoing, the post-employment obligations created by the Employment Agreement, the CARP, Employee's outstanding option grants and grants of restricted stock, outstanding awards under the Incentive Programs, or outstanding awards under any other compensation plan or program of UCH or Company, or under existing agreements governing Employee's flight benefits relating to other airlines, if any, are not released.

Employee acknowledges that, by Employee's free and voluntary act of signing below, Employee agrees to all of the terms of this Release Agreement and intends to be legally bound thereby.

---

Employee acknowledges that Employee has received a copy of this Release Agreement on [ date that Employee receives Release Agreement]. Employee understands that Employee may consider whether to agree to the terms contained herein for a period of [twenty-one] [forty-five] days after the date Employee has received this Release Agreement. Accordingly, Employee may execute this Release Agreement by [date [21] [45] days after Release Agreement is given to Employee], to acknowledge Employee's understanding of and agreement with the foregoing. [Add if 45 days applies: Employee acknowledges that attached to this Release Agreement are (i) a list of the positions and ages of those employees selected for termination (or participation in the exit incentive or other employment termination program) and (ii) a list of the ages of those employees not selected for termination (or participation in such program).] Employee acknowledges that Employee has been and is hereby advised to consult with an attorney prior to executing this Release Agreement.

This Release Agreement will become effective, enforceable and irrevocable on the eighth day after the date on which it is executed by Employee (the "Effective Date"). During the seven-day period prior to the Effective Date, Employee may revoke Employee's agreement to accept the terms hereof by serving written notice in accordance with paragraph 7.1 of the Employment Agreement to Company of Employee's intention to revoke. However, the payments and other Company obligations under Article 4 of the Employment Agreement will be delayed until the Effective Date.

**EMPLOYMENT AGREEMENT**

**THIS EMPLOYMENT AGREEMENT** ("Agreement") is made by and among **CONTINENTAL AIRLINES, INC.**, a Delaware corporation ("Company"), **UNITED CONTINENTAL HOLDINGS, INC.**, a Delaware corporation and the parent company of Company ("UCH"), and **JOHN D. RAINEY** ("Employee"), and is dated and effective as of April 15, 2012 (the "Effective Date").

**W I T N E S S E T H:**

**WHEREAS**, on May 2, 2010, UAL Corporation ("UAL"), Company and JT Merger Sub Inc., a Delaware corporation and wholly-owned subsidiary of UAL ("Merger Sub"), entered into an Agreement and Plan of Merger, pursuant to which Merger Sub merged with and into Company (the "Merger") on October 1, 2010 (the "Merger Closing Date"), and, as a result of which, Company became a wholly-owned subsidiary of UAL (which parent company was renamed UCH); and

**WHEREAS**, Company and Employee are parties to that certain Employment Agreement dated as of October 1, 2010 (the "Existing Agreement"); and

**WHEREAS**, UCH, Company and Employee desire to enter into this Agreement to replace and supersede the Existing Agreement in its entirety, effective as of the Effective Date.

**NOW, THEREFORE**, for and in consideration of the mutual promises, covenants and obligations contained herein, UCH, Company, and Employee agree as follows:

**ARTICLE 1: EMPLOYMENT AND DUTIES**

1.1 **Employment.** Company agrees to continue to employ Employee, and Employee agrees to continue to be employed by Company, under the terms and conditions of this Agreement effective as of the Effective Date. Employee agrees to serve in the position assigned pursuant to paragraph 1.2 and to perform diligently and to the best of Employee's abilities.

1.2 **Position.** Employee shall serve as Executive Vice President and Chief Financial Officer of UCH, Company and United Air Lines, Inc., or in such other positions as the parties may agree. UCH and Company may assign this Agreement and Employee's employment to any subsidiary or affiliate of UCH or Company.

**ARTICLE 2: TERM AND TERMINATION OF EMPLOYMENT**

2.1 **Term.** Unless sooner terminated pursuant to other provisions hereof, Company agrees to employ Employee pursuant to this Agreement for the period beginning on the Effective Date and ending on September 30, 2012 (the "Initial Term"). The term of this Agreement shall be extended automatically for a successive one-year period as of the last day of the Initial Term and as of the last day of each successive one-year period of time thereafter while this Agreement is in effect (each such successive term being referred to as an "Extended Term") unless at least 90 days before the last day of the Initial Term or any such Extended Term either UCH and

---

Company gives written notice to Employee not to extend the Agreement or Employee gives written notice to UCH and Company not to extend the Agreement. Upon expiration of this Agreement due to provision of written notice by UCH and Company to Employee that the term of this Agreement shall not be extended (a "Company Caused Expiration"), if Employee is not then a party to an employment or other agreement with UCH or a subsidiary thereof that provides Employee with severance benefits upon certain terminations of Employee's employment with UCH and its subsidiaries, then UCH shall cause Employee to be eligible for severance benefits under a severance plan to be implemented prior to the date of any Company Caused Expiration and thereafter maintained by UCH or a subsidiary thereof subject to the terms and conditions of such plan as in effect on the date of termination of Employee's employment. The provisions of the preceding sentence shall survive the expiration or earlier termination of this Agreement.

**2.2 Right and Notice of Termination.** If Company or Employee desires to terminate Employee's employment at any time prior to expiration of the term of employment, it or Employee may do so by providing written notice to the other party that it or Employee has elected to terminate Employee's employment and stating the effective date and reason for such termination, provided that no such action shall alter or amend any other provisions hereof.

**2.5 Certain Determinations under Section 409A of the Code.** For all purposes of this Agreement, Employee shall be considered to have terminated employment with Company when Employee incurs a "separation from service" with Company within the meaning of Section 409A(a)(2)(A)(i) of the Internal Revenue Code of 1986, as amended (the "Code"). However, whether a separation from service has occurred shall be determined based upon a reasonably anticipated permanent reduction in the level of bona fide services to be performed to no more than 20% (or 49% if Employee will no longer serve as an officer of UCH or Company) of the average level of bona fide services provided in the immediately preceding 36 months. Employee hereby agrees to be bound by Company's determination of its "specified employees" (as defined in Section 409A of the Code).

### **ARTICLE 3: COMPENSATION AND BENEFITS**

**3.1 Base Salary.** During the period of this Agreement, Employee shall receive an annual base salary equal to \$750,000 or such other amount as the parties may agree upon from time to time ("Base Salary"). Employee's annual Base Salary shall not be reduced by Company without Employee's consent unless the reduction is (i) a result of a generally applicable reduction imposed on substantially all of the officers of UCH and its affiliates and (ii) an amount proportionate to the base salary reduction for other officers of UCH and its affiliates at substantially the same title or level of Employee. Employee's Base Salary shall be paid in accordance with Company's payroll practice for similarly situated employees.

**3.2 Annual and Long-Term Incentive Programs.** Employee shall be eligible to participate in the annual incentive compensation program maintained by Company for its similarly situated employees. Employee's 2012 target opportunity under such program shall be equal to 110% of Employee's annual base salary earned from January 1, 2012 to April 15, 2012 and 125% of Employee's annual base salary earned from April 16, 2012 to December 31, 2012. Employee shall be eligible to receive grants under the long term incentive plans maintained by

---

UCH or any affiliate of UCH that is eligible to grant awards to Employee (including stock option, restricted stock and other equity compensation plans and any other long-term incentive plans) at the discretion of the Compensation Committee of the Board of Directors of UCH (the "UCH Board Committee").

3.3 **Other Benefits.** Employee shall be allowed to participate in all benefits, plans, policies and programs maintained by UCH or its affiliates for similarly situated employees, including the Officer Travel Policy (as defined in paragraph 4.9), but excluding any benefit that is not provided in a standardized manner to all other Executive Vice Presidents of UCH. Except as provided in the last sentence of section 4(iii) and section 4(iv) of the Officer Travel Policy, Company shall not change, amend or discontinue Employee's Flight Benefits (as defined in paragraph 4.9 or as provided for under paragraph 4.3) without Employee's prior written consent. Upon a Company Caused Expiration, if Employee is not then a party to an employment or other agreement with UCH or a subsidiary thereof that provides Employee with Flight Benefits, then UCH shall provide Employee with Flight Benefits during the period of Employee's employment with UCH and its subsidiaries following the expiration of this Agreement (which Flight Benefits shall be subject to the same restrictions regarding change, amendment and discontinuance as provided in the preceding sentence). The provisions of the preceding sentence shall survive the expiration or earlier termination of this Agreement.

#### **ARTICLE 4: EFFECT OF TERMINATION**

4.1 **Effect on Compensation and Accrued Obligations.** Upon termination of the employment relationship for any reason, all compensation and all benefits to Employee shall terminate, provided that Company shall pay Employee: (i) the earned but unpaid Base Salary through the Termination Date (as defined in paragraph 4.9); (ii) any annual, long-term, or other incentive award that relates to a completed fiscal year or performance period, as applicable, and is payable (but not yet paid) on or before the Termination Date, which shall be paid in accordance with the terms of such award; (iii) a lump-sum payment in respect of accrued but unused vacation days at Employee's per-business-day Base Salary rate in effect as of the Termination Date; and (iv) any unpaid expense or other reimbursements due to Employee.

4.2 **Involuntary Termination and Good Reason Termination.** Upon Employee's termination of employment which constitutes an Involuntary Termination (as defined in paragraph 4.9) or a Good Reason Termination (as defined in paragraph 4.9), Company shall, subject to the provisions of paragraphs 4.5 and 4.6 and in addition to payment of amounts described in paragraph 4.1, also provide Employee the following:

- (i) Continuation Coverage (as defined in paragraph 4.9) for the Severance Period (as defined in paragraph 4.9) for Employee and Employee's eligible dependents;
- (ii) the Termination Payment (as defined in paragraph 4.9);
- (iii) a Pro-Rata Annual Bonus (as defined in paragraph 4.9) if the Termination Date occurs prior to the end of the Initial Term; and

---

(iv) outplacement services provided by an agency selected by Company at Company's cost and for a period of 12 months beginning on the date that the release described in paragraph 4.5 becomes effective and irrevocable.

Subject to the provisions of paragraphs 4.5 and 4.6, the Termination Payment shall be paid in a cash lump-sum on the 60th day following the Termination Date. Subject to the provisions of paragraphs 4.5 and 4.6, the Pro-Rata Annual Bonus shall be paid in a cash lump sum to Employee on the date Employee's annual incentive compensation bonus for the year that includes the Termination Date would have been paid if Employee's employment hereunder had continued through year end (but in no event earlier than 60 days after the Date of Termination).

4.3 **Flight Benefits.** Upon Employee's termination of employment for any reason other than Cause (as defined in paragraph 4.9), whether occurring before, on or after the date of expiration of this Agreement, Company shall, subject to the provisions of paragraph 4.5 (if such termination occurs prior to the expiration of this Agreement) and paragraph 4.6, provide Employee with Flight Benefits for Employee's lifetime. Pursuant to the terms of the Officer Travel Policy, the post-separation Flight Benefits provided to Employee do not include the benefit described in section 3(vii)(e) of the Officer Travel Policy (relating to an annual gross up amount). The provisions of this paragraph 4.3 shall survive the expiration or earlier termination of this Agreement.

4.4 **Incentive Awards.** For purposes of the awards Employee held as of the Merger Closing Date that remain outstanding on the Effective Date (the "Outstanding Awards") under Company's Long Term Incentive and RSU Programs (the "LTIP/RSU Programs"), any termination of Employee's employment during the term of this Agreement that constitutes an Involuntary Termination or a Good Reason Termination shall be treated as a "Qualifying Event" under the LTIP/RSU Programs. In addition, if UCH and Company provide written notice to Employee that the term of this Agreement shall not be extended, then, for purposes of the Outstanding Awards, any termination of Employee's employment occurring after the expiration of the term of this Agreement and prior to the full payment or lapse of such awards (other than (a) for Cause (as defined herein), (b) by Employee under circumstances that do not constitute a Good Reason Termination (as defined herein), or (c) by reason of death or Disability (as defined herein)), shall be treated as a "Qualifying Event" under the LTIP/RSU Programs. Notwithstanding any provision to the contrary in the LTIP/RSU Programs, Employee agrees that payments with respect to Employee's Outstanding Awards shall be based on Employee's annual base salary and position as in effect immediately prior to the Merger Closing Date and without regard to any change in such annual base salary or position that occurs on or after the Merger Closing Date. The provisions of this paragraph 4.4 shall survive the expiration or earlier termination of this Agreement and shall not affect Employee's rights under the LTIP/RSU Programs upon death, disability or retirement.

4.5 **Payment Obligations Absolute.** Company's obligation under this Article 4 shall be absolute and unconditional and shall not be affected by any circumstances, including, without limitation, any set off, counterclaim, recoupment, defense or other right which Company (including its subsidiaries and affiliates) may have against Employee or anyone else; provided that Company obligations under this Article 4 (except upon Employee's death) shall be subject to Employee's execution, within 50 days after the Termination Date, of a general release and

---

waiver substantially in the form attached as Exhibit A, which has become irrevocable. Company agrees to execute such form of release and waiver concurrently with the execution thereof by Employee. All amounts payable by Company shall be paid without notice or demand. Employee shall not be obligated to seek other employment in mitigation of the amounts payable or arrangements made under any provision of this Article 4, and, except as provided in paragraph 4.9 with respect to Continuation Coverage, the obtaining of any such other employment (or the engagement in any endeavor as an independent contractor, sole proprietor, partner, or joint venturer) shall in no event effect any reduction of Company's obligations under this Article 4.

4.6 **Section 409A Compliance.** Notwithstanding any provision in this Agreement to the contrary, if any payment or benefit provided for herein would be subject to additional taxes and interest under Section 409A of the Code if Employee's receipt of such payment or benefit is not delayed until the Section 409A Payment Date (as defined in paragraph 4.9), then such payment or benefit shall not be provided to Employee (or Employee's estate, if applicable) until the Section 409A Payment Date (and, at that time, Employee shall also receive interest thereon from the date such payment or benefit would have been provided in the absence of this paragraph until the date of receipt of such payment or benefit at the Aa Corporate Bond Rate (as defined in paragraph 4.9)). This paragraph shall not apply to any payment or benefit otherwise described in the preceding sentence if another provision of this Agreement or any other plan or program of UCH or any of its affiliates is intended to cause Employee's receipt of such payment or benefit to satisfy the requirements of Section 409A(a)(2)(B)(i) of the Code.

4.7 **Liquidated Damages.** Company and Employee hereby agree that the payments and benefits, if any, pursuant to this Article 4 shall be received by Employee as liquidated damages. Payment of the compensation and benefits to Employee pursuant to paragraph 4.2 shall be deemed to satisfy any corresponding payments to which Employee may otherwise be entitled under any and all severance plans and policies maintained by Company or its affiliates.

4.8 **Parachute Payments.** Notwithstanding anything to the contrary in this Agreement, if the payments and benefits provided for in this Agreement, together with any other payments and benefits which Employee has the right to receive from UCH, Company and their affiliates (collectively, the "Payments"), would constitute a "parachute payment" (as defined in Section 280G(b)(2) of the Code), then the payments and benefits provided hereunder and under any other plan, program, agreement or arrangement maintained by UCH, Company or any of their affiliates ("Other Plan") (provided, however, that, solely with respect to any parachute payment attributable to the Merger, such reference to "Other Plan" shall only include an Other Plan that does not provide Employee with the right to receive an additional payment with respect to any excise tax imposed under Section 4999 of the Code) shall be either (a) reduced (but not below zero) so that the present value of the Payments will be one dollar (\$1.00) less than three times Employee's "base amount" (as defined in Section 280G(b)(3) of the Code) and so that no portion of the Payments shall be subject to the excise tax imposed by Section 4999 of the Code or (b) paid in full, whichever produces the better net after-tax position to Employee (and solely for purposes of parachute payments attributable to the Merger, taking into account any applicable excise tax under Section 4999 of the Code, any other applicable taxes and any gross-up payments to Employee under any Other Plan). The reduction of Payments, if any, shall be made by reducing the Payments in the reverse order in which the Payments would be paid or provided (beginning with such payment or benefit that would be made last in time and continuing, to the

---

extent necessary, through to such payment or benefit that would be made first in time). The determination as to whether any such reduction in the Payments is necessary shall be made by the UCH Board Committee in good faith. If a reduced Payment is made or provided and, through error or otherwise, that Payment, when aggregated with other payments and benefits from Company (or its affiliates) used in determining if a "parachute payment" exists, exceeds one dollar (\$1.00) less than three times Employee's base amount, then Employee shall immediately repay such excess to Company.

4.9 **Certain Definitions and Additional Terms.** As used herein, the following terms shall have the meanings assigned below:

(i) "Aa Corporate Bond Rate" shall mean the average of the Moody's daily long-term corporate bond yield averages for Aa-rated corporate bonds published by Moody's Investors Service, for the three-month period ending on the last day of the second month preceding the Termination Date (or, if such yield information is no longer so published, then the average of the daily corporate bond yields for a comparable sample of Aa-rated corporate bonds of comparable tenor determined in good faith by Company).

(ii) "affiliates" shall mean any entity controlled by, controlling, or under common control with UCH, it being understood that control of an entity shall require the direct or indirect ownership of a majority of the outstanding capital stock of such entity.

(iii) "Cause" shall mean, for purposes of this Agreement, if Employee's employment is terminated by Company pursuant to any of the following clauses:

(A) gross negligence or willful misconduct in the performance of, or Employee's abuse of alcohol or drugs rendering Employee unable to perform, the material duties and services required of Employee pursuant to this Agreement;

(B) Employee's conviction or plea of *nolo contendere* for any crime involving moral turpitude or a felony;

(C) Employee's commission of an act of deceit or fraud intended to result in personal and unauthorized enrichment of Employee at UCH's or Company's expense; or

(D) Employee's material breach of a material obligation of Employee to UCH or Company under this Agreement or a material violation of the policies of UCH or Company.

(iv) "Continuation Coverage" shall mean, subject to the limitations described in this paragraph, the continued coverage of Employee and Employee's eligible dependents under the following welfare benefit plans available to similarly situated employees of Company who have not terminated employment (or the provision of similar benefits, which may include the provision of benefits under one or more insurance policies): medical, dental, term life insurance (in an amount determined in accordance with Company policy), vision care, accidental death and dismemberment, and prescription drug. Such coverage shall be provided by Company during the Severance



---

Period at no greater contribution, deductible or co-pay cost to Employee than that applicable to a similarly situated Company employee who has not terminated employment; provided, however, that (1) subject to clause (2) below, the coverage under a particular welfare benefit plan (or the receipt of similar benefits) shall terminate upon Employee's receipt of similar benefits from a subsequent employer and (2) if Employee (and/or Employee's eligible dependents) would have otherwise been entitled to retiree medical coverage under a particular welfare benefit plan had Employee voluntarily retired on the Termination Date, then Employee (and/or Employee's eligible dependents) shall receive such coverage pursuant to the terms of such plan. Continuation Coverage shall be subject to the application of any Medicare or other coordination of benefits provisions under a particular welfare benefit plan. Notwithstanding any provision in this Article 4 to the contrary, Employee (and/or each of Employee's eligible dependents) shall be entitled upon the expiration of the Severance Period to purchase an additional 18 months of coverage under a group health plan subject to ERISA sections 601 and 608. Such additional coverage will be made available to Employee at COBRA rates. The Continuation Coverage described in this paragraph shall be offered solely as an alternative to any COBRA coverage applicable to any group health plan otherwise available to Employee (and each of Employee's dependents, if any) within the meaning of ERISA sections 601 and 608. The medical, dental, vision care and prescription drug benefits described in the first sentence of this paragraph shall be provided (a) through an arrangement that satisfies the requirements of Sections 105 and 106 of the Code such that the benefits or reimbursements under such arrangement are not includible in Employee's income or (b) by Company or its affiliates in another manner that is tax neutral to Employee.

(v) "Disabled" or "Disability" shall mean Employee becoming incapacitated for a period of at least 180 days by accident, sickness or other circumstance that renders Employee mentally or physically incapable of performing the material duties and services required of Employee hereunder on a full-time basis during such period.

(vi) "Flight Benefits" shall mean the flight benefits provided under the Officer Travel Policy.

(vii) "Good Reason Termination" shall mean Employee's termination of Employee's employment under this Agreement for any of the following reasons:

(A) a material diminution in Employee's authority, duties, or responsibilities from those applicable to Employee as of the Effective Date or as agreed to in writing by the parties;

(B) a material diminution in Employee's Base Salary, except to the extent such diminution in Base Salary is (1) a result of a generally applicable reduction in base salaries imposed on substantially all of the officers of UCH and its affiliates and (2) is an amount proportionate to the salary reduction for other officers of UCH and its affiliates at substantially the same title or level of Employee;

---

(C) a relocation of Employee's principal place of employment by more than 50 miles (other than a relocation to the Chicago, Illinois metropolitan area during the Initial Term as a result of the Merger); or

(D) a material breach by Company of any provision of this Agreement.

Notwithstanding the foregoing or any other provision in this Agreement to the contrary, any assertion by Employee of a Good Reason Termination shall not be effective unless all of the following conditions are satisfied:

(w) the conditions described in the preceding sentence giving rise to Employee's termination of employment must have arisen without Employee's written consent;

(x) Employee must provide written notice to Company of such condition and Employee's intent to terminate employment in accordance with paragraph 7.1 within 90 days of the initial existence of the condition;

(y) the condition specified in such notice must remain uncorrected for 30 days after receipt of such notice by Company; and

(z) the date of Employee's termination of employment must occur within 90 days after the initial existence of the condition specified in such notice.

(viii) "Involuntary Termination" shall mean any termination of Employee's employment with Company (other than resulting from an assignment of this Agreement as permitted by paragraph 1.2 hereof) which does not result from Employee's (A) resignation, (B) death, (C) termination by UCH or the Company for Cause, (D) retirement under Company's retirement policy or program generally applicable to similarly situated employees of Company, or (E) Disability.

(ix) "Officer Travel Policy" shall mean the United Continental Holdings, Inc. Officer Travel Policy, as in effect on October 1, 2010.

(x) "Post-Termination Obligation Period" shall mean the two-year period commencing on the Termination Date.

(xi) "Pro-Rata Annual Bonus" shall mean an amount equal to (1) the annual incentive compensation bonus that Employee would have been entitled to receive for the calendar year that includes the Termination Date if Employee's employment hereunder had continued through year end (such amount to be determined with any subjective or personal performance goals rated at target), multiplied by (2) a fraction, the numerator of which is the number of days Employee was employed hereunder during such year and the denominator of which is the number of days in such year. Notwithstanding the foregoing, if this paragraph applies with respect to an annual bonus that is intended to constitute performance-based compensation within the meaning of, and for purposes of, Section 162(m) of the Code, then this paragraph shall apply with respect to such annual bonus only to the extent the applicable performance criteria have been satisfied as certified by a committee of the Board of Directors of UCH as required under Section 162(m) of the Code.

---

(xii) "Section 409A Payment Date" shall mean the earlier of (1) the date of Employee's death or (2) the date which is six months after the Termination Date.

(xiii) "Severance Multiple" shall mean 2.0.

(xiv) "Severance Period" shall mean the period commencing on the Termination Date and continuing for 24 months;

(xv) "Termination Date" shall mean the effective date (if any) of Employee's termination of employment in accordance with the terms of this Agreement.

(xvi) "Termination Payment" shall mean the Severance Multiple times the sum of (1) Employee's annual Base Salary as in effect immediately prior to Employee's termination of employment hereunder, and (2) Employee's bonus pursuant to the annual, calendar-year bonus award for the year of such termination of employment, based on the target level of performance; provided, however, that if it reasonably expected that Employee will be a "covered employee" within the meaning of Section 162(m) of the Code for the year in which termination of employment occurs, then the amount described in clause (2) shall be equal to the target percentage under Employee's annual bonus award for the year prior to the year of termination of employment, multiplied by Employee's Base Salary described in clause (1).

#### **ARTICLE 5: RESTRICTIVE COVENANTS**

5.1 **Confidentiality Restrictive Covenants.** Employee agrees to be bound by the applicable UCH and Company policies regarding confidentiality, solicitation, competition, and disparagement as set forth in UCH's and Company's policy manuals and as may be amended from time to time. Employee shall at all times hold in strict confidence any Proprietary or Confidential Information related to UCH, Company or their subsidiaries and affiliates, except that Employee may disclose such information as required by law, court order, regulation or similar order. For purposes of this Agreement, the term "Proprietary or Confidential Information" shall mean all information relating to UCH, Company, their subsidiaries or affiliates (such as business plans, trade secrets, or financial information of strategic importance to the Company or its subsidiaries or affiliates) that is not generally known in the airline industry, that was learned, discovered, developed, conceived, originated or prepared during Employee's employment with Company and the disclosure of which would be harmful to the business prospects, financial status or reputation of UCH, Company or their subsidiaries or affiliates at the time of any disclosure by Employee.

The relationship between Employee and UCH and its affiliates is and shall continue to be one in which UCH and its affiliates reposes special trust and confidence in Employee, and one in which Employee has and shall have a fiduciary relationship to UCH and its affiliates. As a result, UCH and its affiliates shall, in the course of Employee's duties under the Agreement

---

entrust Employee with, and disclose to Employee, Proprietary or Confidential Information. Employee recognizes that Proprietary or Confidential Information has been developed or acquired, or will be developed or acquired, by UCH and its affiliates at great expense, is proprietary to UCH and its affiliates, and is and shall remain the property of UCH and its affiliates. Employee acknowledges the confidentiality of Proprietary or Confidential Information and acknowledges that Employee could not competently perform Employee's duties under this Agreement without access to such information. Employee acknowledges that any use of Proprietary or Confidential Information by persons not in the employ of UCH and its affiliates would provide said persons an unfair competitive advantage which they would not have without the use of said Proprietary or Confidential Information and that said advantage would cause UCH and its affiliates irreparable harm. Employee further acknowledges that because of this unfair competitive advantage, and UCH's and its affiliates' legitimate business interests, which include their need to protect their goodwill and the Proprietary or Confidential Information, Employee has agreed to the post-employment restrictions in paragraph 5.3.

5.2 **Non-Solicitation.** During Employee's employment and the Post-Termination Obligation Period, Employee hereby agrees not to, directly or indirectly, solicit or hire or assist any other person or entity in soliciting or hiring any employee of UCH, Company or any of their subsidiaries or affiliates to perform services for any entity (other than UCH, Company or their subsidiaries or affiliates), or attempt to induce any such employee to leave the employ of UCH, Company or their subsidiaries or affiliates.

5.3 **Non-Competition.** In return for, among other things, Company's promise to provide the Proprietary or Confidential Information described herein, during Employee's employment and the Post-Termination Obligation Period, Employee agrees that Employee shall not, without the prior written consent of Company, take a Competitive Position with a Competitor. For purposes of this Agreement, (a) "Competitor" means any airline or air carrier or any company affiliated, directly or indirectly, with another airline or air carrier, and (b) "Competitive Position" means becoming employed by, a member of the board of directors of, a consultant to, or to otherwise provide services of any nature to, a Competitor directly or indirectly. After the Termination Date, such non-competition obligations shall apply in any State, territory or protectorate of the United States in which UCH or an affiliate of UCH is qualified to do business or in any foreign country in which UCH or an affiliate of UCH has an office, station or branch as of the Termination Date. Notwithstanding the foregoing, such non-competition obligations shall terminate and be inapplicable if the termination of Employee's employment with Company constitutes an Involuntary Termination or a Good Reason Termination.

5.4 **Non-Disparagement.** Employee agrees not to make, or cause to be made, any statement, observation or opinion, or communicate any information (whether oral or written, directly or indirectly) that (a) accuses or implies that UCH, Company or their subsidiaries or affiliates engaged in any wrongful, unlawful or improper conduct, whether relating to Employee's employment (or the termination thereof), the business or operations of UCH, Company or their subsidiaries or affiliates, or otherwise; or (b) disparages, impugns or in any way reflects adversely upon the business or reputation of UCH, Company or their subsidiaries or affiliates. Nothing herein will be deemed to preclude Employee from providing truthful testimony or information pursuant to subpoena, court order or similar legal process, or instituting and pursuing legal action.

5.5 **Injunctive Relief.** Employee agrees that it is impossible to measure in money the damages which will accrue to UCH or Company by reason of a failure by Employee to perform any of Employee's obligations under this Article 5. Accordingly, if UCH, Company or any of their subsidiaries or affiliates institutes any action or proceeding to enforce their rights under this Article 5, to the extent permitted by applicable law, Employee hereby waives the claim or defense that UCH, Company or their affiliates has an adequate remedy at law, and Employee shall not claim that any such remedy at law exists.

5.6 **Survival of Article 5.** The provisions of this Article 5 shall survive the expiration or earlier termination of this Agreement, except that the provisions of paragraph 5.3 shall survive during Employee's period of employment and thereafter to the extent provided in this Agreement.

**ARTICLE 6: DISPUTE RESOLUTION**

Except for any action or proceeding brought pursuant to paragraph 5.5, the parties agree that any dispute arising out of or relating to this Agreement or the formation, breach, termination or validity thereof, will be settled by binding arbitration by a panel of three arbitrators in accordance with the commercial arbitration rules of the American Arbitration Association. The arbitration proceedings will be located in Chicago, Illinois. The arbitrators are not empowered to award damages in excess of compensatory damages and each party irrevocably waives any damages in excess of compensatory damages. Judgment upon any arbitration award may be entered into any court having jurisdiction thereof and the parties consent to the jurisdiction of any court of competent jurisdiction located in the State of Illinois. **EMPLOYEE ACKNOWLEDGES THAT, BY SIGNING THIS AGREEMENT, EMPLOYEE IS WAIVING ANY RIGHT THAT EMPLOYEE MAY HAVE TO A JURY TRIAL OR, EXCEPT AS EXPRESSLY PROVIDED HEREIN, A COURT TRIAL OF ANY CLAIM ALLEGED BY EMPLOYEE.**

**ARTICLE 7: MISCELLANEOUS**

7.1 **Notices.** For purposes of this Agreement, notices and all other communications provided for herein shall be in writing and shall be deemed to have been duly given when personally delivered or when mailed by United States registered or certified mail, return receipt requested, postage prepaid, addressed as follows:

<b>If to Company or UCH:</b>	United Continental Holdings, Inc. 77 W. Wacker Drive, HDQLD Chicago, Illinois 60601 Attention: General Counsel
<b>If to Employee:</b>	At the most recent address on file with Company

or to such other address as either party may furnish to the other in writing in accordance herewith, except that notices of changes of address shall be effective only upon receipt.

---

7.2 **Applicable Law.** This contract is entered into under, and shall be governed for all purposes by, the laws of the State of Illinois.

7.3 **No Waiver.** No failure by either party hereto at any time to give notice of any breach by the other party of, or to require compliance with, any condition or provision of this Agreement shall be deemed a waiver of similar or dissimilar provisions or conditions at the same or at any prior or subsequent time.

7.4 **Severability.** If a court of competent jurisdiction determines that any provision of this Agreement is invalid or unenforceable, then the invalidity or unenforceability of that provision shall not affect the validity or enforceability of any other provision of this Agreement, and all other provisions shall remain in full force and effect.

7.5 **Counterparts.** This Agreement may be executed in one or more counterparts, each of which shall be deemed to be an original, but all of which together will constitute one and the same Agreement.

7.6 **Withholding of Taxes and Other Employee Deductions.** Company may withhold from any benefits and payments made pursuant to this Agreement all federal, state, city and other taxes as may be required pursuant to any law or governmental regulation or ruling and all other normal employee deductions made with respect to Company's employees generally.

7.7 **Headings.** The paragraph headings have been inserted for purposes of convenience and shall not be used for interpretive purposes.

7.8 **Gender and Plurals.** Wherever the context so requires, the masculine gender includes the feminine or neuter, and the singular number includes the plural and conversely.

7.9 **Successors.** This Agreement shall be binding upon and inure to the benefit of UCH and Company and any successor of UCH or Company, including without limitation any person, association, or entity which may hereafter acquire or succeed to all or substantially all of the business or assets of UCH or Company by any means whether direct or indirect, by purchase, merger, consolidation, or otherwise. Employee's rights and obligations under this Agreement are personal and such rights, benefits, and obligations of Employee shall not be voluntarily or involuntarily assigned, alienated, or transferred, whether by operation of law or otherwise, without the prior written consent of Company.

7.10 **Entire Agreement.** Except as provided in the benefits, plans, and programs referenced in paragraph 3.3 and any awards under Company's stock incentive plans or programs, long term incentive programs, annual incentive program, or similar plans or programs, this Agreement, as of the Effective Date, constitutes the entire agreement of the parties with regard to the subject matter hereof, and contains all the covenants, promises, representations, warranties and agreements between the parties with respect to employment of Employee by Company. Effective as of the Effective Date, the Existing Agreement shall automatically terminate and no longer be of any force or effect, and neither party shall have any rights or obligations thereunder. Any modification of this Agreement shall be effective only if it is in writing and signed by the party to be charged.

---

7.11 **Deemed Resignations.** Any termination of Employee's employment shall constitute an automatic resignation of Employee as an officer of UCH, Company and each affiliate of Company or UCH, an automatic resignation from the board of directors, if applicable, of UCH and Company, and an automatic resignation of Employee from the board of directors of any affiliate of Company or UCH, and from the board of directors or similar governing body of any corporation, limited liability company or other entity in which Company, UCH or any affiliate holds an equity interest and with respect to which board or similar governing body Employee serves as Company's, UCH's, or such affiliate's designee or other representative.

[Signatures begin on the following page.]

---

**IN WITNESS WHEREOF**, the parties hereto have executed this Agreement as of the Effective Date.

**CONTINENTAL AIRLINES, INC.**

By: /s/ Michael P. Bonds  
Michael P. Bonds, Executive Vice President Human  
Resources and Labor Relations

**UNITED CONTINENTAL HOLDINGS, INC.**

By: /s/ Michael P. Bonds  
Michael P. Bonds, Executive Vice President Human  
Resources and Labor Relations

**“EMPLOYEE”**

/s/ John D. Rainey  
John D. Rainey



---

**Exhibit A**

**Form of Release Agreement**  
**(to be executed by Company and Employee)**

In consideration of the benefits provided by Company to Employee, Employee hereby releases United Continental Holdings, Inc. ("UCH") and Continental Airlines, Inc. ("Company") and each of their subsidiaries and affiliates and their respective stockholders, officers, directors, employees, representatives, agents and attorneys from any and all claims or liabilities, known or unknown, of any kind, including, without limitation, any and all claims and liabilities relating to Employee's employment by, or services rendered to or for, Company, UCH, or any of their subsidiaries or affiliates, or relating to the cessation of such employment or under the Age Discrimination in Employment Act, the Americans with Disabilities Act, the Family and Medical Leave Act, Title VII of the Civil Rights Act of 1964, 42 U.S.C. Section 1981, the Illinois Human Rights Act, the Illinois Wage Payment and Collection Act, and any other statutory, tort, contract or common law cause of action, other than claims or liabilities arising from a breach by UCH or Company of (i) its post-employment obligations under that certain Employment Agreement dated as of April 15, 2012 among Company, UCH, and Employee (the "Employment Agreement"), (ii) its obligations under its qualified retirements plans in which Employee participates (the "Qualified Plans"), under Employee's outstanding grants of stock options or restricted stock, under outstanding awards under the long term incentive programs of UCH and Company (the "Incentive Programs"), or under any other compensation plan or program of UCH or Company, or (iii) its obligations under existing agreements governing Employee's flight benefits relating to other airlines, if any. UCH and Company hereby release Employee from any and all claims or liabilities, known or unknown, of any kind in any way relating to or pertaining to Employee's employment by, or services rendered to or for, UCH, Company or any of their subsidiaries or affiliates, other than fraud or intentional malfeasance or claims arising from a breach by Employee of the Employment Agreement or of Employee's obligations under the Qualified Plans, under Employee's outstanding grants of stock options or restricted stock, under outstanding awards under the Incentive Programs, under any other compensation plan or program of UCH or Company, or under existing agreements governing Employee's flight benefits relating to other airlines, if any. These releases are to be broadly construed in favor of the released persons. These releases do not apply to any rights or claims that may arise after the date of execution of this Release Agreement by Employee, Company and UCH. Each party agrees that this Release Agreement is not and shall not be construed as an admission of any wrongdoing or liability on the part of any such party. Notwithstanding the foregoing, the post-employment obligations created by the Employment Agreement, the CARP, Employee's outstanding option grants and grants of restricted stock, outstanding awards under the Incentive Programs, or outstanding awards under any other compensation plan or program of UCH or Company, or under existing agreements governing Employee's flight benefits relating to other airlines, if any, are not released.

Employee acknowledges that, by Employee's free and voluntary act of signing below, Employee agrees to all of the terms of this Release Agreement and intends to be legally bound thereby.

---

Employee acknowledges that Employee has received a copy of this Release Agreement on [ date that Employee receives Release Agreement]. Employee understands that Employee may consider whether to agree to the terms contained herein for a period of [twenty-one] [forty-five] days after the date Employee has received this Release Agreement. Accordingly, Employee may execute this Release Agreement by [date [21] [45] days after Release Agreement is given to Employee], to acknowledge Employee's understanding of and agreement with the foregoing. [Add if 45 days applies: Employee acknowledges that attached to this Release Agreement are (i) a list of the positions and ages of those employees selected for termination (or participation in the exit incentive or other employment termination program) and (ii) a list of the ages of those employees not selected for termination (or participation in such program).] Employee acknowledges that Employee has been and is hereby advised to consult with an attorney prior to executing this Release Agreement.

This Release Agreement will become effective, enforceable and irrevocable on the eighth day after the date on which it is executed by Employee (the "Effective Date"). During the seven-day period prior to the Effective Date, Employee may revoke Employee's agreement to accept the terms hereof by serving written notice in accordance with paragraph 7.1 of the Employment Agreement to Company of Employee's intention to revoke. However, the payments and other Company obligations under Article 4 of the Employment Agreement will be delayed until the Effective Date.

**United Continental Holdings, Inc. and Subsidiary Companies**  
**Computation of Ratio of Earnings to Fixed Charges**  
**and Ratio of Earnings to Fixed Charges and Preferred Stock Dividend Requirements**

(In millions, except ratios)	Three Months Ended					
	March 31, 2012	2011	2010	2009	2008	2007
<b>Earnings (losses):</b>						
Earnings (loss) before income taxes & adjustments for minority interest and equity earnings in affiliates	\$ (447)	\$ 846	\$ 255	\$ (667)	\$ (5,419)	\$ 659
<b>Add (deduct):</b>						
Fixed charges, from below	388	2,017	1,292	949	910	955
Amortization of capitalized interest	2	7	5	3	2	1
Distributed earnings of affiliates	—	1	2	2	2	4
Interest capitalized	(8)	(32)	(15)	(10)	(20)	(19)
Equity earnings in affiliates	(1)	(6)	(4)	(4)	(6)	(5)
Minority interest	—	(1)	(2)	(1)	(2)	(2)
Earnings (loss) as adjusted	<u>\$ (66)</u>	<u>\$ 2,832</u>	<u>\$ 1,533</u>	<u>\$ 272</u>	<u>\$ (4,533)</u>	<u>\$ 1,593</u>
<b>Fixed charges:</b>						
Interest expensed and capitalized and amortization of premiums, debt discounts, issuance costs, and capital expenditures (a)	\$ 216	\$ 949	\$ 798	\$ 577	\$ 571	\$ 703
Portion of rental expense representative of the interest factor	<u>172</u>	<u>1,068</u>	<u>494</u>	<u>372</u>	<u>339</u>	<u>252</u>
Fixed charges, as above	388	2,017	1,292	949	910	955
Preferred stock dividend requirements (pre-tax) (b)	—	—	—	—	3	18
Fixed charges including preferred stock dividends	<u>\$ 388</u>	<u>\$ 2,017</u>	<u>\$ 1,292</u>	<u>\$ 949</u>	<u>\$ 913</u>	<u>\$ 973</u>
Ratio of earnings to fixed charges	<u>(c)</u>	<u>1.40</u>	<u>1.19</u>	<u>(d)</u>	<u>(e)</u>	<u>1.67</u>
Ratio of earnings to fixed charges and preferred stock dividends	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>(e)</u>	<u>1.64</u>

(a) Amortization of debt discounts includes amortization of fresh-start valuation discounts.

(b) Dividends were adjusted using the effective tax rate for each applicable year.

(c) Earnings were inadequate to cover fixed charges by \$454 million in the first quarter of 2012.

(d) Earnings were inadequate to cover fixed charges by \$677 million in 2009.

(e) Earnings were inadequate to cover both fixed charges and fixed charges and preferred stock dividend requirements by \$5.4 billion in 2008.

N/A Not applicable, as there were no preferred stock dividends in this period.

**United Air Lines, Inc. and Subsidiary Companies**  
**Computation of Ratio of Earnings to Fixed Charges**  
**and Ratio of Earnings to Fixed Charges and Preferred Stock Dividend Requirements**

(In millions, except ratios)	Three Months Ended					
	March 31, 2012	2011	2010	2009	2008	2007
<b>Earnings (losses):</b>						
Earnings (loss) before income taxes & adjustments for minority interest and equity earnings in affiliates	\$ (421)	\$ 285	\$ 389	\$ (643)	\$ (5,375)	\$ 658
<b>Add (deduct):</b>						
Fixed charges, from below	212	892	992	950	911	956
Amortization of capitalized interest	2	7	5	3	2	1
Distributed earnings of affiliates	—	1	2	2	2	4
Interest capitalized	(3)	(15)	(11)	(10)	(20)	(19)
Equity earnings in affiliates	(1)	(3)	(3)	(4)	(6)	(5)
Minority interest	—	(1)	(2)	(1)	(2)	(2)
Earnings (loss) as adjusted	<u>\$ (211)</u>	<u>\$ 1,166</u>	<u>\$ 1,372</u>	<u>\$ 297</u>	<u>\$ (4,488)</u>	<u>\$ 1,593</u>
<b>Fixed charges:</b>						
Interest expensed and capitalized and amortization of premiums, debt discounts, issuance costs and capital expenditures (a)	\$ 137	\$ 595	\$ 695	\$ 577	\$ 571	\$ 703
Portion of rental expense representative of the interest factor	75	297	297	373	340	253
Fixed charges, as above	212	892	992	950	911	956
Preferred stock dividend requirements (pre-tax) (b)	—	—	—	—	3	18
Fixed charges including preferred stock dividends	<u>\$ 212</u>	<u>\$ 892</u>	<u>\$ 992</u>	<u>\$ 950</u>	<u>\$ 914</u>	<u>\$ 974</u>
Ratio of earnings to fixed charges	<u>(c)</u>	<u>1.31</u>	<u>1.38</u>	<u>(d)</u>	<u>(e)</u>	<u>1.67</u>
Ratio of earnings to fixed charges and preferred stock dividends	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>(e)</u>	<u>1.64</u>

(a) Amortization of debt discounts includes amortization of fresh-start valuation discounts.

(b) Dividends were adjusted using the effective tax rate for each applicable year.

(c) Earnings were inadequate to cover fixed charges by \$423 million in the first quarter of 2012.

(d) Earnings were inadequate to cover fixed charges by \$653 million in 2009.

(e) Earnings were inadequate to cover both fixed charges and fixed charges and preferred stock dividend requirements by \$5.4 billion in 2008.

N/A Not applicable, as there were no preferred stock dividends in this period.

**Continental Airlines, Inc. and Subsidiary Companies**  
**Computation of Ratio of Earnings to Fixed Charges**  
(In millions, except ratios)

	Successor			Predecessor			
	Three Months Ended March 31, 2012	Year Ended December 31, 2011	Three Months Ended December 31, 2010	Nine Months Ended September 30, 2010	Year Ended December 31, 2009	Year Ended December 31, 2008	Year Ended December 31, 2007
<b>Earnings:</b>							
Earnings (loss) before income taxes and minority interest	\$ (9)	\$ 563	\$ (99)	\$ 442	\$ (439)	\$ (695)	\$ 556
<b>Less:</b>							
Undistributed earnings of equity investees	—	—	—	—	—	9	18
<b>Plus:</b>							
Interest expense	80	342	86	288	367	376	393
Capitalized interest	(5)	(17)	(4)	(17)	(33)	(33)	(27)
Amortization of capitalized interest	—	—	—	27	36	35	36
Portion of rent expense representative of interest expense	97	771	197	684	907	934	917
	<u>163</u>	<u>\$ 1,659</u>	<u>\$ 180</u>	<u>\$ 1,424</u>	<u>\$ 838</u>	<u>\$ 608</u>	<u>\$ 1,857</u>
<b>Fixed charges:</b>							
Interest expense	\$ 80	\$ 342	\$ 86	\$ 288	\$ 367	\$ 376	\$ 393
Portion of rent expense representative of interest expense	97	771	197	684	907	934	917
Total fixed charges	<u>177</u>	<u>1,113</u>	<u>283</u>	<u>972</u>	<u>1,274</u>	<u>1,310</u>	<u>1,310</u>
Coverage adequacy (deficiency)	<u>\$ (14)</u>	<u>\$ 546</u>	<u>\$ (103)</u>	<u>\$ 452</u>	<u>\$ (436)</u>	<u>\$ (702)</u>	<u>\$ 547</u>
Coverage ratio (a)	<u>N/A</u>	<u>1.49</u>	<u>N/A</u>	<u>1.47</u>	<u>N/A</u>	<u>N/A</u>	<u>1.42</u>

(a) For purposes of calculating this ratio, earnings consist of income before income taxes and cumulative effect of changes in accounting principles adjusted for undistributed income of companies in which Continental has a minority equity interest plus interest expense (net of capitalized interest), the portion of rental expense representative of interest expense and amortization of previously capitalized interest. Fixed charges consist of interest expense, the portion of rental expense representative of interest expense, the amount amortized for debt discount, premium and issuance expense and interest previously capitalized.

For the three months ended March 31, 2012, the three months ended December 31, 2010 and the years ended December 31, 2009 and 2008, earnings were inadequate to cover fixed charges and the coverage deficiency was \$14 million, \$103 million, \$436 million and \$702 million, respectively.

N/A Not applicable, as earnings are inadequate to cover fixed charges.

Certification of the Principal Executive Officer  
Pursuant to 15 U.S.C. 78m(a) or 78o(d)  
(Section 302 of the Sarbanes-Oxley Act of 2002)

I, Jeffery A. Smisek, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the period ended March 31, 2012 of United Continental Holdings, Inc. (the "Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ Jeffery A. Smisek

\_\_\_\_\_  
Jeffery A. Smisek  
President and Chief Executive Officer

Date: April 26, 2012

Certification of the Principal Financial Officer  
Pursuant to 15 U.S.C. 78m(a) or 78o(d)  
(Section 302 of the Sarbanes-Oxley Act of 2002)

I, John D. Rainey, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the period ended March 31, 2012 of United Continental Holdings, Inc. (the "Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ John D. Rainey

John D. Rainey  
Executive Vice President and  
Chief Financial Officer

Date: April 26, 2012

Certification of the Principal Executive Officer  
Pursuant to 15 U.S.C. 78m(a) or 78o(d)  
(Section 302 of the Sarbanes-Oxley Act of 2002)

I, Jeffery A. Smisek, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the period ended March 31, 2012 of United Air Lines, Inc. (the "Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ Jeffery A. Smisek

Jeffery A. Smisek  
Chairman, President and  
Chief Executive Officer

Date: April 26, 2012



Certification of the Principal Financial Officer  
Pursuant to 15 U.S.C. 78m(a) or 78o(d)  
(Section 302 of the Sarbanes-Oxley Act of 2002)

I, John D. Rainey, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the period ended March 31, 2012 of United Air Lines, Inc. (the "Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ John D. Rainey

John D. Rainey  
Executive Vice President and  
Chief Financial Officer

Date: April 26, 2012

Certification of the Principal Executive Officer  
Pursuant to 15 U.S.C. 78m(a) or 78o(d)  
(Section 302 of the Sarbanes-Oxley Act of 2002)

I, Jeffery A. Smisek, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the period ended March 31, 2012 of Continental Airlines, Inc. (the "Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ Jeffery A. Smisek

Jeffery A. Smisek  
Chairman, President and  
Chief Executive Officer

Date: April 26, 2012

Certification of the Principal Financial Officer  
Pursuant to 15 U.S.C. 78m(a) or 78o(d)  
(Section 302 of the Sarbanes-Oxley Act of 2002)

I, John D. Rainey, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q for the period ended March 31, 2012 of Continental Airlines, Inc. ("the Company");
- (2) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- (3) Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in this report;
- (4) The Company's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Company and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Company's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Company's internal control over financial reporting that occurred during the Company's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting; and
- (5) The Company's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Company's auditors and the audit committee of the Company's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Company's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Company's internal control over financial reporting.

/s/ John D. Rainey

John D. Rainey  
Executive Vice President and  
Chief Financial Officer

Date: April 26, 2012

Certification of United Continental Holdings, Inc.  
Pursuant to 18 U.S.C. 1350  
(Section 906 of the Sarbanes-Oxley Act of 2002)

Each undersigned officer certifies that to the best of his knowledge based on a review of the quarterly report on Form 10-Q for the period ended March 31, 2012 of United Continental Holdings, Inc. (the "Report"):

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of United Continental Holdings, Inc.

Date: April 26, 2012

/s/ Jeffery A. Smisek

Jeffery A. Smisek

President and Chief Executive Officer

/s/ John D. Rainey

John D. Rainey

Executive Vice President and  
Chief Financial Officer

Certification of United Air Lines, Inc.  
Pursuant to 18 U.S.C. 1350  
(Section 906 of the Sarbanes-Oxley Act of 2002)

Each undersigned officer certifies that to the best of his knowledge based on a review of the quarterly report on Form 10-Q for the period ended March 31, 2012 of United Air Lines, Inc. (the "Report"):

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of United Air Lines, Inc.

Date: April 26, 2012

/s/ Jeffery A. Smisek

Jeffery A. Smisek  
Chairman, President and  
Chief Executive Officer

/s/ John D. Rainey

John D. Rainey  
Executive Vice President and  
Chief Financial Officer

Certification of Continental Airlines, Inc.  
Pursuant to 18 U.S.C. 1350  
(Section 906 of the Sarbanes-Oxley Act of 2002)

Each undersigned officer certifies that to the best of his knowledge based on a review of the quarterly report on Form 10-Q for the period ended March 31, 2012 of Continental Airlines, Inc. (the "Report"):

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of Continental Airlines, Inc.

Date: April 26, 2012

/s/ Jeffery A. Smisek

Jeffery A. Smisek  
Chairman, President and  
Chief Executive Officer

/s/ John D. Rainey

John D. Rainey  
Executive Vice President and  
Chief Financial Officer

**UNAUDITED PRO FORMA CONDENSED COMBINED FINANCIAL  
INFORMATION OF UNITED AND CONTINENTAL**

On May 2, 2010, UAL Corporation, Continental Airlines, Inc. (“Continental”), and JT Merger Sub Inc., a wholly-owned subsidiary of UAL Corporation, entered into an Agreement and Plan of Merger providing for a “merger of equals” business combination. On October 1, 2010, JT Merger Sub Inc. merged with and into Continental, with Continental surviving as a wholly-owned subsidiary of UAL Corporation (the “Merger”). Upon closing of the Merger, UAL Corporation became the parent company of both United Air Lines, Inc. (“United”) and Continental and UAL Corporation’s name was changed to United Continental Holdings, Inc. (“UAL” or the “Company”).

The Company also expects in the future that it will merge Continental and United into one legal entity (the “Airlines Merger”). Once the Airlines Merger occurs, the financial statements of United and Continental will be combined for all periods presented from the date of the Merger at their historical cost, and there will no longer be a requirement to separately report the historical financial statements of Continental.

The Unaudited Pro Forma Condensed Combined Balance Sheet of United and Continental combines the historical consolidated balance sheet of Continental and United as of March 31, 2012. The Unaudited Pro Forma Condensed Combined Statement of Operations of United and Continental for the year ended December 31, 2011 and the three months ended March 31, 2012 combines the historical consolidated statement of operations of Continental and United for each period.

The Unaudited Pro Forma Condensed Combined Financial Statements of United and Continental were prepared by combining the historical financial information of both Continental and United. Pro forma statements that give effect to a business combination to be accounted for as a reorganization of entities under common control combine the historical financial statements of combining entities.

These Unaudited Pro Forma Condensed Combined Financial Statements have been developed from and should be read in conjunction with the consolidated financial statements of Continental and United contained in their respective Annual Reports on Form 10-K for the fiscal year ended December 31, 2011 and their respective Quarterly Reports on Form 10-Q for the quarter ended March 31, 2012. The Unaudited Pro Forma Condensed Combined Financial Statements of United and Continental are provided for illustrative purposes only and do not purport to represent what the actual consolidated results of operations or the consolidated financial position of Continental or United would have been had the Airlines Merger occurred on the dates assumed, nor are they necessarily indicative of future consolidated results of operations or consolidated financial position.

**UNAUDITED PRO FORMA CONDENSED COMBINED BALANCE SHEET OF UNITED AND CONTINENTAL**  
**March 31, 2012**  
**In millions**

	Historical		Pro Forma Adjustments	Condensed Combined Pro Forma
	Continental	United		
<b>ASSETS</b>				
Current assets:				
Cash and cash equivalents	\$ 2,262	\$ 3,338	\$ —	\$ 5,600
Short-term investments	1,329	338	—	1,667
Total unrestricted cash, cash equivalents and short-term investments	<u>3,591</u>	<u>3,676</u>	<u>—</u>	<u>7,267</u>
Restricted cash	—	42	—	42
Receivables, less allowance for doubtful accounts	267	1,641	—	1,908
Aircraft fuel, spare parts and supplies, less obsolescence allowance	310	335	—	645
Deferred income taxes	269	340	—	609
Receivables from related parties	1	1,712	(1,494)	219
Prepaid expenses and other	<u>265</u>	<u>524</u>	<u>(9)</u>	<u>780</u>
	<u>4,703</u>	<u>8,270</u>	<u>(1,503)</u>	<u>11,470</u>
Property and equipment, net	7,490	8,955	—	16,445
Other assets:				—
Goodwill	4,523	—	—	4,523
Intangibles, less accumulated amortization	2,445	2,269	(3)	4,711
Receivables from related parties	—	1,290	(1,290)	—
Restricted cash, cash equivalents and investments	135	393	—	528
Other, net	<u>360</u>	<u>602</u>	<u>—</u>	<u>962</u>
	<u>7,463</u>	<u>4,554</u>	<u>(1,293)</u>	<u>10,724</u>
	<u>\$19,656</u>	<u>\$21,779</u>	<u>\$ (2,796)</u>	<u>\$ 38,639</u>

(continued on the next page)



**UNAUDITED PRO FORMA CONDENSED COMBINED BALANCE SHEET OF UNITED AND CONTINENTAL**  
**March 31, 2012**  
**In millions**

	Historical		Pro Forma Adjustments	Condensed Combined Pro Forma
	Continental	United		
<b>LIABILITIES AND STOCKHOLDER'S EQUITY</b>				
Current liabilities:				
Advance ticket sales	\$ 1,022	\$ 3,411	\$ —	\$ 4,433
Frequent flyer deferred revenue	—	2,607	—	2,607
Accounts payable	841	1,385	—	2,226
Accrued salaries and benefits	350	789	—	1,139
Current maturities of long-term debt	398	615	—	1,013
Current maturities of capital leases	3	124	—	127
Payables to related parties	1,493	105	(1,494)	104
Other	237	784	(9)	1,012
	<u>4,344</u>	<u>9,820</u>	<u>(1,503)</u>	<u>12,661</u>
Long-term debt	5,013	4,987	—	10,000
Long-term obligations under capital leases	177	711	—	888
Other liabilities and deferred credits:				
Frequent flyer deferred revenue	—	2,958	—	2,958
Postretirement benefit liability	296	2,119	—	2,415
Pension liability	1,772	85	—	1,857
Advanced purchase of miles	—	1,668	—	1,668
Deferred income taxes	821	699	—	1,520
Payables to related parties	1,290	—	(1,290)	—
Lease fair value adjustment, net	1,062	—	—	1,062
Other	490	980	—	1,470
	<u>5,731</u>	<u>8,509</u>	<u>(1,290)</u>	<u>12,950</u>
Stockholder's equity:				
Common stock	—	—	—	—
Additional capital invested	4,160	3,435	—	7,595
Retained earnings (deficit)	466	(5,631)	(3)	(5,168)
Accumulated other comprehensive loss	(235)	(52)	—	(287)
	<u>4,391</u>	<u>(2,248)</u>	<u>(3)</u>	<u>2,140</u>
	<u>\$19,656</u>	<u>\$21,779</u>	<u>\$ (2,796)</u>	<u>\$ 38,639</u>

**UNAUDITED PRO FORMA CONDENSED COMBINED STATEMENT OF OPERATIONS OF UNITED AND CONTINENTAL**  
**Quarter ended March 31, 2012**  
**In millions**

	Historical		Pro Forma Adjustments	Condensed Combined Pro Forma
	Continental	United		
<b>Operating revenue:</b>				
Passenger-Mainline	\$ 2,796	\$3,158	\$ —	\$ 5,954
Passenger-Regional	678	876	—	1,554
Total passenger revenue	3,474	4,034	—	7,508
Cargo	92	171	—	263
Other operating revenue	356	570	(93)	833
	<u>3,922</u>	<u>4,775</u>	<u>(93)</u>	<u>8,604</u>
Operating expenses:				
Aircraft fuel	1,387	1,842	—	3,229
Salaries and related costs	847	1,027	23	1,897
Regional capacity purchase	237	379	—	616
Landing fees and other rent	214	255	—	469
Aircraft maintenance materials and outside repairs	146	267	(7)	406
Depreciation and amortization	149	231	—	380
Distribution expenses	155	182	—	337
Aircraft rent	174	78	—	252
Special charges	68	96	—	164
Other operating expenses	505	726	(109)	1,122
	<u>3,882</u>	<u>5,083</u>	<u>(93)</u>	<u>8,872</u>
Operating income	40	(308)	—	(268)
Nonoperating income (expense):				
Interest expense	(80)	(137)	—	(217)
Interest capitalized	5	3	—	8
Interest income	3	3	—	6
Miscellaneous, net	23	18	—	41
	<u>(49)</u>	<u>(113)</u>	<u>—</u>	<u>(162)</u>
Income before income taxes	(9)	(421)	—	(430)
Income tax expense (benefit)	(1)	2	—	1
Net income	<u>\$ (8)</u>	<u>\$ (423)</u>	<u>\$ —</u>	<u>\$ (431)</u>

**UNAUDITED PRO FORMA CONDENSED COMBINED STATEMENT OF OPERATIONS OF UNITED AND CONTINENTAL**  
**Year ended December 31, 2011**  
**In millions**

	Historical		Pro Forma Adjustments	Condensed Combined Pro Forma
	Continental	United		
<b>Operating revenue:</b>				
Passenger-Mainline	\$ 11,816	\$ 14,153	\$ 6	\$ 25,975
Passenger-Regional	2,601	3,935	—	6,536
Total passenger revenue	<u>14,417</u>	<u>18,088</u>	<u>6</u>	<u>32,511</u>
Cargo	448	718	—	1,166
Special revenue item	19	88	—	107
Other operating revenue	1,291	2,261	(217)	3,335
	<u>16,175</u>	<u>21,155</u>	<u>(211)</u>	<u>37,119</u>
Operating expenses:				
Aircraft fuel	5,294	7,080	—	12,374
Salaries and related costs	3,405	4,172	74	7,651
Regional capacity purchase	830	1,574	—	2,404
Landing fees and other rent	900	1,028	—	1,928
Aircraft maintenance materials and outside repairs	595	1,160	(11)	1,744
Depreciation and amortization	626	921	(1)	1,546
Distribution expenses	688	748	—	1,436
Aircraft rent	686	323	—	1,009
Special charges	159	433	—	592
Other operating expenses	2,042	2,829	(273)	4,598
	<u>15,225</u>	<u>20,268</u>	<u>(211)</u>	<u>35,282</u>
Operating income	950	887	—	1,837
Nonoperating income (expense):				
Interest expense	(342)	(595)	—	(937)
Interest capitalized	17	15	—	32
Interest income	10	10	—	20
Miscellaneous, net	(72)	(33)	—	(105)
	<u>(387)</u>	<u>(603)</u>	<u>—</u>	<u>(990)</u>
Income before income taxes	563	284	—	847
Income tax expense (benefit)	(6)	3	—	(3)
Net income	<u>\$ 569</u>	<u>\$ 281</u>	<u>\$ —</u>	<u>\$ 850</u>

**NOTES TO UNAUDITED PRO FORMA CONDENSED COMBINED FINANCIAL STATEMENTS OF UNITED AND CONTINENTAL****Note 1. Basis of Presentation**

On May 2, 2010, UAL Corporation, Continental Airlines, Inc. (“Continental”), and JT Merger Sub Inc., a wholly-owned subsidiary of UAL Corporation, entered into an Agreement and Plan of Merger providing for a “merger of equals” business combination. On October 1, 2010, JT Merger Sub Inc. merged with and into Continental, with Continental surviving as a wholly-owned subsidiary of UAL Corporation (the “Merger”). Upon closing of the Merger, UAL Corporation became the parent company of both United Air Lines, Inc. (“United”) and Continental and UAL Corporation’s name was changed to United Continental Holdings, Inc. (“UAL” or the “Company”).

The Company also expects in the future that it will merge Continental and United into one legal entity (the “Airlines Merger”). Once the Airlines Merger occurs, the financial statements of United and Continental will be combined for all periods presented from the date of the Merger at their historical cost, there will no longer be a requirement to separately report the historical financial statements of Continental, and United will be considered the predecessor.

The Unaudited Pro Forma Condensed Combined Balance Sheet of United and Continental combines the historical consolidated balance sheet of Continental and United on March 31, 2012. The Unaudited Pro Forma Condensed Combined Statement of Operations of United and Continental for the year ended December 31, 2011 and the three months ended March 31, 2012 combines the historical consolidated statement of operations of Continental and United for the year ended December 31, 2011 and the three months ended March 31, 2012, respectively.

The Unaudited Pro Forma Condensed Combined Financial Statements were prepared by combining the historical financial information of both Continental and United. Pro forma statements that give effect to a business combination to be accounted for as a reorganization of entities under common control generally only combine the historical financial statements of combining entities.

**Note 2. Pro Forma Adjustments**

The Unaudited Pro Forma Condensed Combined Financial Statements of United primarily reflect the elimination of transactions and account balances between Continental and United.